Samsung Care

Samsung Premium Care
Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit Samsung.com/us/support/premium-care to enroll.

Get to know your product
Visit Samsung.com/us/support or download the Samsung Members app.

Contact us
Questions?
Visit us.community.samsung.com
Get Support
Call 1.800.SAMSUNG
Service locations
Find a service location near you at Samsung.com/us/support/service/locations.

About your phone

Note20 Ultra 5G
Note20 5G
Note20 Ultra 5G

Learn more
Settings ➤ Tips and help.

Use only Samsung approved charging devices and accessories. The Galaxy Note20 Ultra 5G supports a microSD™ card - microSD card sold separately. If you use a screen protector, make sure it allows for use of all touch-screen features.
Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

Samsung Smart Switch

1. From your new Galaxy device, tap Settings > Accounts and backup > Smart Switch.
2. Tap Receive data.
3. Select your old device type.
4. Tap Cable (Android) or Wireless (Android and iOS) and follow the prompts to connect your phones.

For more information

Samsung.com/us/smart-switch

For more information

Samsung.com/us/support/account

Customize

Top Settings to personalize your phone.

Essential apps

- **Google Duo**
  Simple, high quality video calling for smartphones, tablets, computers and smart displays.
- **Google Photos**
  Store and back up your photos and videos automatically to your Google Account with Google Photos™.
- **Google Drive**
  Store, share and access your files from any device.
- **Samsung Pay**
  Introducing a better way to pay.
- **Samsung Pass**
  Say goodbye to forgotten passwords.

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Get the most out of your phone by setting up your Samsung account.
You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is set up, you can:
- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more

**Settings**

**Accounts and backup**

**Accounts**

**Add account**

**Samsung account**

For more information
Samsung.com/us/support/account

For more information
Samsung.com/us/smart-switch