This guide provides you with the information you need to get started. For more information and additional support, please visit T-Mobile.com/support where you can:

- Register at my.t-mobile.com to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your device's user manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

To access your account information:
1. From a Home screen swipe up, and then tap T-Mobile folder > T-Mobile.
2. Choose from an available category.

Service or use is your agreement to T-Mobile’s Terms and Conditions. T-Mobile requires Arbitration of Disputes unless, for new customers, you opt-out within 30-days, or for existing customers, you previously opted-out. Failure to activate service within 3-days from purchase will also be considered acceptance. For details, see T-Mobile’s Terms and Conditions at T-Mobile.com/terms-conditions.

Get the most out of your phone by setting up your Samsung account. Once your account is setup, you can:
- Set up your wallet with Samsung Pay
- Set up repair calls
- Back up your phone
- Restore your phone and more

About your phone
Samsung

- Fingerprint scanner
- Audio / USB port
- Camera
- SIM card tray
- SIM tray
- microSD™ tray
- Camera
- Volume
- Side key
- Play Store
- Samsung Members

Learn more
Settings
Tips and help

Get Support
Call 1-800-SAMSUNG for support

Service locations
Find a service location near you at Samsung.com/us/support/service/locations

For more information
Samsung.com/us/support/5account
Samsung Members

Check out Samsung approved charging devices and accessories.

My carrier

Contact us
Questions?
Visit us.community.samsung.com for questions

Get it now
Play Store
Samsung Members

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Quick Reference Guide
This device will only operate with firmware versions that have been approved for use by T-Mobile and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

INFORMATION ABOUT SAFEGUARDING HANDSETS

T-Mobile encourages customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several T-Mobile devices. Lost or stolen devices should be immediately reported to T-Mobile so that proper measures can be taken to protect accounts. For additional information, visit: T-Mobile.com/devicesecurity and t-mobile.com/responsibility/privacy/protecting-yourprivacy.

EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling, this phone may or may not permit its location to be approximated during a 9-1-1 call.*

*A availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone’s location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, disrupted or refused.

The phone’s approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile’s Terms and Conditions and Privacy Policy for additional service restrictions and details.

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For more information
Samsung.com/us/es/smart-switch

For more information
Google Duo: duo.google.com
Google Photos: support.google.com/photos
Google Drive: support.google.com/drive

Additional Information
Operating system and preloaded content use a portion of the internal memory. Use may require qualifying service, or access to a Wi-Fi connection.

Smartphone Mobile Hotspot: Qualifying service required. Plan data allotments apply. Roaming and on-network data allotments differ; see your selected service for details. Use of connected devices subject to T-Mobile Terms and Conditions. Wi-Fi Calling: Wi-Fi connection required, may deplete plan minutes. Most devices will not transition between Wi-Fi and the cellular network. See your selected service for details. Coverage not available in some areas. See Terms and Conditions (including arbitration provisions) at T-Mobile.com, for rate plan information, changes for features and services, and restrictions and details, including important limitations on availability and reliability of 9-1-1 emergency services when using Wi-Fi calling.