

# User Guide

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## Samsung Multifunction **MultiXpress**

X322x/ X328x series  
K325x/ K330x series

**Thank you for purchasing a Samsung product.**

This guide provides information concerning installation, operation and troubleshooting on various operating system.



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# 1. Introduction

These are the main components of your machine:

- **Key benefits**
- **Features by model**
- **Useful to know**
- **About this user's guide**
- **Safety information**
- **Machine overview**
- **Control panel overview**
- **Turning on the machine**
- **Understanding the LEDs**
- **Display screen and useful button**
- **Understanding the pop-up keyboard**

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# Key benefits

## Environmentally friendly



- To save toner and paper, this machine supports Eco feature (see "Eco tab" on page 102).
- To save paper, you can print multiple pages on one single sheet of paper (see "Printing multiple pages on one sheet of paper" on page 105).
- To save paper, you can print on both sides of the paper (double-sided printing) (see "Printing on both sides of the paper" on page 107).
- To save electricity, this machine automatically conserves electricity by substantially reducing power consumption when not in use.
- We recommend using recycled paper for saving energy.

## Fast high resolution printing



- You can print with a resolution of up to 1,200 x 1,200 dpi with reduced speed.
- Fast, on-demand printing.
  - X322x series
    - For single-side printing, up to 22 ppm (A4 or Letter).
  - X328x series
    - For single-side printing, up to 28 ppm (A4 or Letter).
- Fast, on-demand printing.
  - K325x series
    - For single-side printing, up to 25 ppm (A4 or Letter).
  - K330x series
    - For single-side printing, up to 30ppm (A4 or Letter).

# Key benefits

## Convenience



- You can print on the go from your smartphone or computer using Samsung Cloud Print apps (see "Samsung Cloud Print" on page 220).
- You can print on the go from your smartphone or computer using Google Cloud Print™ enabled apps (see "Google Cloud Print™" on page 225).
- Easy Capture Manager allows you to easily edit and print whatever you captured using the Print Screen key on the keyboard (see "Easy Capture Manager" on page 275).
- Samsung Easy Printer Manager and Printing Status is a program that monitors and informs you of the machine's status and allows you to customize the machine's settings (see "Using Samsung Printer Status" on page 285 or "Using Samsung Easy Printer Manager" on page 282).
- Samsung Easy Document Creator is an application to help users scan, compile, and save documents in multiple formats, including .epub format. These documents can be shared via social networking sites or fax (see "Using Samsung Easy Document Creator" on page 278).
- AnyWeb Print helps you screen-capture, preview, scrap, and print the screen of Windows Internet Explorer more easily than when you use the ordinary program (see "Samsung AnyWeb Print" on page 276).
- Smart Update allows you to check for the latest software and install the latest version during the printer driver installation process. This is available only for Windows.

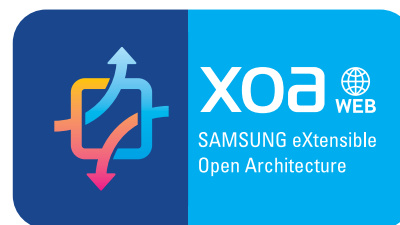
- If you have Internet access, you can get help, support application, machine drivers, manuals, and order information from the Samsung website, [www.samsung.com](http://www.samsung.com) > find your product > Support or Downloads.

## Wide range of functionality and application support



- Supports various paper sizes (see "Print media specifications" on page 399).
- Print watermark: You can customize your documents with words, such as "**Confidential**" (see "Using watermarks" on page 109).
- You can print in various operating systems (see "System requirements" on page 402).
- Your machine is equipped with a USB interface and/or a network interface.

## Support XOA applications



The machine supports XOA custom applications.

- Regarding the XOA custom applications, please contact your XOA custom application provider.



# Features by model

Some features and optional goods may not be available depending on model or country.

## Operating System

Operating System	Color	Mono
	X322x/ X328x series	K325x/ K330x series
Windows	•	•
Mac	•	•
Linux	•	•
Unix	•	•

(•: Supported, Blank: Not supported)

## Software

You can install the printer driver and software when you insert the software CD into your CD-ROM drive. For windows, select the printer driver and software in the **Select Software to Install** window.

Software	Color	Mono
	X322x/ X328x series	K325x/ K330x series
SPL printer driver		
PCL printer driver	•	•
PS printer driver <sup>a</sup>	•	•
XPS printer driver <sup>a</sup>	•	•
Direct Printing Utility <sup>a</sup>	•	•

# Features by model

Software		Color	Mono
		X322x/ X328x series	K325x/ K330x series
Samsung Easy Printer Manager	Scan to PC Settings	●	●
	Fax to PC Settings	○	○
	Advanced Setting	●	●
Samsung Printer Center		●	●
Samsung Printer Status		●	●
Samsung Easy Document Creator		●	●
Easy Capture Manager		●	●
SyncThru™ Web Service		●	●
SyncThru Admin Web Service		●	●
Samsung Eco Driver Pack <sup>b</sup>		●	●
Samsung Stylish Driver Pack <sup>c</sup>		●	●
Fax	Samsung Network PC Fax	○	○
Scan	Scan driver	●	●

a. Download the software from the Samsung website and install it: (<http://www.samsung.com> > find your product > Support or Downloads). Before installing, check whether your computer's OS support the software.

b. To use the Easy Eco Driver features, the **Eco Driver Pack** must be installed.

c. The printer driver includes a user interface that is optimized for touchscreens. To use this UI, click **Samsung Printer Center** > **Device Options** and then select **Stylish User Interface** (see "Using Samsung Printer Center" on page 279).

(●: Supported, ○: Optional, Blank: Not supported)

# Features by model

## Variety feature

Features		X322x series	X328x series	K325x series	K330x series
Hi-Speed USB 2.0		●	●	●	●
USB memory interface		●	●	●	●
Network Interface Ethernet 10/100/1000 Base TX wired LAN		●	●	●	●
Network Interface 802.11b/g/n wireless LAN <sup>a</sup>		○	○	○	○
NFC (Near Field Communication)		○	○	○	○
Google Cloud Print™		●	●	●	●
Samsung Cloud Print		●	●	●	●
AirPrint		●	●	●	●
Mopria		●	●	●	●
Eco printing		●	●	●	●
Duplex (2-sided) printing		●	●	●	●
Document Feeder	Reverse Automatic Document Feeder(RADF)	●	●	●	●
Cabinet Stand		○	○	○	○
Dual Cassette Feeder		○	○	○	○
Finisher			○		○
Mass Storage Device (Hard disk)		●	●	○	○
Fax Kit		○	○	○	○
FDI		○	○	○	○

a. Depending on your country, wireless LAN card may not be available. For some countries, only 802.11 b/g can be applied. Contact your local Samsung dealer or the retailer where you bought your machine.

(●: Supported, ○: Optional, Blank: Not supported)

# Useful to know



## The machine does not print.

- Open the print queue list and remove the document from the list (see "Canceling a print job" on page 95).
- Remove the driver and install it again (see "Installing the driver" on page 36).
- Select your machine as your default machine in your Windows (see "Setting your machine as a default machine" on page 116).



## Where can I purchase accessories or supplies?

- The toner cartridge included in the printer/all-in-one product you purchased is not available for sale and is not guaranteed to be compatible with any other printer.
- Inquire at a Samsung distributor or your retailer.
- Visit [www.samsung.com/supplies](http://www.samsung.com/supplies). Select your country/region to view product service information.



## The status LED flashes or remains constantly on.

- Turn the product off and on again.
- Check the meanings of LED indications in this manual and troubleshoot accordingly (see "Understanding the LEDs" on page 27).



## A paper jam has occurred.

- Open and close the cover (see "Front view 1" on page 20).
- Check the instructions on removing jammed paper in this manual and troubleshoot accordingly (see "Clearing paper jams" on page 338).



## Printouts are blurry.

- The toner level might be low or uneven. Shake the toner cartridge (see "Redistributing toner" on page 300).
- Try a different print resolution setting (see "Opening printing preferences" on page 96).
- Replace the toner cartridge (see "Replacing the toner cartridge" on page 303).



## Where can I download the machine's driver?

- You can get help, support application, machine drivers, manuals, and order information from the Samsung website, [www.samsung.com](http://www.samsung.com) > find your product > Support or Downloads.

# About this user's guide

This user's guide provides information for your basic understanding of the machine as well as detailed steps to explain machine usage.




- Do not discard this manual and keep it for future reference.
- Read the safety information before using the machine.
- If you have a problem using the machine, refer to the troubleshooting chapter.
- Terms used in this user's guide are explained in the glossary chapter.
- All illustrations in this user's guide may differ from your machine depending on its options or model you purchased.
- The screenshots/some menus in this user's guide may differ from your machine depending on the machine's firmware/driver version.
- The procedures in this user's guide are mainly based on Windows 7.

## Conventions

Some terms in this guide are used interchangeably, as below:

- Document is synonymous with original.
- Paper is synonymous with media, or print media.
- Machine refers to printer or MFP.

## General icons




Icon	Text	Description
	<b>Warning</b>	Used to alert users to the possibility of personal injury.
	<b>Caution</b>	Gives users information to protect the machine from possible mechanical damage or malfunction.
	<b>Note</b>	Provides additional information or detailed specification of the machine function and feature.

# Safety information

These warnings and precautions are included to prevent injury to you and others, and to prevent any potential damage to your machine. Be sure to read and understand all of these instructions before using the machine. After reading this section, keep it in a safe place for future reference.



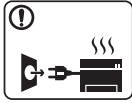


## Important safety symbols

### Explanation of all icons and signs used in this chapter

	<b>Warning</b>	Hazards or unsafe practices that may result in severe personal injury or death.
	<b>Caution</b>	Hazards or unsafe practices that may result in minor personal injury or property damage.
	Do not attempt.	

## Operating environment

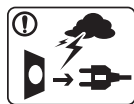





### Warning

	<p>Do not use if the power cord is damaged or if the electrical outlet is not grounded.</p> <p>This could result in electric shock or fire.</p>
	<p>Do not place anything on top of the machine (water, small metal or heavy objects, candles, lit cigarettes, etc.).</p> <p>This could result in electric shock or fire.</p>
	<ul style="list-style-type: none"><li>If the machine gets overheated, it releases smoke, makes strange noises, or generates an odd odor, immediately turn off the power switch and unplug the machine.</li><li>The user should be able to access the power outlet in case of emergencies that might require the user to pull the plug out.</li></ul> <p>This could result in electric shock or fire.</p>
	<p>Do not bend, or place heavy objects on the power cord.</p> <p>Stepping on or allowing the power cord to be crushed by a heavy object could result in electric shock or fire.</p>
	<p>Do not remove the plug by pulling on the cord; do not handle the plug with wet hands.</p> <p>This could result in electric shock or fire.</p>







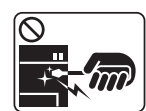

# Safety information

## Caution

	<p>During an electrical storm or for a period of non-operation, remove the power plug from the electrical outlet.</p> <p>This could result in electric shock or fire.</p>
	<p>Be careful, the paper output area is hot.</p> <p>Burns could occur.</p>
	<p>If the machine has been dropped, or if the cabinet appears damaged, unplug the machine from all interface connections and request assistance from qualified service personnel.</p> <p>Otherwise, this could result in electric shock or fire.</p>
	<p>If the machine does not operate properly after these instructions have been followed, unplug the machine from all interface connections and request assistance from qualified service personnel.</p> <p>Otherwise, this could result in electric shock or fire.</p>
	<p>If the plug does not easily enter the electrical outlet, do not attempt to force it in.</p> <p>Call an electrician to change the electrical outlet, or this could result in electric shock.</p>
	<p>Do not allow pets to chew on the AC power, telephone or PC interface cords.</p> <p>This could result in electric shock or fire and/or injury to your pet.</p>

## Operating method

## Caution

	<p>Do not forcefully pull the paper out during printing.</p> <p>It can cause damage to the machine.</p>
	<p>Be careful not to put your hand between the machine and paper tray.</p> <p>You may get injured.</p>
	<p>Be careful when replacing paper or removing jammed paper.</p> <p>New paper has sharp edges and can cause painful cuts.</p>
	<p>When printing large quantities, the bottom part of the paper output area may get hot. Do not allow children to touch.</p> <p>Burns can occur.</p>
	<p>When removing jammed paper, do not use tweezers or sharp metal objects.</p> <p>It can damage the machine.</p>
	<p>Do not allow too many papers to stack up in the paper output tray.</p> <p>It can damage the machine.</p>

# Safety information



Do not block or push objects into the ventilation opening.  
This could result in elevated component temperatures which can cause damage or fire.



Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



This machine's power reception device is the power cord.  
To switch off the power supply, remove the power cord from the electrical outlet.



Place the machine in the environment where it meets the operating temperature and humidity specification.

Do not use the machine when it is below freezing temperature or has recently been moved from a location below freezing temperature. Doing so may damage the machine. Only operate the machine when the internal temperature of the machine is within the operating temperature and humidity specifications.

Otherwise, quality problems can occur and cause damage to the machine.

See "General specifications" on page 397.

## Installation / Moving

### Warning


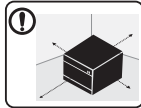










Do not place the machine in an area with dust, humidity, or water leaks.

This could result in electric shock or fire.

# Safety information

## Caution

	<p>Before moving the machine, turn the power off and disconnect all cords. The information below are only suggestions based on the units weight.</p> <p>If you have a medical condition that prevents you from lifting, do not lift the machine. Ask for help, and always use the appropriate amount of people to lift the device safety.</p> <p>Then lift the machine:</p> <ul style="list-style-type: none"><li>• If the machine weighs under 20 kg (44.09 lbs), lift with 1 person.</li><li>• If the machine weighs 20 kg (44.09 lbs) - 40 kg (88.18 lbs), lift with 2 people.</li><li>• If the machine weighs more than 40 kg (88.18 lbs), lift with 4 or more people.</li></ul> <p>The machine could fall, causing injury or machine damage.</p>
	<p>Choose a flat surface with enough space for ventilation to place the machine. Also consider the space required to open the cover and trays.</p> <p>The place should be well-ventilated and be far from direct light, heat, and humidity.</p>
	<p>When using the machine for a long period of time or printing a large number of pages in a non-ventilated space, it could pollute the air and be harmful to your health. Place the machine in a well-ventilated space or open a window to circulate the air periodically.</p>






	<p>Do not place the machine on an unstable surface.</p> <p>The machine could fall, causing injury or machine damage.</p>
	<p>Use only No.26 AWG<sup>a</sup> or larger, telephone line cord, if necessary.</p> <p>Otherwise, it can cause damage to the machine.</p>
	<p>Make sure you plug the power cord into a grounded electrical outlet.</p> <p>Otherwise, this could result in electric shock or fire.</p>
	<p>Use the power cord supplied with your machine for safe operation. If you are using a cord which is longer than 2 meters (6 feet) with a 110V machine, then the gauge should be 16 AWG or larger.</p> <p>Otherwise, it can cause damage to the machine, and could result in electric shock or fire.</p>
	<p>Do not put a cover over the machine or place it in an airtight location, such as a closet.</p> <p>If the machine is not well-ventilated, this could result in fire.</p>
	<p>Do not overload wall outlets and extension cords.</p> <p>This can diminish performance, and could result in electric shock or fire.</p>
	<p>The machine should be connected to the power level which is specified on the label.</p> <p>If you are unsure and want to check the power level you are using, contact the electrical utility company.</p>

a. AWG: American Wire Gauge

# Safety information

## Maintenance / Checking

### Caution

	<p>Unplug this product from the wall outlet before cleaning the inside of the machine. Do not clean the machine with benzene, paint thinner or alcohol; do not spray water directly into the machine.</p> <p>This could result in electric shock or fire.</p>
	<p>When you are working inside the machine replacing consumables or cleaning the inside, do not operate the machine. You could get injured.</p>
	<p>Keep cleaning consumables away from children. Children could get hurt.</p>
	<p>Do not disassemble, repair or rebuild the machine by yourself. It can damage the machine. Call a certified technician when the machine needs repairing.</p>
	<p>To clean and operate the machine, strictly follow the user's guide provided with the machine.</p> <p>Otherwise, you could damage the machine.</p>



Keep the power cable and the contact surface of the plug clean from dust or water.



Otherwise, this could result in electric shock or fire.








- Do not remove any covers or guards that are fastened with screws.
- Fuser units should only be repaired by a certified service technician. Repair by non-certified technicians could result in fire or electric shock.
- The machine should only be repaired by a Samsung service technician.

## Supply usage

### Caution

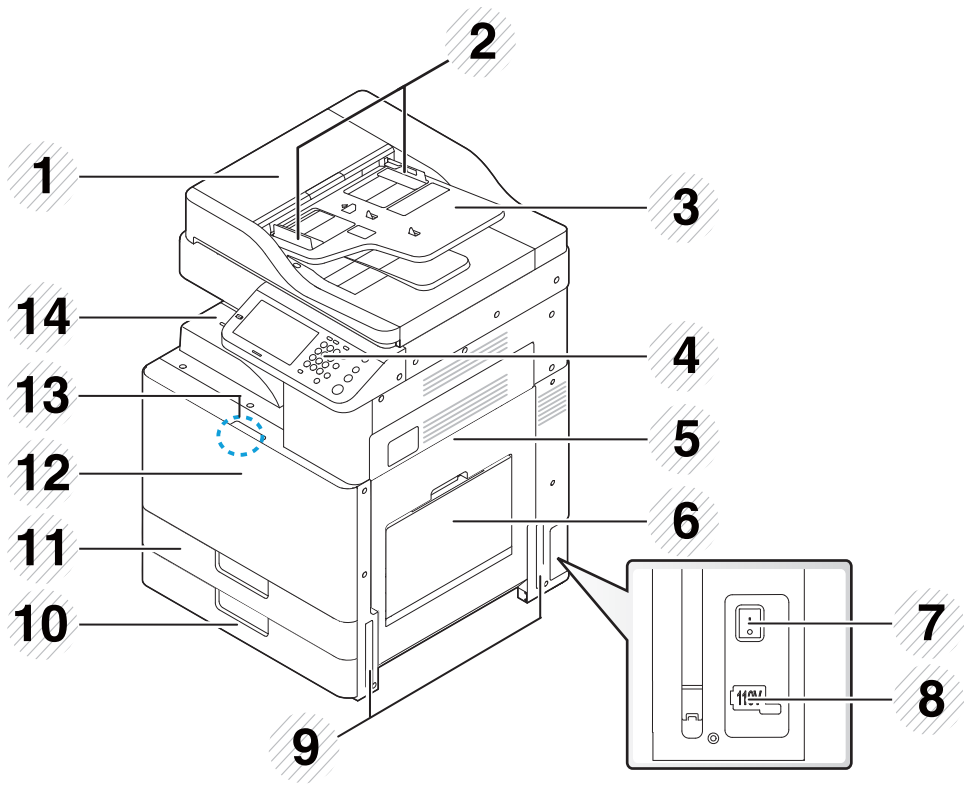
	<p>Do not disassemble the toner cartridge. Toner dust can be dangerous if inhaled or ingested.</p>
	<p>Do not burn any of the consumables such as toner cartridge or fuser unit. This could cause an explosion or uncontrollable fire.</p>

# Safety information

	<p>When storing consumables such as toner cartridges, keep them away from children.</p> <p>Toner dust can be dangerous if inhaled or ingested.</p>
	<p>Using recycled consumables, such as toner, can cause damage to the machine.</p> <p>In case of damage due to the use of recycled consumables, a service fee will be charged.</p>
	<p>For consumables that contain toner dust (toner cartridge, waste toner bottle, imaging unit, etc.) follow the instructions below.</p> <ul style="list-style-type: none"><li>• When disposing of the consumables, follow the instructions for disposal. Refer to the reseller for disposal instructions.</li><li>• Do not wash the consumables.</li><li>• For a waste toner bottle, do not reuse it after emptying the bottle.</li></ul> <p>If you do not follow the instructions above, it may cause machine malfunction and environmental pollution. The warranty does not cover damages caused by a user's carelessness.</p>
	<p>When toner gets on your clothing, do not use hot water to wash it.</p> <p>Hot water sets toner into fabric. Use cold water.</p>
	<p>When changing the toner cartridge or removing jammed paper, be careful not to let toner dust touch your body or clothes.</p> <p>Toner dust can be dangerous if inhaled or ingested.</p>

# Machine overview

Front view 1



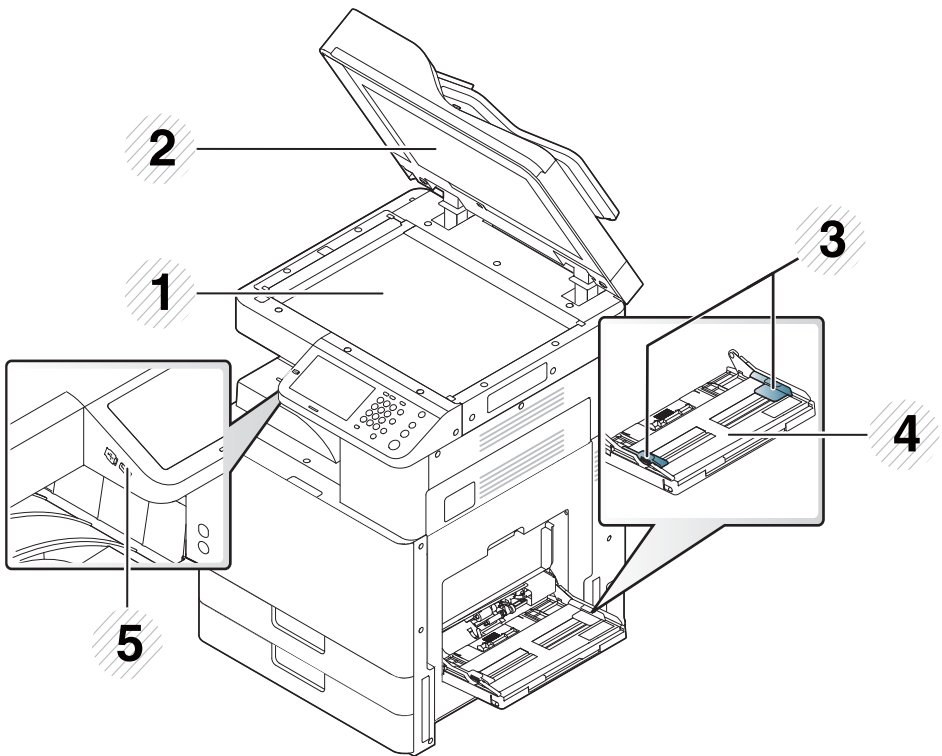
1	Reversing Automatic Document Feeder (RADF) cover	8	Power receptacle
2	Reversing Automatic Document Feeder (RADF) width guides	9	Handles

3	Reversing Automatic Document Feeder (RADF) input tray	10	Standard tray (Tray 2)
4	Control panel	11	Standard tray (Tray 1)
5	Side door	12	Front door
6	Multi-purpose tray	13	Front door handle
7	Power-switch	14	Paper output tray



# Machine overview

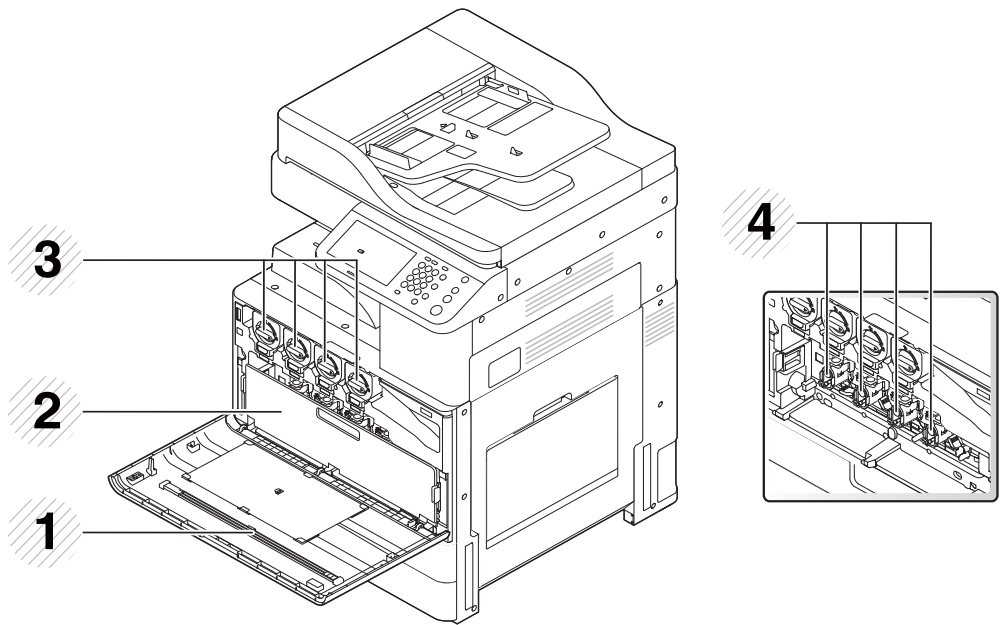
## Front view 2



1	Scanner glass	4	Multi-purpose tray
2	White sheet	5	USB memory port
3	Multi-purpose tray paper width guides		

## Inner view

### X322x/ X328x series



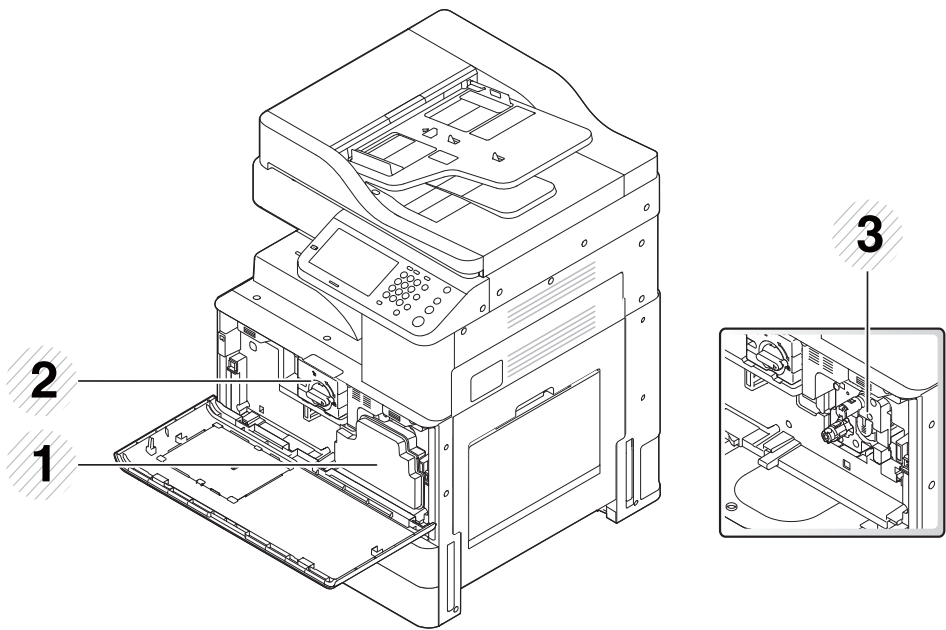
1	LSU window cleaning stick
2	Waste toner container
3	Toner cartridges
4	Imaging units



If you want to see the imaging unit, you need to remove the waste toner container.

# Machine overview

## K325x/ K330x series

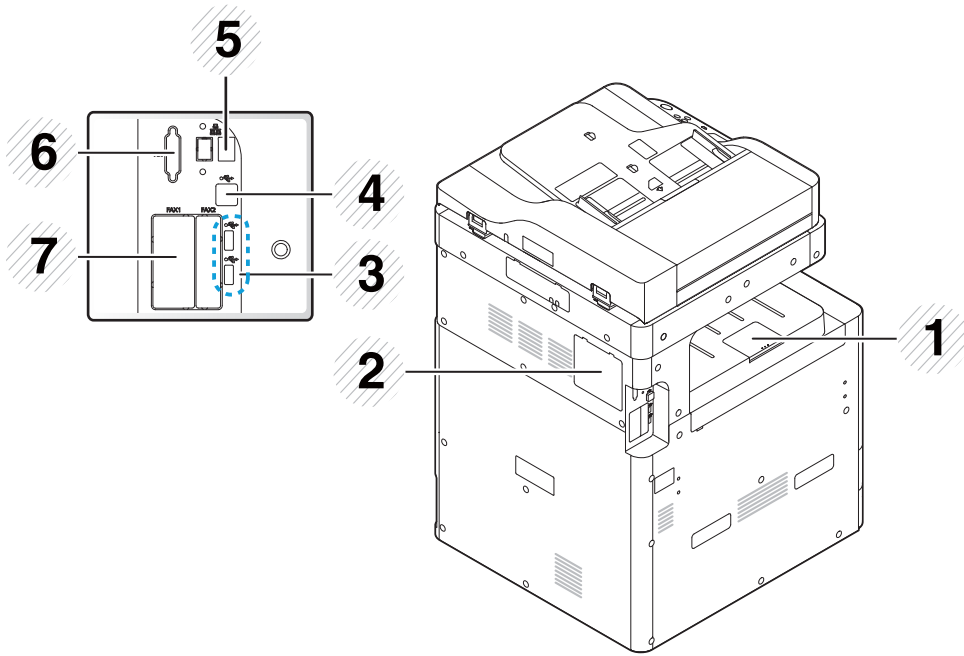


1	Waste toner container
2	Toner cartridge
3	Imaging unit



If you want to see the imaging unit, you need to remove the waste toner container.

## Rear view

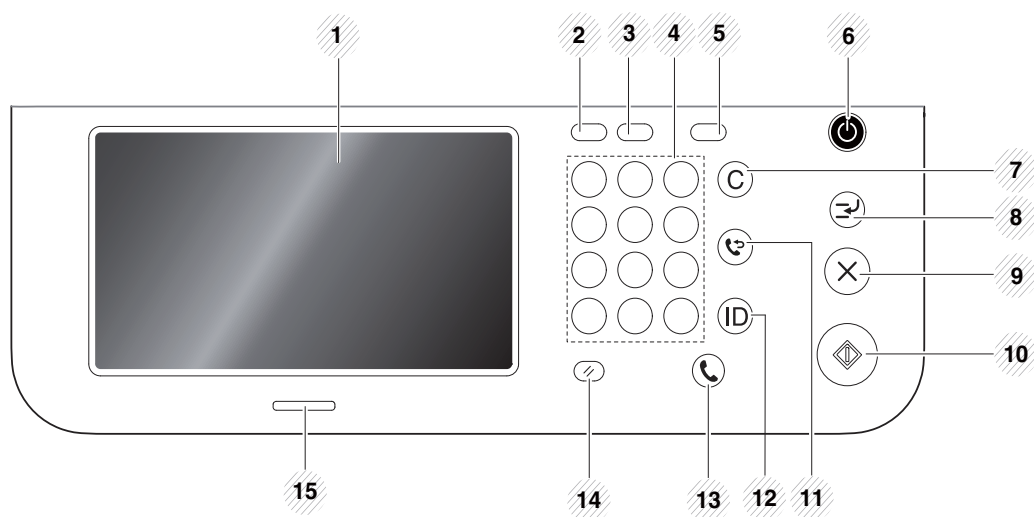


1	Output support tray	5	Network port
2	Control board cover	6	Cover for optional FDI kit <sup>a</sup>
3	USB memory port	7	Cover for optional Fax1 port <sup>a</sup>
4	USB port		

a. Open this cover to install the optional device.

# Control panel overview

## Control panel



1	<b>Display screen</b>	Shows the current machine status and prompts during an operation. You can set menus easily using the display screen.
2	<b>Job Status</b>	Shows the jobs currently running, queued jobs, completed jobs, current error code or secured jobs.
3	<b>Counter</b>	Shows the amount of paper used (see "Counter button" on page 31).
4	<b>Numeric keypad</b>	Dials numbers and enters alphanumeric characters. You can also enter the number value for document copies or other options.
5	<b>Eco</b>	Turn on Eco mode. Turn on the Eco mode to reduce toner consumption and paper usage when pc-printing and copying only (see "Eco button" on page 32).

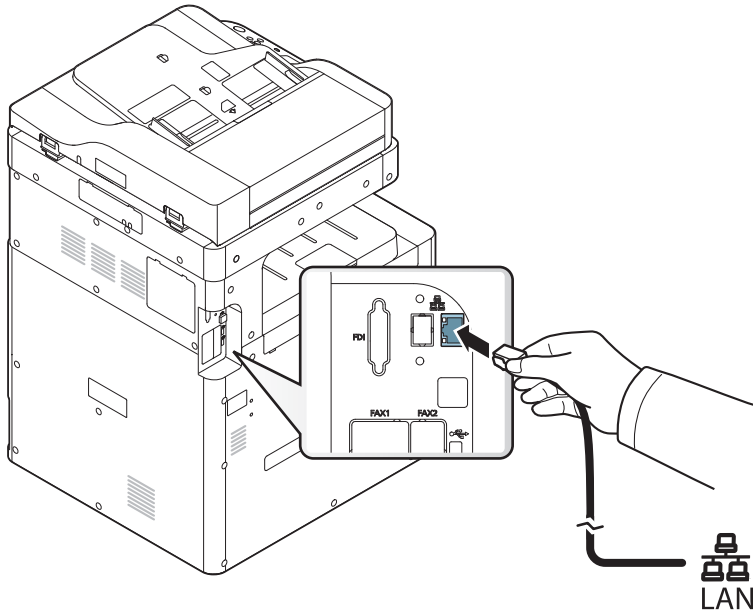
6	<b>Power/Wakeup</b>	Turns the power on or off. When the blue LED is on, the machine is powered on and you can use it. To turn the machine off, press and hold this button for at least 3 seconds. Press <b>Yes</b> when the confirmation window appears.
7	<b>Clear</b>	Deletes characters in the edit area.
8	<b>Interrupt</b>	Stops a job in operation for urgent copying.
9	<b>Stop</b>	Stops an operation at any time. The pop-up window appears on the screen showing the current job that the user can stop or resume.
10	<b>Start</b>	Starts a job.
11	<b>Redial/Pause</b>	Redials the recently sent fax number or received caller ID in ready mode, or inserts a pause (-) into a fax number in edit mode.
12	<b>Logout</b>	Allows user to log out.
13	<b>On Hook Dial</b>	When you press this button, you can hear a dial tone. Then enter a fax number. It is similar to making a call using a speaker phone.
14	<b>Reset</b>	Resets the current machine setup.
15	<b>Status LED</b>	Shows the status of your machine (see "Understanding the LEDs" on page 27).



When you use the display screen, use your finger only. The screen may be damaged with a sharp pen or anything else.

# Connecting a network cable

This machine has a built-in network interface card. You can connect your machine to a network using a network cable.



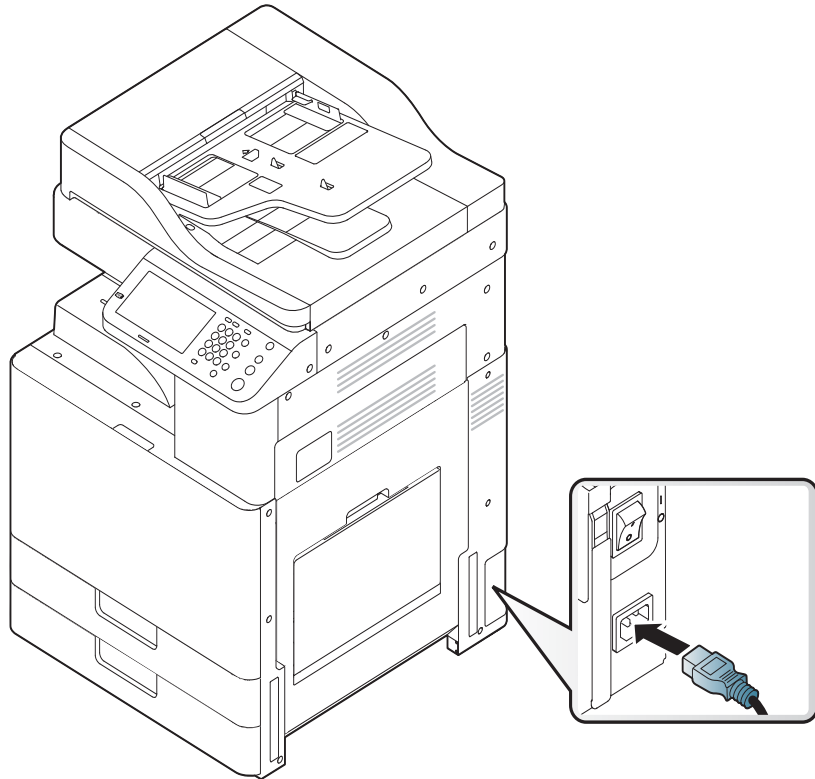
# Turning on the machine



Keep in mind that you should use the power cord supplied with the machine. Otherwise, it can cause damage or fire to the machine.

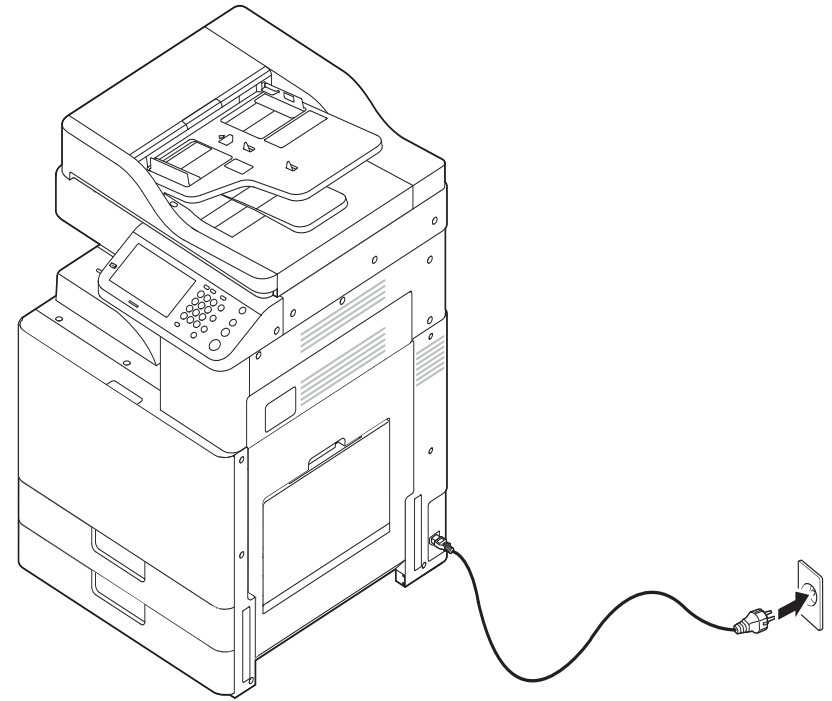
1

Plug the power cord into the power receptacle.



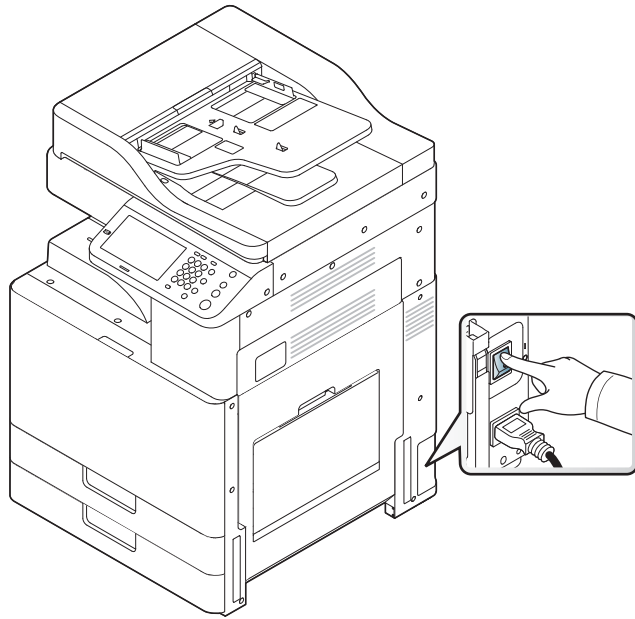
2


Plug the other end into a properly grounded AC outlet.



# Turning on the machine

- 3 Turn on the main power switch.



- You can also turn the machine on pressing the  (**Power/Wakeup**).
- Some parts inside of the machine may be hot when power is on, or after printing. Be careful not to burn yourself when working inside the machine.
- Do not disassemble the machine when it is turned on or plugged in. Doing so may give you an electric shock.



# Understanding the LEDs

The color of the status LED indicates the machine's current status.



- Some LEDs may not be available depending on model or country (see "Control panel overview" on page 23).
- To resolve the error, look at the error message and its instructions from the troubleshooting part (see "Troubleshooting" on page 336).
- You also can resolve the error with the guideline from the computers' Samsung Printer Status program window (see "Using Samsung Printer Status" on page 285).
- If the problem persists, call a service representative.

## Understanding the status LED

Status		Description	
Off		<ul style="list-style-type: none"><li>• The machine is off-line.</li><li>• The machine is in power save mode.</li></ul>	
Blue	On	The machine is on-line and can be used.	
	Blinking	Fax	The machine is sending or receiving faxes.
		Copy	The machine is copying documents.
		Scan	The machine is scanning documents.
		Print	<ul style="list-style-type: none"><li>• When the status LED slowly blinks, the machine is receiving data from the computer.</li><li>• When the status LED blinks rapidly, the machine is printing data.</li></ul>

# Understanding the LEDs

Status		Description
Orange	On	<ul style="list-style-type: none"><li>• A toner cartridge has almost reached its estimated cartridge life<sup>a</sup>. It is recommended to replace the toner cartridge.</li><li>• A paper jam has occurred (see "Clearing paper jams" on page 338).</li><li>• The door is opened. Close the door.</li><li>• There is no paper in the tray. Load paper in the tray (see "Loading paper in the tray" on page 76).</li><li>• The machine has stopped due to a major error. Check the display message (see "Understanding display messages" on page 367).</li><li>• An imaging unit has almost reached its estimated cartridge life. It is recommended to replace the toner cartridge.</li><li>• The waste toner container is not installed in the machine or it is full (see "Replacing the waste toner container" on page 310).</li></ul>
	Blinking	<ul style="list-style-type: none"><li>• A minor error has occurred and the machine is waiting for the error to be cleared. Check the display message (see "Understanding display messages" on page 367). When the problem is cleared, the machine resumes its original task.</li><li>• The toner cartridge life<sup>a</sup> or imaging unit is near the end of its life. Order a new toner cartridge or imaging unit. You can temporarily improve print quality by redistributing the toner.</li></ul>

a. Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19752 (K325x/ K330x series) or ISO/IEC 19798 (X322x/ X328x series). The number of pages may be affected by operating environment, percentage of image area, printing interval, graphics, media and media size. Some amount of toner may remain in the cartridge even when orange LED is on and the printer stops printing.



Check the message on the display screen. Follow the instructions in the message or refer to the troubleshooting chapter (see "Understanding display messages" on page 367). If the problem persists, call for service.

# Understanding the LEDs

## Power LED

The color of the status LED indicates the machine's current status.

Status		Description
Off		The machine is off-line.
Blue	On	<ul style="list-style-type: none"><li>The machine is on-line and can be used.</li><li>The machine is in power save mode. When data is received, or any screen is pressed, it switches to on-line automatically.</li></ul>



Check the message on the display screen. Follow the instructions in the message or refer to the troubleshooting chapter (see "Understanding display messages" on page 367). If the problem persists, call for service.

# Display screen and useful button

## Display screen

The display screen on the control panel allows user-friendly operation of the machine. Once you press the home icon (🏠) on the screen, it shows the display screen. The display screen image in this user's guide may differ from your machine depending on its option or model.



- To switch to the next display screen, press the right arrow or drag your finger across the display screen.
- Depending on the authentication setting, the machine's users have to enter an ID and a password. In this case, the machine can only be used by an authorized user who has registered an ID and a password on the machine. Contact the machine's administrator.



- **Copy:** Enters the **Copy** menu (see "Copying" on page 123).
- **Fax:** Enters the **Fax** menu (see "Faxing (Optional)" on page 171).
- **Stored Document:** Enters the **Stored Document** menu (see "Understanding the Stored Document screen" on page 230).
- **Shared Folder:** Enters the **Shared Folder** menu (see "Understanding the Shared Folder screen" on page 228).
- **Scan to Email:** Enters the **Scan to Email** menu (see "Scanning and sending through email" on page 146).

# Display screen and useful button

- **Scan to Server:** Enters the **Scan to Server** menu (see "Scanning and sending via SMB/FTP" on page 152).
- **Scan to PC:** Enters the **Scan to PC** menu (see "Scanning and sending through email" on page 146).
- **Scan to Shared Folder:** Enters the **Scan to Shared Folder** menu (see "Scanning and sending to USB /shared folder" on page 160).



- **Quick Copy:** Enters the **Quick Copy** menu (see "Quick copying" on page 129).
- **USB:** Enters the **USB** menu. When a USB memory device is inserted into the USB memory port on your machine, **USB** is activated on the display screen (see "Understanding the USB screen" on page 232).
- **Scan to USB:** Enters the **Scan to USB** menu. When a USB memory device is inserted into the USB memory port on your machine, **Scan to USB** is activated on the display screen (see "Scanning to a USB memory device" on page 236).

- **Machine Setup:** You can browse current machine settings or change machine values (see "Machine setup" on page 243).



Some menus are only configured by an administrator or an authorized user who has an ID and password registered on the machine by an administrator. When the machine requests, enter the ID and password.

- **Scan to Samsung Cloud:** In order to use this menu, Samsung Cloud Printer should be registered. For more information, contact your local Samsung dealer or the retailer where you purchased your machine (see "Scanning and sending to Samsung Cloud Print" on page 222).

## Counter button

When you press the **Counter** button on the control panel, You can see the number of impressions.


When you select **Device**, you can see the number of impressions by device. An impression typically refers to a single side of a sheet and not a one-sided print.

- **Total Usage:** Displays the total number of impressions.
- **Send Usage:** Displays the number of images sent via email, server, etc.
- **Large Page:** Displays the total number of impressions with large size paper.
- **Fax Send Usage(PSTN):** Displays the number of sent faxes.

When you select **User**, you can see the number of usage, limit, and remaining usage by each user.

# Display screen and useful button

## Eco button

The eco feature allows you to save print resources and leads you to eco-friendly printing. When you press the **Eco** button, the machine turns eco mode on or off. If the eco mode is on, you can see the eco image (  ) on some features. Some options in the features are not available to use in the eco mode.



- Only administrators have permission for **Eco Settings** in **Machine Setup** (see "Eco Settings" on page 260).
- If the machine requests a password for eco mode, you need to enter the password. Contact your administrator.
- The **Eco** button is activated only for **Copy**, **Quick Copy** menus.

Status		Description
Off		The machine is not in Eco mode.
Green	On	The machine is in Eco mode.

## Job Status button

When you press the **Job Status** button, the screen lists the currently running, queued, and completed jobs.

## Current Job

Displays the list of jobs in progress and pending.

Pressing the job name shows more detailed information.

- **No.:** Gives the order of jobs.
- **Job Type:** Displays type of the job, such as print, copy, fax, etc.
- **Job Name:** Displays the name of the job.
- **User:** Displays the name of the job owner.
- **Status:** Displays the current status of each job.
- **Delete:** Removes a selected job from the list.

## Completed Job

Displays the list of completed jobs.

Pressing the job name shows more detailed information.

- **No.:** Gives the order of jobs.
- **Job Type:** Displays type of the job, such as print, copy, fax, etc.
- **Job Name:** Displays the name of the job.
- **User:** Displays the name of the job owner.
- **Status:** Displays the status of each completed job.

# Display screen and useful button

## Secured Job

Displays the list of secured jobs the user has set in the printer driver (see "Print Mode" on page 103). You need to enter the **ID** and **Password** set in the printer driver.

- **No.:** Gives the order of jobs.
- **Job Type:** Displays type of the job.
- **Job Name:** Displays the name of the job.
- **User:** Displays the name of the job owner.
- **Detail:** Displays detailed information of the selected job. You can also change the number of copies by pressing **Change Settings**.
- **Edit:** Changes the **Job Name** of the selected job.
- **Delete:** Removes the selected job from the list.
- **Print:** Prints the selected job from the list.
- **Close:** Closes the job status window.

## Active Notice

Displays any error messages and codes that have occurred.

- **Time:** Display the time of messages.
- **Type:** Displays type of the job.

- **Machine Status Message:** Displays the error messages for the current errors in the machine.
- **Error Code:** Displays the error message's code.

## Interrupt button

When you press the **Interrupt** button, the machine goes into interrupt mode, which means it stops the current printing job for an urgent copy job. When the urgent copy job is completed, the previous printing job continues.

Status		Description
Off		The machine is not in interrupt printing mode.
Blue	On	The machine is in interrupt printing mode.

# Understanding the pop-up keyboard

You can enter alphabet characters, numbers, or special symbols using the pop-up keyboard on the display screen. This keyboard is the same as a normal keyboard for easy usability.

Touch the input area where you need to enter characters, then the keyboard pops up on the screen. The keyboard is the default showing the lowercase letters.





## 2. Software Installation

This chapter gives you step-by-step instructions for installing the machine driver. Read this chapter carefully to use different installation methods.

This chapter includes:

- **Installing the driver**
- **Reinstalling the driver**

36

39



# Installing the driver

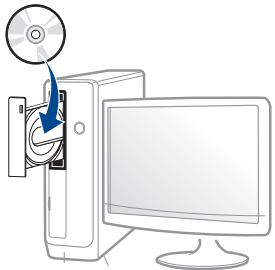
A locally connected machine is a machine directly attached to your computer using a USB cable. If your machine is attached to a network, skip the following steps below and go on to installing a network connected machine's driver (see "Installing driver over the network" on page 51).



- The installation window in this user's guide may differ depending on the machine and interface in use.
- Only use a USB cable no longer than 3 meters (118 inches).

## Windows

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Insert the supplied software CD into your CD-ROM drive.



If the installation window does not appear, click **Start > All programs > Accessories > Run**.

X:\**Setup.exe** replacing "X" with the letter, which represents your CD-ROM drive and click **OK**.

- For Windows 8

If the installation window does not appear, from **Charms**, select **Search > Apps** and search for **Run**. Type in X:\**Setup.exe**, replacing "X" with the letter that represents your CD-ROM drive and click **OK**.

If "**Tap to choose what happens with this disc.**" pop-up window appears, click the window and select **Run Setup.exe**.

- For Windows 10 / Windows Server 2016

If the installation window does not appear, from task bar, type in X:\**Setup.exe** in **Search** input area, replacing "X" with the letter that represents your CD-ROM drive and press the Enter key.

- 3 Review and accept the installation agreements in the installation window, and then click **Next**.
- 4 Select **USB** on the **Printer Connection Type** screen, and then click **Next**.
- 5 Follow the instructions in the installation window.

# Installing the driver

## From the Windows 8 Start Screen



- The V4 driver is automatically downloaded from the Windows Update if your computer is connected to the Internet. If not, you can manually download the V4 driver from Samsung website, [www.samsung.com](http://www.samsung.com) > find your product > Support or downloads.
- You can download Samsung Printer Experience app from the Windows Store. You need have a Microsoft account to use the Windows Store.
  - 1 From **Charms**, select **Search**.
  - 2 Click **Store**.
  - 3 Search and click **Samsung Printer Experience**.
  - 4 Click **Install**.
- If you install the driver using the supplied software CD, V4 driver is not installed. If you want to use the V4 driver in the **Desktop** screen, you can download from the Samsung website, [www.samsung.com](http://www.samsung.com) > find your product > Support or downloads.
- If you want to install Samsung's printer management tools, you need to install them using the supplied software CD.

- 1 Make sure that your computer is connected to the Internet and powered on.
- 2 Make sure that the machine is powered on.
- 3 Connect the computer and the machine with a USB cable.  
The driver is automatically installed from the **Windows Update**.

## Mac

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Insert the supplied software CD into your CD-ROM drive.
- 3 Select the CD-ROM volume that appears on **Finder**.
- 4 Double-click the **Install Software** icon.
- 5 Read the license agreement and check installation agreement button.
- 6 Click **Next** and then follow the instructions in the installation window.

# Installing the driver

## Linux

You need to download Linux software packages from the Samsung website to install the printer software (<http://www.samsung.com> > find your product > Support or Downloads).

## Installing the Unified Linux Driver



You must log in as a super user (root) to install the machine software. If you are not a super user, ask your system administrator.


- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Copy **Unified Linux Driver** package to your system.
- 3 Open Terminal program and go to the folder that you copied the package to.
- 4 Extract the package.
- 5 Move to **uld** folder.
- 6 Execute **"./install.sh"** command (If you're not logged in as root, execute the command with **"sudo"** as **"sudo ./install.sh"**)
- 7 Proceed with installation.

- 8 When installation finished, launch printing utility (Go to **System > Administration > Printing** or execute **"system-config-printer"** command in Terminal program).
- 9 Click **Add** button.
- 10 Select your printer.
- 11 Click **Forward** button and add it to your system.

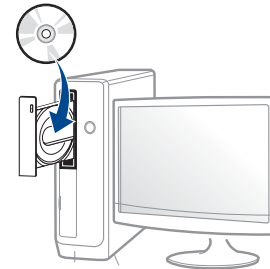
# Reinstalling the driver

If the printer driver does not work properly, follow the steps below to reinstall the driver.

## Windows

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 From the **Start** menu, select **Programs** or **All Programs** > **Samsung Printers** > **Uninstall Samsung Printer Software**.
  - For Windows 8,
    - 1 From Charms, select **Search** > **Apps**.
    - 2 Search and click **Control Panel**.
    - 3 Click **Programs and Features**.
    - 4 Right-click the driver you want to uninstall and select **Uninstall**.
  - For Windows 10 / Windows Server 2016
    - 1 From task bar, type in **Programs and Features** in **Search** input area. Press the Enter key.  
OR  
From the **Start** (  ) icon, select **All apps** > **Search** > type in **Programs and Features**.
    - 2 Right-click the driver you want to uninstall and select **Uninstall**.
- 3 Follow the instructions in the installation window.

- 4 Insert the software CD into your CD-ROM drive and install the driver again (see "Installing the driver" on page 36).



## From the Windows 8 Start Screen

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Click on the **Uninstall Samsung Printer Software** tile in the **Start** screen.
- 3 Follow the instructions in the window.



- If you cannot find a Samsung Printer Software tile, uninstall from the desktop screen mode.
- If you want to uninstall Samsung's printer management tools, from the **Start** screen, right-click the app > **Uninstall** > right-click the program you want to delete > **Uninstall** and follow the instruction in the window.

# Reinstalling the driver

## Mac

If the printer driver does not work properly, uninstall the driver and reinstall it.

- 1 Open the **Applications** folder > **Samsung** > **Printer Software Uninstaller**.
- 2 To uninstall printer software, click **Continue**.
- 3 Check the program you want to delete and click **Uninstall**.
- 4 Enter the password and click **OK**.
- 5 After the uninstallation is finished, click **Close**.



If a machine has already been added, delete it from the **Print Setup Utility** or **Print & Fax**.

## Linux

If the printer driver does not work properly, uninstall the driver and reinstall it.

- 1 Open **Terminal** program.
- 2 Move to **uld** folder extracted from **Unified Linux Driver** package.
- 3 Execute "**./uninstall.sh**" command (If you're not logged in as root, execute the command with "**sudo**" as "**sudo ./uninstall.sh**")
- 4 Proceed with uninstallation.

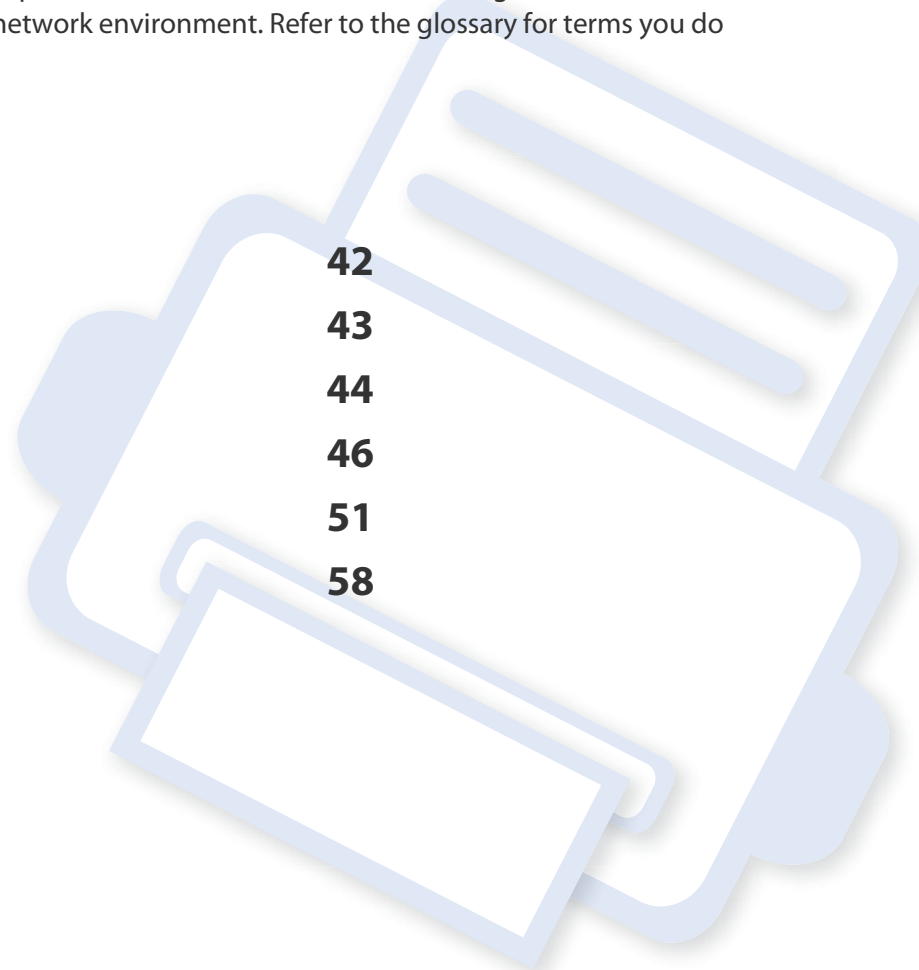


# 3. Using a Network-Connected Machine

This chapter gives you step-by-step instructions for setting up the network environment before using the machine. You need to be familiar with the terms used for setting up the network environment. Refer to the glossary for terms you do not understand ("Glossary" on page 426).

This chapter includes:

- **Network environment** 42
- **Accessing network setup** 43
- **Network settings (TCP/IP)** 44
- **Setting IP address** 46
- **Installing driver over the network** 51
- **Wireless network setup (Optional)** 58



# Network environment

You can use network after connecting network cable to a corresponding port on your machine.

You need to set up the network protocols on the machine to use it as your network machine. You can set up the basic network settings through the machine's control panel.

The following table shows the network environments supported by the machine:

Items	Specifications
Network interface	<ul style="list-style-type: none"><li>Ethernet 10/100/1000 Base-TX Wired Lan</li><li>802.11b/g/n Wireless LAN <sup>a</sup></li></ul>
Network operating system	<ul style="list-style-type: none"><li>Windows® XP Service Pack 3, Windows Server® 2003, Windows Vista®, Windows® 7/8, Windows Server® 2008 R2, Windows® 10, Windows® Sever 2016</li><li>Various Linux OS</li><li>Mac OS X 10.6 -10.10</li><li>UNIX OS</li></ul>
Network protocols	<ul style="list-style-type: none"><li>TCP/IPv4</li><li>DHCP, BOOTP</li><li>DNS, WINS, Bonjour, SLP, UPnP</li><li>Standard TCP/IP Printing (RAW), LPR, IPP, WSD</li><li>SNMPv 1/2/3, HTTP, IPSec</li><li>TCP/IPv6 (DHCP, DNS, RAW, LPR, SNMPv 1/2/3, HTTP, IPSec)</li></ul>

Items	Specifications
Wireless security <sup>a</sup>	<ul style="list-style-type: none"><li>Authentication: Open System, Shared Key, WPA/ WPA2-Personal/Enterprise</li><li>Encryption: WEP64, WEP128, TKIP, AES</li></ul>

a. Optional device



# Accessing network setup

- 1 Make sure that the ethernet cable is connected to your machine.
- 2 Press **Machine Setup** > **Network Settings** from the display screen.
- 3 Select the option you want. If the option is available for only the administrator, the following screen appears.  
  
Enter the **ID**, **Password**, and **Domain** using the pop-up keyboard which appears when you press each field.



- Enter the ID and password you first set when you turned on the machine: **Initial Settings** (see "Initial Settings" on page 261).
- You can also use the **Recent Users** button to find the recently used ID and **Domain List** button to find the domain from the list stored in the machine.
- When you log-in, you can see the ID of the logged in user on the display.

- 4 Press **OK**.

# Network settings (TCP/IP)

When you connect your machine to a network, you must first configure the TCP/IP settings for the machine. The settings shown below are the basic settings required for using your machine as a network machine. You can set TCP/IP, DNS server, TCP/IPv6, Ethernet, and IP address allocation methods.

## Ethernet

You can set ethernet settings.

Press **Machine Setup** > **Network Settings** > **TCP/IP** > **Ethernet** from the display screen.



You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine (see "Settings tab" on page 271).

- **Ethernet:** You can enable/disable ethernet port.
- **Speed Rate:** Choose the speed rate of ethernet.
- **MAC Address:** Shows the Mac address of the machine.

## TCP/IP Protocol

You can set IPv4 settings.

Press **Machine Setup** > **Network Settings** > **TCP/IP** > **TCP/IPv4** from the display screen.



You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine (see "Settings tab" on page 271).

## IP Setting

You can choose the method for allocating IP addresses.

- **Static:** Select to enter IP address/Subnet Mask/Gateway Address manually.
- **BOOTP:** IP address/Subnet Mask/Gateway Address are automatically allocated by the BOOTP Server.
- **DHCP:** IP address/Subnet Mask/Gateway Address are automatically allocated by the DHCP Server.

# Network settings (TCP/IP)

## DNS Configuration

---

You can configure the DNS server.

- **Host Name:** Enter the host name. You can enter up to 63 characters. Default name is "**SEC[MAC address]**".
- **Domain Name:** Enter the domain name. You can enter up to 128 characters.
- **Primary DNS Server:** Enter the address of the DNS server you want to use primarily.
- **Secondary DNS Server:** Enter the address of the DNS server you want to use as an alternative.
- **Dynamic DNS Registration:** If you want to use, check the checkbox(es) of dynamic DNS registration. If this option is checked, the machine registers its host name and domain name to configured DNS servers dynamically. Also, if this option is checked and DHCP is selected, DHCP FQDN options are automatically disabled.

## WINS (Windows Internet Name Service)

---

You can configure the WINS server. WINS is used in the Windows operating system. Select this option.

## Display IP address

---

You can set the machine to display the IP address on the Notification Bar. If you select this option the IP address will show on the Notification Bar.

# Setting IP address

When you connect your machine to a network, you must first configure the TCP/IP settings for the machine. The settings shown below are the basic settings required for using your machine as a network machine. You can set TCP/IP, DNS server, TCP/IPv6, Ethernet, and IP address allocation methods.

## IPv4 configuration



- If your device does not support a network connection, it will not be able to use this feature (see "Rear view" on page 22).
- You can also set the TCP/IPv4 from control panel.
- TCP/IPv6 is not supported by this program.



First, you have to set up an IP address for network printing and managements. In most cases a new IP address will be automatically assigned by a DHCP (Dynamic Host Configuration Protocol) server located on the network.

## IPv4 configuration using SetIP (Windows)

Before using the SetIP program, disable the computer firewall from **Control Panel > Security Center > Windows Firewall**.



The following instructions may differ for your model.


- 1 Download the software from the Samsung website then unpack and install it: (<http://www.samsung.com> > find your product > Support or Downloads).
  - 2 Follow the instructions in the installation window.
  - 3 Connect your machine to the network with a network cable.
  - 4 Turn on the machine.
  - 5 From the Windows **Start** menu, select **All Programs > Samsung Printers > SetIP > SetIP**.
  - 6 Click the  icon (third from left) in the SetIP window to open the TCP/IP configuration window.
  - 7 Enter the machine's new information into the configuration window. In a corporate intranet, you may need to have this information assigned by a network manager before proceeding.
- 

Find the machine's MAC address from the **Network Configuration Report** (see "Other settings" on page 249) and enter it without the colons. For example, 30:CD:A7:1F:E3:27 becomes 30CDA71FE327.
- 8 Click **Apply**, and then click **OK**. The machine will automatically print the **Network Configuration Report**. Confirm that all the settings are correct.

# Setting IP address

## IPv4 configuration using SetIP (Mac)

Before using the SetIP program, disable the computer firewall from **System Preferences > Security** (or **Security & Privacy**) > **Firewall**.

- 1 Download the software from the Samsung website then unpack and install it: (<http://www.samsung.com> > find your product > Support or Downloads).
- 2 Turn on the machine.
- 3 Run downloaded **SetIP** application.
- 4 Click the  icon (third from left) in the SetIP window to open the TCP/IP configuration window.
- 5 Enter the machine's new information into the configuration window. In a corporate intranet, you may need to have this information assigned by a network manager before proceeding.



Find the machine's MAC address from the **Network Configuration Report** (see "Other settings" on page 249) and enter it without the colons. For example, 30:CD:A7:1F:E3:27 becomes 30CDA71FE327.

- 6 Click **Apply**, and then click **OK**. The machine will automatically print the **Network Configuration Report**. Confirm that all the settings are correct.

## IPv4 configuration using SetIP (Linux)

Before using the SetIP program, disable the computer firewall from **System Preferences** or **Administrator**.



The following instructions may vary from your model or operating systems.

- 1 Download the SetIP program from the Samsung web site and extract it.
- 2 Double-click the **SetIPApplet.html** file in **cdroot/Linux/noarch/at\_opt/share/utils** folder.
- 3 Click to open the TCP/IP configuration window.
- 4 Enter the machine's new information into the configuration window. In a corporate intranet, you may need to have this information assigned by a network manager before proceeding.



Find the machine's MAC address from the **Network Configuration Report** (see "Other settings" on page 249) and enter it without the colons. For example, 00:15:99:29:51:A8 becomes 0015992951A8.

- 5 The machine will automatically print the **Network Configuration Report**.

# Setting IP address

## IPv6 configuration



**IPv6** is supported properly only in Windows Vista or higher.

## From the control panel

### Activating IPv6



Accessing menus may differ from model to model (see "Menu overview" on page 238).

- 1 Press **Machine Setup** > **Network Settings** > **TCP/IP** > **TCP/IPv6** from the display screen.
- 2 Press the radio button in the display screen to activate the option.
- 3 Turn the machine off and turn it on again.



When you install the printer driver, do not configure both IPv4 and IPv6. We recommend to configure either IPv4 or IPv6.

## DHCPv6 address configuration

If you have a DHCPv6 server on your network, you can set one of the following options for default dynamic host configuration.

- 1 Press **Machine Setup** > **Network Settings** > **TCP/IP** > **TCP/IPv6** from the display screen.
- 2 Press **DHCPv6 Configuration**.
- 3 Select the required value you want.
  - **Always Enable DHCP:** Always use DHCPv6 regardless of router request.
  - **Never use DHCP:** Never use DHCPv6 regardless of router request.
  - **Use DHCP as directed by a router:** Use DHCPv6 only when requested by a router.

# Setting IP address

## From the SyncThru™ Web Service

### Activating IPv6

- 1 Access a web browser, such as Internet Explorer, from Windows. Enter the machine IP address (<http://xxx.xxx.xxx.xxx>) in the address field and press the Enter key or click **Go**.
- 2 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 3 When the **SyncThru™ Web Service** window opens, move the mouse cursor over the **Settings** of the top menu bar and then click **Network Settings**.
- 4 Click **TCP/IPv6** on the left pane of the website.
- 5 Check the **IPv6 Protocol** check box to activate IPv6.
- 6 Click the **Apply** button.
- 7 Turn the machine off and turn it on again.



- You can also set the DHCPv6.
- To manually set the IPv6 address:  
Check the **Manual Address** check box. Then, the **Address/Prefix** text box is activated. Enter the rest of the address (e.g.,:3FFE:10:88:194::AAAA. "A" is the hexadecimal 0 through 9, A through F).

### IPv6 address configuration

- 1 Access a web browser, such as Internet Explorer, from Windows. Enter the machine IP address (<http://xxx.xxx.xxx.xxx>) in the address field and press the Enter key or click **Go**.
- 2 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 3 When the **SyncThru™ Web Service** window opens, move the mouse cursor over the **Settings** of the top menu bar and then click **Network Settings**.
- 4 Click **TCP/IPv6** on the left pane of the website.

# Setting IP address

- 5 Select one of the IPv6 addresses from **Address Type** (see "Other settings" on page 249).
  - **Link-Local Address:** Self-configured local IPv6 address (Address starts with FE80).
  - **Stateless Address:** Automatically configured IPv6 address by a network router.
  - **Stateful Address:** IPv6 address configured by a DHCPv6 server.
  - **Manual Address:** Manually configured IPv6 address by a user.
  - **Default Gateway:** Default gateway configured IPv6 address by a network router.
- 6 Enter the IPv6 addresses (e.g.,: `http://[FE80::215:99FF:FE66:7701]`).



Address must be enclosed in '[' ]' brackets.



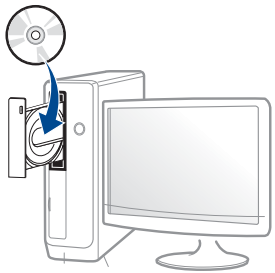
# Installing driver over the network

You must install the printer driver software for printing. The software includes drivers, applications, and other support programs.

Make sure that the network setup for your machine is completed. All applications should be closed on your computer before beginning installation.

## Windows

- 1 Make sure that the machine is connected to the network and powered on. Also, your machine's IP address should have been set.
- 2 Insert the supplied software CD into your CD-ROM drive.



If the installation window does not appear, click **Start** > **All programs** > **Accessories** > **Run**.

X:\Setup.exe replacing "X" with the letter, which represents your CD-ROM drive and click **OK**.

- For Windows 8

If the installation window does not appear, from **Charms**, select **Search** > **Apps** and search for **Run**. Type in X:\Setup.exe, replacing "X" with the letter that represents your CD-ROM drive and click **OK**.

If "Tap to choose what happens with this disc." pop-up window appears, click the window and select **Run Setup.exe**.

- For Windows 10 / Windows Server 2016

If the installation window does not appear, type in X:\Setup.exe in **Search** input area from task bar, replacing "X" with the letter that represents your CD-ROM drive and press the Enter key.

- 3 Review and accept the installation agreements in the installation window. Then, click **Next**.
- 4 Select **Network** on the **Printer Connection Type** screen. Then, click **Next**.
- 5 Follow the instructions in the installation window.

## From the Windows 8 Start Screen



- The V4 driver is automatically downloaded from the Windows Update if your computer is connected to the Internet. If not, you can manually download the V4 driver from Samsung website, [www.samsung.com](http://www.samsung.com) > find your product > Support or downloads.

# Installing driver over the network

- You can download **Samsung Printer Experience** app from the Windows Store. You need have a Microsoft account to use the Windows Store.
  - a From **Charms**, select **Search**.
  - b Click **Store**.
  - c Search and click **Samsung Printer Experience**.
  - d Click **Install**.
- If you install the driver using the supplied software CD, V4 driver is not installed. If you want to use the V4 driver in the **Desktop** screen, you can download from the Samsung website, [www.samsung.com](http://www.samsung.com) > find your product > Support or downloads.
- If you want to install Samsung's printer management tools, you need to install them using the supplied software CD.

**1** Make sure that the machine is connected to the network and powered on. Also, your machine's IP address should have been set.

**2** From **Charms**, select **Settings** > **Change PC settings** > **Devices**.



For Windows 10 / Windows Server 2016

From task bar, type in **Devices and Printers** in **Search** input area. Press the Enter key.

OR

From the **Start** (  ) icon, select **Settings** > **Devices** > **Devices and Printers**.

**3** Click **Add a device**.

Discovered machines will be shown on the screen.

**4** Click the model name or host name you wish to use.



You can print a Network Configuration Report from the machine's control panel that will show the current machine's host name.

**5** The driver is automatically installed from the **Windows Update**.

# Installing driver over the network

## Silent installation Mode

Silent installation mode is an installation method that does not require any user intervention. Once you start the installation, the machine driver and software are automatically installed on your computer. You can start the silent installation by typing **/s** or **/S** in the command window.


## Command-line Parameters

Following table shows commands that can be used in the command window.




Following command-line are effective and operated when command is used with **/s** or **/S**. But **/h**, **/H** or **/?** are exceptional commands that can be operated solely.

Command- line	Definition	Description
/s or /S	Starts silent installation.	Installs machine drivers without prompting any UIs or user intervention.

Command- line	Definition	Description
/p"<port name>" or /P"<port name>"	<div> Network Port will be created by use of Standard TCP/IP Port monitor. For local port, this port must exist on system before being specified by command.</div>	<p>Printer port name can be specified as IP address, hostname, USB local port name, IEEE1284 port name or network path.</p> <p>For example:</p> <ul style="list-style-type: none"><li>• /p"xxx.xxx.xxx.xxx" in where, "xxx.xxx.xxx.xxx" means IP address for network printer. /p"USB001", /P"LPT1:", /p"hostname"</li><li>• /p"\\computer_name\shared_printer" or "\\xxx.xxx.xxx.xxx\shared_printer" in where, "\\computer_name\shared_printer" or "\\xxx.xxx.xxx.xxx\shared_printer" means the network path to the printer by entering two slashes, the computer name or local IP address of the PC sharing the printer, and then the share name of the printer.</li></ul>

# Installing driver over the network

Command- line	Definition	Description
/a"<dest_path>" or /A"<dest_path>"	<p>Specifies destination path for installation.</p> <div><p>The destination path should be a fully qualified path.</p></div>	Since machine drivers should be installed on the OS specific location, this command applies to only application software.
/n"<Printer name>" or /N"<Printer name>"	Specifies printer name. Printer instance shall be created as specified printer name.	With this parameter, you can add printer instances as your wishes.
/nd or /ND	Commands not to set the installed driver as a default machine driver.	It indicates installed machine driver will not be the default machine driver on your system if there are one or more printer drivers installed. If there is no installed machine driver on your system, then this option won't be applied because Windows OS will set installed printer driver as a default machine driver.

Command- line	Definition	Description
/x or /X	Uses existing machine driver files to create printer instance if it is already installed.	This command provides a way to install a printer instance that uses installed printer driver files without installing an additional driver.
/up"<printer name>" or /UP"<printer name>"	Removes only specified printer instance and not the driver files.	This command provides a way to remove only specified printer instance from your system without effecting other printer drivers. It will not remove printer driver files from your system.
/d or /D	Uninstalls all device drivers and applications from your system.	This command will remove all installed device drivers and application software from your system.
/v"<share name>" or /V"<share name>"	Shares installed machine and add other available platform drivers for Point & Print.	It will install all supported Windows OS platform's machine drivers to system and share it with specified <share name> for point and print.
/o or /O	Opens <b>Printers and Faxes</b> folder after installation.	This command will open <b>Printers and Faxes</b> folder after the silent installation.
/h, /H or /?	Shows Command-line Usage.	

# Installing driver over the network

## Mac

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Insert the supplied software CD into your CD-ROM drive.
- 3 Select the CD-ROM volume that appears on **Finder**.
- 4 Double-click the **Install Software** icon.
- 5 Read the license agreement and check installation agreement button.
- 6 Click **Next**.
- 7 Select **Network** on the **Printer Connection Type**.
- 8 Click **Next**.
- 9 Follow the instructions in the installation window.

## Linux

You need to download Linux software packages from the Samsung website to install the printer software (<http://www.samsung.com> > find your product > Support or Downloads).

- 1 Make sure that the machine is connected to your network and powered on. Also, your machine's IP address should have been set.
- 2 Copy **Unified Linux Driver** package to your system.
- 3 Open Terminal program and go to the folder that you copied the package to.
- 4 Extract the package.
- 5 Move to **uld** folder.
- 6 Execute "**./install.sh**" command (If you are not logged in as root, execute the command with "**sudo**" as "**sudo ./install.sh**").
- 7 Proceed with installation.
- 8 When installation finished, launch **Printing** utility (Go to **System** > **Administration** > **Printing** or execute "**system-config-printer**" command in Terminal program).
- 9 Click **Add** button.
- 10 Select **AppSocket/HP JetDirect** and enter your machine's IP address.
- 11 Click **Forward** button and add it to your system.

# Installing driver over the network

## UNIX



- Make sure your machine supports the UNIX operating system before installing the UNIX printer driver (see "Operating System" on page 9).
- The commands are marked with "", when typing the commands, do not type "".
- Some features and optional goods may not be available depending on model or country (see "Operating System" on page 9).

To use the UNIX printer driver, you have to install the UNIX printer driver package first, then setup the printer. You can download the UNIX printer driver package from the Samsung website (<http://www.samsung.com> > find your product > Support or Downloads).

## Installing the UNIX printer driver package

The installation procedure is common for all variants of UNIX OS mentioned.

- 1 From the Samsung website, download and unpack the UNIX Printer Driver package to your computer.
- 2 Acquire root privileges.  
"su -"
- 3 Copy the appropriate driver archive to the target UNIX computer.



See administration guide of your UNIX OS for details.

- 4 Unpack the UNIX printer driver package.  
For example, on IBM AIX, use the following commands.  
"gzip -d < enter the package name | tar xf -"
- 5 the unpacked directory.
- 6 Run the install script.  
"./install -i"  
**install** is the installer script file which is used to install or uninstall the UNIX Printer Driver package.  
Use "**chmod 755 install**" command to give the permission to the installer script.
- 7 Execute the ". /install -c" command to verify installation results.
- 8 Run "**installprinter**" from the command line. This will bring up the **Add Printer Wizard** window. Setup the printer in this window referring to the following procedures.

# Installing driver over the network



On some UNIX OS, for example on Solaris 10, just added printers may not be enabled and/or may not accept jobs. In this case run the following two commands on the root terminal:

```
"accept <printer_name>"
```

```
"enable <printer_name>"
```

## Uninstalling the printer driver package



The utility should be used to delete the printer installed in the system.

- a** Run "**uninstallprinter**" command from the terminal.  
It will open the **Uninstall Printer Wizard**.  
The installed printers are listed in the drop-down list.
- b** Select the printer to be deleted.
- c** Click **Delete** to delete the printer from the system.
- d** Execute the "**./install -d**" command to uninstall the whole package.
- e** To verify removal results, execute the "**./install -c**" command.

To re-install it, use the command "**./install -i**" to reinstall the binaries.

## Setting up the printer

To add the printer to your UNIX system, run 'installprinter' from the command line. This will bring up the Add Printer Wizard window. Setup the printer in this window according to the following steps:

- 1** Type the name of the printer.
- 2** Select the appropriate printer model from the model list.
- 3** Enter any description corresponding to the type of the printer in the **Type** field. This is optional.
- 4** Specify any printer description in the **Description** field. This is optional.
- 5** Specify the printer location in the **Location** field.
- 6** Type the IP address or DNS name of the printer in the **Device** textbox for network-connected printers. On IBM AIX with **jetdirect Queue type**, only the DNS name is possible-numeric IP address is not allowed.
- 7** **Queue type** shows the connection as **lpd** or **jetdirect** in the corresponding list box. Additionally, **usb** type is available on Sun Solaris OS.
- 8** Select **Copies** to set the number of copies.
- 9** Check the **Collate** option to receive copies already sorted.
- 10** Check the **Reverse Order** option to receive copies in the reverse order.
- 11** Check the **Make Default** option to set this printer as default.
- 12** Click **OK** to add the printer.

# Wireless network setup (Optional)



- If you want to add wireless feature to the machine, check the option lists and contact the purchasing point to order (see "Available accessories" on page 296). When you purchase a Wireless/NFC kit (Optional), install the kit by following the steps described in the Wireless/NFC kit (Optional) Installation Guide which is enclosed in the kit. After installing the Wireless/NFC kit (Optional), set the machine to use this feature.
- Make sure your machine supports wireless networking. Wireless networking may not be available depending on the model (see "Features by model" on page 9).

Wireless networks require higher security, so when an access point is first set up, a network name (SSID), the type of security used, and a Network Password are created for the network. Ask your network administrator about this information before proceeding with the machine installation.

## Introducing wireless set up methods

You can set wireless settings either from the machine or the computer. Choose the setting method from the below table.



- Some wireless network installation types may not be available depending on the model or country.
- It is strongly recommended that you set the password on Access Points. If you do not set the password on Access Points, they might be exposed to illegal access from unknown machines including PCs, smart phones and printers. Refer to the Access Point user' guide for password settings.

Set up method	Connecting method	Description & Reference
With Access Point	From the computer	See "Setting up via USB cable" on page 62 for Window.
		See "Setting up via USB cable" on page 64 for Mac.
		See "Using a network cable" on page 66.
	From the machine's control panel	See "Using the WPS menu" on page 59. See "Using the Wi-Fi Networks" on page 61.
Wi-Fi Direct setup		See "Setting the Wi-Fi Direct for mobile printing" on page 68.



# Wireless network setup (Optional)

## Using the WPS menu

If your machine and access point (or wireless router) support Wi-Fi Protected Setup™ (WPS), then you can easily configure the wireless network settings through the **WPS** menu without the need for a computer.



- If you want to use the wireless network using the infrastructure mode, make sure that the network cable is disconnected from the machine. Using the **WPS(PBC)** or entering the PIN from the computer to connect to the access point (or wireless router) varies depending on the access point (or wireless router) you are using. Refer to the user's guide of the access point (or wireless router) you are using.
- When using the WPS to set the wireless network, security settings may change. To prevent this, lock the WPS option for the current wireless security settings. The option name may differ depending on the access point (or wireless router) you are using.

## Items to prepare

- Check if the access point (or wireless router) supports Wi-Fi Protected Setup™ (WPS).
- Check if your machine supports Wi-Fi Protected Setup™ (WPS).
- Networked computer (PIN mode only)

## Choosing your type

There are two methods available to connect your machine to a wireless network.

- The **Push Button Configuration (PBC)** method allows you to connect your machine to a wireless network by pressing both the **WPS Settings** menu on the control panel of your machine and the WPS (PBC) button on a Wi-Fi Protected Setup™ WPS-enabled access point (or wireless router) respectively.
- The **Personal Identification Number (PIN)** method helps you connect your machine to a wireless network by entering the supplied PIN information on a Wi-Fi Protected Setup™ WPS-enabled access point (or wireless router).

# Wireless network setup (Optional)

## Connecting WPS

Factory default in your machine is **PBC** mode, which is recommended for a typical wireless network environment.



If the machine is connected to a wired network, then you cannot connect to it using the WPS feature. If a network cable is plugged into the network port, remove it from the network port.

## Connecting in PBC mode



Type in the **ID** and **Password**.

Use the same login ID, Password, Domain as when logging in from the machine (see "Log-in" on page 243). If you want to change the password, see "Security tab" on page 272.

- 1 Press **Machine Setup** > **Network Settings** from the display screen.
- 2 Press **Wi-Fi**.
- 3 Press **WPS** > **PBC**.
- 4 Press **Start**.
- 5 Press the **WPS (PBC)** button on the access point (or wireless router).

6

Follow the instruction on the display screen.

The messages are displayed on the display screen

## Connecting in PIN mode



Type in the **ID** and **Password**.

Use the same login ID, Password, Domain as when logging in from the machine (see "Log-in" on page 243). If you want to change the password, see "Security tab" on page 272.

- 1 Press **Machine Setup** > **Network Settings** from the display screen.
- 2 Press **Wi-Fi**.
- 3 Press **WPS** > **PIN**.
- 4 Press **Start**.
- 5 The eight-digit PIN appears on the display.  
You need to enter the eight-digit PIN within two minutes on the computer that is connected to the access point (or wireless router).

# Wireless network setup (Optional)



You need to enter the PIN from the computer to connect to the access point (or wireless router) varies depending on the access point (or wireless router) you are using. Refer to the user's guide of the access point (or wireless router) you are using.

6

Follow the instruction on the display screen.

The messages are displayed on the display screen

## Using the Wi-Fi Networks

Before starting, you will need to know the network name (SSID) of your wireless network and the network key if it is encrypted. This information was set when the access point (or wireless router) was installed. If you do not know about your wireless environment, please ask the person who set up your network.



Type in the **ID** and **Password**.

Use the same login ID, Password, Domain as when logging in from the machine (see "Log-in" on page 243). If you want to change the password, see "Security tab" on page 272.

- 1 Press **Machine Setup** > **Network Settings** from the display screen.
- 2 Press **Wi-Fi**.
- 3 Press **Wi-Fi Settings**.
- 4 The machine will display a list of available networks from which to choose. After a network is chosen then printer will prompt for the corresponding security key.
- 5 Select the Wi-Fi network option you want.



If a network cable is plugged into the network port, remove it from the network port.

# Wireless network setup (Optional)

## Setup using Windows



Shortcut to the **Samsung Easy Wireless Setup** program without the CD: If you have installed the printer driver once, you can access the **Samsung Easy Wireless Setup** program without the CD.

## Setting up via USB cable

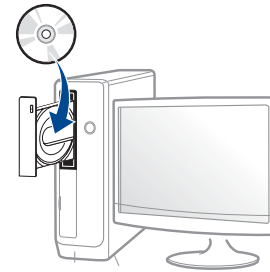
### Items to prepare

- Access point
- Network-connected computer
- Software CD that was provided with your machine
- A machine installed with a wireless network interface
- USB cable

### Creating the infrastructure network

- 1 Check whether the USB cable is connected to the machine.
- 2 Turn on your computer, access point, and machine.

- 3 Insert the supplied software CD into your CD-ROM drive.



If the installation window does not appear, click **Start > All programs > Accessories > Run**.

X:\Setup.exe replacing "X" with the letter, which represents your CD-ROM drive and click **OK**.

- For Windows 8,

If the installation window does not appear, from **Charms**, select **Search > Apps** and search for **Run**. Type in X:\Setup.exe, replacing "X" with the letter that represents your CD-ROM drive and click **OK**.

If "**Tap to choose what happens with this disc.**" pop-up window appears, click the window and select **Run Setup.exe**.

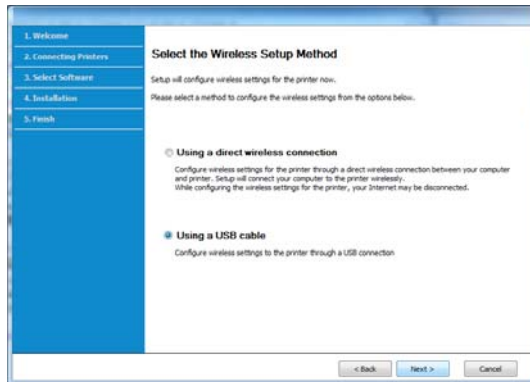
- For Windows 10 / Windows Server 2016

If the installation window does not appear, type in X:\Setup.exe in **Search** input area from task bar, replacing "X" with the letter that represents your CD-ROM drive and press the Enter key.

- 4 Review and accept the installation agreements in the installation window. Then, click **Next**.

# Wireless network setup (Optional)

- 5 Select **Wireless** on the **Printer Connection Type** screen. Then, click **Next**.
- 6 On the **Are you setting up your printer for the first time?** screen, select **Yes, I will set up my printer's wireless network**. Then, click **Next**.  
If your printer is already connected on the network, select **No, my printer is already connected to my network**.
- 7 Select **Using a USB cable** on the **Select the Wireless Setup Method** screen. Then, click **Next**.



- 8 After searching, the window shows the wireless network devices. Select the name (SSID) of the access point you want to use and click **Next**.



If you cannot find the network name you want to choose, or if you want to set the wireless configuration manually, click **Advanced Setting**.

- **Enter the wireless Network Name:** Enter the SSID of the access point (SSID is case-sensitive).
- **Operation Mode:** Select **Infrastructure**.

- **Authentication:** Select an authentication type.
  - Open System:** Authentication is not used, and encryption may or may not be used, depending on the need for data security.
  - Shared Key:** Authentication is used. A device that has a proper WEP key can access the network.
  - WPA Personal or WPA2 Personal:** Select this option to authenticate the print server based on a WPA Pre-Shared Key. This uses a shared secret key (generally called Pre Shared Key pass phrase), which is manually configured on the access point and each of its clients.
- **Encryption:** Select the encryption (None, WEP64, WEP128, TKIP, AES).
- **Network Password:** Enter the encryption network password value.
- **Confirm Network Password:** Confirm the encryption network password value.
- **WEP Key Index:** If you are using WEP Encryption, select the appropriate **WEP Key Index**.

The wireless network security window appears when the access point has security settings.

Enter the Network Password of the access point (or router).

# Wireless network setup (Optional)

- 9 If your printer supports Wi-Fi Direct, the following screen appears.  
Click **Next**.



- Wi-Fi Direct option appears on the screen only if your printer supports this feature.
- Can start to build Wi-Fi Direct by using Samsung Easy Printer Manager (see "Setting up Wi-Fi Direct" on page 68).
- **Wi-Fi Direct Name:** The default Wi-Fi Direct Name is the model name and the maximum length is 22 characters.
- **Password setting** is the numeric string, and the size is 8 ~ 64 characters.

- 10 When the wireless network set up is completed, disconnect the USB cable between the computer and machine. Click **Next**.
- 11 Select the components to be installed.
- 12 Follow the instructions in the installation window.

## Setup using Mac

### Items to prepare

- Access point
- Network-connected computer
- Software CD that was provided with your machine
- A machine installed with a wireless network interface
- USB cable

### Setting up via USB cable

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Insert the supplied software CD into your CD-ROM drive.
- 3 Select the CD-ROM volume that appears on **Finder**.
- 4 Double-click **Install Software** icon.
- 5 Read the license agreement and check installation agreement button.
- 6 Click **Next**.

# Wireless network setup (Optional)

- 7 Select **Wireless** on the **Printer Connection Type**.
- 8 Click **Next**.
- 9 If the installer asks you to allow access to the keychain, click **Deny**.



If you clicked **Always Allow** in this step, the **Select a wireless printer** window appears without asking for access to the keychain. If this occurs, click **Cancel** in the **Select a wireless printer** window.

- 10 On the **Select the Wireless Setup Method** screen, select **Using a USB cable**, and then click **Next**.  
If the screen does not appear, go to step 14.
- 11 After searching, the window shows the wireless network devices. Select the name (SSID) of the access point you want to use and click **Next**.



When you set the wireless configuration manually, click **Advanced Setting**.

- **Enter the wireless Network Name:** Enter the SSID of the access point (SSID is case-sensitive).
- **Operation Mode:** Select **Infrastructure**.

- **Authentication:** Select an authentication type.
  - Open System:** Authentication is not used, and encryption may or may not be used, depending on the need for data security.
  - Shared Key:** Authentication is used. A device that has a proper WEP key can access the network.
  - WPA Personal or WPA2 Personal:** Select this option to authenticate the print server based on the WPA Pre-Shared Key. This uses a shared secret key (generally called Pre Shared Key pass phrase) that is manually configured on the access point and each of its clients.
- **Encryption:** Select the encryption. (None, WEP64, WEP128, TKIP, AES)
- **Network Key:** Enter the encryption network key value.
- **Confirm Network Key:** Confirm the encryption network key value.
- **WEP Key Index:** If you are using WEP Encryption, select the appropriate **WEP Key Index**.

The wireless network security window appears when the access point has security enabled.

Enter the Network Key of the access point (or router).

- 12 The window showing the wireless network setting appears. Check the settings and click **Next**.



- You can start Wi-Fi Direct by using the control panel (see "Setting up Wi-Fi Direct" on page 68).
- **Wi-Fi Direct Name:** The default Wi-Fi Direct Name is the model name and the maximum length is 22 characters.
- **Password setting** is the numeric string, and the size is 8 ~ 64 characters.

# Wireless network setup (Optional)

- 13 The **Wireless Network Setting Complete** window appears. Click **Next**.
- 14 When the wireless network settings are completed, disconnect the USB cable between the computer and machine. Click **Next**.
- 15 Follow the instructions in the installation window.

## Using a network cable



See your network administrator, or the person that set up your wireless network, for information about your network configuration.

Your machine is a network compatible machine. To enable your machine to work with your network, you will need to perform some configuration procedures.

## Items to prepare

- Access point
- Network-connected computer
- Software CD that was provided with your machine
- A machine installed with a wireless network interface
- Network cable

## Printing a network configuration report

You can identify the network settings of your machine by printing a network configuration report.

See "Other settings" on page 249.

## IP setting using SetIP Program (Windows)

This program is used to manually set the network IP address of your machine using its MAC address to communicate with the machine. The MAC address is the hardware serial number of the network interface and can be found in the **Network Configuration Report**.

See "Network settings (TCP/IP)" on page 44.

## Configuring the machine's wireless network

Before starting you will need to know the network name (SSID) of your wireless network and the network key if it is encrypted. This information was set when the access point (or wireless router) was installed. If you do not know about your wireless environment, please ask the person who set up your network.

To configure wireless parameters, you can use **SyncThru™ Web Service**.



# Wireless network setup (Optional)

## Using SyncThru™ Web Service

Before starting wireless parameter configuration, check the cable connection status.

- 1 Check whether or not the network cable is connected to the machine. If not, connect the machine with a standard network cable.

- 2 Start a web browser such as Internet Explorer, Safari, or Firefox and enter your machine's new IP address in the browser window.

For example,



- 3 Click **Login** on the upper right of the SyncThru™ Web Service website.

- 4 Type in the **ID** and **Password**.

Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 5 When the **SyncThru™ Web Service** window opens, click **Settings** > **Network Settings**.

- 6 Click **Wi-Fi** > **Wizard**.

- 7 Select the one **Network Name(SSID)** in the list.

- 8 Click **Next**.

If the wireless security setting window appears, enter the registered password (network password) and click **Next**.

- 9 The confirmation window appears, please check your wireless setup. If the setup is right, click **Apply**.



If a network cable is plugged into the network port, remove it from the network port.

## Turning the Wi-Fi network on/off



If a network cable is plugged into the network port, remove it from the network port.

# Wireless network setup (Optional)

- 1 Check whether the network cable is connected to the machine. If not, connect the machine with a standard network cable.
- 2 Start a web browser such as Internet Explorer, Safari, or Firefox and enter your machine's new IP address in the browser window.

For example,



- 3 Click **Login** on the upper right of the SyncThru™ Web Service website.
- 4 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 5 When the **SyncThru™ Web Service** window opens, click **Settings** > **Network Settings**.
- 6 Click **Wi-Fi**.
- 7 You can turn the Wi-Fi network on/off.

## Setting the Wi-Fi Direct for mobile printing

Wi-Fi Direct is a secure and easy-to-use peer-to-peer connection between a Wi-Fi Direct-enabled printer and mobile device.

With Wi-Fi Direct, you can connect your printer to a Wi-Fi Direct network while concurrently connecting to an access point. You can also use a wired network and a Wi-Fi Direct network simultaneously so multiple users can access and print documents both from Wi-Fi Direct and from a wired network.



- You cannot connect your mobile device to the internet through the printer's Wi-Fi Direct.
- The supported protocol list may differ from your model, Wi-Fi Direct networks do NOT support IPv6, network filtering, IPSec, WINS, and SLP services.
- The maximum number of devices that can be connected via Wi-Fi Direct is 4.

## Setting up Wi-Fi Direct

You can enable Wi-Fi Direct feature by one of the following methods.

# Wireless network setup (Optional)

## From the machine

- 1 Press **Machine Setup** > **Network Settings** from the display screen.
- 2 Type in the **ID** and **Password**.  
Use the same login ID, Password, Domain as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 3 Press **Wi-Fi**.
- 4 Tap **Wi-Fi Direct**.
- 5 Enable **Wi-Fi Direct**.

## From the network-connected computer

If your printer is using a network cable or a wireless access point, you can enable and configure Wi-Fi Direct from SyncThru™ Web Service.

- 1 Access **SyncThru™ Web Service** and select **Settings** > **Network Settings** > **Wi-Fi** > **Wi-Fi Direct™**.
- 2 Enable **Wi-Fi Direct™** and set other options.

## Setting up the mobile device

- After setting up Wi-Fi Direct from the printer, refer to the user manual of the mobile device you are using to set its Wi-Fi Direct.
- After setting up Wi-Fi Direct, you need to download the mobile printing application (For example: Samsung Mobile printer) to print from your smartphone.



- When you have found the printer you want to connect to from your mobile device, select the printer and the printer's LED will blink. Press the option you want when the Wi-Fi connection confirmed window appears from the display screen and it will be connected to your mobile device.
- If your mobile device does not support Wi-Fi Direct, you need to enter the "Network Key" of a printer.

# Wireless network setup (Optional)

## Troubleshooting for wireless network

If problems occur while using the machine on a network, check the following:



For information on the access point (or wireless router), refer to its own user's guide.

- Your computer, access point (or wireless router), or machine may not be turned on.
- Check the wireless reception around the machine. If the router is far from the machine or there is an obstacle, you might have difficulty receiving the signal.
- Cycle the power for the access point (or wireless router), machine, and computer. Sometimes cycling the power can recover network communication.
- Check whether firewall software (V3 or Norton) is blocking the communication. If the computer and the machine are connected on the same network and it cannot be found when searching, firewall software might be blocking the communication. Refer to the user's guide for the software to turn it off and try searching for the machine again.
- Check whether the machine's IP address is allocated correctly. You can check the IP address by printing the network configuration report.
- Check whether the access point (or wireless router) has a configured security (password). If it has a password, refer to the access point (or wireless router) administrator.

- Check the machine's IP address. Reinstall the machine driver and change the settings to connect to the machine on the network. Due to the characteristics of DHCP, the allocated IP address could change if the machine is not used for a long time or if the access point has been reset.  
Register the product's MAC address when you configure the DHCP server on the access point (or wireless router). Then you can always use the IP address that is set with the MAC address. You can identify the Mac address of your machine by printing a network configuration report.
- Check the wireless environment. You might not be able to connect to the network in the infrastructure environment where you need to type in a user's information before connecting to the access point (or wireless router).
- This machine only supports IEEE 802.11 b/g/n and Wi-Fi. Other wireless communication types (e.g., Bluetooth) are not supported.
- The machine is within the range of the wireless network.
- The machine is located away from obstacles that could block the wireless signal. Remove any large metal objects between the access point (or wireless router) and the machine.  
Make sure the machine and wireless access point (or wireless router) are not separated by poles, walls, or support columns containing metal or concrete.
- The machine is located away from other electronic devices that may interfere with the wireless signal.  
Many devices can interfere with the wireless signal, including a microwave oven and some Bluetooth devices.
- Whenever the configuration of your access point (or wireless router) changes, you must do the product's wireless network setup again.
- The maximum number of devices that can be connected via Wi-Fi Direct is 4.



## 4. Media and tray

This chapter provides information on how to load originals and print media into your machine.

- **Loading originals**
- **Selecting print media**
- **Loading paper in the tray**
- **Printing on special media**
- **Tray Settings**

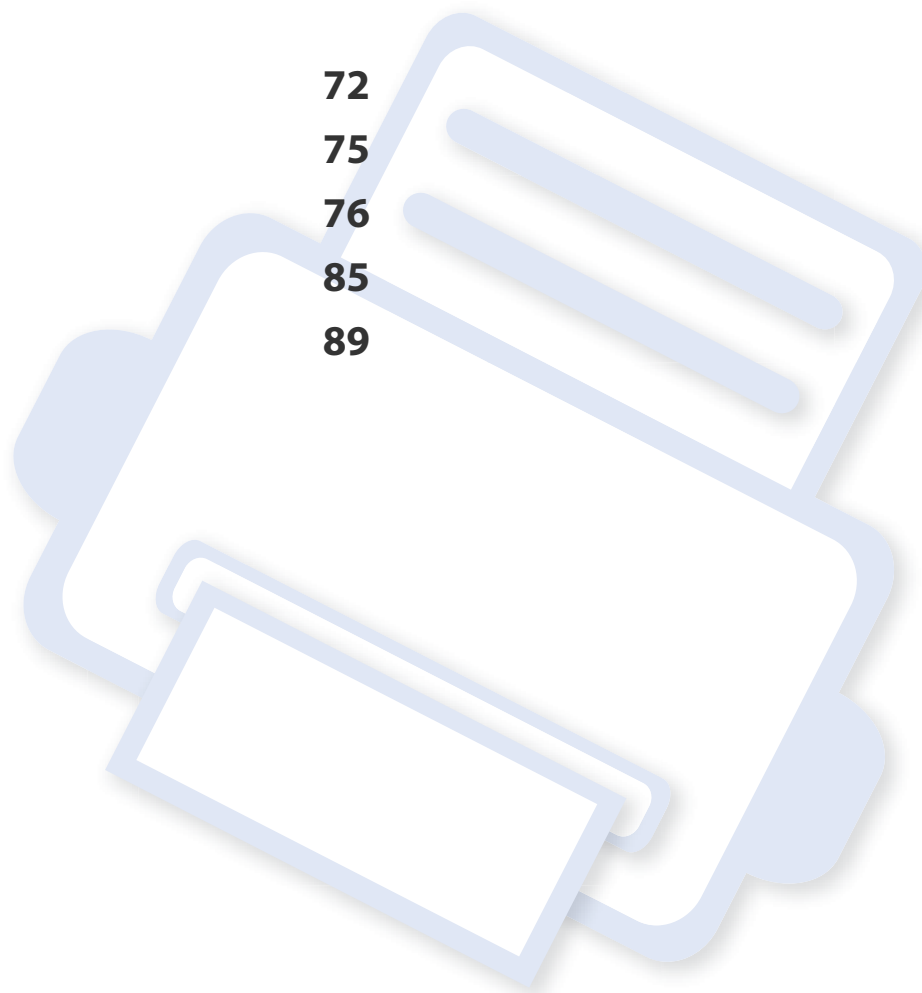
**72**

**75**

**76**

**85**

**89**



# Loading originals

You can use the scanner glass or the Reverse Automatic Document Feeder (RADF) to load an original for copying, scanning, and sending a fax.

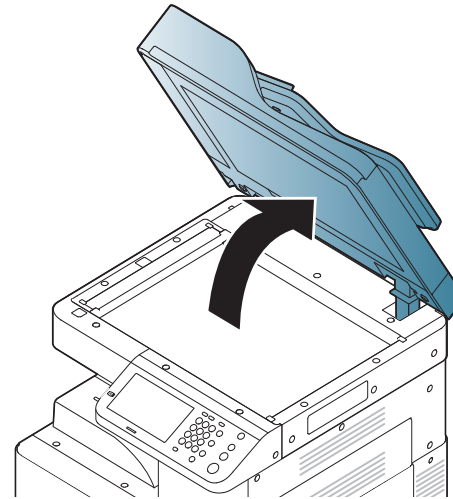
## On the scanner glass

Make sure that no originals are in the RADF. If an original is detected in the RADF, the machine gives it priority over the original on the scanner glass. To get the best scan quality, especially for colored or gray-scaled images, use the scanner glass.

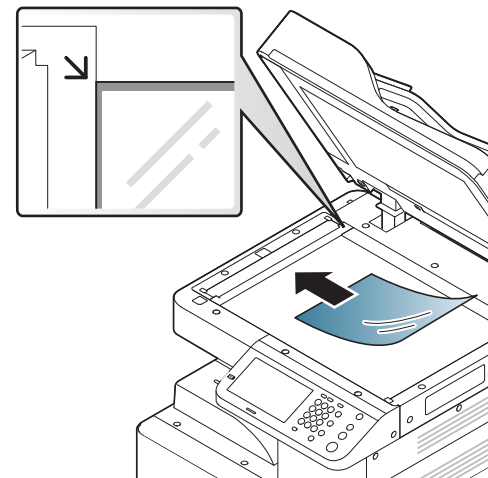
## Preparing originals

- Do not load paper smaller than 25 x 25 mm (1.0 x 1.0 inch) or larger than 297 x 432 mm (11.7 x 17 inches).
- Make sure any glue, ink, or correction fluid on the paper is completely dry before loading.

- 1 Open the RADF.



- 2 Place the original face down on the scanner glass and align it with the registration guide at the top left corner of the glass.



# Loading originals

## 3 Close the RADF.



- Leaving the RADF open while copying may affect copy quality and toner consumption.
- Dust on the scanner glass may cause black spots on the printout. Always keep it clean.
- If you are copying a page from a book or magazine, lift the RADF until its hinges are caught by the stopper and then close the lid. If the book or magazine is thicker than 30 mm (1 inch), start copying with the lid open.



- Be careful not to break the scanner glass. You may get hurt.
- Do not put hands on the scanner glass while closing the RADF. The RADF may fall on your hands and cause injury.
- Do not look at the light inside of the scanner while copying or scanning. It is harmful to eyes.

## In the reverse automatic document feeder (RADF)

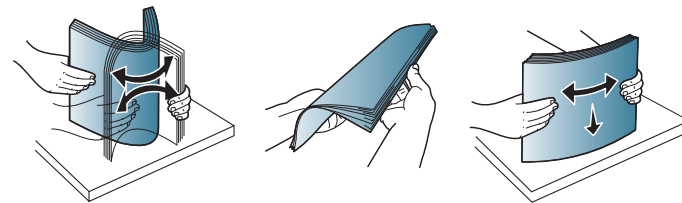
### Preparing originals

- Do not load paper smaller than 140 x 140 mm (5.5 x 5.5 inches) or larger than 297 x 432 mm (11.7 x 17 inches).
- The RADF can automatically detect A5 LEF, Letters or A4 SEF, Legal SEF, A3 SEF.

- Do not attempt to load the following types of paper, in order to prevent paper jams, low print quality, and machine damage.
  - Carbon paper or carbon-backed paper
  - Coated paper
  - Onion skin or thin paper
  - Wrinkled or creased paper
  - Curled or rolled paper
  - Torn paper
- Remove all staples and paper clips before loading.
- Make sure any glue, ink, or correction fluid on the paper is completely dry before loading.
- Do not load originals that include different sizes or weights of paper.
- Do not load booklets, pamphlets, transparencies, or documents with other unusual characteristics.

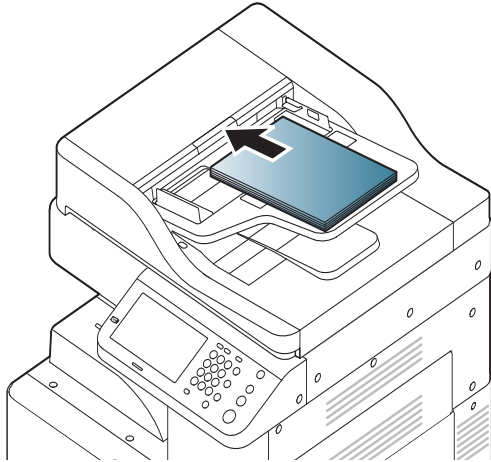
Using the RADF, you can load up to 100 sheets of paper (80 g/m<sup>2</sup>, 20 lb bond) for one job.


- 1 Flex or fan the edge of the paper stack to separate the pages before loading originals.

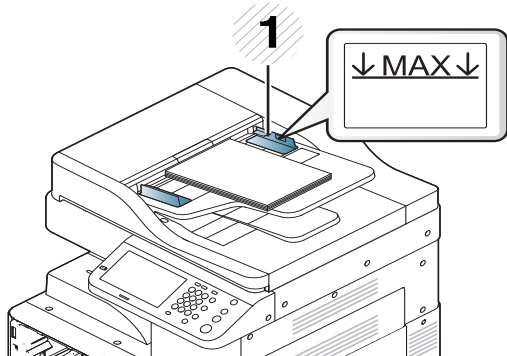


# Loading originals

- 2** Load the originals face up into the RADF. Make sure that the bottom of the original stack matches the paper size marked on the document input tray.

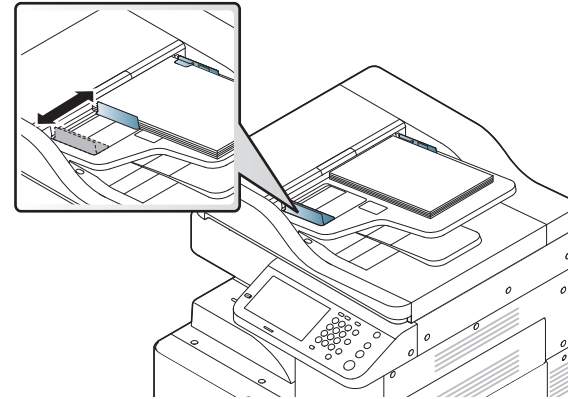


-  Do not overload the tray: it may cause original jams. Make sure that the paper is below the maximum paper capacity indicator inside the tray.



**1** Paper capacity indicator

- 3** Adjust the document width guides to the paper size.



Dust on the RADF glass may cause black lines on the printout. Always keep the glass clean.



# Selecting print media

You can print on a variety of print media, such as plain paper, envelopes and labels. Always use print media that meet the guidelines for use with your machine.

## Guidelines to select print media

Print media that does not meet the guidelines outlined in this user's guide may cause the following problems:

- Poor print quality
- Increased paper jams
- Premature wear on the machine.

Properties, such as weight, composition, grain, and moisture content, are important factors that affect the machine's performance and the output quality.

When you choose print materials, consider the following:

- The type, size, and weight of the print media for your machine are described in print media specifications (see "Print media specifications" on page 399).
- Desired outcome: The print media you choose should be appropriate for your project.
- Brightness: Some print media are whiter than others and produce sharper, more vibrant images.
- Surface smoothness: The smoothness of the print media affects how crisp the printing looks on the paper.



- Some print media may meet all of the guidelines in this user's guide and still not produce satisfactory results. This may be the result of the sheets characteristics, improper handling, unacceptable temperature and humidity levels, or other variables over which cannot be controlled.
- Before purchasing large quantities of print media, ensure that it meets the requirements specified in this user's guide.



- Using print media that does not meet these specifications may cause problems or require repairs. Such repairs are not covered by Samsung's warranty or service agreements.

The amount of paper put into the tray may differ according to media type used (see "Print media specifications" on page 399).

- Make sure not to use the inkjet photo paper with this machine. It could cause damage to the machine.
- Using inflammable print media can cause a fire.
- Use designated print media (see "Print media specifications" on page 399).



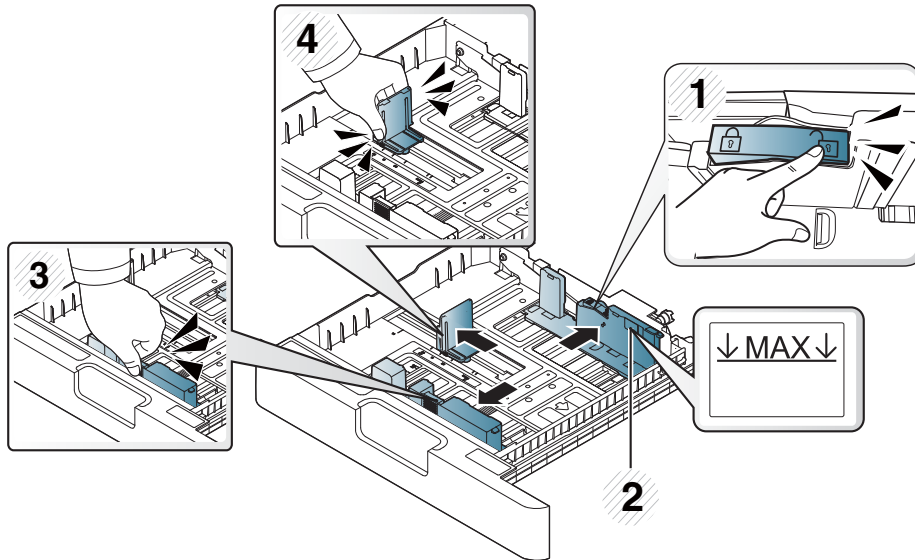
The use of inflammable media or foreign materials left in the printer may lead to overheating of the unit and, in rare cases may cause a fire.

The amount of paper put into the tray may differ according to media type used (see "Print media specifications" on page 399).

# Loading paper in the tray

## Tray overview

To change the size, you need to adjust the paper guides.



- 1 Locking switch
- 2 Paper capacity indicator
- 3 Paper length guide
- 4 Paper width guide



If you do not adjust the guide, it may cause paper registration, image skew, or jamming of the paper.

## Standard tray / optional dual cassette feeder

Load the print media you use for the majority of your print jobs into the standard tray. The standard tray can hold a maximum of 1,040 sheets of plain paper.

You can purchase an optional dual cassette feeder and attach it below the standard tray to load an additional 1,040 sheets of plain paper.



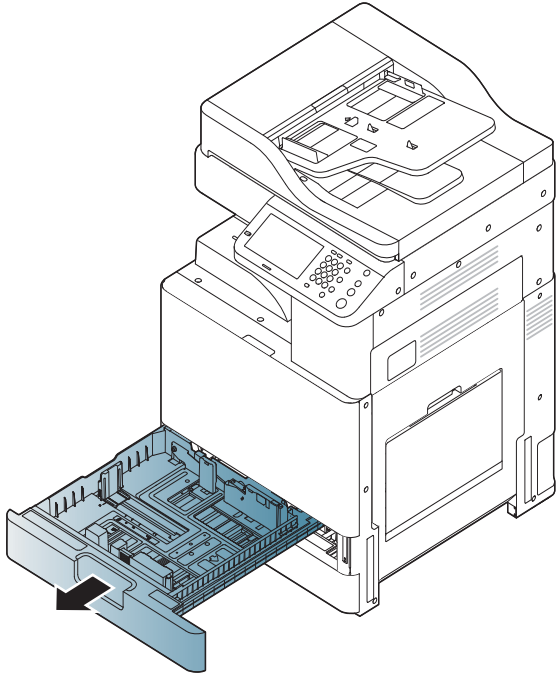
- Standard tray contains two trays. (Tray 1, Tray 2)
- Optional dual cassette feeder contains two trays. (Tray 3, Tray 4)
- The process to load paper in tray 1, tray 2, tray 3, and tray 4 is the same.



Using photographic paper or coated paper may cause problems, that require repairs. Such repairs are not covered by the warranty or service agreements.

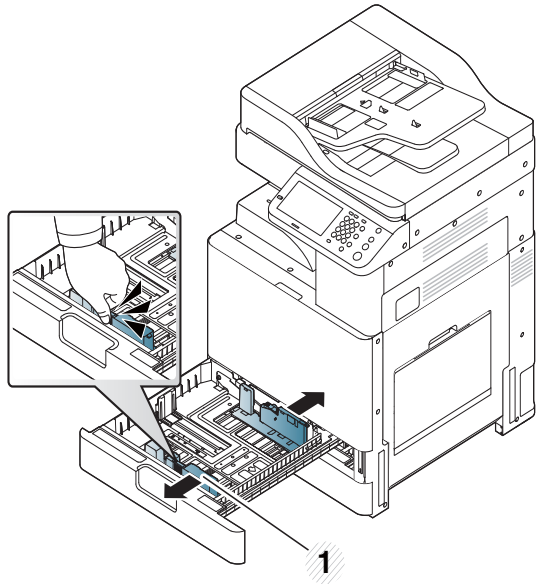
# Loading paper in the tray

- 1 Squeeze the lock lever on the handle and pull out the tray.



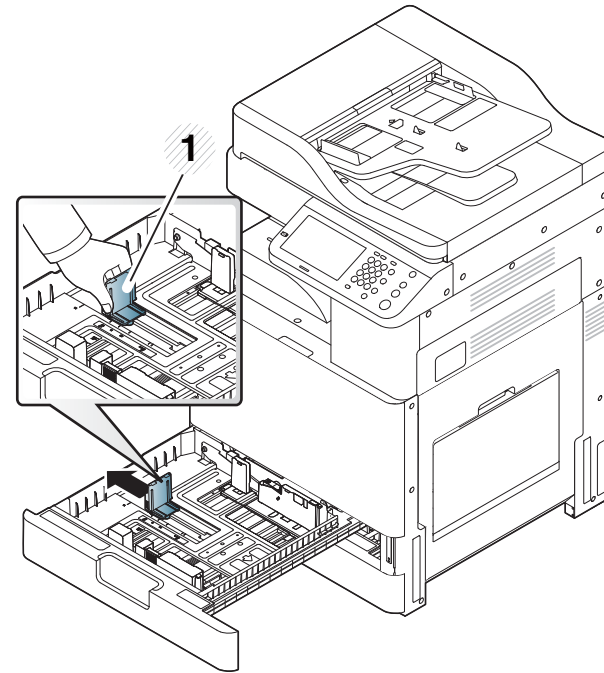
# Loading paper in the tray

- 2** Squeeze the paper length guide, and pull it to the end of the tray.



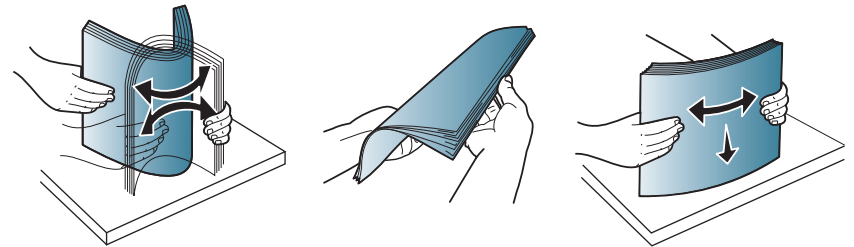
**1** Paper length guide

- 3** Squeeze the paper width guide, and pull it to the end of the tray.



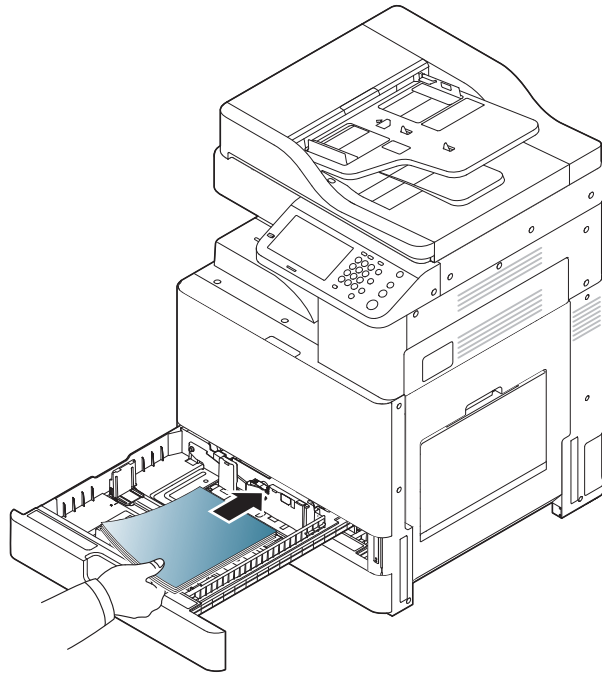
**1** Paper width guide

- 4** Flex and fan the edge of the paper stack to separate the pages before loading papers.

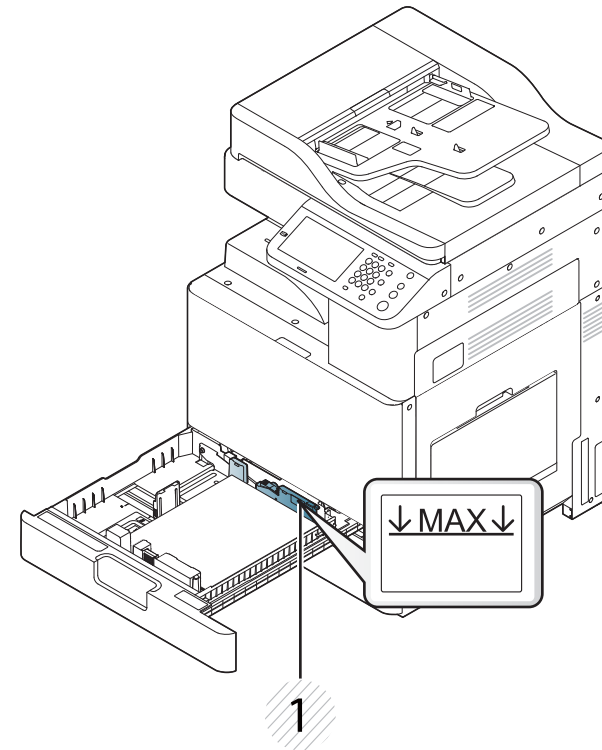


# Loading paper in the tray

- 5 Load paper with the print side facing up.



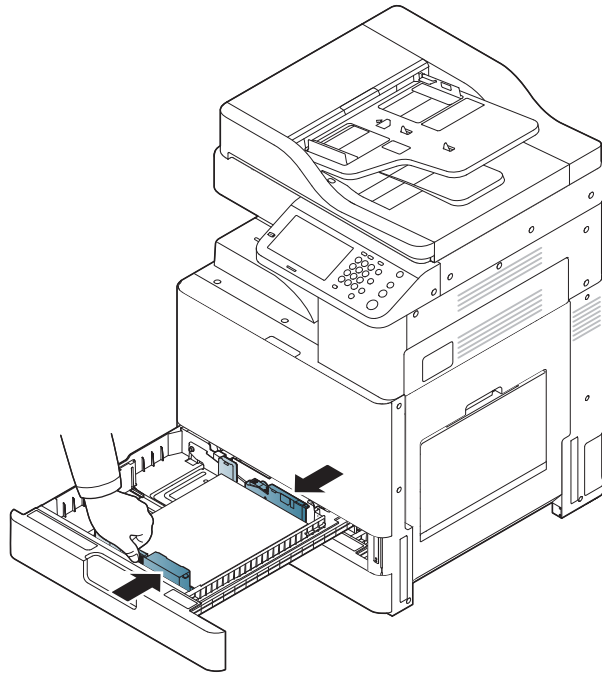
Do not overload the tray: it may cause paper jams. Make sure that the paper is below the maximum paper capacity indicator inside the tray.



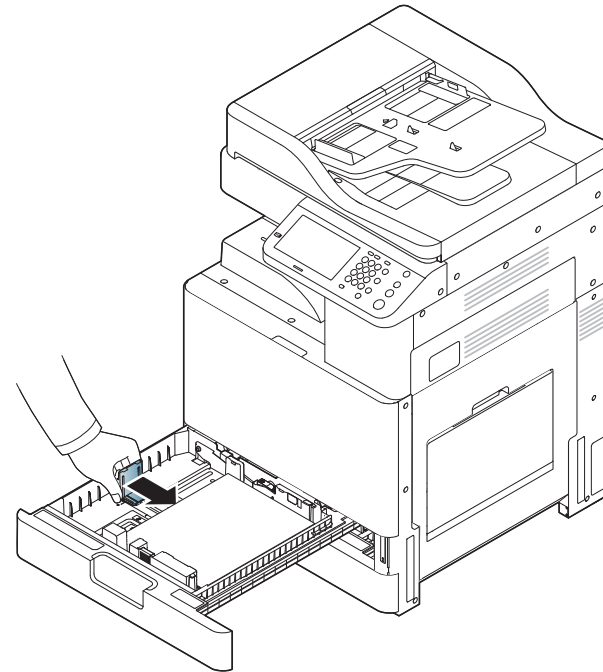
1 Paper capacity indicator

# Loading paper in the tray

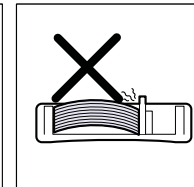
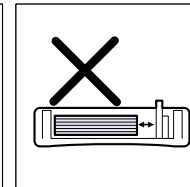
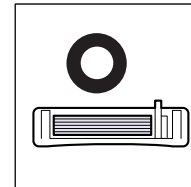
- 6 Adjust the paper length guide to the desired paper length.



- 7 After loading paper into the tray, pinch the paper width guide and move it toward the stack of paper until it lightly touches the side of the stack. Do not press the guide too tightly to the edge of the paper: the guide may bend the paper.

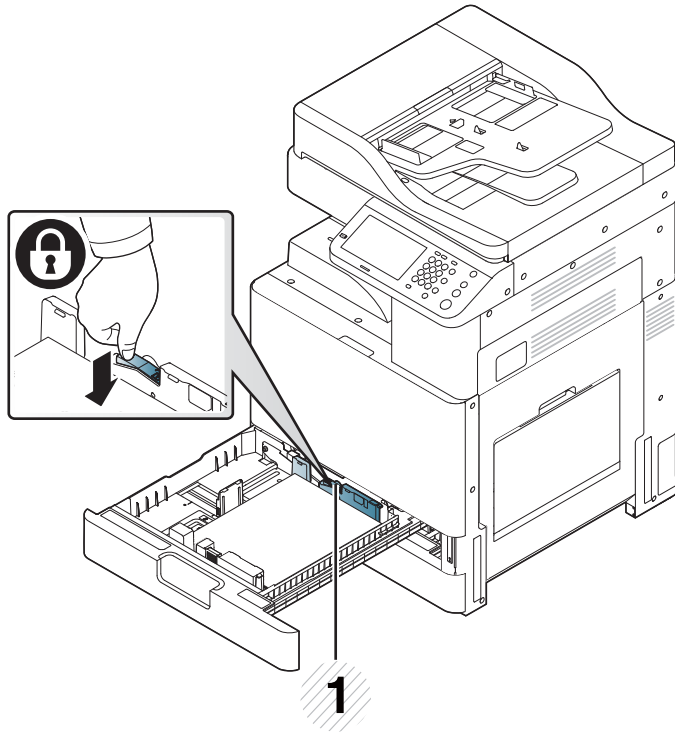


- Do not push the paper guide too far causing the media to warp.
- If you do not adjust the paper width guide, it may cause paper jams.



# Loading paper in the tray

- 8 Fix the paper length guide using the locking switch. Release the locking switch to load a different sized paper.



1 Locking switch

- 9 Insert the tray back into the machine.

When you print a document, set the paper type and size for the tray.

For information about setting the paper type and size on the control panel (see "Tray Settings" on page 89).



- If you experience problems with paper feeding, check whether the paper meets the media specifications (see "Print media specifications" on page 399). Then, try placing one sheet at a time in the multi-purpose tray (see "Multi-purpose tray" on page 81).
- The standard tray and optional dual cassette feeder can automatically detect various-sized paper (see "Media sizes automatically detected" on page 84).  
Check if the paper size and type in the tray are detected or not. If you want to set the paper size and type or if the machine cannot detect them, you can set the size and type directly in the confirmation window.

## Multi-purpose tray

The multi-purpose tray can hold special sizes and types of print material, such as postcards, note cards, and envelopes. It is useful for single page printing on colored paper.

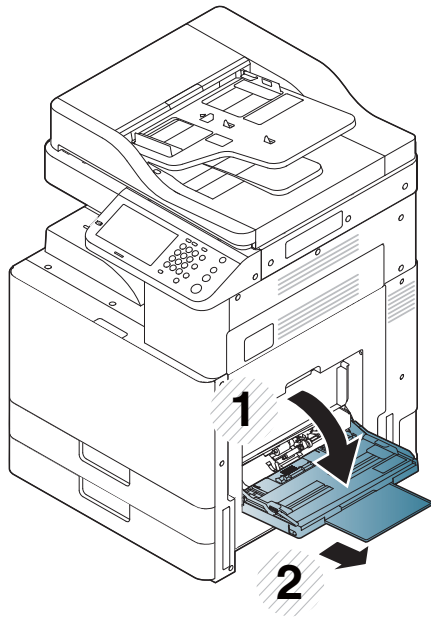
## Tips on using the multi-purpose tray

- Load only one type, size, and weight of print media at a time in the multi-purpose tray.
- To prevent paper jams, do not add paper while printing when there is still paper in the multi-purpose tray. This also applies to other types of print media.

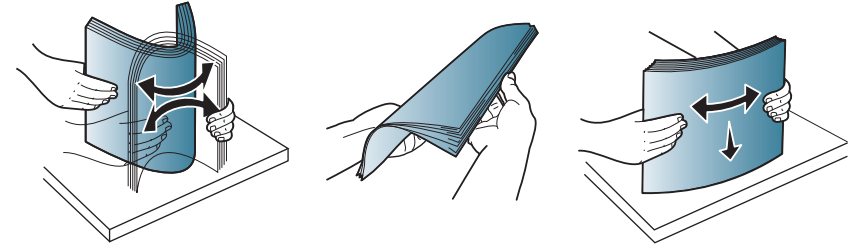
# Loading paper in the tray

- Print media should be loaded face down with the top edge going into the multi-purpose tray first and be placed in the center of the tray.
- Always load only the specified print media to avoid paper jams and print quality problems (see "Print media specifications" on page 399).
- Flatten any curl on postcards, envelopes, and labels before loading them into the multi-purpose tray.

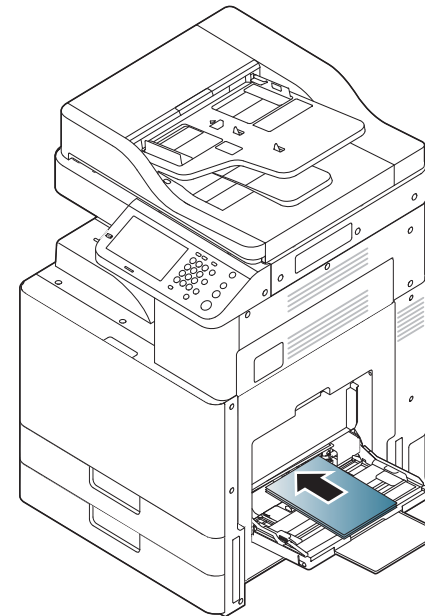
- 1 Open the multi-purpose tray and pull out the extension if necessary.



- 2 Flex or fan the edge of the paper stack to separate the pages before loading originals.



- 3 Load the paper with the side to be printed on facing down.

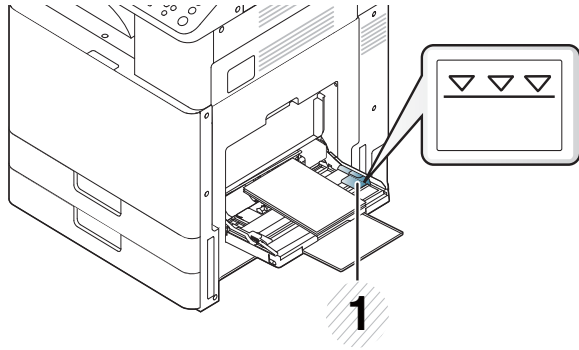




# Loading paper in the tray



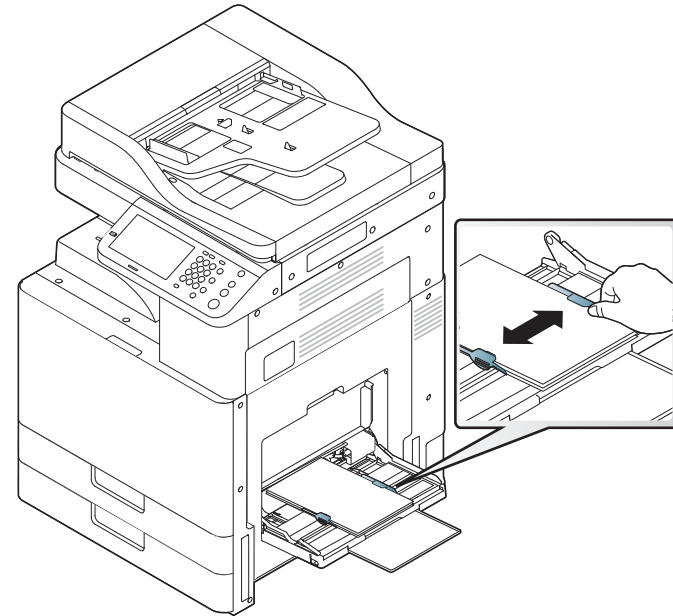
Do not overload the tray: it may cause paper jams. Make sure that the paper is below the maximum paper capacity indicator inside the tray.



1 Paper capacity indicator

4

Squeeze the multi-purpose tray paper width guides and adjust them to the width of the paper. Do not force too much, otherwise the paper will bend resulting in a paper jam or skew.



5

When you print a document, set the paper type and size for the multi-purpose tray (see "Media sizes automatically detected" on page 84).

For information about setting the paper type and size on the control panel (see "Tray Settings" on page 89).

# Loading paper in the tray

## Media sizes automatically detected

This machine can automatically detect various sized-paper. Refer to the table below.

Size <sup>a</sup> (Plain)	Standard tray1,2	Optional dual cassette feeder	Duplex printing
Letter SEF <sup>b</sup>	•	•	•
Letter LEF <sup>c</sup>	•	•	•
Ledger	• (Tray2 only)	•	•
Legal SEF			•
Executive SEF			•
Executive LEF			•
Statement SEF	•	•	•
A3 SEF	• (Tray2 only)	•	•
A4 SEF	•	•	•
A4 LEF	•	•	•
A5 SEF	•	•	•

Size <sup>a</sup> (Plain)	Standard tray1,2	Optional dual cassette feeder	Duplex printing
A5 LEF			
B4 LEF	•	•	•
JIS B5 SEF	•	•	•
JIS B5 LEF			•
A6 SEF			
ISO B5 SEF			•
ISO B5 LEF			
Folio SEF	•	•	•
Oficio SEF			•
8K SEF			•
16K SEF			•
16K LEF			•

a. This machine can detect paper of similar sizes as the listed paper sizes.

b. SEF meaning is Short Edge Feed.

c. LEF meaning is Long Edge Feed.

(•: Supported, Blank: Not supported)

# Printing on special media

The table below shows the available special media for each tray.



When using special media, we recommend you feed one piece of paper at a time. Check the maximum input number of media for each tray (see "Print media specifications" on page 399).

Types (A4)	Standard tray/ optional dual cassette feeder	Multi-purpose tray
Plain	•	•
Thick	•	•
Heavy weight	•	•
Extra Heavy weight	•	
Thin	•	•
Cotton	•	•
Colored	•	•
Preprinted	•	•
Recycled	•	•
Bond	•	•
Archive	•	•
Letterhead	•	•

Types (A4)	Standard tray/ optional dual cassette feeder	Multi-purpose tray
Hole Punched	•	•
Thin Cardstock	•	•
Thin Glossy	•	•
Envelope		•
Labels		•

(•: Supported, Blank: Not supported)



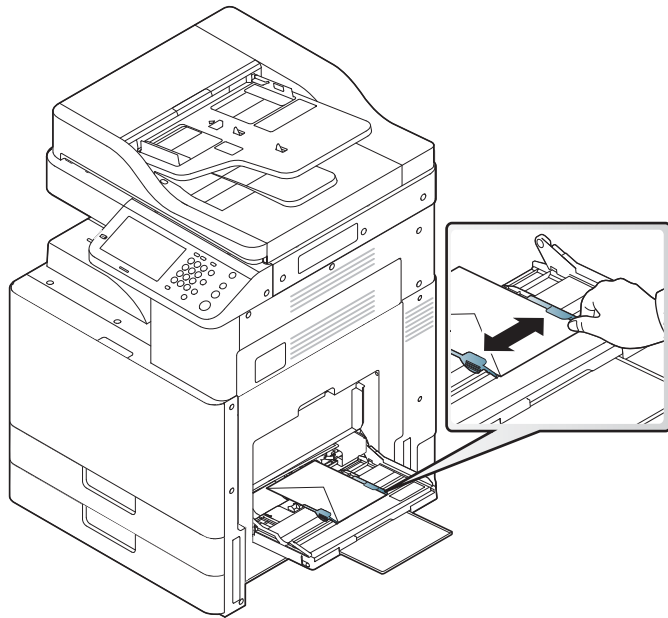
The media types are shown in the **Printing Preferences**. This paper type option allows you to set the type of paper to be loaded in the tray. This setting appears in the list so that you can select it. This will let you get the best quality printout. If not, the desired print quality may not be achieved.

# Printing on special media

## Envelope

Successful printing on envelopes depends upon the quality of the envelopes.

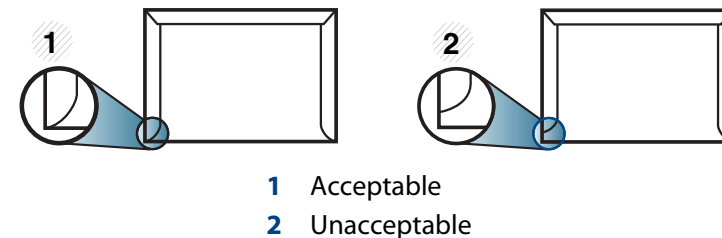
To print an envelope, place it with the flap side up.



- When selecting envelopes, consider the following factors:
  - Weight:** The weight of the envelope paper should not exceed 90 g/m<sup>2</sup> (16 lb) otherwise, a jam may occur.
  - Construction:** Prior to printing, envelopes should lie flat with less than 6 mm (0.25 inches) curl, and should not contain air.
  - Condition:** Envelopes should not be wrinkled, nicked, or damaged.

- Temperature:** Use envelopes that are compatible with the heat and pressure of the machine during operation.

- Use only well-constructed envelopes with sharp and well-creased folds.
- Do not use stamped envelopes.
- Do not use envelopes with clasps, snaps, windows, coated lining, self-adhesive seals, or other synthetic materials.
- Do not use damaged or poorly made envelopes.
- Be sure the seam at both ends of the envelope extends all the way to the corner of the envelope.



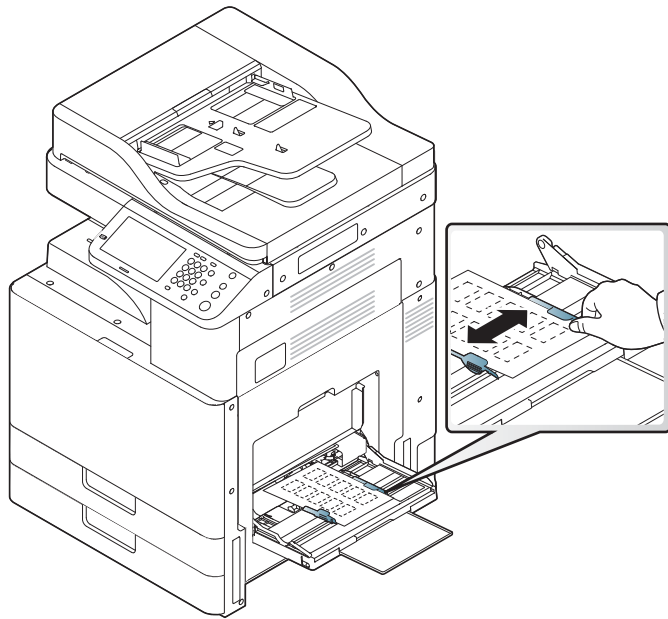
- Envelopes with a peel-off adhesive strip or with more than one flap that folds over to seal must use adhesives compatible with the machine's fusing temperature of about 170°C (338 °F) for 0.1 second. The extra flaps and strips might cause wrinkling, creasing, or jams, and may even damage the fuser.
- For the best print quality, position margins no closer than 15 mm (0.6 inches) from the edges of the envelope.
- Avoid printing over the area where the envelope's seams meet.

# Printing on special media

## Labels

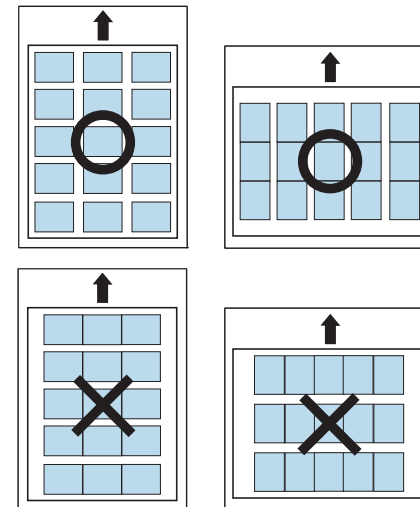
Load the paper with the side to be printed on facing down.

To avoid damaging the machine, use only labels designed for use in laser machines.



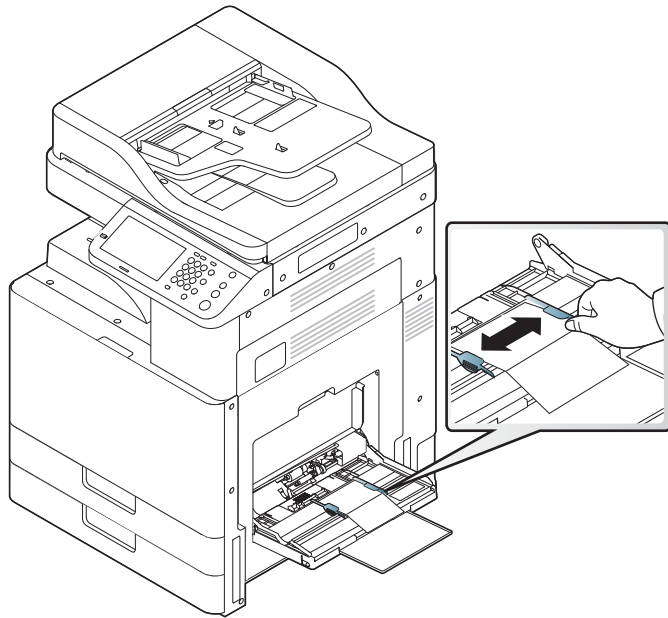
- When selecting labels, consider the following factors:
  - Adhesives:** The adhesive material should be stable at your machine's fusing temperature of about 170°C (338 °F) for 0.1 second.
  - Arrangement:** Only use labels with no exposed backing between them. Labels can peel off sheets that have spaces between the labels, causing serious jams.

- Curl:** Prior to printing, labels must lie flat with no more than 13 mm (0.5 inches) of curl in any direction.
- Condition:** Do not use labels with wrinkles, bubbles, or other indications of separation.
- Make sure that there is no exposed adhesive material between labels. Exposed areas can cause labels to peel off during printing, which can cause paper jams. Exposed adhesive can also cause damage to machine components.
- Do not run a sheet of labels through the machine more than once. The adhesive backing is designed for only a single pass through the machine.
- Do not use labels that are separating from the backing sheet or are wrinkled, bubbled, or damaged.
- Do not load paper that does not have space between labels running the same direction as the paper is being fed. Otherwise, it could cause paper jams.



# Printing on special media

## Card stock/ Custom-sized paper



- Do not print on media smaller than 98 mm (3.8 inches) wide or 148 mm (5.8 inches) long.
- In the software application, set margins to at least 6.4 mm (0.25 inches) away from the edges of the material.

## Letterhead/Preprinted paper

Tray	Single-sided	double-sided
<b>Standard tray/ Optional dual cassette feeder</b>	Face up	Face down
<b>Multi-purpose tray</b>	Face down	Face up

- Preprinted paper must be printed with heat-resistant ink that will not melt, vaporize, or release hazardous emissions when subjected to the machine's fusing temperature of about 170°C (338 °F) for 0.1 second.
- Preprinted paper ink must be non-flammable and should not adversely affect machine rollers.
- Forms should be sealed in a moisture-proof wrapping to prevent changes during storage.
- Before you load preprinted paper, verify that the ink on the paper is dry. During the fusing process, wet ink can come off preprinted paper, reducing print quality.

# Tray Settings

After loading paper in the paper tray, set the paper size and type using the display screen. For computer printing, select the paper size and type in the application program you use on your computer (see "Opening printing preferences" on page 96).



The paper setting in the machine and driver should match to print without a paper mismatch error.


- You change the paper setting set in the machine from Samsung Easy Printer Manager program or SyncThru™ Web Service.
  - If your machine is connected to the local, you can set the machine's setting from **Samsung Easy Printer Manager > Advanced Setting > Device Settings** (see "Using Samsung Easy Printer Manager" on page 282).
  - If your machine is connected to the network, you can set the machine's setting from **SyncThru™ Web Service > Settings tab > Machine Settings** (see "SyncThru™ Web Service" on page 269).
- You can set it using **Machine Setup > Tray Settings > Settings > select the tray you want > Paper Size or Paper Type** on the control panel.

## Setting the paper size


- 1 Press **Machine Setup > Tray Settings > Settings > select the tray you want** from the display screen.
- 2 Press **Paper Size** and select the paper size.



If there is no required size paper or you need to use custom size paper, press the Custom Size Button to set the paper size. You can also set and save the custom size using **Custom Size**. You can select the custom size whenever you need it.

- 3 Press  (**Back**) to save the selection.

## Setting the paper type

- 1 Press **Machine Setup > Tray Settings > Settings > select the tray you want** from the display screen.
- 2 Press **Paper Type** and select the paper type.
- 3 Press  (**Back**) to save the selection.

# Tray Settings

## Setting the tray confirmation message

When you load paper into a tray, you can set the confirmation message to appear automatically; or not at all. This machine can detect some paper sizes and types automatically. If you want to set the paper size and type, or the machine cannot detect them, you can set the size and type directly in the confirmation window.

- 1 Press **Machine Setup** > **Tray Settings** > **Settings** > select the tray you want from the display screen.
- 2 Press the button in **Tray Confirmation Message** to activate this function.

## Auto tray switch

This is the option to set if the machine is to continue printing or not when any tray becomes empty. For example, both tray 1 and tray 2 are filled with the same size paper, the machine automatically prints from tray 2 after the tray 1 runs out of paper.

- 1 Press **Machine Setup** > **Tray Settings** > **Settings** > **Auto Tray Switch**.
- 2 Press the button on the right to activate this function.

## Auto continue

This option allows you to continue printing when the paper size you have set is mismatched with the paper in the tray. When this option is activated, the machine continues printing using similar or large size paper. If this option is inactivated, the machine waits until the required size paper is loaded in the tray.

- 1 Press **Machine Setup** > **Tray Settings** > **Settings** > **Auto Continue**.
- 2 Choose one of the options.

## Paper substitution

When the requested paper for a print job is not available in the tray, this feature allows you to substitute similar paper size. For example, if the requested ledger sized paper is not available in the tray, this machine substitutes A3 for the requested paper.



When the paper is substituted, some image loss may occur.

- 1 Press **Machine Setup** > **Tray Settings** > **Settings** > **Paper Substitution**.
- 2 Press the button on the right to activate this function.



# Tray Settings

## Tray protection

When you choose this option, the selected tray will be protected. This will be used to prevent like paper from being fed if Auto Switching is “ON”.

- 1 Press **Machine Setup > Tray Settings > Settings > Tray Protection**.
- 2 Choose tray and press the button to activate this function.

## Tray priority setting

When you do not select the tray for printing, the tray selected as in the **Tray Priority Setting** will be used in order. If the tray does not have the paper on which you want to print, the machine automatically prints from the trays in the priority order set.

- 1 Press **Machine Setup > Tray Settings > Settings > Tray Priority Setting**.
- 2 Press a tray, and give priority in the order for printing job using up and down arrows.

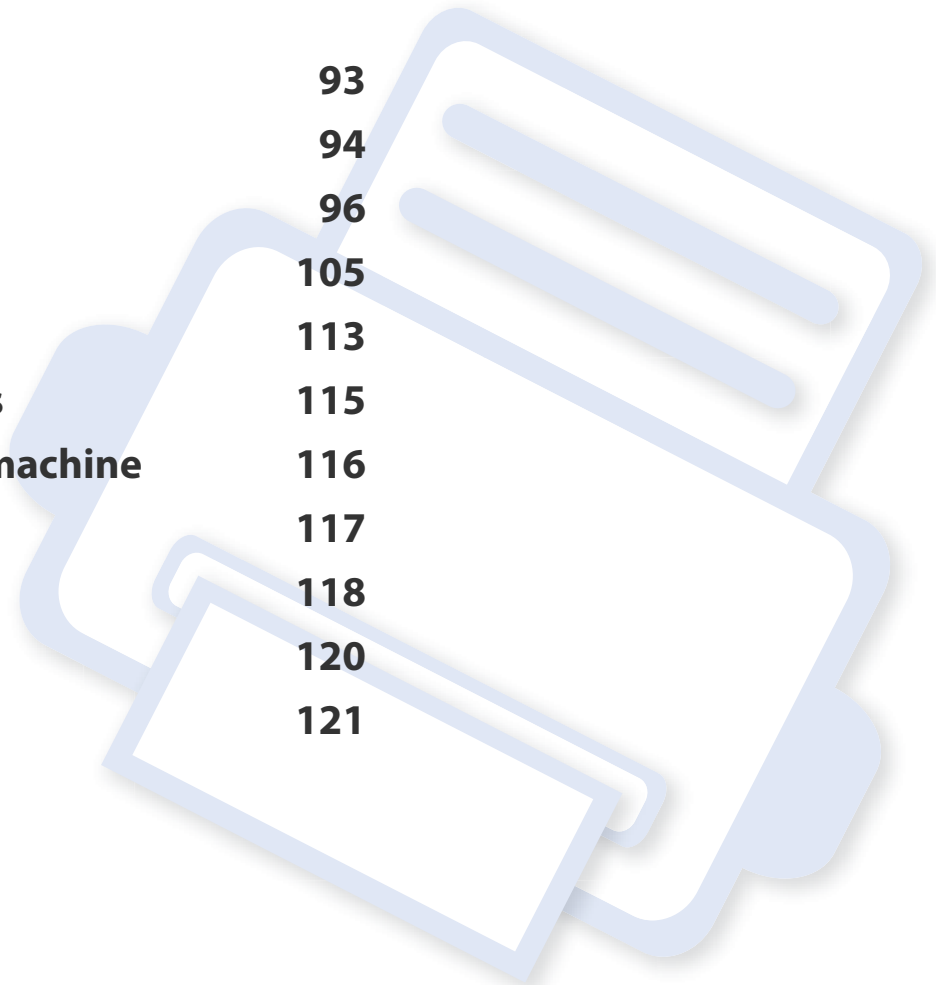


# 5. Printing

This chapter explains common printing tasks.

This chapter includes:

- **Printer driver features** 93
- **Basic printing** 94
- **Opening printing preferences** 96
- **Using special print features** 105
- **Using direct printing utility** 113
- **Changing the default print settings** 115
- **Setting your machine as a default machine** 116
- **Printing to a file (PRN)** 117
- **Mac printing** 118
- **Linux printing** 120
- **Unix printing** 121



# Printer driver features



- The procedures in this chapter are mainly based on Windows 7.
- Check the operating systems that are compatible with your machine (see "System requirements" on page 402).

Your printer drivers support the following standard features:

- Paper orientation, size, source, and media type selection
- Number of copies

You can also use various special printing features. The following table shows a general overview of features supported by your printer drivers:



Some models or operating system may not support the certain feature(s) in the following table.

Feature	PCL/PS <sup>ab</sup> /XPS <sup>bc</sup>	PS <sup>b</sup>		
	Windows	Mac	Linux	Unix
Machine quality option	•	•	•	•
Poster printing	•	•		
Multiple pages per sheet	•	•	•	•
Booklet printing	•	•		
Fit to page printing	•	•		
Reduce and enlarge printing	•	•		

Feature	PCL/PS <sup>ab</sup> /XPS <sup>bc</sup>	PS <sup>b</sup>		
	Windows	Mac	Linux	Unix
Different source for first page	•	•		
Cover page options	•	•		
Raster compression	• (PCL only)			
Output options	•	•	•	•
Watermark	•	•		
Overlay	• (PCL only)			
Double-sided printing (duplex)	•	•	•	•

- The PostScript driver is recommended for best print image quality from PostScript-based applications such as Acrobat Reader®, Adobe Illustrator®, Adobe Photoshop®, etc.
- Download the software from the Samsung website and install it: (<http://www.samsung.com> > find your product > Support or Downloads). Before installing, check whether your computer's OS support the software.
- XPS printer driver can be installed only on Windows Vista OS or higher.

(•: Supported, Blank: Not supported)

# Basic printing

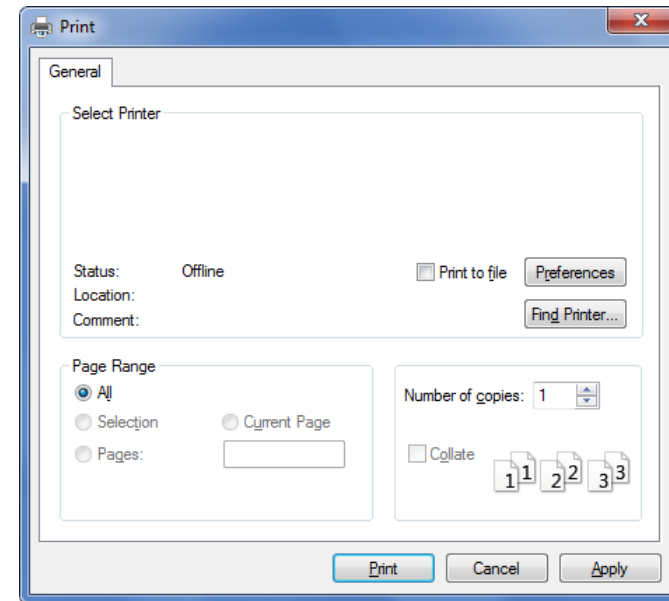


- Mac printing (see "Mac printing" on page 118).
- Linux printing (see "Linux printing" on page 120).
- UNIX printing (see "Unix printing" on page 121).

The following **Printing Preferences** window is for Notepad in Windows 7. Your **Printing Preferences** window may differ, depending on your operating system or the application you are using.

- 1 Open the document you want to print.
- 2 Select **Print** from the **File** menu.

- 3 Select your machine from the **Select Printer** list.



The basic print settings including the number of copies and print range are selected within the **Print** window.





To take advantage of the printer features provided by your printer driver, click **Properties** or **Preferences** in the application's **Print** window to change the print setting (see "Opening printing preferences" on page 96).

- 4 To start the print job, click **OK** or **Print** in the **Print** window.

# Basic printing





## Canceling a print job

If the print job is waiting in the print queue or print spooler, cancel the job as follows:

- You can access this window by simply double-clicking the machine icon () in the Windows task bar.
- You can also cancel the current job by pressing  (**Stop**) button on the control panel.

# Opening printing preferences

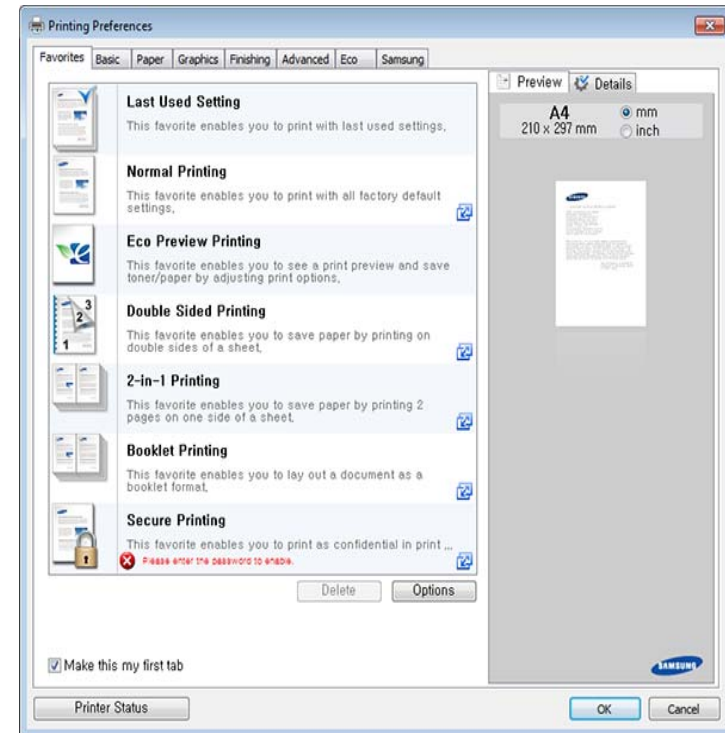


When you select an option in **Printing Preferences**, you may see a warning mark, , or . An exclamation mark (  ) means you can select that certain option but it is not recommended, and (  ) mark means you cannot select that option due to the machine's setting or environment.

- 1 Open the document you want to print.
- 2 Select **Print** from the **File** menu.
- 3 Select your printer driver from the **Select Printer** list.
- 4 Click **Properties** or **Preferences**.



The screenshot may differ depending on model.



- You can apply **Eco** features to save paper and toner before printing (see "Easy Eco Driver" on page 277).
- You can check the machine's current status pressing the **Printer Status** button (see "Using Samsung Printer Status" on page 285).
- The printer driver includes a user interface that is optimized for touchscreens. To use this UI, click **Samsung Printer Center** > **Device Options** and then select **Stylish User Interface** (see "Using Samsung Printer Center" on page 279).

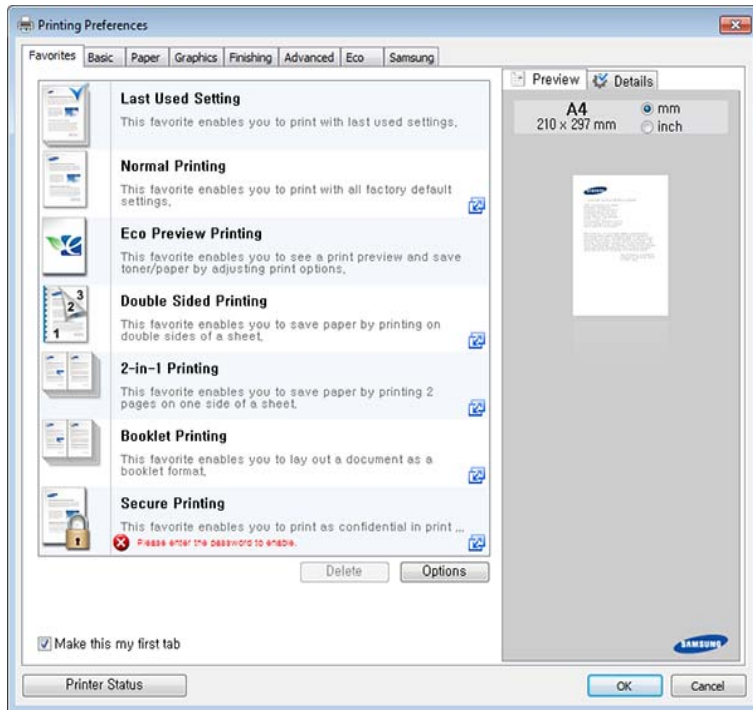
# Opening printing preferences

## Favorites tab

Listed items help you choose pre-defined settings.



The screenshot may differ depending on model.



## Basic tab

**Basic** tab to set various printing options.

## Orientation

This option allows you to select the direction in which information is printed on a page.

## Layout Options

This option allows you to select various ways to layout your document.

- **Single Page Per Side:** This option is a basic layout option. This option allows you to print a page on one side of a paper.
- **Multiple Pages Per Side:** See "Printing multiple pages on one sheet of paper" on page 105.
- **Poster Printing:** See "Printing posters" on page 106.
- **Booklet Printing:** See "Printing booklets" on page 106.
- **Page Border:** This option allows you to print a document that includes page borders. This option is not available for **Poster Printing** or **Booklet Printing**.

# Opening printing preferences

## Double-Sided Printing

This option allows you to print on both sides of paper (see "Printing on both sides of the paper" on page 107).

### Paper tab

Use the **Paper** tab options to set the basic paper handling specifications.

## Copies

This option allows you to choose the number of copies to be printed. You can select 1 to 9999 copies.

## Paper Options

- **Original Size:** This option allows you to set the actual paper size of the originals.
- **Output Size:** This option allows you to scale your print job to any selected paper size regardless of the originals size (see "Fitting your document to a selected paper size" on page 108).
  - **Percentage:** This option allows you to change the size of a page's contents to appear larger or smaller on the printed page by typing in a percentage you want (see "Change the size by percentage of your document" on page 108).
- **Source:** Make sure that **Source** is set to the corresponding paper tray. Use **MP Tray** when printing on special materials, such as envelopes.
- **Type:** This option allows you to set the type of paper to be loaded in the tray. This will let you get the best quality printout. If not, the desired print quality may not be achieved.
- **Speical Pages:** This option is allows you to make special pages such as covers. You can add, delete or update the special page settings to the list. This option is available only when you use the PCL printer driver.

### Graphics tab

Use the **Graphic** tab options to adjust the print quality for your specific printing needs.



# Opening printing preferences

## Quality

---

The higher the setting, the sharper the clarity of printed characters and graphics. The higher setting also may increase the time it takes to print a document.

## Font/Text

---

Select **Clear Text** to print text darker than on a normal document.

Check **All Text Black** to print in solid black, regardless of the color it appears on the screen.

## Graphic Controller

---

It allows user to emphasize edges of texts and fine lines for improving readability and align each color channel registration in color printing mode.

## Toner Save

---

The **Toner Save** setting allows the user to save printing toner when printing a draft version of a document. Select Off to print in normal mode and select On to print with less toner applied to the page.

## Document Type

---


You can the document's type. This option allows you to set the actual type of the originals.

## Color Mode

---

You can choose color options. Setting this option to **Color** typically produces the best possible print quality for color documents. If you want to print a color document in grayscale, select **Grayscale**.

To adjust color manually, click **Advanced**. Simply slide the color balance slider in the **Levels** tab to adjust color, or click the **Matching** tab for driver provided color correction for general image processing.

Click the question mark() from the upper-right corner of the window and click on any option you want to know about.



- If you click **Reset**, settings in the **Levels** or **Matching** return to the default setting.
- You can change the image which is in the **Advanced** option. Click the **Import Image** button and select a different image.

# Opening printing preferences

## Finishing tab

### Sort Options

This option allows you to sort out the printouts easily.

- **None:** Disables this option.
- **Offset:** When printing multiple copies, this option shifts the output position of each set.



This feature is available only when the Finisher is installed.

- **Rotate:** When printing multiple copies, the printouts are stacked criss-crossed in sets.



- This feature is available only when the standard or booklet finisher is not installed.
- This feature is available only with Letter- and A4-sized print media.
- Before using this feature, you have to load the paper in the trays with SEF (Short edge feed) and LEF (Long edge feed). For example, direction of paper feeding in the tray 1 is SEF, and direction of paper feeding in the tray 2 is LEF.

### Staple Options

This option allows you to specify the number of staples and the staple position. *This option is available only when the optional finisher is installed.*

### Hole Punch Options

This option allows you to specify the number of holes to punch and the punching position. *This option is available only when the optional punch kit is installed in the optional finisher.*

### Output Tray Options

This option allows you to specify the tray where to output the printed documents (see "Tray Settings" on page 89).

## Advanced tab

Use the **Advanced** tab to set various printing options.

# Opening printing preferences

## Watermark

---

See "Using watermarks" on page 109.

## Overlay

---

See "Using overlay" on page 111.

## Output options

---

- **Print Order:** This options allows you to set the sequence in which the pages will print. **Print Odd Pages** and **Print Even Pages** are available only when you use the PCL printer driver.
- **Skip Blank Pages:** This option allows you to specify not to print blank pages in the original data.
- **Manual Margin:** This option allows you to specify binding margin. Binding margin adjusts binding position. *This option is not available when you use the PS printer driver.*



If you click **Reset**, settings in the **Advanced** option returns to the default setting.

## Security

---

Encrypts printing data first, and transmits it to the machine. This feature protects the printing information to prevent your data from being comprised on your network. **Job Encryption** feature is enabled only when the hard drive is installed. The hard drive is used to decrypt the printing data.


## Job Accounting

---

This option allows you to print with the given permission.


- **User permission:** If you check this option, only users with user permission can start a print job.
- **Group permission:** If you check this option, only groups with group permission can start a print job.



- Click the question mark(  ) from the upper-right corner of the window and click on any option you want to know about.
- Administrators can enable job accounting and configure permissions in the control panel or SyncThru™ Web Service. For the detailed information about them (see "SyncThru™ Web Service" on page 269).

# Opening printing preferences

## Eco tab

The **Eco** tab allows you to save print resources and lead you to eco-friendly printing. When you select **Eco Printing**, you can see the eco image (  ) on some options. Also, some options are not available to use in the eco mode.

## Eco Options

- **Printer Default:** If you select this option, this feature is determined by the setting you've made on the control panel of the machine.
- **None:** Disables this option.
- **Eco Printing:** To activate Eco mode, select **Double-Sided Printing**, **Layout**, **Color Mode**, **Skip Blank Pages** and **Toner save**. You want to use in eco mode to save on paper and toner usage. As long as you do not change the options from the other tabs, the document will be printed out as a set in the Eco mode with the selections you have chosen.
- **Password:** If the administrator sets **On-Forced** in **Default Eco Mode** for this machine, the eco mode is always set by this machine's eco setting, while the **Eco Options** in the printer driver is disabled. If you need to change the print settings, click **Password** and enter the password or contact your administrator.

## Result Simulator

**Result Simulator** shows the result of reduced emission of carbon dioxide, used electricity, and the amount of saved paper in accordance with the settings you selected.



- The results are calculated on the basis that the total number of printed paper is one hundred without a blank page when the eco mode is disabled.
- Referred to the calculation coefficient about CO<sub>2</sub>, energy and paper from **IEA**(International Energy Agency), the index of Ministry of Internal Affairs and Communication of Japan and [www.remanufacturing.org.uk](http://www.remanufacturing.org.uk). Each model has a different index.
- The power consumption in printing mode refers to the average printing power consumption in this machine.
- The actual saved or reduced amount may differ depending on the operating system used, computing performance, application software, connection method, media type, media size, job complexity, etc.

## Samsung tab

Use the **Samsung** tab to display the copyright and the version number of the driver. If your computer is connected to the Internet, you can have access to services.

# Opening printing preferences

## Print Mode

This option allows you to choose how to print or save the printing file by using the mass storage device (hard disk) in your machine. The default **Print Mode** is **Normal** which is for printing without storing the printing file on the mass storage device (hard disk). You can also use this option in other tabs.

- **Normal:** This mode prints without storing your document.
- **Proof:** This mode is useful when you print more than one copy. You can print one copy first to check, then print the rest of the copies later.
- **Confidential:** This mode is used for printing confidential documents. You need to enter a password to print it (see "Job Status button" on page 32).
- **Store:** This mode is used only for storing documents on the mass storage device (hard disk). If necessary, you can load and print the stored documents. You can find the stored file in the **Stored Document** (see "Understanding the Stored Document screen" on page 230). First, choose a Stored Document in **Save Location** and then set **Options**.
- **Store and Print:** This mode is used when printing and storing documents at the same time. If necessary, you can load and print the stored documents. You can find the stored file in the **Stored Document** (see "Understanding the Stored Document screen" on page 230). First, choose a Stored Document in **Save Location** and then set **Options**.



- **Job Name:** This option is used when you need to find a stored file using the control panel.
- **User ID:** This option is used when you need to find a stored file using the control panel. The user name automatically appears as the user name that you use to log on Windows.
- **Enter Password:** If the **Property** of the stored documents you selected is **Secured**, you have to enter the password for the stored document. This option is used for loading a stored file using the control panel.
- **Confirm Password:** Re-enter the password to confirm it.

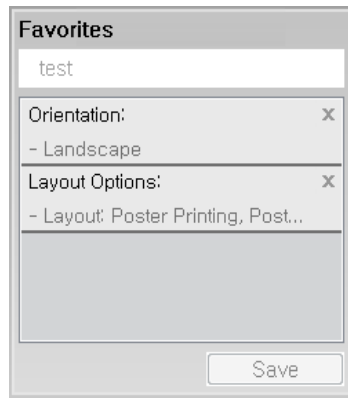
## Using a favorite setting

The **Favorites** option, which is visible on each preferences tab except for the **Favorites** tab and **Samsung** tab, allows you to save the current preferences for future use.

To save a **Favorites** item, follow these steps:

- 1 Change the settings as needed on each tab.
- 2 Enter a name for the item in the **Favorites** input box.

# Opening printing preferences



- 3 Click **Save**.
- 4 Enter name and description, and then select the desired icon.
- 5 Click **OK**. When you save **Favorites**, all current driver settings are saved.



To use a saved setting, select it in the **Favorites** tab. The machine is now set to print according to the settings you have selected.

To delete saved settings, select it in the **Favorites** tab and click **Delete**.

## Using help

Click the option you want to know on the **Printing Preferences** window and press **F1** on your keyboard.

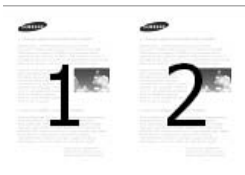
# Using special print features

Special print features include:

- "Printing multiple pages on one sheet of paper" on page 105.
- "Printing posters" on page 106.
- "Printing booklets" on page 106.
- "Printing on both sides of the paper" on page 107.
- "Change the size by percentage of your document" on page 108.
- "Fitting your document to a selected paper size" on page 108.
- "Using watermarks" on page 109.
- "Using overlay" on page 111.

## Printing multiple pages on one sheet of paper

You can select the number of pages to print on a single sheet of paper. To print more than one page per sheet, the pages will be reduced in size and arranged in the order you specify. You can print up to 16 pages on one sheet.

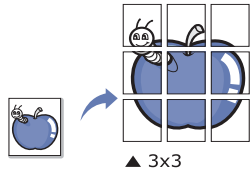


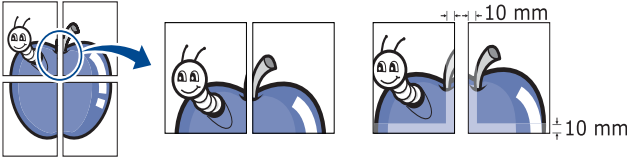
- 1 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 Click the **Basic** tab, select **Multiple Pages Per Side** in the **Type** drop-down list.
- 3 Select **Page Border** to print a border around each page on the sheet.
- 4 Select the number of pages you want to print per sheet (2, 4, 6, 9, or 16) in the **Pages per Side** drop-down list.
- 5 Select the page order from the **Page Order** drop-down list, if necessary.
- 6 Click the **Paper** tab, select the **Original size**, **Source**, and **Type**.
- 7 Click **OK** or **Print** until you exit the **Print** window.

# Using special print features

## Printing posters

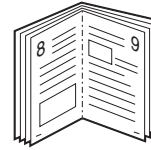
This feature allows you to print a single-page document onto 4, 9, or 16 sheets of paper, for the purpose of pasting the sheets together to form one poster-size document.



- 1 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 Click the **Basic** tab, select **Poster Printing** in the **Type** drop-down list.
- 3 Select the page layout you want.
- 4 Select the **Poster Overlap** value. Specify **Poster Overlap** in millimeters or inches by selecting the radio button on the upper right of **Basic** tab to make it easier to paste the sheets together.  

- 5 Click the **Paper** tab, select the **Original size, Source, and Type**.
- 6 Click **OK** or **Print** until you exit the **Print** window.
- 7 You can complete the poster by pasting the sheets together.

## Printing booklets

This feature prints your document on both sides of a paper and arranges the pages so that the paper can be folded in half after printing to produce a booklet.



- 1 To change the print settings from your software application, access the **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 Click the **Basic** tab, select **Booklet Printing** from the **Type** drop-down list.
- 3 Click the **Advanced** button. Then select the option you want.
- 4 Click the **Paper** tab, select the **Original size, Source, and Type**.



The **Booklet Printing** option is not available for all paper sizes. In order to find out the available paper size for this feature, select the available paper size in the **Original size** option on the **Paper** tab.

If you select an unavailable paper size, this option can be automatically canceled. Select only available paper. (paper without ⚠ or ✖ mark).

- 5 Click **OK** or **Print** until you exit the **Print** window.



# Using special print features

## Printing on both sides of the paper

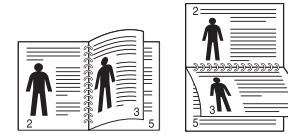
You can print on both sides of a paper; duplex. Before printing, decide how you want your document oriented.



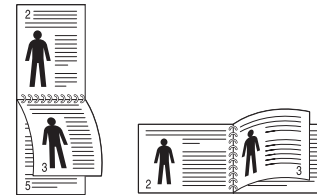
Do not print on both sides of the special media, such as labels, envelopes, or thick paper to print on both sides of paper. It may cause a paper jam or damage the machine.

- 1 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 Click the **Basic** tab.
- 3 From the **Double-Sided Printing** section, select the binding option you want.
  - **Printer Default:** If you select this option, this feature is determined by the setting you've made on the control panel of the machine. This option is available only when you use the PCL printer driver.
  - **None:** Disables this feature.

- **Long Edge:** This option is the conventional layout used in bookbinding.



- **Short Edge:** This option is the conventional layout used in calendars.

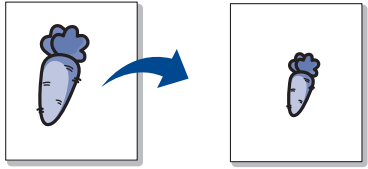


- 4 Click the **Paper** tab, select the **Original size**, **Source**, and **Type**.
- 5 Click **OK** or **Print** until you exit the **Print** window.

# Using special print features

## Change the size by percentage of your document

You can change the size of a document to appear larger or smaller on the printed page by typing in a percentage you want.



- 1 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 Click the **Paper** tab.
- 3 Select actual paper size of the originals from the **Original Size**.
- 4 Enter the scaling rate in the **Percentage** input box.  
You can also click the up/down arrows to select the scaling rate.

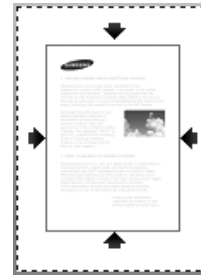


You cannot use this feature when you select a size of paper from the **Output Size**.

- 5 Select the **Source** and **Type**.
- 6 Click **OK** or **Print** until you exit the **Print** window.

## Fitting your document to a selected paper size

This printer feature allows you to scale your print job to any selected paper size regardless of the document size. This option can be useful when you want to check fine details on a small document.

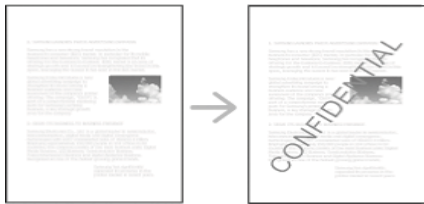


- 1 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 Click the **Paper** tab.
- 3 Select actual paper size of the originals from the **Original Size**.
- 4 Select the size of paper to be printed in the tray from the **Output Size**.
- 5 Select the **Source** and **Type**.
- 6 Click **OK** or **Print** until you exit the **Print** window.

# Using special print features

## Using watermarks

The watermark option allows you to print text over an existing document. For example, you use it when you want to have large gray letters reading **"DRAFT"** or **"CONFIDENTIAL"** printed diagonally across the first page or all pages of a document.



There are several predefined watermarks that come with the machine. They can be modified, or you can add new ones to the list.



- **Header:** You can add the selected text to the Top left, Top center, or Top right.
- **Footer:** You can add the selected text to the Bottom left, Bottom center, or Bottom right.

## Using an existing watermark

- 1 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 Click the **Advanced** tab, and select the desired watermark from the **Watermark** drop-down list.
- 3 Click **OK** or **Print** until you exit the print window.

## Creating a watermark

- 1 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 2 From the **Advanced** tab, select **Edit...** from the **Watermark** drop-down list.
- 3 Enter a text message in the **Watermark Message** box. You can enter up to 256 characters.

When the **Draw On First Page Only** box is checked, the watermark prints on the first page only.

- 4 Select watermark options.  
You can select the font name, style, size, and shade from the **Font Attributes** section, as well as set the angle of the watermark from the **Watermark Alignment and Angle** section.

# Using special print features

**5** Click **Add** to add a new watermark to the **Current Watermarks** list.

**6** When you finish editing, click **OK** or **Print** until you exit the **Print** window.

To stop printing the watermark, select **None** from the **Watermark** drop-down list.

## Editing a watermark

---

**1** To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).

**2** Click the **Advanced** tab, select **Edit...** from the **Watermark** drop-down list.

**3** Select the watermark you want to edit from the **Current Watermarks** list and change the watermark message and options.

**4** Click **Update** to save the changes.

**5** Click **OK** or **Print** until you exit the **Print** window.

## Deleting a watermark

---

**1** To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).

**2** Click the **Advanced** tab, select **Edit...** from the **Watermark** drop-down list.

**3** Select the watermark you want to delete from the **Current Watermarks** list and click **Delete**.

**4** Click **OK** or **Print** until you exit the **Print** window.

# Using special print features

## Using overlay

This option is available only when you use the PCL printer driver.

### What is an overlay?

An overlay is text and/or images stored on the computer hard drive (HDD) as a special file format that can be printed on any document. Overlays are often used to take the place of letterhead paper. Rather than using preprinted letterhead, you can create an overlay containing exactly the same information that is currently on your letterhead. To print a letter with your company's letterhead, you do not need to load preprinted letterhead paper in the machine just print the letterhead overlay on your document.



### Creating a new page overlay

To use a page overlay, you must create a new page overlay containing your logo or image.

- 1 Create or open a document containing text or an image for use in a new page overlay. Position the items exactly as you wish them to appear when printed as an overlay.
- 2 To save the document as an overlay, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 3 Click the **Advanced** tab, and select **Create** from the **Overlay** drop-down list.
- 4 In the **Save As** window, type a name up to eight characters in the **File name** box. Select the destination path, if necessary (The default is C:\Formover).
- 5 Click **Save**.
- 6 Click **OK** or **Print** until you exit the **Print** window.  
When a confirming message window appears, click **Yes**.
- 7 The file is not printed. Instead, it is stored on your computer hard disk drive.



The overlay document size must be the same as the document you print with the overlay. Do not create an overlay with a watermark.

# Using special print features

## Using a page overlay

After an overlay has been created, it is ready to be printed with your document. To print an overlay with a document:

- 1 Create or open the document you want to print.
- 2 To change the print settings from your software application, access **Printing Preferences** (see "Opening printing preferences" on page 96).
- 3 Click the **Advanced** tab.
- 4 Select the **Print Overlay** from the **Overlay** drop-down list.
- 5 If the overlay file you want does not appear in the **Overlay File 1** or **Overlay File 2** drop-down list, select **Load** from the **Overlay List**. Select the overlay file you want to use.  
  
If you have stored the overlay file you want to use in an external source, you can also load the file when you access the **Load** window.  
  
After you select the file, click **Open**. The file appears in the **Overlay List** box and is available for printing. Select the overlay from the **Overlay List** box.
- 6 If necessary, check **Confirm Page Overlay When Printing** box. If this box is checked, a message window appears each time you submit a document for printing, asking you to confirm your wish to print an overlay on your document.  
  
If this box is not checked and an overlay has been selected, the overlay automatically prints with your document.

- 7 Click **OK** or **Print** until you exit the **Print** window.  
The selected overlay prints on your document.



The resolution of the overlay document must be the same as that of the document you will print with the overlay.

## Deleting a page overlay

You can delete page overlays that you no longer use.

- 1 In the **Printing Preferences** window, click the **Advanced** tab.
- 2 Select the **Print Overlay** from the **Overlay** drop-down list.
- 3 Select the overlay you want to delete from the **Overlay List** box.  
If the overlay file you want does not appear in the **Overlay List**, select **Load** from the Overlay List. Select the overlay file you want to delete.
- 4 Click **Delete**.
- 5 When a confirming message window appears, click **Yes**.
- 6 Click **OK** or **Print** until you exit the **Print** window.

# Using direct printing utility

This chapter explains how to use Direct Printing Utility to print PDF files without open the files.



- You cannot print PDF files that are restricted. Deactivate the printing restriction feature and retry printing.
- You cannot print PDF files that are restricted by a password. Deactivate the password feature, and retry printing.
- Whether or not a PDF file can be printed using the Direct Printing Utility program depends on how the PDF file was created.
- The Direct Printing Utility program supports PDF version 1.7 and below. For higher versions, you must open the file to print it.

## What is Direct Printing Utility?

Direct Printing Utility is a program that sends a PDF file directly to your machine to print without having to open the file. It sends data through the Windows spooler using the port of the printer driver. It only supports PDF format.


To install this program:

Download the software from the Samsung website then unpack and install it: (<http://www.samsung.com> > find your product > Support or Downloads).

## Printing

There are several ways you can print using the Direct Printing Utility.

### From the Direct Printing Utility window

- 1 From the **Start** menu select **Programs** or **All Programs** > **Samsung Printers**.
  - For Windows 8, from **Charms**, select **Search** > **Apps**.
  - For Windows 10 / Windows Server 2016  
From task bar, type in **Samsung Printers** in **Search** input area. Press the Enter key.  
OR  
From the **Start** (  ) icon, select **All apps** > **Samsung Printers**.
- 2 Press **Direct Printing Utility**.
- 3 Select your machine from the **Select Printer** drop-down list and click **Browse**.
- 4 Select the file you wish to print and click **Open**.  
The file is added in the **Select Files** section.
- 5 Customize the machine settings for your needs.
- 6 Click **Print**. The selected PDF file is sent to the machine.

# Using direct printing utility

## Using the right-click menu

- 1 Right-click on the PDF file you wish to print and select **Direct Printing**.  
The Direct Printing Utility window appears with the PDF file is added.
- 2 Select the machine you wish to use.
- 3 Customize the machine settings for your needs.
- 4 Click **Print**. The selected PDF file is sent to the machine.



# Changing the default print settings



Most Windows applications will override settings you specify in the printer driver. Change all print settings available in the software application first, and change any remaining settings using the printer driver.

**1** For Windows XP Service Pack 3/Server 2003, from the **Start** menu, select **Printer and Faxes**.

- For Windows Server 2008/Vista, from the **Start** menu, select Control Panel > **Hardware and Sound** > **Printers**.
- For Windows 7, from the **Start** menu, select Control Panel > **Devices and Printers**.

For Windows 8, from the **Charms**, select **Search** > **Settings** > **Control Panel** > **Devices and Printers**.


- For Windows Server 2008 R2, select **Control Panel** > **Hardware** > **Devices and Printers**.
- For Windows 10 / Windows Server 2016

From task bar, type in **Devices and Printers** in **Search** input area. Press the Enter key.

OR

From the **Start** (  ) icon, select **Settings** > **Devices** > **Printers & scanners** > **Devices and Printers**.



Right-click the **Start** (  ) icon, you can select **Control Panel** > **Devices and Printers**.

**2** Right-click on your machine.

**3** For Windows Windows XP Service Pack 3/Server 2003/Server 2008/Vista, select **Printing Preferences**.

For Windows 7/8 , Windows Server 2008 R2, Windows 10, or Windows Server 2016 from context menus, select **Printing preferences**.



If **Printing preferences** has a ►, you can select other printer drivers connected to the selected printer.

**4** Change the settings on each tab.

**5** Click **OK**.



If you want to change the settings for each print job, change it in **Printing Preferences**.

# Setting your machine as a default machine

**1** For Windows XP Service Pack 3/Server 2003, from the **Start** menu, select **Printer and Faxes**.


- For Windows Server 2008/Vista, from the **Start** menu, select Control Panel > **Hardware and Sound** > **Printers**.
- For Windows 7, from the **Start** menu, select Control Panel > **Devices and Printers**.

For Windows 8, from the **Charms**, select **Search** > **Settings** > **Control Panel** > **Devices and Printers**.


- For Windows Server 2008 R2, select **Control Panel** > **Hardware** > **Devices and Printers**.
- For Windows 10 / Windows Server 2016

From task bar, type in **Devices and Printers** in **Search** input area.  
Press the Enter key.

OR

From the **Start** (  ) icon, select **Settings** > **Devices** > **Printers & scanners** > **Devices and Printers**.



Right-click the **Start** (  ) icon, you can select **Control Panel** > **Devices and Printers**.



For Windows 7 or Windows Server 2008 R2, if **Set as default printer** has a ►, you can select other printer drivers connected to the selected printer.

**2**

Select your machine.

**3**

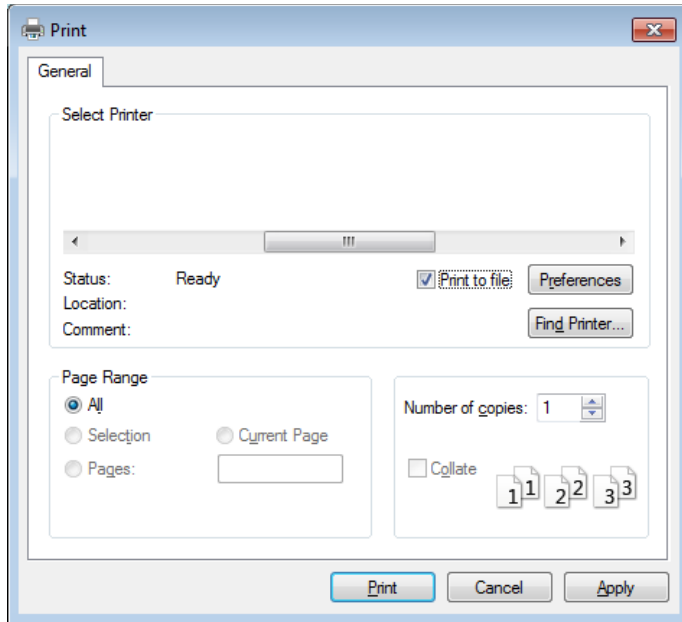
Right-click your machine and select **Set as Default Printer**.

# Printing to a file (PRN)

You will sometimes need to save the print data as a file.

To create a file:

- 1 Check the **Print to file** box at the **Print** window.



- 2 Click **Print**.
- 3 Type in the destination path and the file name, and then click **OK**.  
For example **c:\Temp\file name**.



If you type in only the file name, the file is automatically saved in **My Documents**, **Documents and Settings** or **Users**. The saved folder may differ, depending on your operating system or the application you are using.

# Mac printing



Some features may not be available depending on models or options. It means that the features are not supported.

## Printing a document

When you print with a Mac, you need to check the printer driver settings in each application you use. Follow the steps below to print from a Mac:

- 1 Open the document to print.
- 2 Open the **File** menu and click **Page Setup** (**Document Setup** in some applications).
- 3 Choose your paper size, orientation, scaling, other options, and make sure that your machine is selected. Click **OK**.
- 4 Open the **File** menu and click **Print**.
- 5 Choose the number of copies and indicate which pages to print.
- 6 Click **Print**.

## Changing printer settings

You can use advanced printing features when using your machine.

Open an application and select **Print** from the **File** menu. The machine name, which appears in the printer properties window, may differ depending on the machine in use. Except for the name, the composition of the printer properties window is similar to the following.

## Printing multiple pages on one sheet

You can print more than one page on a single sheet of paper. This feature provides a cost-effective way to print draft copies.

- 1 Open an application, and select **Print** from the **File** menu.
- 2 Select **Layout** from the drop-down list under **Orientation**. In the **Pages per Sheet** drop-down list, select the number of pages you want to print on one sheet of paper.
- 3 Select the other options to use.
- 4 Click **Print**.  
The machine prints the selected number of pages to print on one sheet of paper.

# Mac printing

## Printing on both sides of the paper



Some features may not be available depending on models or options. It means that the features are not supported (see "Variety feature" on page 11).

Before printing in the duplex mode, decide on which edge you will be binding your finished document. The binding options are, as follows:

- **Long-Edge Binding:** This option is the conventional layout used in book binding.
- **Short-Edge Binding:** This option is the type often used with calendars.

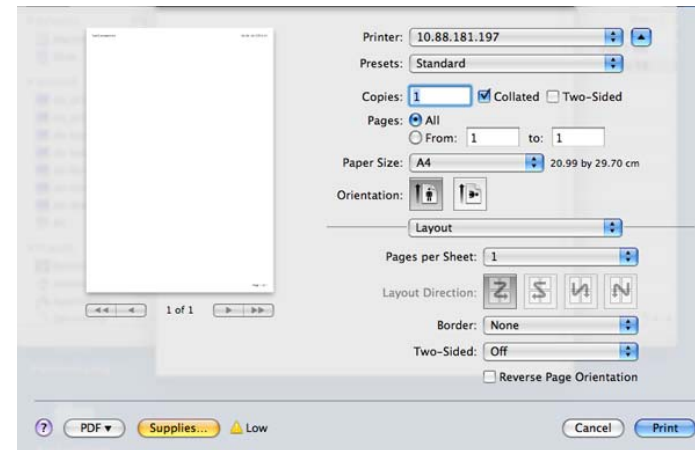
- 1 From your Mac application, select **Print** from the **File** menu.
- 2 Select **Layout** from the drop-down list under **Orientation**.
- 3 Select a binding orientation from the **Two-Sided** option.
- 4 Select the other options to use.
- 5 Click **Print** and the machine prints on both sides of the paper.



If you print more than 2 copies, the first copy and the second copy might print on the same sheet of paper. Avoid printing on both sides of paper when you are printing more than 1 copy.

## Using help

Click the question mark on the bottom-left corner of the window and click on the topic you want to know about. A pop-up window appears with information about that option's feature, which is provided from the driver.



# Linux printing



Some features may not be available depending on models or options. It means that the features are not supported.



Automatic/manual duplex printing may not be available depending on models. You can alternatively use the lpr printing system or other applications for odd-even printing (see "Features by model" on page 9).

## Printing from applications

There are a lot of Linux applications that allow you to print using Common UNIX Printing System (CUPS). You can print on your machine from any such application.

- 1 Open the document to print.
- 2 Open the **File** menu and click **Page Setup (Print Setup** for some applications).
- 3 Choose your paper size, orientation, and make sure that your machine is selected. Click **Apply**.
- 4 Open the **File** menu and click **Print**.
- 5 Select your machine to print.
- 6 Choose the number of copies and indicate which pages to print.
- 7 Change other printing options in each tab, if necessary.
- 8 Click **Print**.

## Printing files

You can print text, image, pdf files on your machine using the standard CUPS directly from the command line interface. The CUPS lp or lpr utility allows you to do that. You can print these files by using below command format.

**"lp -d <printer name> -o <option> <file name>"**

Please refer to lp or lpr man page on your system for more details.

## Configuring Printer Properties

You can change the default printing options or connection type with Printing utility supplied by o/s.

- 1 Launch Printing utility(Go to **System > Administration > Printing** menu or execute "**system-config-printer**" command in Terminal program).
- 2 Select your printer and double-click it.
- 3 Change default printing options or connection type.
- 4 Click **Apply** button.

# Unix printing



Some features may not be available depending on models or options. It means that the features are not supported (see "Features by model" on page 9).

## Proceeding the print job

After installing the printer, choose any of the image, text, or PS files to print.

- 1 Execute "**printui <file\_name\_to\_print>**" command.  
For example, if you are printing "**document1**"  
**printui document1**  
This will open the UNIX Printer Driver **Print Job Manager** in which the user can select various print options.
- 2 Select a printer that has been already added.
- 3 Select the printing options from the window such as **Page Selection**.
- 4 Select how many copies are needed in **Number of Copies**.



To take advantage of the printer features provided by your printer driver, press **Properties**.

- 5 Press **OK** to start the print job.

## Changing the machine settings

The UNIX printer driver **Print Job Manager** in which the user can select various print options in printer **Properties**.

The following hot keys may also be used: "H" for **Help**, "O" for **OK**, "A" for **Apply**, and "C" for **Cancel**.

## General tab

- **Paper Size:** Set the paper size as A4, Letter, or other paper sizes, according to your requirements.
- **Paper Type:** Choose the type of the paper. Options available in the list box are **Printer Default**, **Plain**, and **Thick**.
- **Paper Source:** Select from which tray the paper is used. By default, it is **Auto Selection**.
- **Orientation:** Select the direction in which information is printed on a page.
- **Duplex:** Print on both sides of paper to save paper.



Automatic/manual duplex printing may not be available depending on models. You can alternatively use the lpr printing system or other applications for odd-even printing.

- **Multiple pages:** Print several pages on one side of the paper.
- **Page Border:** Choose any of the border styles (e.g., **Single-line hairline**, **Double-line hairline**).

# Unix printing

## Image tab

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In this tab, you can change the brightness, resolution, or image position of your document.

## Text tab

---

Set the character margin, line space, or the columns of the actual print output.

## Margins tab

---

- **Use Margins:** Set the margins for the document. By default, margins are not enabled. The user can change the margin settings by changing the values in the respective fields. Set by default, these values depend on the page size selected.
- **Unit:** Change the units to points, inches, or centimeters.

## Printer-Specific Settings tab

---

Select various options in the **JCL** and **General** frames to customize various settings. These options are specific to the printer and depend on the PPD file.





## 6. Copying

This chapter gives you step-by-step instructions for copying documents.

This chapter includes:

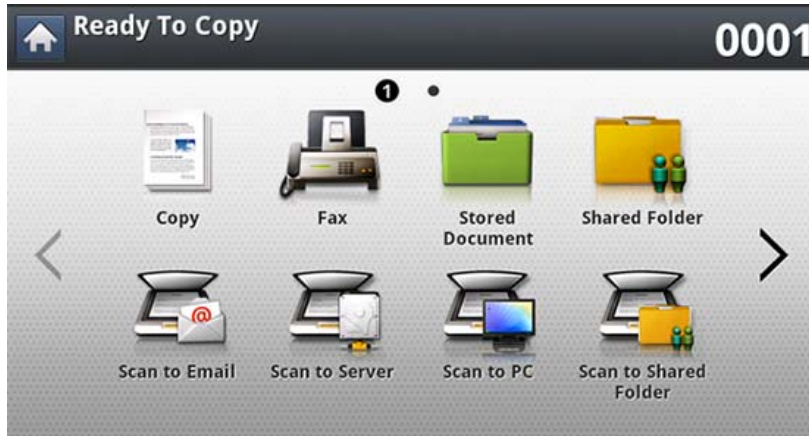
- **Understanding the copy screen** 124
- **Basic copying** 126
- **Quick copying** 129
- **ID card copying** 130
- **Using special copy features** 136
- **Using a program's setting** 142



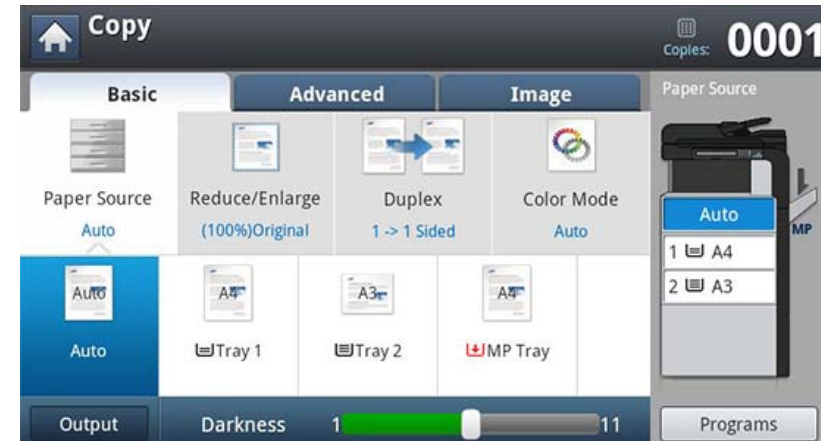
# Understanding the copy screen

When you press **Copy** from the display screen, the **Copy** screen appears which has several tabs and lots of copying options. All the options are grouped by features so that you can configure your selections easily.

If a different screen is displayed, press (⬆️) to go to the home display screen.



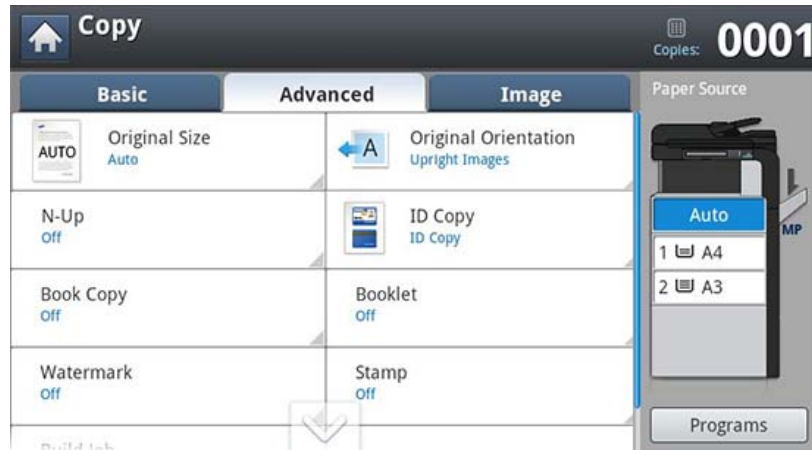
## Basic tab



- **Copies:** Enters the number of copies.
- **Paper Source:** Selects the paper source tray.
- **Reduce/Enlarge:** Reduces or enlarges the size of a copied image.
- **Duplex:** Sets the machine to print copies on both sides of the paper.
- **Color Mode :** Selects a color mode for making copies.
- **Output:** Sets the machine's various output options.
- **Darkness:** Adjusts the brightness level to make a copy for easier reading, when the original contains faint markings and dark images.
- **Programs:** Allows you to save the current settings for future use (see "Using a program's setting" on page 142).

# Understanding the copy screen

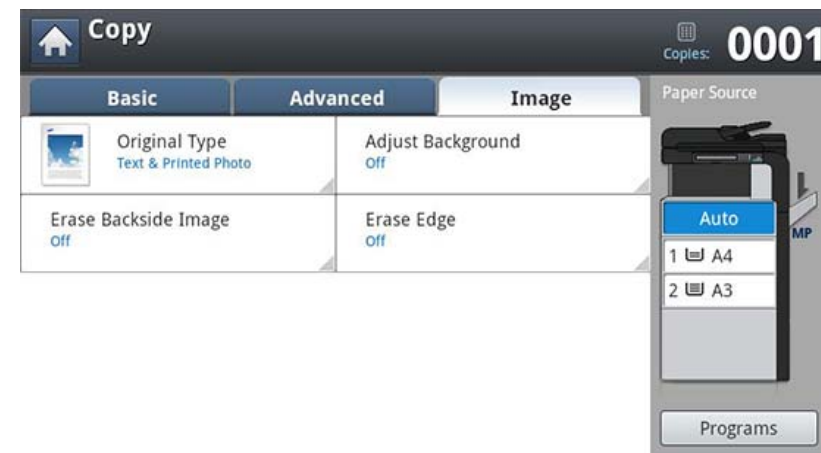
## Advanced tab



- **Original Size:** Selects the actual paper size of the originals.
- **Original Orientation:** Selects the orientation of the originals.
- **N-Up:** Prints 2 or more original images, reduced to fit onto one sheet of paper.
- **ID Copy:** Prints 2-sided originals on one sheet of paper. This feature is helpful for copying a small-sized item, such as a business card (see "ID card copying" on page 130).
- **Book Copy:** Allows you to copy the left or/and right pages of book on separate output paper.
- **Booklet:** Allows you to create booklets.
- **Watermark:** Allows you to print a watermark on printouts.
- **Stamp:** Allows you to print with some information such as date and time.

- **Build Job:** After the scanning is finished, the **Scan More Pages** window appears to ask if you want to scan another page. If you select **Yes**, then you can scan another page in the current job. If you select **No**, then the scanning process is completed and the remainder of the job is performed.

## Image tab



- **Original Type:** Improves the copy quality by selecting the original's type for the current copy job.
- **Adjust Background:** Prints an image with a lighter background.
- **Erase Backside Image:** Prevents copying the original's image shown through on the backside.
- **Erase Edge:** Allows you to erase spots, drill holes, fold creases and staple marks along any of the four edges of a document.

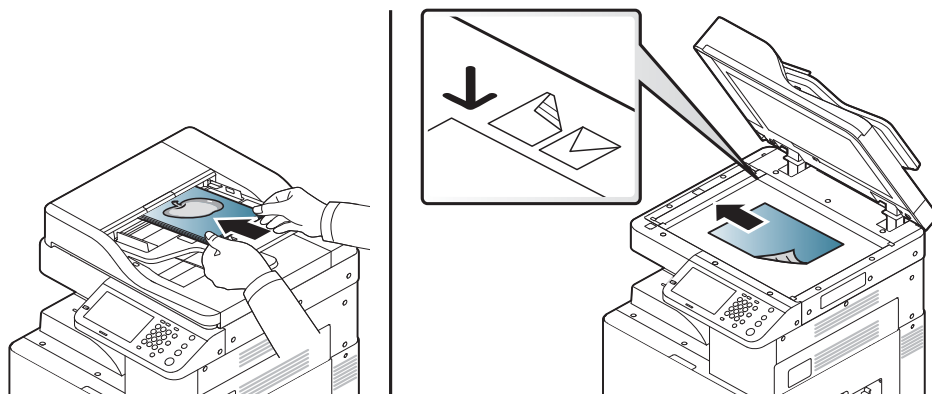
# Basic copying


This is the normal and usual procedure for copying your originals.

- 1 Press **Copy** from the display screen.




- 2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).



- 3 Adjust the settings for each copy such as **Paper Source**, **Reduce/Enlarge**, **Duplex** and more in the **Basic** tab.
- 4 Set the copy features in the **Advanced** or **Image** tabs, if necessary (see "Using special copy features" on page 136).
- 5 Enter the number of copies using the numeric keypad on the control panel, if necessary.
- 6 Press  (**Start**) from the control panel to begin copying.



- To cancel the current copy job, press  (**Stop**) on the control panel.
- You can delete current and pending jobs using **Job Status** on the control panel. Select the job you want to cancel and press **Delete** (see "Job Status button" on page 32).

# Basic copying

## Copying originals of different sizes

This feature allows you to copy originals of different sizes at once.



If you want to copy different sized originals at once, select **Mixed Size** under the **Original Size** option. Otherwise, it could cause original- document jams.

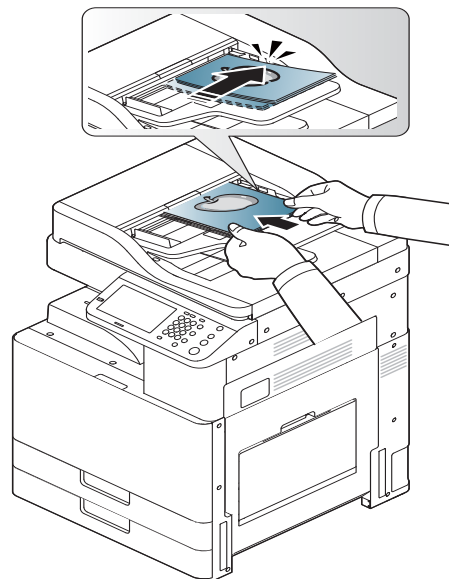
1

Press **Copy** from the display screen.



2

Place the different sized originals face up in the RADF. When you place them in the RADF, align and gently push them to the center side of the RADF width guide.



3

Press the **Advanced** tab > **Original Size** > **Mixed Size** from the display screen.




- **Mixed Size** is activated when the originals are placed in the RADF.
- When using the **Mixed Size** option, we recommend that you use the following combinations for copying different sized originals. Using combinations that are not recommended may cause original-document jams. Depending on the default paper size (A4 or Letter), the combinations are as follows.  
If **A4** is the default paper size,
  - A3 and A4 LEF
  - B4 and B5 LEF

# Basic copying

- A4 SEF and A5 LEF
- Letter LEF and Ledger

If **Letter** is the default paper size,

- A3 and A4 LEF
- B4 and B5 LEF
- Ledger and Letter LEF
- Legal, Letter SEF and Statement LEF

- 4 Adjust the settings for each copy such as **Paper Source**, **Duplex** and more in the **Basic** tab.
- 5 Set the copy features in the **Advanced** or **Image** tab, if necessary (see "Using special copy features" on page 136).
- 6 Enter the number of copies using the numeric keypad on the control panel, if necessary.
- 7 Press  (**Start**) from the control panel to begin copying.

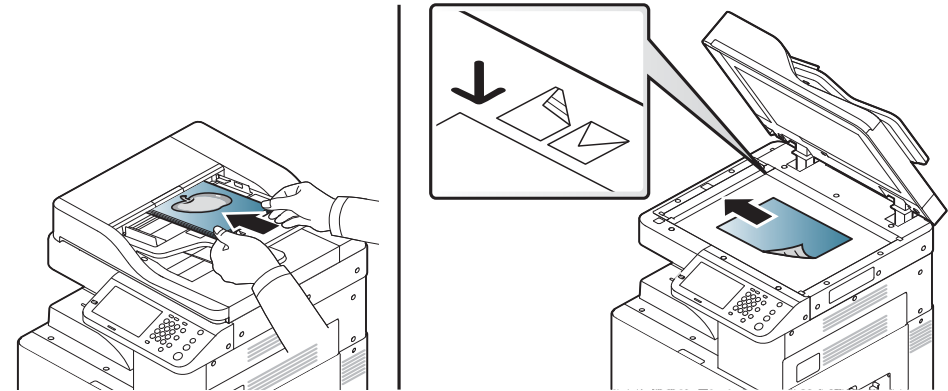
# Quick copying

The **Quick Copy** menu allows you to quickly set copy options without having to move to a lower level menu or another tab. But, this menu does not provide all copy options. If you need to use other copy options, use the copy options in the **Copy** menu (see "Using special copy features" on page 136).

- 1 Press **Quick Copy** from the display screen.




- 2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).



- 3 Adjust the settings for each copy such as **Reduce/Enlarge**, **Duplex/N-Up**, **Output**, **Paper Source**, etc.



You can set the default **Quick Copy** options from **Machine Setup > Application Settings > Copy Settings** from the display screen. Set the most frequently used settings.

- 4 Enter the number of copies using the numeric keypad on the control panel, if necessary.
- 5 Press  (**Start**) from the control panel to begin copying.



# ID card copying

## ID Copy

The machine prints one side of the original on the upper half of the paper and the other side on the lower half without reducing the size of the original.

This feature is helpful for copying a small-sized item, such as a business card.



- This copy feature is available only when you place originals on the scanner glass.
- The size of the 2-sided originals should be smaller than A5, if not, some of it won't be copied.

1 Press **Copy** from the display screen.



2 Press the **Advanced** tab > **ID Copy** from the display screen.

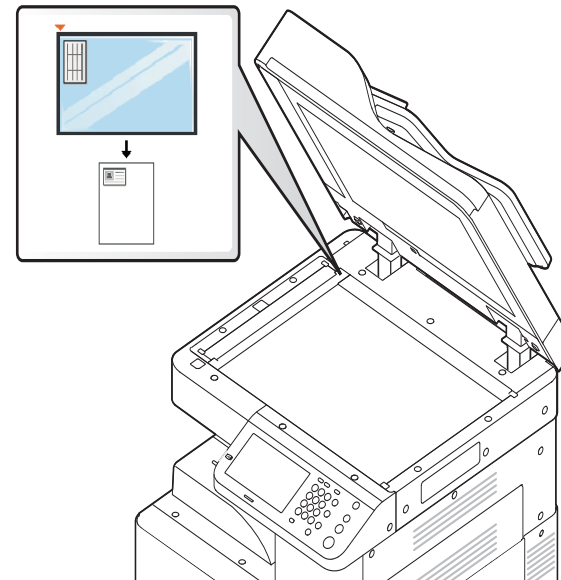
3 Select a tray in **Paper Source**.

4 Follow the steps on the display screen.

5 Place the front side of an original facing down on the scanner glass as shown below, and close the RADF.



When you place an original on the scanner glass, leave a little space between the edge of the scanner glass and the original. Otherwise, part of original may not be printed.



6 Press  (**Start**) on the control panel. Then the machine starts scanning.

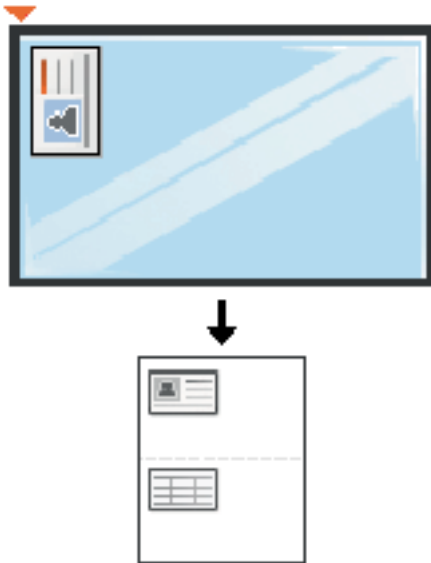


# ID card copying

- 7 Turn the original over and place it on the scanner glass as shown below, and then close the RADF.





When you place an original on the scanner glass, leave a little space between the edge of the scanner glass and the original. Otherwise, part of original may not be printed.



- 8 Press  (**Start**) on the control panel to begin copying.



- If the original is larger than the printable area, some portions may not be printed.
- If you do not press the  (**Start**) button, only the front side will be copied.
- If you press the  (**Stop**) button, the machine cancels the copy job and returns to ready mode.

## Manual ID copy

The Manual ID Copy menu allows you to customize the ID Copy layout to print up to 4 originals on a single sheet. You can use this menu to define the scanning position of the originals and the layout of the printed sheet.

# ID card copying



- This copy feature is available only when you place originals on the scanner glass.
- The size of the 2-sided originals should be smaller than A5, if not, some of it won't be copied.

## Setting up Manual ID copy

The Manual ID Copy Setup menu allows you to customize the manual ID copy template.

### Creating a new template

- 1 Press **Machine Setup** from the display screen.

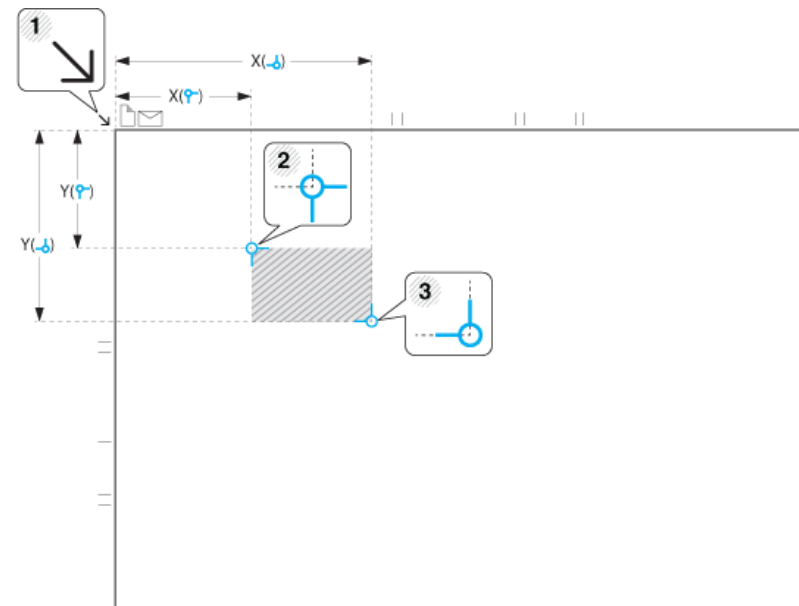



- 2 Press the **Application Settings > Copy Settings** from the display screen.

- 3 Select a **Manual ID Copy Setup > New**.


- 4 Select the **Template Name** and then type the name of the template.

- 5 Select the **Scan Position** and then input the location of the original on the scanner glass (mm).



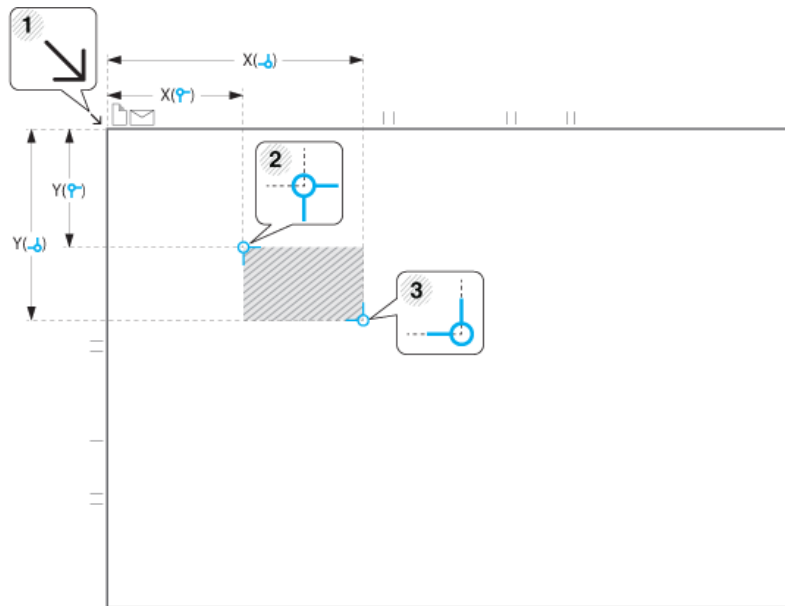
- You can define the scan area using two sets of x and y coordinates.
-  **(Left, Top):** Input the x and y coordinates for the top left corner of the ID.



# ID card copying

-  **(Right, Bottom)**: Input the x and y coordinates for the bottom right corner of the ID.
- The **Scan Position** is defined by the rectangle created between the **Left**( 0 - 272 mm, 0 - 10.72 inches ), **Top**( 0 - 407 mm, 0 - 16.04 inches ) and **Right**( 25 - 432 mm, 0.98 - 17.02 inches ), **Bottom**( 25 - 297 mm, 0.98 - 11.7 inches ) coordinates.

**6** Select the **Number of images** and then select the number of images to include on the output sheet. The maximum number of image is 4.

**7** Select the **Image Position** and then input the coordinates for the Image Position (mm).



- You can specify where to print the scanned images using two sets of x and y coordinates.
-  **(Left, Top)**: Input the x and y coordinates for the top left corner of the ID.
-  **(Right, Bottom)**: Input the x and y coordinates for the bottom right corner of the ID.
- The **Image Position** is defined by the rectangle created between the **Left**( 0 - 331 mm, 0 - 13.04 inches ), **Top**( 0 ~ 191 mm, 0 - 7.52 inches ) and **Right**( 25 - 216 mm, 0.98 - 8.5 inches ), **Bottom**( 25 - 356 mm, 0.98 - 14.02 inches ) coordinates.

## Editing a template

Select this setting for edit of manual ID copy template.

# ID card copying

## Deleting a template

Select this setting for delete of manual ID copy template.

- 1 Press **Machine Setup** from the display screen.



- 2 Press the **Application Settings > Copy Settings** from the display screen.
- 3 Select a **Manual ID Copy Setup**.
- 4 Select a template and press **Delete**.

## Using the Manual ID copy

- 1 Press **Copy** from the display screen.

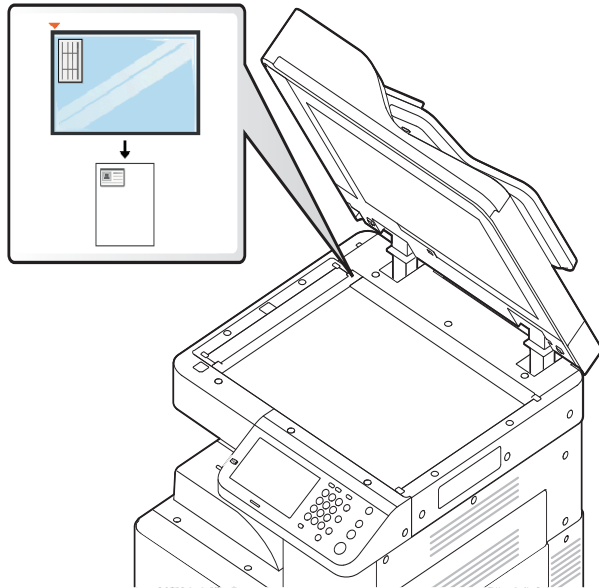



- 2 Press the **Advanced** tab > **ID Copy** from the display screen.
- 3 Press **Manual ID copy**, and then select the desired option.
  - **Template:** Allows you to select an existing template (For more information on creating templates, see "Setting up Manual ID copy" on page 132).
  - **Print now:** Prints only one side of the ID.
  - **ID Copy:** Specifies the default ID Copy method (see "ID Copy" on page 130).
- 4 Follow the steps on the display screen.
- 5 Place the front side of an original facing down on the scanner glass as shown below, and close the RADF.

# ID card copying




When you place an original on the scanner glass, leave a little space between the edge of the scanner glass and the original. Otherwise, part of original may not be printed.




**6** Press  (**Start**) on the control panel. Then the machine starts scanning.



- If the original is larger than the printable area, some portions may not be printed.
- If you press the  (**Stop**) button, the machine cancels the copy job and returns to ready mode.

# Using special copy features

On the **Basic**, **Advanced**, or **Image** tab of the **Copy** screen, you can select specific copy features.

 Some menus may not appear in the display depending on options or models.

To change the menu options:

1 Press **Copy** from the display screen.




2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).

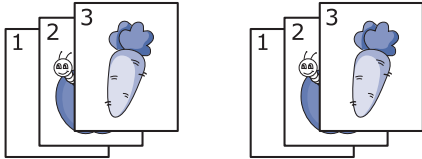
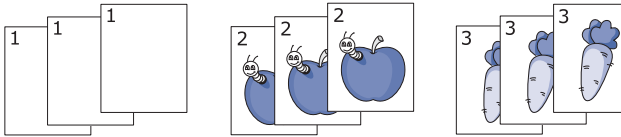
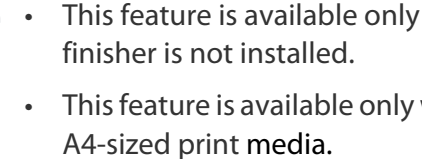

3 If you want to customize the copy settings including reduce/enlarge, darkness, original type, and more from the display screen.


4 Press the **Basic**, **Advanced**, or **Image** tab from the display screen.

5 Press the appropriate option.

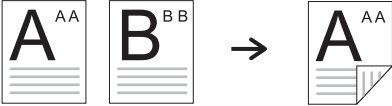

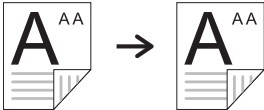

Item	Description
Paper Source	<b>Paper Source</b> sets the tray containing the paper to be used for printing. The machine prints the scanned image on the paper in the selected tray. You can see the icons that show paper sizes and the remaining amount of paper in each tray.
Reduce/Enlarge	Reduces or enlarges the size of a copied image.   If the machine is set to Eco mode, reduce and enlarge features are not available.

# Using special copy features

Item	Description
Output	<p>You can select the options for how you want the outputs to be arranged.</p> <ul style="list-style-type: none"><li>• <b>Sort:</b> Select how to sort the output.<ul style="list-style-type: none"><li>- <b>Collated:</b> The outputs are in sets to match the sequence of originals.</li></ul></li></ul> <div></div> <ul style="list-style-type: none"><li>- <b>Uncollated:</b> The outputs are sorted into stacks of individual pages.</li></ul> <div></div> <ul style="list-style-type: none"><li>• <b>Rotate:</b> Stacks the printouts in criss-crossed sets.</li></ul> <div></div>
	<div></div> <ul style="list-style-type: none"><li>• This feature is available only when the finisher is not installed.</li><li>• This feature is available only with Letter- and A4-sized print media.</li><li>• Before using this feature, you have to load the paper in the trays with SEF (Short edge feed) and LEF (Long edge feed). For example, direction of paper feeding in tray 1 is SEF, and direction of paper feeding in tray 2 is LEF.</li></ul>

Item	Description
Output	<div></div> <ul style="list-style-type: none"><li>• This feature is available only when the optional finisher is installed.</li><li>• Some features are available only when the optional finisher is installed.</li></ul>
	<ul style="list-style-type: none"><li>• <b>Output Tray:</b> This option allows you to specify the tray where to output the printed documents.</li><li>• <b>Staple:</b> Specify the number of staples to use when binding the document (either 1 or 2 staples).</li><li>• <b>Punch:</b> Specify the number of holes to punch in the document (either two or three holes). Some punch kits may offer a 4 Hole option instead of the 3 Hole option.</li></ul>
Darkness	<p>You can adjust the degree of darkness. This feature allows dark images to be printed into lighter images, or light images into darker images.</p>

# Using special copy features



Item	Description
Duplex	<p>You can set the machine to print copies on both sides of paper.</p> <ul style="list-style-type: none"><li>• <b>1 -&gt; 1 Sided:</b> Scans one side of an original and prints it on one side of the paper.</li><li>• <b>1 -&gt; 2 Sided</b> </li><li>• <b>2 -&gt; 1 Sided</b> </li><li>• <b>2 -&gt; 2 Sided</b> </li></ul>
	<p> If an original is placed on the scanner glass and you press <b>1 -&gt; 2 Sided</b>, <b>2 -&gt; 1 Sided</b> or <b>2 -&gt; 2 Sided</b>, the message <b>Do you want to scan another page?</b> appears after the first page is copied. Load another original and press <b>Yes</b>. When you finish, press <b>No</b> on this window.</p>

Item	Description
Color Mode	<p>You can select the default color mode to use for copy jobs.</p> <ul style="list-style-type: none"><li>• <b>Auto<sup>a</sup>:</b> Automatically detects whether the scanned document is in color or black and white and then sets the appropriate color setting.</li><li>• <b>Full Color<sup>a</sup>:</b> Prints the copy in the same color as the original. Depending on the quality of the original, the quality of the copy may differ from that of the original.</li><li>• <b>B/W:</b> Prints the copy in black and white, regardless whether the scanned document is in color or black and white.</li></ul>
	<p>Copies can be produced after specifying the document scanning size if the document size cannot be detected automatically or if you wish to specify a certain document size.</p>



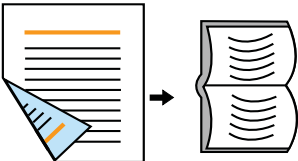



# Using special copy features

Item	Description
<b>Original Orientation</b>	<p>When copying double-sided documents or making double-sided copies or combined copies, specify the document orientation; otherwise, the copies may not be printed in the correct page order or correct front and back page arrangement.</p> <ul style="list-style-type: none"><li>• <b>Upright Images:</b> Select this setting for an original document loaded with the top toward the back of the machine.</li><li>• <b>Sideways Images:</b> Select this setting for an original document loaded into the RADF with the top of the original document toward the left side of the machine or an original document placed on the scanner glass with the top of the original document toward the right side of the machine.</li></ul>
<b>Original Type</b>	<p>The original type setting is used to improve copy quality by selecting document types for current copy jobs.</p> <ul style="list-style-type: none"><li>• <b>Text:</b> Use for originals containing mostly text.</li><li>• <b>Text/Photo:</b> Use for originals containing text mixed with photographs.</li><li>• <b>Photo:</b> Use when the originals are photographs.</li><li>• <b>Copied Original:</b> Use for copied documents.</li><li>• <b>Map:</b> Use for maps.</li><li>• <b>Light Original:</b> Use for light documents.</li></ul>

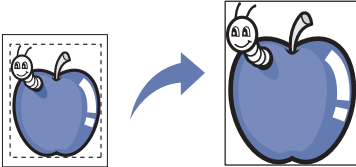
Item	Description
<b>N-Up</b>	<p>Reduces the size of the original images and prints 2 or 32 pages onto one sheet of paper.</p>  <ul style="list-style-type: none"><li>• <b>Off:</b> Copies an original onto one sheet of paper.</li><li>• <b>2UP - 32UP:</b> Copies corresponding numbers of separate originals to one page.</li></ul> <p> Depending on original document size, output paper size, and the reduced rate of image, some options may be inactivated.</p>

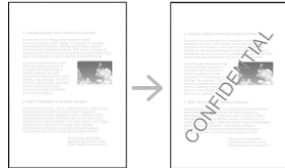
# Using special copy features

Item	Description
<b>Booklet</b>	<p>The machine automatically prints on one or both sides of the paper, which are then folded to produce a booklet with all the pages in the correct sequence.</p> <p>The machine will also reduce and correctly adjust the position of each image to fit on the selected paper.</p> <ul style="list-style-type: none"> <li>• <b>Off:</b> Disables this feature.</li> <li>• <b>1 Sided Original:</b> Copies from one side of the original to one page of a booklet.</li> </ul>  <ul style="list-style-type: none"> <li>• <b>2 Sided Original Book:</b> Copies each side of an original to one page of a booklet.</li> </ul>  <ul style="list-style-type: none"> <li>• <b>2 Sided Original Calendar:</b> Copies each side of an original to one page of a booklet. The second side of each original is rotated 180 degrees so the text will be upright in the booklet.</li> </ul> 

Item	Description
<b>Book Copy</b>	<p>This feature allows you to copy an entire book. If the book is too thick, lift the cover until its hinges are caught by the stopper and then close the cover. If the book is thicker than 30 mm, start copying with the cover open.</p> <ul style="list-style-type: none"> <li>• <b>Off:</b> Disables this feature.</li> <li>• <b>Left Page:</b> Prints only the left page of the book.</li> <li>• <b>Right Page:</b> Prints only the right page of the book.</li> <li>• <b>Both Pages (From Left):</b> Prints both facing pages from the left page.</li> <li>• <b>Both Pages (From Right):</b> Prints both facing pages from the right page.</li> </ul> <div>  <p>This copy feature is available only when you place originals on the scanner glass.</p> </div>
<b>Adjust Background</b>	<p>Prints an image without its background. This copy feature removes the background color and can be helpful when copying an original containing color in the background, such as a newspaper or a catalog.</p> <ul style="list-style-type: none"> <li>• <b>Off:</b> Disables this feature.</li> <li>• <b>Auto:</b> Optimizes the background.</li> <li>• <b>Enhance:</b> The higher the number is, the more vivid the background.</li> <li>• <b>Erase:</b> The higher the number is, the lighter the background.</li> </ul>

# Using special copy features

Item	Description
<b>Erase Edge</b>	<p>Allows you to erase spots, drill holes, fold creases and staple marks along any of the four edges of a document.</p>  <ul style="list-style-type: none"> <li>• <b>Off:</b> Disables this feature.</li> <li>• <b>Border Erase:</b> Erases the certain amount of the edge of the printout.</li> <li>• <b>Hole Punch Erase:</b> Erases the marks of bookbinding holes.</li> </ul>
<b>Stamp</b>	<p>You can apply the stamp feature.</p> <ul style="list-style-type: none"> <li>• <b>IP Address:</b> This option allows you to print a IP Address on the printouts.</li> <li>• <b>ID:</b> This option allows you to print a user ID on the printouts.</li> <li>• <b>Device information:</b> This option allows you to print a device information on the printouts.</li> <li>• <b>Comment:</b> This option allows you to print your comment on the printouts.</li> <li>• <b>Date &amp; Time:</b> This option allows you to print time and date stamps on the printouts.</li> <li>• <b>Page Number:</b> This option allows you to print page number on the printouts.</li> </ul>

Item	Description
<b>Watermark</b>	<p>The watermark option allows you to print text over an existing document. For example, you use it when you want to have large gray letters reading "DRAFT" or "CONFIDENTIAL" printed diagonally across the first page or all pages of a document.</p> 
<b>ID Copy</b>	<p>This feature is helpful for copying a small-sized item such as business card (see "ID card copying" on page 130).</p>
<b>Erase Backside Image</b>	<p>When the original is thin and backside images show through, you can use this feature to remove the backside images.</p>
<b>Build Job</b>	<p>After the scanning is finished, the <b>Scan More Pages</b> window appears to ask if you want to scan another page. If you select <b>Yes</b>, then you can scan another page in the current job. If you select <b>No</b>, then the scanning process is completed and the remainder of the job is performed.</p>

a. X322x/ X328x series only.

# Using a program's setting

This option allows you to save the current settings for future use. You can also use the previous settings from the last job.

## Saving Programs

- 1 Press **Copy** from the display screen.



- 2 Adjust the settings for each copy such as **Paper Source**, **Duplex** and more in the **Basic** tab.
- 3 Set the copy features in the **Advanced** or **Image** tabs, if necessary (see "Using special copy features" on page 136).
- 4 Press the **Basic** tab or **Back**.
- 5 Enter the number of copies using the numeric keypad on the control panel, if necessary.

- 6 Press **Programs**.

- 7 Press **Save**.

- 8 Press **Program Name** input area. The pop-up keyboard appears. Enter the program name you want. Press **Done**.



You can see the values of set **Programs** by scrolling up or down and check the values using the up/down arrows.

- 9 Press **Save**. When the confirmation window appears, the settings you set are saved.

# Using a program's setting

## Loading Programs


- 1 Press **Copy** from the display screen.



- 2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 3 Press **Programs** > **Load**.
- 4 Press a program name you want to use on the list.



To delete a program, select the checkbox for that program, and then tap **Delete**.

- 5 Press **Apply**.  
The machine is now set to copy according to the setting you selected.
- 6 Press  (**Start**) from the control panel to begin copying.



# 7. Scanning

Scanning with your machine lets you turn pictures and text into digital files that can be stored on your computer.

This chapter includes:

- **Understanding the scan methods** 145
- **Scanning and sending through email** 146
- **Scanning and sending via SMB/FTP** 152
- **Scanning and sending to your computer** 158
- **Scanning and sending to USB /shared folder** 160
- **Changing the scan feature settings** 162
- **Using a programs setting** 166
- **Scanning with TWAIN-enabled software** 167
- **Scanning with Samsung Easy Document Creator** 168
- **Mac scanning** 169
- **Linux scanning** 170

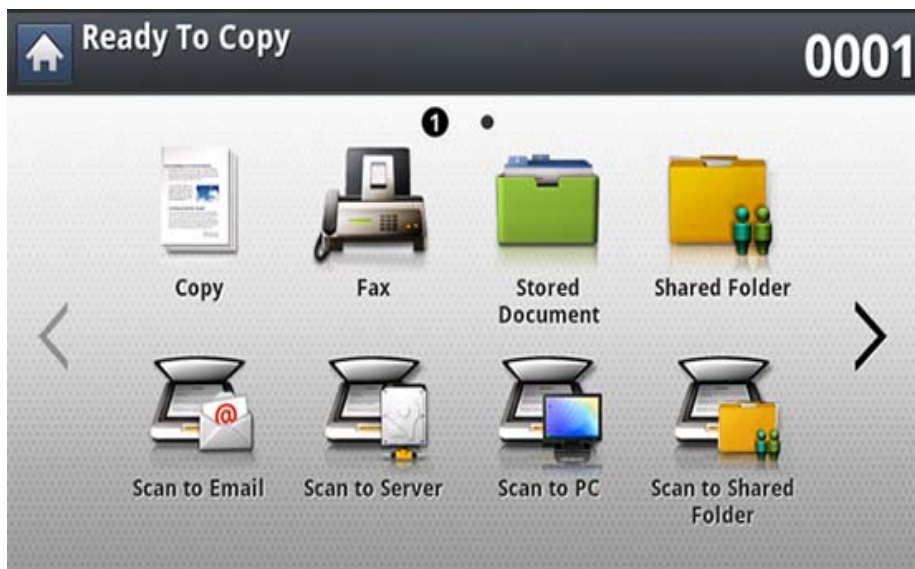


The maximum resolution that can be achieved depends upon various factors, including computer speed, available disk space, memory, the size of the image being scanned, and bit depth settings. Thus, depending on your system and what you are scanning, you may not be able to scan at certain resolutions, especially using enhanced resolution.

# Understanding the scan methods

To use the scanning feature, press **Scan to Email**, **Scan to USB**, **Scan to Server**, **Scan to PC**, **Scan to Samsung Cloud**, or **Scan to Shared Folder** on the display screen.

If a different screen is displayed, press (↑) to go to the home display screen.



- **Scan to Email:** Scans and sends scanned output to the destination by e-mail (see "Scanning and sending through email" on page 146).
- **Scan to Server:** Scans and sends scanned output to the destination with SMB or FTP (see "Scanning and sending via SMB/FTP" on page 152).
- **Scan to PC:** Scans and sends scanned output to a computer (see "Scanning and sending to your computer" on page 158).
- **Scan to Shared Folder:** Scans and stores scanned output in the shared folder (see "Scanning and sending to USB /shared folder" on page 160).



This option is available when the mass storage device (hard disk) installed.

- **Scan to USB:** Scans and stores scanned output onto a USB memory device (see "Scanning to a USB memory device" on page 236).



If you want to use this feature, you need to insert a USB memory device into the USB memory port on your machine.

- **Scan to Samsung Cloud:** In order to use this menu, Samsung Cloud Printer should be registered. For more information, contact your local Samsung dealer or the retailer where you purchased your machine (see "Scanning and sending to Samsung Cloud Print" on page 222).



# Scanning and sending through email

You can scan originals and send the scanned image to several destinations from the machine by email.



To scan and send an image as an email attachment, you need to set up network parameters, SMTP settings and **Scan to Email** settings using the control panel or SyncThru™ Web Service (see "Setting up an email account" on page 148).

## Understanding the Scan to Email screen

Press **Scan to Email** in the display screen.

### Basic tab



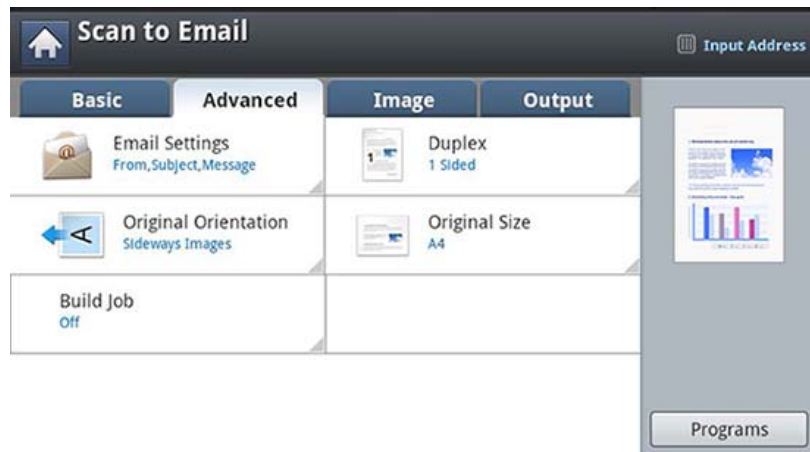
- **Send To Me:** Press the **Advanced** tab > **Email Settings**, then type the sender's email address. Click the checkbox on the right to send to yourself.
- **Input Address:** Tap the screen to add recipient's email addresses.
- **File Name:** Makes the file name for the file to be sent.
- **File Format:** Select the file format before you proceed with the scanning job.
- **Resolution:** Selects scanning resolution value.
- **Darkness:** Adjusts the degree of darkness of scanned output.
- **Address Book((★)Favorite, All, ABC, 123/!@#, Server):** Inputs the recipient's address by pressing stored addresses. You can save frequently used email addresses using the control panel or SyncThru™ Web Service (see "Setting up an address book from the control panel" on page 194 or "Setting up an address book from SyncThru™ Web Service" on page 198).



# Scanning and sending through email

- **Recent:** Shows the latest email addresses used. Also, you can choose email addresses instead of pressing the pop-up keyboard (see "Resending to the last email address" on page 150).
- **Programs:** Allows you to save the current settings for future use (see "Using a programs setting" on page 166).

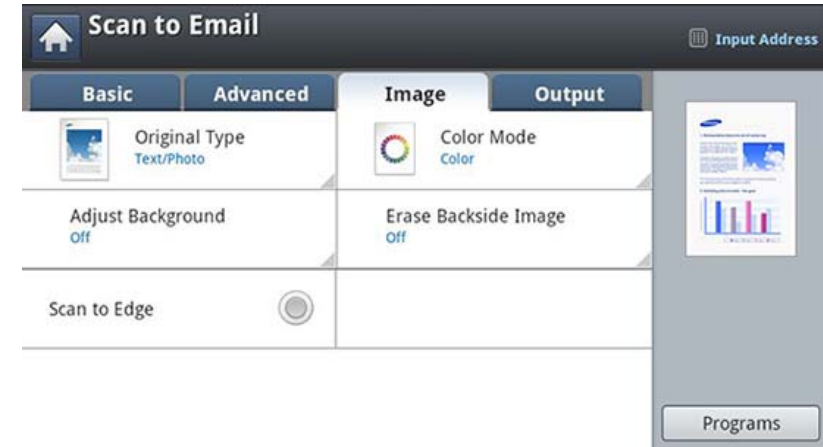
## Advanced tab



- **Original Size:** Selects the size of originals.
- **Original Orientation:** Selects the orientation of the originals.
- **Email Settings:** Enter the information including **From**, **Subject** and **Message**.
- **Duplex:** For originals that are scanned on both sides.
- **Build Job:** After the scanning is finished, the **Scan More Pages** window appears to ask if you want to scan another page. If you select **Yes**, then you can scan another page in the current job. If you select **No**, then the scanning process is completed and the remainder of the job is performed.

## Image tab

You can move to the next or previous page using the up/down arrows located at the bottom left.



- **Original Type:** Selects whether the original is text, photo, etc.
- **Color Mode:** Adjusts the color options of scanned output.
- **Adjust Background:** Erase the background to some extent by adjusting density or brightness.
- **Erase Backside Image:** Prevents scanning the other side's image shown through the original paper.
- **Scan to Edge:** Scans the document all the way to the edge of the paper.

# Scanning and sending through email

## Output tab



- **Quality:** Adjusts the display quality of the scanned output.
- **File Format:** Selects the file format for the file to be sent.

## Setting up an email account

- 1 Check whether or not the network cable is connected to the machine. If not, connect the machine with a standard network cable.
- 2 Start a web browser such as Internet Explorer, Safari, or Firefox and enter your machine's new IP address in the browser window.

For example,



- 3 Click **Login** on the upper right of the SyncThru™ Web Service website.

- 4 Type in the **ID** and **Password**.

Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 5 Select **Settings > Network Settings** and **Outgoing Mail Server(SMTP)**.

- 6 Enter the IP address in dotted decimal notation or as a host name.

- 7 Select a **Secure Email Connection with SSL/TLS** option.



Based on the option you select, you must enter the port number in step 8.

- **None:** Port 25 is used by default.
- **SSL:** Port 465 is used by default.
- **TLS:** Port 587 is used by default.

- 8 Enter the server port number, from 1 to 65535.

- 9 Check the box next to **SMTP Requires Authentication** to require authentication.

- 10 Enter the SMTP server login name and password.

# Scanning and sending through email

## 11 Press **Apply**.



- If the authentication method of SMTP server is POP3 before SMTP, put a check mark of **SMTP Requires POP Before SMTP Authentication**.
- Enter the IP address and port number.

## Scanning and sending an email

You can scan originals and send the scanned image to several destinations from the machine by email



To scan and send an image as an email attachment, you need to set up network parameters, SMTP settings and **Scan to Email** settings using the control panel or SyncThru™ Web Service (see "Setting up an email account" on page 148).

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2 Press **Scan to Email** from the display screen.



- 3 Set the scan features in the **Advanced**, **Image**, or **Output** tabs.
- 4 Press the **Basic** tab.



# Scanning and sending through email

5 Enter the login name and password if you configured on SyncThru™ Web Service (see "SyncThru™ Web Service" on page 269).

6 Enter the sender's and recipient's email address.



- **Add to Address:** Allows you to add an email address in the **Recent** results to the **Address Book**.
- **Delete:** Allows you to delete an email address in the **Recent** results. Press the email address you want to delete. Then press **Delete**.

7 Set the scan quality by **Duplex** and **Resolution**.

8 Press the ⏻ (**Start**) button to scan and send the file.

9 The machine begins scanning and then sends the email.



- To cancel the current scan job, press ⊗ (**Stop**) on the control panel. Or you can delete current and pending jobs using **Job Status** on the control panel. Select the job you want to cancel and press **Delete** (see "Job Status button" on page 32).
- While the machine is sending a scanned data, you cannot use the machine to copy or to send a fax.

## Resending to the last email address

To resend to the last used email address:

1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).

2 Press **Scan to Email** from the display screen.



3 Set the scan features in the **Advanced**, **Image**, or **Output** tabs.

# Scanning and sending through email

- 4 Press the **Basic** tab.




- 5 Press **To's** input area and **Recent**.

- 6 Press the email address which you want to re-send. Then press **OK**.



- **Add to Address:** Allows you to add an email address in the **Recent** results to the **Address Book**.
- **Delete:** Allows you to delete an email address in the **Recent** results. Press the email address you want to delete. Then press **Delete**.

- 7 Set the scan quality by **Duplex** and **Resolution**.

- 8 Press the  (**Start**) button to scan and send the file.


If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.

## Printing an email confirmation report

You can set the machine to print a report whether an email transmission is successfully completed or not.



If a report contains characters or fonts that the machine does not support, **Unknown** could be printed instead of the characters/fonts in the report.

- 1 Press **Machine Setup** > **Application Settings** > **Scan to Email Settings** from the display screen.
- 2 Press the appropriate option in **Print Confirmation Report**.
  - **Always:** Always prints a confirmation report whether an email transmission is successfully completed or not.
  - **Never:** Never prints a confirmation report.
  - **On Errors Only:** Prints a confirmation report only when an email transmission is not successful.
- 3 Press  (**Back**) to go back to the previous screen.

# Scanning and sending via SMB/FTP

If you install a mass storage device (hard disk), you can send scanned images to up to ten different destinations via SMB or FTP. Without a mass storage device, you can only send scanned images to a single destination via SMB or FTP.



To scan and send an image to a server, you need to set up network parameters using the control panel or SyncThru™ Web Service (see "Setting up an FTP/SMB server" on page 154).

## Understanding the Scan to Server screen

Press **Scan to Server** in the display screen.


### Basic tab



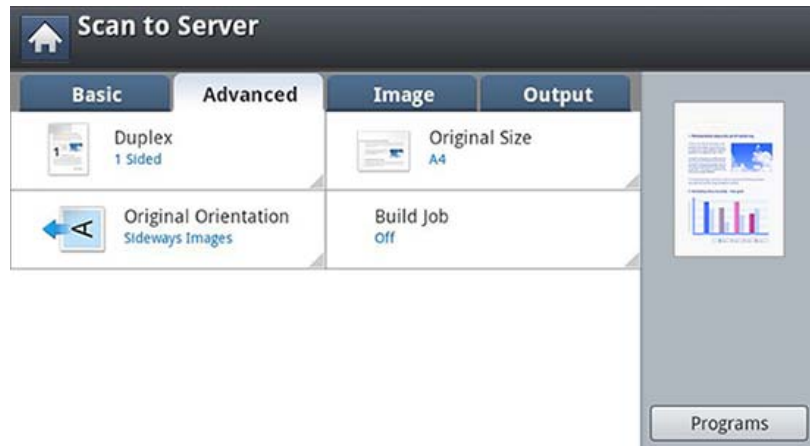
- **File Name:** Makes the file name for the file to be sent.
- **File Format:** Select the file format before you proceed with the scanning job.
- **Recent:** Shows the latest email addresses used. Also, you can choose email addresses instead of pressing the pop-up keyboard (see "Resending to the last email address" on page 150).
- **Resolution:** Selects scanning resolution value.
- **Darkness:** Adjusts the degree of darkness of scanned output.



# Scanning and sending via SMB/FTP

- **Address Book**(()**Favorite, All, ABC, 123/!@#**): Inputs the recipient's address by pressing stored addresses. You can save frequently used email addresses using the control panel or SyncThru™ Web Service (see "Setting up an address book from the control panel" on page 194 or "Setting up an address book from SyncThru™ Web Service" on page 198).
- **Programs**: Allows you to save the current settings for future use (see "Using a programs setting" on page 166).

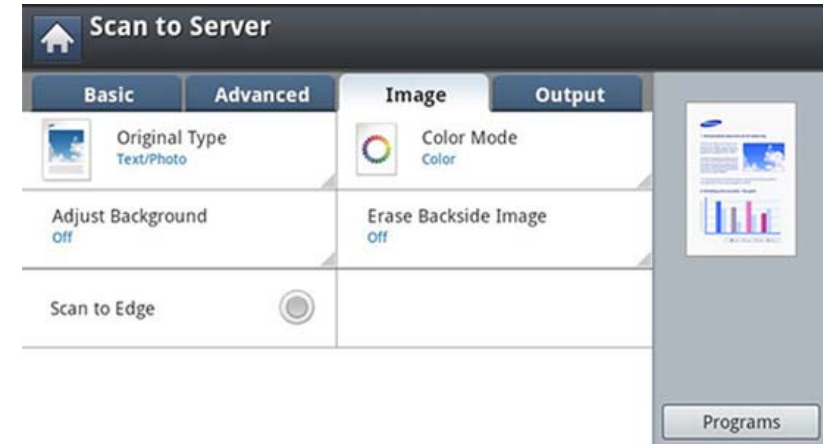
## Advanced tab



- **Original Size**: Selects the size of originals.
- **Original Orientation**: Selects the orientation of the originals.
- **Duplex**: For originals that are scanned on both sides.
- **Build Job**: After the scanning is finished, the **Scan More Pages** window appears to ask if you want to scan another page. If you select **Yes**, then you can scan another page in the current job. If you select **No**, then the scanning process is completed and the remainder of the job is performed.

## Image tab

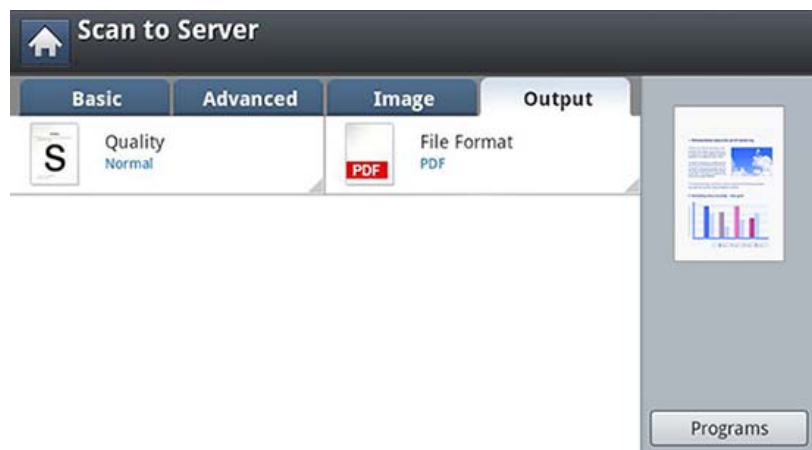
You can move to the next or previous page using the up/down arrows located at the bottom left.



- **Original Type**: Selects whether the original is text, photo, etc.
- **Color Mode**: Adjusts the color options of scanned output.
- **Adjust Background**: Erase the background to some extent by adjusting density or brightness.
- **Erase Backside Image**: Prevents scanning the other side's image shown through the original paper.
- **Scan to Edge**: Scans the document all the way to the edge of the paper.

# Scanning and sending via SMB/FTP

## Output tab

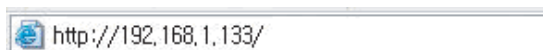


- **Quality:** Adjusts the display quality of the scanned output.
- **File Format:** Selects the file format of the scanned output.

## Setting up an FTP/SMB server

- 1 Check whether or not the network cable is connected to the machine. If not, connect the machine with a standard network cable.
- 2 Start a web browser such as Internet Explorer, Safari, or Firefox and enter your machine's new IP address in the browser window.

For example,



- 3 Click **Login** on the upper right of the SyncThru™ Web Service website.
- 4 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 5 Select **Address Book > Individual > Add**.
- 6 Check the box next to **Add FTP** or **Add SMB**.
- 7 Enter the IP address in dotted decimal notation or as a host name.
- 8 Enter the server port number, from 1 to 65535.
- 9 Check the box next to **Anonymous**, then the server permits the access of unauthorized people.
- 10 Enter the login name and password.
- 11 Enter the domain name if your server is joined to the certain domain, otherwise just enter your computer name which is registered to the SMB server.
- 12 Enter the path for saving the scanned image.



# Scanning and sending via SMB/FTP



- The folder to save the scanned image must be on the root.
- The folder properties need to be setup as a share.
- Your user name should have the rights to read and write the folder.

**13** Press **Apply**.

## Scanning and sending to an SMB/FTP server

You can select destinations using SMB, or FTP servers.



To scan and send an image to a server, you need to set up network parameters using the control panel or SyncThru™ Web Service (see "Setting up an FTP/SMB server" on page 154).

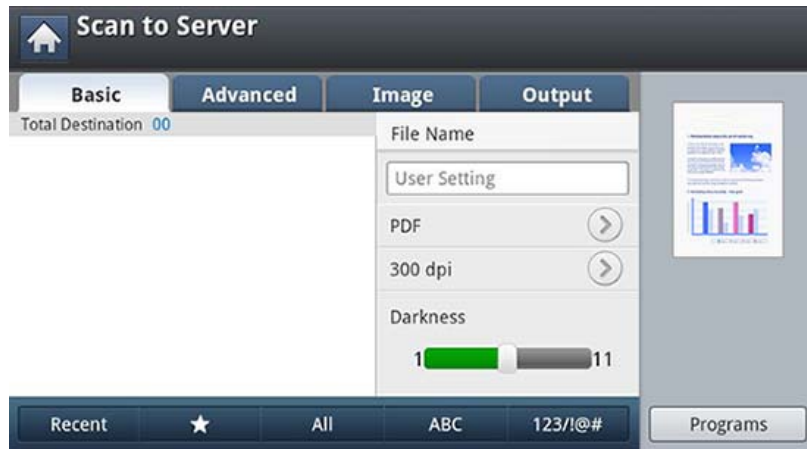
- 1** Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2** Press **Scan to Server** from the display screen



- 3** Set the scan features in the **Advanced**, **Image**, or **Output** tabs (see "Changing the scan feature settings" on page 162).

# Scanning and sending via SMB/FTP


- 4 Press the **Basic** tab.



- 5 Press the server name input area, you can enter a recipient's server address manually. You cannot enter an address in the second field before entering an address in the first field.

You can also use **Address Book** to enter the addresses easily (see "Setting up an Address Book" on page 193).


- 6 Set the scan quality by **Duplex** and **Resolution**.

- 7 Press  (**Start**) on the control panel.

The machine begins scanning and then sends the scanned image to the specified server.

If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.



- To cancel the current scan job, press  (**Stop**) on the control panel. Or you can delete current and pending jobs using **Job Status** on the control panel. Select the job you want to cancel and press **Delete** (see "Job Status button" on page 32).
- While the machine is sending a scanned data, you cannot use the machine to copy or to send a fax.

## Resending to the last server address

To resend a file to the server address last sent to:

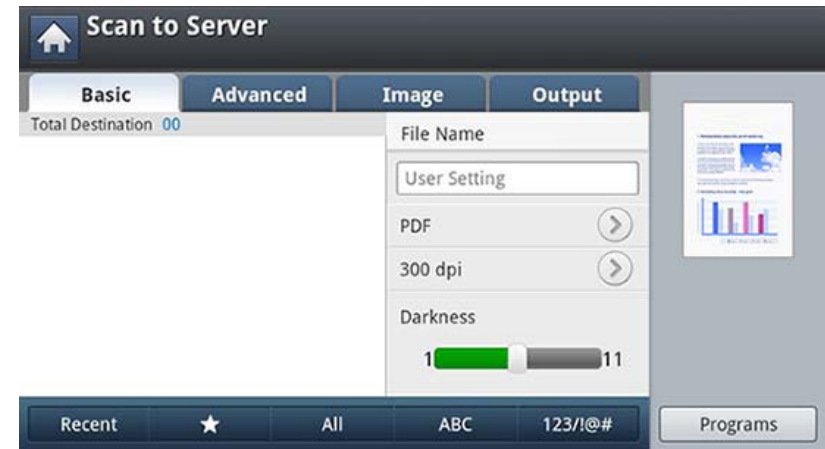
# Scanning and sending via SMB/FTP

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2 Press **Scan to Server** from the display screen.



- 3 Set the scan features in the **Advanced**, **Image**, or **Output** tabs.

- 4 Press the **Basic** tab.



- 5 Press **Recent**.
- 6 Press the server address to which you want to resend. Then press **OK**.



- **Add to Address:** Allows you to add a server address in the **Recent** results to the **Address Book**.
- **Delete:** Allows you to delete a server address in the **Recent** results. Press the server address you want to delete. Then press **Delete**.

- 7 Set the scan quality by **Duplex** and **Resolution**.
- 8 Press the **(Start)** button to scan and send the file.  
If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.

# Scanning and sending to your computer

This option allows you to scan an image on the machine and send it out to your network-connected computer.

## For a network connected machine

Make sure the scanner driver is installed on your computer.

- 1 Make sure that your machine and the computer are connected to a network.



To enable this feature, click or tap **Advanced Setting > Scan to PC Settings** in Samsung Easy Printer Manager, and then set the **Scan activation** option to **Enable** (see "Using Samsung Easy Printer Manager" on page 282). This option is disabled.

- 2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).

- 3 Press **Scan to PC** from the display screen.



- 4 Select your computer name and press **OK**. If the machine requests a password, enter the password using the numeric keypad on the control panel.
- 5 Press the application program you want and press **Select**. Default setting is **My Documents**.
- 6 Set the scan quality with **Resolution** in the **Basic** tab.
- 7 Set the size of original in the **Advanced** tab. If you are not sure of the original size, select **Auto**.
- 8 Set the color mode in the **Image** tab.
- 9 Set the file format in which the image is to be saved in the **Output** tab.

# Scanning and sending to your computer



**File Format** activates only when you select the application program as **My Documents**.

10

Press  (**Start**) from the control panel to begin scanning.



Scanned image is saved in the computer's **My Documents > Scan** folder.

# Scanning and sending to USB /shared folder

You can scan a document and save the scanned image onto USB memory device/ shared folder. When you scan a document, the machine uses the default settings, such as for resolution. You can also customize your own scan settings (see "Changing the scan feature settings" on page 162).

## Understanding the USB /shared folder screen

Press **Scan to USB** or **Scan to Shared Folder** in the display screen.



This option is available when the USB inserted or mass storage device (hard disk) installed.

## Basic tab

- **File Name:** Makes a file name to store the scan data.
- **File Format:** Select the file format before you proceed with the scanning job.
- **Resolution:** Selects the scanning resolution value.
- **Darkness:** Adjusts the degree of darkness of scanned output.

## Advanced tab

- **Duplex:** For originals that are scanned on both sides.
- **Original Size:** Selects the size of originals.
- **Original Orientation:** Selects the orientation of the originals.
- **Build Job:** After the scanning is finished, the **Scan More Pages** window appears to ask if you want to scan another page. If you select **Yes**, then you can scan another page in the current job. If you select **No**, then the scanning process is completed and the remainder of the job is performed.

## Image tab

You can move to next or previous pages using the up/down arrows located at the bottom left.

- **Original Type:** Selects whether the original is text, photo, etc.
- **Color Mode:** Adjusts the color options of scanned output.
- **Adjust Background:** Erase the background to some extent by adjusting density or brightness.
- **Erase Backside Image:** Prevents scanning the other side's image shown through the original paper.
- **Scan to Edge:** Scans the document all the way to the edge of the paper.

# Scanning and sending to USB /shared folder

## Output tab


- **Quality:** Adjusts the display quality of the scanned output.
- **File Format:** Selects the file format of the scan output.
- **Filing Policy:** Automatically renames or overwrites when the USB memory device has a file with same name.

## Scanning to a USB /shared folder



- To use Scan to USB feature: Insert a USB memory device into the USB memory port on your machine.
- To use Scan to shared folder feature: Install the mass storage device (hard disk) device.

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2 Press **Scan to USB** or **Scan to Shared Folder** from the display screen.
- 3 Press the **Basic** tab.
- 4 Select a folder for storing the scanned image. If you do not select a folder, the scanned image is stored in root directory.

- 5 Press the **File Name** input area. The pop-up keyboard appears.
- 6 Enter a file name to store the scan data. Press **Done**.
- 7 Set the **File format**, **Resolution**, and **Darkness**.
- 8 Set the scan features in the **Advanced**, **Image**, or **Output** tabs, if necessary (see "Changing the scan feature settings" on page 162).
- 9 Press the  (**Start**) button to scan and store the file.

If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.



# Changing the scan feature settings

This section explains how to adjust the document settings for each scan job, such as resolution, duplex, original size, original type, color mode, darkness, and more. The settings you change will be maintained for a certain time, but after that period, the options will be reset to default values.



Some menus may not appear in the display depending on options or models.

To change the menu options:

- 1 Press **Scan** menu from the display screen.





- 2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).


- 3 If you want to customize the scan settings including reduce/enlarge, darkness, original type, and more from the display screen.
- 4 Press the **Basic**, **Advanced**, **Image**, or **Output** tab from the display screen.
- 5 Press the appropriate option.

Item	Description
Original Size	Sets the image size.
Original Orientation	<ul style="list-style-type: none"><li>• <b>Upright Images:</b> Select this setting for an original document loaded with the top toward the back of the machine.</li><li>• <b>Sideways Images:</b> Select this setting for an original document loaded into the RADF with the top of the original document toward the left side of the machine or an original document placed on the scanner glass with the top of the original document toward the right side of the machine.</li></ul>
Original Type	<p>The original type setting is used to improve the scan quality by selecting the document type for the current scanning job.</p> <ul style="list-style-type: none"><li>• <b>Text:</b> Use for originals containing mostly text.</li><li>• <b>Text/Photo:</b> Use for originals with mixed text and photographs.</li><li>• <b>Photo:</b> Use when originals are photographs.</li></ul>




# Changing the scan feature settings

Item	Description
<b>Resolution</b>	<p>You can adjust document resolution.</p> <p>Press the resolution and choose the values. The higher value you select, the clearer the result, but the scanning time may take longer.</p>
<b>Color Mode</b>	<p>You can select the color options of scan outputs.</p> <ul style="list-style-type: none"><li>• <b>Color:</b> Uses color to display an image: 24 bits per pixel, 8 bits for each RGB, is used for 1 pixel.</li><li>• <b>Gray:</b> Uses the black gradation to display an image: 8 bits per pixel.</li></ul>  <ul style="list-style-type: none"><li>• <b>Mono:</b> Displays an image in black and white. 1 bit per pixel.</li></ul> 


Item	Description
<b>Duplex</b>	<ul style="list-style-type: none"><li>• <b>1 Sided:</b> For originals that are scanned on one side only.</li><li>• <b>2 Sided, Book:</b> For originals that are scanned on both sides.</li><li>• <b>2 Sided, Calendar:</b> For originals that are scanned on both sides, but the back is rotated 180 degrees.</li></ul>  <p>If an original is placed on the scanner glass, the machine shows the window asking to place another page. Load another original and press <b>Yes</b>. When you finish, select <b>No</b> for this option.</p>
<b>Darkness</b>	<p>Adjusts the brightness level to scan.</p>
<b>Filing Policy</b>	<p>This option is available When USB memory is inserted into the USB memory port on your machine.</p> <p>You can choose the policy for generating file names before you proceed with the scan job through the USB memory device. If the USB memory device already has the same name entered, you can rename or overwrite it.</p> <ul style="list-style-type: none"><li>• <b>Change Name:</b> If the USB memory device already has the same name when you enter a new file name, the file will be saved as a different file name that is automatically generated.</li><li>• <b>Cancel:</b> Does not send the scanned file if a file with same name is already on the server.</li><li>• <b>Overwrite:</b> The sent file overwrites the existing file.</li></ul>

# Changing the scan feature settings

Item	Description
<b>File Format</b>	<ul style="list-style-type: none"><li>• <b>JPEG:</b> Scans originals in JPEG format.</li><li>• <b>PDF:</b> Scans originals in PDF format. You can open the file with the Adobe Acrobat Reader.<ul style="list-style-type: none"><li>- <b>Page Settings:</b> Determines whether to save the scanned originals into one or multiple files.<ul style="list-style-type: none"><li>▪ <b>Multi Page:</b> Saves originals in one file. If you want several originals to be scanned as one file, press <b>Multi Page</b>.</li><li>▪ <b>Page Separation:</b> Separates the scanned originals into multiple files that include the specified number of pages. This feature is available only if the <b>Multi Page</b> option is enabled.</li></ul></li><li>- <b>Searchable:</b> The machine detects text in the scanned image and creates a searchable PDF for text searching. Press this button and select a language that is used in the scanned image. Press <b>OK</b>.</li><li>- <b>Compact:</b> You can compress originals to create a small-sized file, press <b>Compact</b>. This compression method is different from the normal PDF format. Some data parts can be lost during compression.</li><li>- <b>Add Digital Signature:</b> You can insert a digital signature in the PDF with a certificate.</li></ul></li></ul> <div> Only an administrator can manage the digital certificate on <b>Digital Signature in PDF</b> from SyncThru™ Web Service.</div> <ul style="list-style-type: none"><li>- <b>PDF Encryption:</b> Sets the encrypts PDF files.</li></ul>

Item	Description
<b>File Format</b>	<ul style="list-style-type: none"><li>• <b>TIFF:</b> Scans originals in TIFF (Tagged Image File Format).<ul style="list-style-type: none"><li>- <b>Page Settings:</b> Determines whether to save the scanned originals into one or multiple files.<ul style="list-style-type: none"><li>▪ <b>Multi Page:</b> Saves originals in one file. If you want several originals to be scanned as one file, press <b>Multi Page</b>.</li><li>▪ <b>Page Separation:</b> Separates the scanned originals into multiple files that include the specified number of pages. This feature is available only if the <b>Multi Page</b> option is enabled.</li></ul></li></ul></li><li>• <b>XPS:</b> Scans originals in XPS (XML Paper Specification).<ul style="list-style-type: none"><li>- <b>Page Settings:</b> Determines whether to save the scanned originals into one or multiple files.<ul style="list-style-type: none"><li>▪ <b>Multi Page:</b> Saves originals in one file. If you want several originals to be scanned as one file, press <b>Multi Page</b>.</li><li>▪ <b>Page Separation:</b> Separates the scanned originals into multiple files that include the specified number of pages. This feature is available only if the <b>Multi Page</b> option is enabled.</li></ul></li></ul></li></ul>

# Changing the scan feature settings

Item	Description
<b>Adjust Background</b>	<p>Adjust the background to some extent by adjusting density or brightness. You can lighten, or delete the dark background of colored paper or newspaper to be scanned.</p> <div> When you use this option, <b>Erase Backside Image</b> in the <b>Image</b> tab are inactivated.</div> <ul style="list-style-type: none"><li>• <b>Off:</b> Disables this feature.</li><li>• <b>Auto:</b> Automatically adjusts background brightness.</li><li>• <b>Enhance:</b> Darkens the background. Use the left/right arrows to toggle the values.</li><li>• <b>Erase:</b> Lightens the background. Use the left/right arrows to toggle the values.</li></ul>
<b>Erase Backside Image</b>	<p>This feature prevents scanning the other side's image shown through the original paper</p> <ul style="list-style-type: none"><li>• <b>Off:</b> Turns this option off.</li><li>• <b>Erase:</b> Lightens the background. Use the left/right arrow's to toggle the values.</li></ul>

Item	Description
<b>Quality</b>	<p>You can use this option to produce a high-quality document. The higher quality you select, the larger file size you get.</p> <ul style="list-style-type: none"><li>• <b>Best:</b> Produces a high-quality image, but the file size will be larger.</li><li>• <b>Normal:</b> Both the image quality and file size will be between <b>Best</b> and <b>Draft</b>.</li><li>• <b>Draft:</b> Produces a low-quality image, but the file size will be smaller.</li></ul>
<b>Scan to Edge</b>	<p>Scans the document all the way to the edge of the paper.</p>
<b>Build Job</b>	<p>After the scanning is finished, the <b>Scan More Pages</b> window appears to ask if you want to scan another page. If you select <b>Yes</b>, then you can scan another page in the current job. If you select <b>No</b>, then the scanning process is completed and the remainder of the job is performed.</p>

# Using a programs setting

This option allows you to save the current settings for future use. You can also use the previous settings from the last job.

## Saving

- 1 Press **Scan to Email**, **Scan to Server**, **Scan to Shared Folder** or **Scan to USB** from the display screen.
- 2 Set scan features in the **Advanced**, **Image**, or **Output** tabs (see "Changing the scan feature settings" on page 162).
- 3 Press the **Basic** tab.
- 4 Set the scan quality by **Duplex** and **Resolution**.
- 5 Press **Programs** > **Save**.
- 6 Press **Program Name** input area. The pop-up keyboard appears.  
Enter the program name you want. Then press **Done**.



You can see the values of set **Programs** by scrolling up or down and check the values using the up/down arrows.

- 7 Press **Save**.

- 8 You can check the settings again. If everything is fine, press **Add to home** to make a shortcut on the main screen, **Save** to save current settings, or **Cancel** to quit without saving.

## Loading

- 1 Press **Scan to Email**, **Scan to Server**, **Scan to Shared Folder** or **Scan to USB** from the display screen.
- 2 Press **Programs** > **Load**.
- 3 Press a previous setting you want to use.  
The machine is now set to scan according to the selected setting.
- 4 Press **Add to home** to make shortcut in main screen, **Delete** to delete the current setting or **Apply** to use the selected setting.

# Scanning with TWAIN-enabled software

If you want to scan documents using other software, you will need to use TWAIN-compliant software, such as Adobe Photoshop.

Follow the steps below to scan with TWAIN-compliant software:

- 1** Make sure that the machine is connected to your computer and powered on.
- 2** Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 3** Open an application, such as Adobe Photoshop.
- 4** Open the TWAIN window and set the scan options.
- 5** Scan and save your scanned images.

# Scanning with Samsung Easy Document Creator

Samsung Easy Document Creator is an application to help users scan, compile, and save documents in multiple formats, including .epub format.



- Available for Windows and Mac OS users only.
- Windows XP Service Pack 3 or higher and Internet Explorer 6.0 or higher is the minimum requirement for Samsung Easy Document Creator.
- Samsung Easy Document Creator is installed automatically when you install the machine software (see "Using Samsung Easy Document Creator" on page 278).

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2 From the **Start** menu select **Programs** or **All Programs** > **Samsung Printers**.  
For Mac, open the **Applications** folder > **Samsung** folder > **Samsung Easy Document Creator**.
- 3 Click **Samsung Easy Document Creator**.
- 4 Click **Scan** from the home screen.
- 5 Select the type of scanning or a favorites and then make adjustments to the image.
- 6 Click **Scan** to scan a final image or **Prescan** to get another preview image.

- 7 Press **Save** to save the scanned image.
- 8 Press the option you want.
- 9 Press **OK**.



Click the **Help** (?) button from the window, and then click on any option you want to know about.

# Mac scanning

You can scan documents using **Image Capture** program. Mac OS X offers **Image Capture** program.

## Scanning with network

- 1 Make sure that your machine is connected to a network.
- 2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 3 Open the **Applications** folder and run **Image Capture**.
- 4 Select your device below **SHARED**.
- 5 Set the scan options on this program.
- 6 Scan and save your scanned image.



- If scanning does not operate in Image Capture, update Mac OS to the latest version.
- For more information, refer to the **Image Capture's** help.
- You can also scan using TWAIN-compliant software, such as Adobe Photoshop.
- You can scan using **Samsung Easy Document Creator** software. Open the **Applications** folder > **Samsung** folder > **Samsung Easy Document Creator**.

# Linux scanning

## Scanning

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Launch a scan application such as xsane or simple-scan(If it's not installed, please install it manually to use scan features. For example, you may use "yum install xsane" for rpm package systems and "apt-get install xsane" for deb package systems to install xsane).
- 3 Select your device from the list and set the scan options to apply.
- 4 Click the **Scan** button.



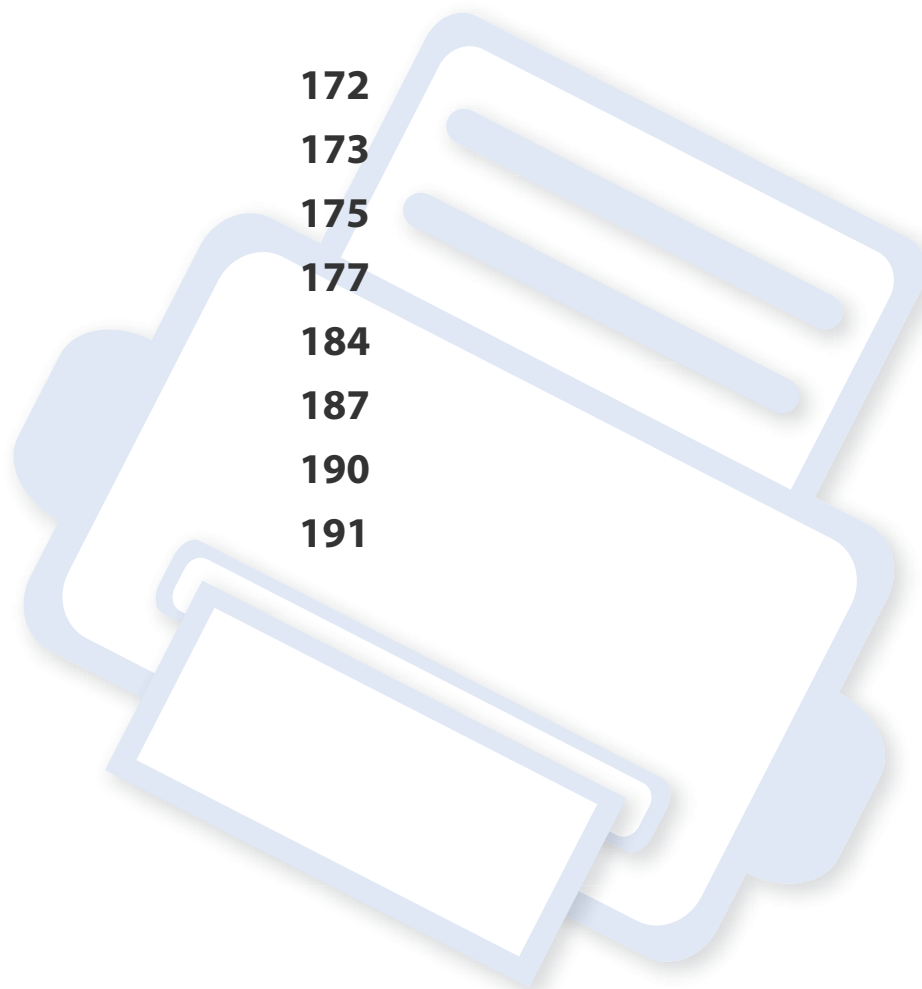


## 8. Faxing (Optional)

This guide gives you information about using your machine as a fax machine.

This chapter includes:

- **Preparing to fax** 172
- **Sending a fax from your computer** 173
- **Understanding the fax screen** 175
- **Sending a fax** 177
- **Receiving a fax** 184
- **Adjusting the document settings** 187
- **Printing a fax report** 190
- **Using a programs setting** 191

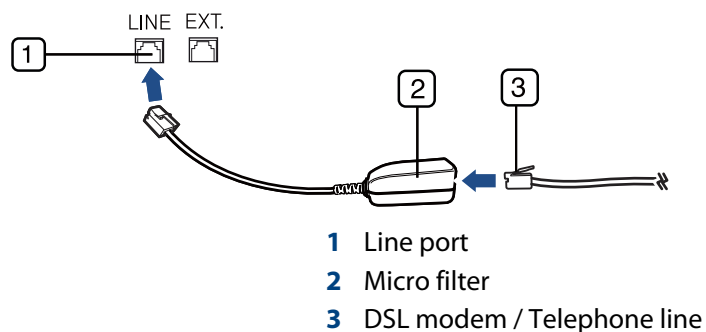


# Preparing to fax

Before you send or receive a fax, you need to connect the supplied phone line cord to the wall jack. Refer to the Quick Installation Guide for how to make a connection. The method of making a telephone connection varies from one country to another.



- You cannot use this machine as a fax through the internet phone line. For more information ask the internet service provider.
- We recommend you to use traditional analog phone services (PSTN: public switched telephone network) when connecting telephone lines to use Fax. If you use other Internet services (DSL, ISDN, VoIP), you can improve the connection quality by using the Micro-filter. The Micro-filter eliminates unnecessary noise signals and improves connection quality or Internet quality. Since the DSL Micro-filter is not provided with the machine, contact your Internet Service provider for use on DSL Micro-filter.



# Sending a fax from your computer

You can send a fax from your computer without going to the machine. Make sure that your machine and the computer are connected to the same network.

## Sending a fax (Windows)

To send a fax from your computer, the **Samsung Network PC Fax** program must be installed. This program is installed when you install the printer driver.



For more information about **Samsung Network PC Fax**, click **Help**.

- 1 Open the document to be sent.
- 2 Select **Print** from the **File** menu.  
The **Print** window will be displayed. It may look slightly different depending on your application.
- 3 Select **Samsung Network PC Fax** from the **Print** window
- 4 Click **Print** or **OK**.
- 5 Enter the recipient's fax number and set the options if necessary.
- 6 Click **Send**.

## Checking the sent fax list (Windows)

You can check the sent fax list from your computer.

From the **Start** menu, click **Programs** or **All Programs > Samsung Printers > Fax Transmission History**. Then, the window appears with the list of faxes sent.



For more information about **Fax Transmission History**, click the **Help** (?) button.



## Sending a fax (Mac)

To send a fax from your computer, the **Fax Utilities** program must be installed. This program is installed when you install the printer driver.

Depending on the OS version, the following steps will be different.

- 1 Open the document to be sent.
- 2 Select **Print** from the **File** menu.
- 3 Select your printer from the drop-down list in **Printer**.
- 4 Choose the number of copies and pages.
- 5 Choose your paper size, orientation, and scale.

# Sending a fax from your computer

- 6 Enter the recipients' fax number into **To's** input area. You can also use **Addresses** pressing  button, if you have stored frequently used fax numbers.
- 7 If necessary, enter the access code in the **Dialing Prefix** input area.
- 8 If necessary, you can send the fax with a cover page: check **Use Cover Page**.  
  
Enter the subject and message of the fax job.
- 9 Click **Fax**.
- 10 The Fax icon (  ) appears on your Mac dock. Click the icon.  
  
You can see the status of the fax job. You can also delete, hold, resume, and pause the fax job.

# Understanding the fax screen

To use the fax feature, press **Fax** on the display screen.

If a different screen is displayed, press (⬆) to go to the home display screen.



## Basic tab



- **Fax number input area:** Enter the recipient's fax number using the numeric keypad on the control panel. If you configured the address book, press **Address Book** (see "Setting up an address book from the control panel" on page 194 or "Setting up an address book from SyncThru™ Web Service" on page 198).
- **Resolution:** Adjusts the resolution options.
- **Darkness:** Adjusts the degree of darkness of scanned output.
- **Recent:** Shows the latest fax number used. Also, you can choose fax number instead of pressing the pop-up keyboard.
- **Address Book((★)Favorite, All, ABC, 123/!@#):** Inputs the recipient's address by pressing stored addresses. You can save frequently used email addresses using the control panel or SyncThru™ Web Service (see "Setting up an address book from the control panel" on page 194 or "Setting up an address book from SyncThru™ Web Service" on page 198).
- **Programs:** Allows you to save the current settings for future use (see "Using a programs setting" on page 191).

# Understanding the fax screen

## Advanced tab



- **Original Size:** Selects the size of the original.
- **Duplex:** Selects whether the machine sends faxes one side of the original or both sides of the original.
- **Original Orientation:** Selects the orientation of the originals.
- **Delay Send:** Sets the machine to send a fax at a later time without your intervention (see "Delaying a fax transmission" on page 182).
- **Build Job:** After the scanning is finished, the **Scan More Pages** window appears to ask if you want to scan another page. If you select **Yes**, then you can scan another page in the current job. If you select **No**, then the scanning process is completed and the remainder of the job is performed.

## Image tab



- **Original Type:** Enhances the fax quality based on the type of the original document being scanned.

# Sending a fax

This part explains how to send a fax and the special methods of transmission.



When you place the originals, you can use either the RADF or the scanner glass. If the originals are placed on both the RADF and the scanner glass, the machine will read the originals on the RADF first, because it has higher priority in scanning.

## Setting the fax header

In some countries, you are required by law to indicate your fax number on any fax you send.

- 1 Press **Machine Setup** > **Application Settings** > **Fax Settings** > **Machine ID & Fax No.** from the display screen.
- 2 Press a fax line if your machine has multiple fax lines.
- 3 Press the **ID Name** input area. The pop-up keyboard appears.  
Enter your name or the company name. Press **OK**.
- 4 Press the **Fax Number** input area.  
Enter your fax number using the numeric keypad on the control panel.
- 5 Press **OK** to save the information.

## Sending a fax

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).



This machine automatically reduces the original document to fit the paper size of the recipient's fax. For example, the original document size is A5-sized paper and the paper loaded on recipient's fax is A4-sized paper, the original paper get reduced to be fit to A4-sized paper.

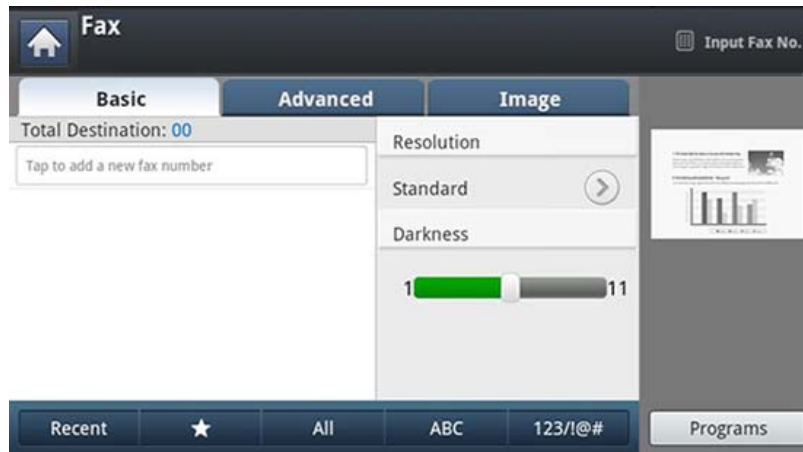
- 2 Press **Fax** from the display screen.



- 3 Adjust the document settings in the **Advanced** or **Image** tab (see "Adjusting the document settings" on page 187).

# Sending a fax

- 4 Press the **Basic** tab.



- 5 Select **Resolution**.

- 6 When the cursor is blinking in the input line, enter the fax number using the numeric keypad on the control panel, or use **Address Book** from the display screen, if you have stored frequently used fax numbers.



- You can send a fax to up to 10 destinations at once.
- To insert a pause, press **Pause** at the appropriate place while entering the fax number. "-" appears on the display at the corresponding location.

- 7 Press **(Start)** on the control panel. The machine starts to scan and send a fax to the destinations.



- You can send a fax directly from your computer (see "Sending a fax from your computer" on page 173).
- When you want to cancel a fax job, press **(Stop)** on the control panel before the machine starts transmission, or press the **Job Status** button on the control panel, and select the job you want to delete, then press **Delete** (see "Job Status button" on page 32).
- If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.
- While the machine is sending a fax, you cannot send an email at the same time.



# Sending a fax

## Sending a fax using speed dial numbers

When you are prompted to enter a destination number while sending a fax, enter the speed dial number you set previously (see "Setting up an Address Book" on page 193).

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).

- 2 Press **Fax** from the display screen.



- 3 Adjust the document settings in the **Advanced** or **Image** tab (see "Adjusting the document settings" on page 187).

- 4 Press the **Basic** tab.



- 5 Select **Resolution**.

- 6 When you press the input line from display screen:

- For a one-digit (0-9) speed dial number, press and hold the corresponding digit button using the numeric keypad on the control panel.
- For a two- or three-digit speed dial number, press the first digit button(s) and then hold down the last digit button using the numeric keypad on the control panel.

- 7 Press **(Start)** on the control panel.

The machine starts to scan and send a fax to the destination.

# Sending a fax

## Sending a fax manually using On Hook

This method is sending a fax using **On Hook** in the **Basic** tab.



When you use **Delay Send**, **Quick Start Fax** and **Priority Send** in the **Advanced** tab, you cannot send a fax using **On Hook**.

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2 Press **Fax** from the display screen.



- 3 Adjust the document settings in the **Advanced** or **Image** tab (see "Adjusting the document settings" on page 187).

- 4 Press the **Basic** tab.



- 5 Select **Resolution**.
- 6 Press **On Hook** on the display screen.
- 7 When you hear the dial tone, enter a fax number using the numeric keypad on the control panel.
- 8 Press **(Start)** when you hear a high-pitched fax signal from the remote fax machine.

# Sending a fax

## Resending Automatically

When the line you have dialed is busy or there is no answer when you send a fax, the machine automatically redials the number.

To change the time interval between redials and/or the number of redial attempts, follow the steps below:

- 1 Press **Machine Setup** > **Application Settings** > **Fax Settings** > **Redial** from the display screen.
- 2 Press a fax line if your machine has multiple fax lines.
- 3 Set the **Redial Term** option using the + and - buttons.
- 4 Set the **Redial Times** option using the + and - buttons.

## Redialing the last number

You can choose fax numbers instead of pressing the number key.

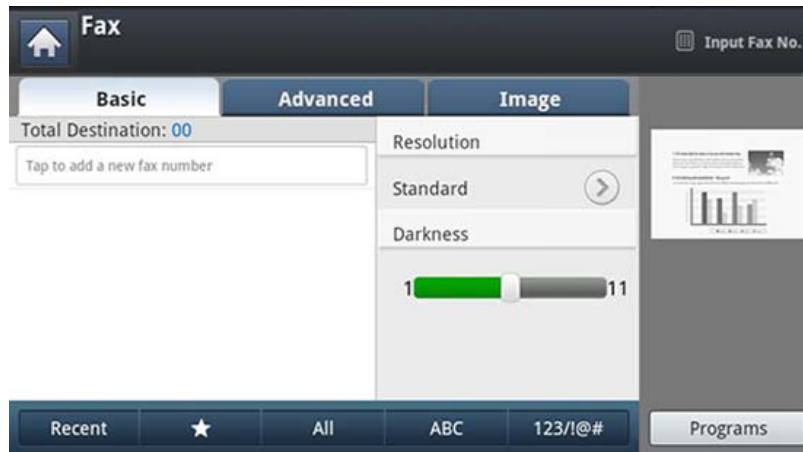
- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2 Press **Fax** from the display screen.



- 3 Adjust the document settings in the **Advanced** or **Image** tab (see "Adjusting the document settings" on page 187).

# Sending a fax

- 4 Press the **Basic** tab.




- 5 Select **Resolution**.

- 6 Press **Recent**.

- 7 Press the fax number you want to redial. Then press **OK**.

- **Add to Address:** Allows you to add a fax number in the **Recent** results to **Address Book**.
- **Delete:** Allows you to delete a fax number in the **Recent** results. Press the fax number you want to delete. Then press **Delete**.

- 8 Press  (**Start**) on the control panel. The machine starts to scan and send a fax to destinations.

## Delaying a fax transmission

You can set your machine to send a fax at a later time when you will not be present.



- When you use this option, **Quick Start Fax** and **Priority Send** in the **Advanced** tab are inactivated.
- When you use this option, you cannot send a fax using the **On Hook** button on the display screen.

- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).

- 2 Press **Fax** from the display screen.



# Sending a fax

- 3 Adjust the document settings in the **Advanced** or **Image** tab (see "Adjusting the document settings" on page 187).

- 4 Press the **Basic** tab.



- 5 Select **Resolution**.

- 6 When the cursor is blinking in the input line, enter the fax number using the numeric keypad on the control panel. Or use **Address Book** from the display screen, if you have stored frequently used fax numbers.

- 7 Press the **Advanced** tab > **Delay Send**.

- 8 Press **On** to active this feature.

- 9 Press the **Job Name** input area. Then the pop-up keyboard appears.  
Enter the job name you want. Press **Done**.

If you do not enter a job name, the machine assigns the job name.

- 10 Set the delay sending time.



You can set the delay sending time to be greater than 15 minutes later than the current time. For example, if it is 1:00, then you can set the time starting to be 1:15. If the set time is incorrect, a warning message will appear when the machine resets it to the current time.

- 11 Press **(Start)** on the control panel. The machine starts to store the scanned original data into memory.




To cancel delaying a fax, press **Off** before sending is activated.

# Receiving a fax

This part explains how to receive a fax and the special receiving methods available.


## Changing the receive modes

Your machine is preset to the **Fax** mode at the factory. When you receive a fax, the machine answers the call on a specified number of rings and automatically receives the fax. However, if you want to change the receive mode to another mode, follow the steps below:

- 1 Press **Machine Setup** > **Application Settings** > **Fax Settings** from the display screen.
- 2 Press a fax line if your machine has multiple fax lines.
- 3 Press **Receive Mode**.
- 4 Press the appropriate option.
  - **Telephone:** Receives a fax by pressing **Fax** > **On Hook** and then  (**Start**).
  - **Fax:** Answers an incoming fax call and immediately goes into the fax reception mode.

- **Answering Machine/Fax:** Is for when an answering machine is attached to your machine. Your machine answers an incoming call, and the caller can leave a message on the answering machine. If the fax machine senses a fax tone on the line, the machine automatically switches to Fax mode to receive the fax.

## Receiving manually in Telephone mode

You can receive a fax call by pressing **Fax** > **On Hook** and then pressing  (**Start**) when you hear a fax tone from the remote machine. The machine begins receiving a fax.

## Receiving in secure receiving mode

You may need to prevent your received faxes from being accessed by unauthorized people. You can turn on secure receiving mode to restrict printing of received faxes when the machine is unattended. In secure receiving mode, all incoming faxes go into memory.

# Receiving a fax

- 1 Press **Machine Setup** > **Application Settings** > **Fax Settings** > **Secure Receive** from the display screen.



The **Secure Receive** mode can only be configured by an authorized user who has registered an ID and a password on the machine. When the machine requests, enter the ID and password.

- 2 Press a fax line if your machine has multiple fax lines.

- 3 Press **On** to active this feature.



When the machine receives a fax in this mode, **Print** will be activated. If you want to print the secured faxes, press **Print**. All secured faxes will be printed out.

- 4 If you want to **Passcode** setting, press **Passcode** blink then input the **Passcode**.

- 5 If you want incoming faxes to go into memory always, press **Whole Day**. Otherwise, go to the next step.

- 6 Set **Start Time** by pressing the + and - buttons. Press **OK**.

- 7 Press **End Time**, and set the specific end time using the + and - buttons.

- 8 Press **OK** from the display screen.




To deactivate the **Secure Receive** feature, press **Off**. In this case, the received fax will be printed out.



# Receiving a fax

## Printing received faxes on both sides of the paper

Set this duplex feature to save paper. When the machine prints the received fax data, it prints them on both sides of the paper.

- 1 Press **Machine Setup** > **Application Settings** > **Fax Settings** > **Received Fax Printing** > **Duplex** from the display screen.
- 2 Press the appropriate option.
  - **Off:** Prints on only one side of the paper.
  - **Long Edge:** Prints on both sides of the paper; however, the binding will be the long edge.
  - **Short Edge:** Prints on both sides of the paper; however, the binding will be the short edge.
- 3 Press  (**Back**) to go back to the previous screen.

## Receiving faxes in memory

Since your machine is a multi-tasking device, it can receive faxes while you are making copies or printing. If you receive a fax while you are copying or printing, your machine stores incoming faxes in its memory. Then, as soon as you finish copying or printing, the machine automatically prints the fax.



# Adjusting the document settings

Before sending a fax, you can adjust the document settings, such as resolution, darkness, duplex and so on.



- Some menus may not appear in the display depending on options or models.
- The document setting herein is for the current job only. If you want to change the default settings on document settings, refer to **Machine Setup > Application Settings > Fax Settings**.

To change the menu options:

- Press **Fax** from the display screen.



- Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).


- If you want to customize the copy settings including reduce/enlarge, darkness, original type, and more from the display screen.

- Press the **Basic**, **Advanced**, or **Image** tab from the display screen.

- Press the appropriate option.


Item	Description
<b>Darkness</b>	Adjusts the brightness level to scan an original that is easier to read, when the original contains faint markings and dark images.

# Adjusting the document settings

Item	Description
Resolution	<p>The default document settings produce good results when using typical text-based originals. However, if you send originals that are of poor quality, or contain photographs, you can adjust the resolution to produce a higher quality fax.</p> <ul style="list-style-type: none"><li>• <b>Standard:</b> Usually recommended for originals with text. This option will reduce the transmission time.</li><li>• <b>Fine:</b> Recommended for the originals containing small characters, thin lines, or text that was printed using a dot-matrix machine.</li><li>• <b>Super Fine:</b> Recommended for originals containing fine detail. This option is enabled only if the receiving machine also supports <b>Super Fine</b> resolution.</li><li>• <b>Ultra Fine:</b> Recommended for originals containing extremely fine detail. This option is enabled only if the receiving machine also supports <b>Ultra Fine</b> resolution.</li></ul>
	<div><p>When your machine is set to the <b>Super Fine</b> or <b>Ultra Fine</b> resolution and the fax machine with which you are communicating does not support the <b>Super Fine</b> or <b>Ultra Fine</b> resolution, the machine transmits using the highest resolution mode supported by the other fax machine.</p></div>

Item	Description
Original Type	<p>Enhances the fax quality based on the type of the original document being scanned.</p> <ul style="list-style-type: none"><li>• <b>Text:</b> For originals with text or line art.</li><li>• <b>Text/Photo:</b> For originals with both text and photographs together.</li><li>• <b>Photo:</b> For originals that are a continuous tone photograph.</li></ul>
Original Size	<p>A fax can be sent after specifying the original document size if the original document size cannot be detected automatically or if you wish to specify a certain document size.</p>
Original Orientation	<ul style="list-style-type: none"><li>• <b>Upright Images:</b> Select this setting for an original document loaded with the top toward the back of the machine.</li><li>• <b>Sideways Images:</b> Select this setting for an original document loaded into the RADF with the top of the original document toward the left side of the machine or an original document placed on the scanner glass with the top of the original document toward the right side of the machine.</li></ul>

# Adjusting the document settings


Item	Description
Duplex	<p>This function is especially intended for two-sided originals. You can select whether the machine sends the fax on one side or both sides of the paper.</p> <ul style="list-style-type: none"><li>• <b>1 Sided:</b> For originals that are printed on one side only.</li><li>• <b>2 Sided, Book:</b> For originals that are printed on both sides.</li><li>• <b>2 Sided, Calendar:</b> For originals that are printed on both sides, but the back is rotated 180 degrees.</li></ul> <div><p>To use <b>2 Sided, Book</b> and <b>2 Sided, Calendar</b>, load the originals on the RADF. If the machine cannot detect the original on the RADF, it automatically changes the option to <b>1 Sided</b>.</p></div>
Delay Send	<p>Sets the machine to send a fax at a later time without your intervention (see "Delaying a fax transmission" on page 182).</p>
Build Job	<p>After the scanning is finished, the Scan More Pages window appears to ask if you want to scan another page. If you select Yes, then you can scan another page in the current job. If you select No, then the scanning process is completed and the remainder of the job is performed.</p>

# Printing a fax report

You can set the machine to print a report whether a fax transmission and reception is successfully completed or not.



If a report contains characters or fonts that the machine do not support, **Unknown** could be printed instead of the characters/fonts in the report.

- 1 Press **Machine Setup** > **Application Settings** > **Fax Settings** > **Report** from the display screen.
- 2 Press **Fax Send Confirmation** from the display screen.
- 3 Press the appropriate option.
  - **Never:** Disables this feature.
  - **Always:** Activates this feature.
  - **On Error Only:** Prints a report only when a transmission fails.
- 4 Press  (**Back**) to go back to the previous screen.

# Using a programs setting

This option allows you to save the current settings for future use. You can also use the previous settings from the previous job.

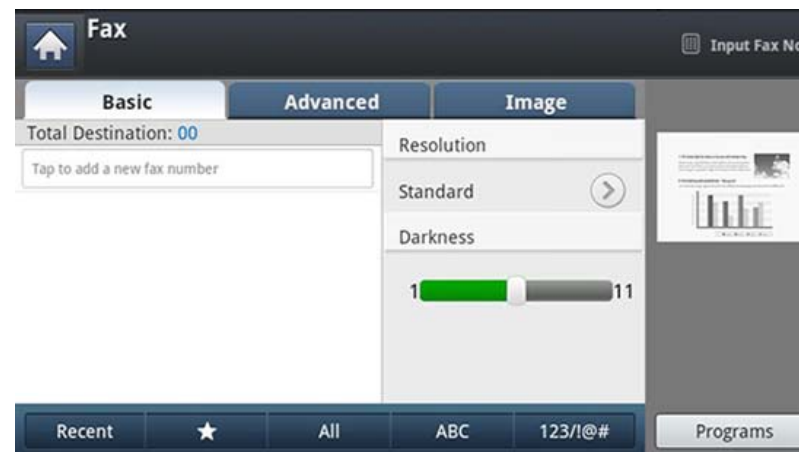
## Saving Programs

- 1 Press **Fax** from the display screen.



- 2 Adjust the document settings in the **Advanced** or **Image** tab (see "Adjusting the document settings" on page 187).

- 3 Press the **Basic** tab.



- 4 Select **Resolution**.
- 5 Press **Programs** > **Save**.
- 6 Press **Program Name** input area. The pop-up keyboard appears. Enter the program name you want. Then press **OK**.



You can see the values of set **Programs** by scrolling up or down and check the values using the up/down arrows.

- 7 Press **Save**. When the confirmation window appears, the settings you set are saved. Click **Go to List** or **Close**.

# Using a programs setting

## Loading Programs

1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).

2 Press **Fax** from the display screen.



3 When the cursor is blinking in the input line, enter the fax number using the numeric keypad on the control panel, or use **Address Book** from the display screen, if you have stored frequently used fax numbers.

4 Press **Programs > Load**.

5 Press a program name in the list that you want to use.

6 Press **OK**.

7 Press **Yes** when the confirmation window appears.

The machine is now set to fax according to the selected setting.

8 Press **Start** on the control panel. The machine starts scanning and sending a fax to destinations.



- When you want to cancel a fax job, press **Stop** on the control panel before the machine starts transmission or press the **Job Status** button on the control panel, and select the job you want to delete, then press **Delete**.
- If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.
- While the machine is sending a fax, you cannot send an email at the same time.

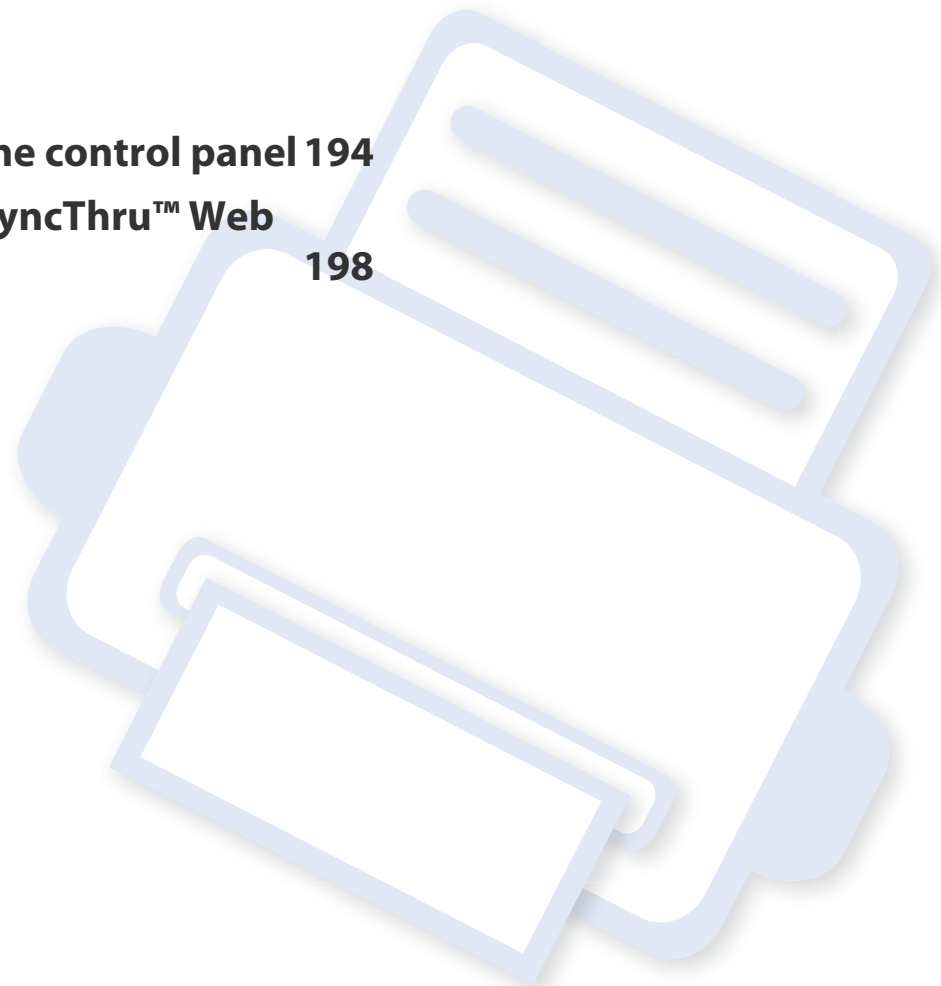


## 9. Setting up an Address Book

This guide gives you guidelines for the address book.

This chapter includes:

- **Setting up an address book from the control panel 194**
- **Setting up an address book from SyncThru™ Web Service 198**



# Setting up an address book from the control panel

You can save frequently used fax numbers, email addresses, SMB server addresses, and FTP server addresses in your machine.

- **Individual:** Stores up to 500 recipients' information.
- **Group:** Makes groups when you frequently send the same document to several destinations. You can register up to 500 recipients in a group. Entries stored here will be available for selection within the sending list on the **Basic** tab of **Fax**, **Scan to Email** or **Scan to Server**. Sending **Group** can be also setup comprising of many Individual entries.




You cannot register a group as you register an individual in a group.

## Storing Individual address (Fax, Email)

**1** Press **Machine Setup** > **Application Settings** > **Address Book** > **New** from the display screen

**2** Press the **Name** input area. Then enter the name of the recipient.



Check the  (favorite) icon for addresses you often use. You can easily find them from the search results.

**3** **Speed Dial No.** is automatically filled with the first free number.



**Speed Dial No.** is the number representing a recipient's information.

**4**

Press the **Fax No.** input area and enter the fax number using the numeric keypad on the control panel.



Inserting a pause: with some telephone systems, you must dial an access code (9, for example) and listen for a second dial tone. In such cases, you must insert a pause in the telephone number.

**5**

Press the **Email** input area. Then enter the email address of the recipient.

**6**

Press the **OK** to save the information.

## Storing Individual addresses (SMB, FTP)


**1**

Press **Machine Setup** > **Application Settings** > **Address Book** > **New** > **SMB** or **FTP** >  (individual) icon from the display screen.

**2**

Press the **Name** input area. Then enter the name of the individual.



Check the  (favorite) icon for addresses you often use. You can easily find them from the search results.



# Setting up an address book from the control panel

**3** Press **IP Address** or **Host** tab, then press the **IP Address** or **Host** input area. Then enter the server address in dotted decimal notation or a host name.

**4** Press the **Port No.** input area. Then enter the server port number.

**5** Press the **User Name** input area. Then enter the user name.



In case of **SMB** or **FTP**, if you want the server to permit access for unauthorized persons. Press the **Anonymous** box. This box is unchecked by default. If you checked the **Anonymous** box, go to step 7.

**6** Press the **Password** input area. Then enter the password.

**7** Press the **User Domain** input area. Then enter the domain name.



If the SMB server you entered is not registered on any domain, leave it blank or enter the computer name of the SMB server.

**8** Press the **Path** input area. Then enter the name of file folder where the sent files are to be stored.

Example: **/FileFolder/**

**9** Press the **File Name** input area. Enter the name of the sent file.

**10** Select the **Filing Policy** option you want using the arrow. If the server has a file with the same name already, the file will get processed by following the file policy you selected.

- **Change Name:** The sent file is saved as a different file name that is automatically generated.
- **Cancel:** Does not save the sent file.
- **Overwrite:** The sent file overwrites the existing file.

**11** Select the **Folder Creation** option you want.

- **Use Login Name:** If you select this option the machine creates a sub-folder in the file folder you selected. The sub-folder is named using the user name entered in step 5.



If the file folder has a sub-folder with the same name already, the machine does not create a sub-folder.

- **Folder Creation Cycle:** You can set the cycle of sub-folder creation. The machine create a sub-folder according to this option set.



If the file folder has a sub-folder with the same name already, the machine does not creates a sub-folder.

- **Every Day:** A sub-folder is created every day. The sub-folder name format is YYYY-MM-DD (e.g. 2015-01-01).
- **Every Month:** A sub-folder is created every month. The sub-folder name format is YYYY-MM (e.g. 2015-01).

# Setting up an address book from the control panel

- **Every Year:** A sub-folder is created every year. The sub-folder name format is YYYY (e.g. 2015).
- **Create Folder For Multiple Files:** If you select this option and scanned multiple files, the machine creates a sub-folder in the file folder you selected, and the sent files will be stored in the sub-folder.



If all folder creation options are enabled at the same time, the sent file(s) will be stored as shown below.

- When a single scanned file is sent:  
`\\folder\user name\2015-01-01\DOC.jpg`
- When multiple scanned files are sent:  
`\\folder\user name\2015-01-01\DOCJPEG\DOC000.jpg`  
`\\folder\user name\2015-01-01\DOCJPEG\DOC001.jpg`  
`\\folder\user name\2015-01-01\DOCJPEG\DOC002.jpg`

**12** Press **OK** to save the information.

## Editing individual address



- 1** Press **Machine Setup > Application Settings > Address Book** from the display screen.
- 2** Press the name of the individual you want to edit. Press **Edit**.





If you want to delete an individual address, select the checkbox for the address you want to delete and press **Delete**.

- 3** Press the input area you want to change. Then change the contents using the pop-up keyboard, or numeric keypad on the control panel. If you use the pop-up keyboard.
- 4** Press the **OK** to save the information.

## Storing group address

- 1** Press **Machine Setup > Application Settings > Address Book > New >  (group)** icon from the display screen.
- 2** Press the **Group Name** input area. Then enter the group name.
- 3** Press the **Add Member**. Select the checkbox for the individual address to include and press the  icon.



If you are not sure of the name, you can use the **Input Address** area. Enter the first few letters or just press the  (search) icon. The machine shows the individual list. Select the checkbox you want include an individual address and press the  icon.

- 4** Press **OK** to save the information.

# Setting up an address book from the control panel

## Editing group address


- 1 Press **Machine Setup** > **Application Settings** > **Address Book** from the display screen.
- 2 Press the name of group you want to edit. Press **Edit**.



If you want to delete an group address, select the checkbox you want to delete and press **Delete**.

- 3 Press the **Group Name** input area. Change the group name.
- 4 Press the **Add Member**. Select the checkbox for the individual address to include and press the ☒ icon.



If you are not sure of the name, you can use the Input Address area. Enter the first few letters or just press the  (search) icon. The machine shows the individual list. Select the checkbox you want include an individual address and press the ☒ icon.


- 5 If you want to delete an individual address, select the checkbox you want to delete and press **Delete**. The name of the individual will be deleted from the group.
- 6 Press **OK** to save the information.

## Searching the address book for an entry

You can search the addresses that are currently stored in the address book.

- 1 Press **Machine Setup** > **Application Settings** > **Address Book** > **All** from the display screen.
- 2 Press the specific category you want.  
You can find addresses in a specific category such as **All**, **Individual**, **Group**.
- 3 The machine shows the search results.



If you are not sure of the name, you can use the **Input Address** area. Enter the first few letters or just press the  (search) icon.

# Setting up an address book from SyncThru™ Web Service

You can store addresses conveniently from a networked computer using SyncThru™ Web Service. Only users registered in the machine can store addresses through login SyncThru™ Web Service.

## Storing on your local machine

This method means that you store addresses on your machine's hard drive. You can add addresses, as well as group them in particular categories.

## Adding addresses in Individual Address Book

- 1 Turn your networked computer on and open the web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, <http://123.123.123.123>)
- 3 Press **Enter** or click **Go** to access the SyncThru™ Web Service shows.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Individual**.
- 7 Click **Add**.

- 8 Enter the name to be added, and select the speed dial number in **General**.



- **Speed No.** is the number representing a recipient's information, you can use the numeric keypad on the control panel.
- Check **Favorite** for addresses you often use. You can easily find them from the search results.

- 9 Enter the email address in **E-mail**.
- 10 Enter the fax number in **Fax**.
- 11 Check the enable SMB box in **Add SMB**. You can enter the **SMB** information after checking this checkbox.
- 12 Enter the server address in decimal notation or a host name in **SMB Server Address**.
- 13 Enter the server port number in **SMB Server Port**.
- 14 Enter the login name in **Login Type**.

# Setting up an address book from SyncThru™ Web Service



Select one of the following login methods:

- **Auto Login:** Allows you to save your ID and password in the **Address Book**.
- **Anonymous:** In case of **SMB** or **FTP**, if you want the server to permit access for unauthorized persons. Press the **Anonymous**. This box is unchecked by default. If you checked the **Anonymous** box, go to step 18.
- **Login Prompt:** Opens a login prompt every time that you attempt to access the server. You must enter your login information on the control panel to access the server. This is the default setting.

**15** Enter the login and password, and re-enter the password in **Confirm Password**.

**16** Enter the domain name in **Domain**.



If the SMB server you entered is not registered on any domain, leave it blank or enter the computer name of the SMB server.

**17** Enter the scan file folder for storing scanned images in **Path**.

Example: **sharedFolder**

**18** Select the **Scan folder creating policy** option you want.

- **Create new folder using login name:** If you select this option, the machine creates a sub-folder in the file folder you selected. The sub-folder is named using the user name you entered in step 15.



If the file folder has a sub-folder with the same name already, the machine does not create a sub-folder.

- **Create New Folder:** You can set the cycle of sub-folder creation. The machine creates a sub-folder according to this option set.



If the file folder has a sub-folder with the same name already, the machine does not create a sub-folder.

- **Every Day:** A sub-folder is created every day. The sub-folder name format is YYYY-MM-DD (e.g. 2015-01-01).
- **Every Month:** A sub-folder is created every month. The sub-folder name format is YYYY-MM (e.g. 2015-01).
- **Every Year:** A sub-folder is created every year. The sub-folder name format is YYYY (e.g. 2015).
- **Create new folder only if scan output consist of several files:** If you select this option and scanned multiple files, the machine creates a sub-folder in the file folder you selected, and the sent files will be stored in the sub-folder.

# Setting up an address book from SyncThru™ Web Service



If all folder creation options are enabled at the same time, the sent file(s) will be stored as below.

- When single scanned file is sent:  
`\\folder\user name\2015-01-01\DOC.jpg`
- When multiple scanned files are sent:  
`\\folder\user name\2015-01-01\DOCJPEG\DOC000.jpg`  
`\\folder\user name\2015-01-01\DOCJPEG\DOC001.jpg`  
`\\folder\user name\2015-01-01\DOCJPEG\DOC002.jpg`

**19** Select the policy for generating file name in **Filing Policy**. If the server has a file with the same file name already, the file will get processed by following the file policy you selected.

- **Change Name:** The sent file is saved as a different file name that is automatically generated.
- **Cancel:** Does not save the sent file.
- **Overwrite:** The sent file overwrites the existing file.

**20** Enter the file name in **File Name**, which is to be stored in the server.

**21** Click **Test** to check the server's information.

**22** Enter **FTP** server information almost same as you do for **SMB**.

**23** Click **Apply**.



Press **Undo** to delete the information you entered. If you press **Cancel**, the **Add** window is closed.

## Editing addresses in an Individual Address Book

- 1** Turn your networked computer on and open a web browser.
- 2** Enter your machine's IP address as the URL in a browser.  
(Example, `http://123.123.123.123`)
- 3** Press **Enter** or click **Go** to access SyncThru™ Web Service.
- 4** Click **Login**.
- 5** Enter your ID and password to log in to the machine.
- 6** Click **Address Book > Individual**.
- 7** Check an address you want to edit and press **Edit**.
- 8** Change the address information.
- 9** Click **Apply**.



Press **Undo** to delete the information you entered. If you press **Cancel**, the **Edit** window is closed.

# Setting up an address book from SyncThru™ Web Service

## Deleting addresses in an Individual Address Book

- 1 Turn your networked computer on and open a web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, <http://123.123.123.123>)
- 3 Press **Enter** or click **Go** to access SyncThru™ Web Service.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Individual**.
- 7 Check an address you want to delete and click **Delete**.  
If you select the column headers' checkbox, all addresses are checked.  
Click **Yes** when the confirmation window appears.

## Searching addresses in an Individual Address Book

- 1 Turn your networked computer on and open the web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, <http://123.123.123.123>)
- 3 Press **Enter** or click **Go** to access SyncThru™ Web Service.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.

- 6 Click **Address Book > Individual**.





You can change the arrangement by clicking each column header. For example, clicking **Speed No.**, you can see the addresses in the order of speed dial number. If you click **Speed No.** again, you can see them in the reversed order.

- 7 Enter the name for which you want to search in the search input area.



You can find addresses in a specific category such as **Fax Number**, **E-mail**, **SMB**, etc.

For example, if you want to find the fax number, click drop down list next to the  and select **Fax Number**.

- 8 Click the . Then the search result appears.



You can find addresses in a specific category such as **Fax Number**, **E-mail**, **SMB**, etc.

For example, if you want to see the addresses which are included fax number, click drop down list below **LDAP** and select **Fax Number**.

# Setting up an address book from SyncThru™ Web Service

## Importing an Individual Address Book

---

You can import an address book file from a server or computer. The file should have the file extension 'csv'. Also you can import addresses from a LDAP server. Before importing the addresses to your machine, an LDAP server administrator should store the addresses.

- 1 Turn your networked computer on and open a web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, http://123.123.123.123)
- 3 Press **Enter** or click **Go** to access the SyncThru™ Web Service shows.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Individual**.
- 7 Select **Import** from the **Task** drop down list.
- 8 Select folder name where the file is stored.
- 9 Click **Import > OK**.

## Exporting an Individual Address Book

---

You can export an address book file to your computer for backup of the file or to another Samsung machine.

- 1 Turn your networked computer on and open a web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, http://123.123.123.123)

- 3 Press **Enter** or click **Go** to access SyncThru™ Web Service.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Individual**.
- 7 Select **Export** from the **Task** drop down list.
- 8 Click **Export**. Then the address book file is stored in your computer.

## Grouping addresses in Groups Address Book

---

- 1 Turn your networked computer on and open a web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, http://123.123.123.123)
- 3 Press **Enter** or click **Go** to access SyncThru™ Web Service.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Group**.
- 7 Click **Add Group**.
- 8 Enter the group name to be added in **Group Name**.
- 9 Check **Add individual(s) after this group is created**.



# Setting up an address book from SyncThru™ Web Service



If you do not want to add individual addresses to the group address you made, skip this step. You can add individual addresses next time by pressing **Group Details**.

- 10 Click **Apply**.
- 11 Check the addresses you want to add to **Group Address Book** from **Individual Address Book**.
- 12 Click the arrow in the middle. The selected addresses are added to **Group Address Book**.
- 13 Click **Apply**.

## Editing Group addresses in Groups Address Book

- 1 Turn your networked computer on and open a web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, http://123.123.123.123)
- 3 Press **Enter** or click **Go** to access the SyncThru™ Web Service shows.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Group**.
- 7 Check the group address you want to edit and press **Edit Group**.
- 8 Change the group address information.

- 9 Click **Apply**.



Press **Undo** to delete the information you entered. If you press **Cancel**, the **Edit** window closes.

## Deleting Group addresses in a Groups Address Book

- 1 Turn your networked computer on and open a web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, http://123.123.123.123)
- 3 Press **Enter** or click **Go** to access SyncThru™ Web Service.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Group**.
- 7 Check the group addresses you want to delete.
- 8 Click **Delete Group**.  
Click **OK** when the confirmation window appears.

# Setting up an address book from SyncThru™ Web Service

## Checking Group Addresses

You can see information for group addresses. You can also add or delete individual addresses in the **Group Details** window.

- 1 Turn your networked computer on and open a web browser.
- 2 Enter your machine's IP address as the URL in a browser.  
(Example, <http://123.123.123.123>)
- 3 Press **Enter** or click **Go** to access SyncThru™ Web Service.
- 4 Click **Login**.
- 5 Enter your ID and password to log in to the machine.
- 6 Click **Address Book > Group**.
- 7 Press the group address you want to see.



- You can add individual addresses directly. Check the addresses you want to add to **Group Address Book** from **Individual Address Book**.
- You can delete individual addresses directly. Check the addresses you want to delete and press **Delete** in **Group Address Book**.

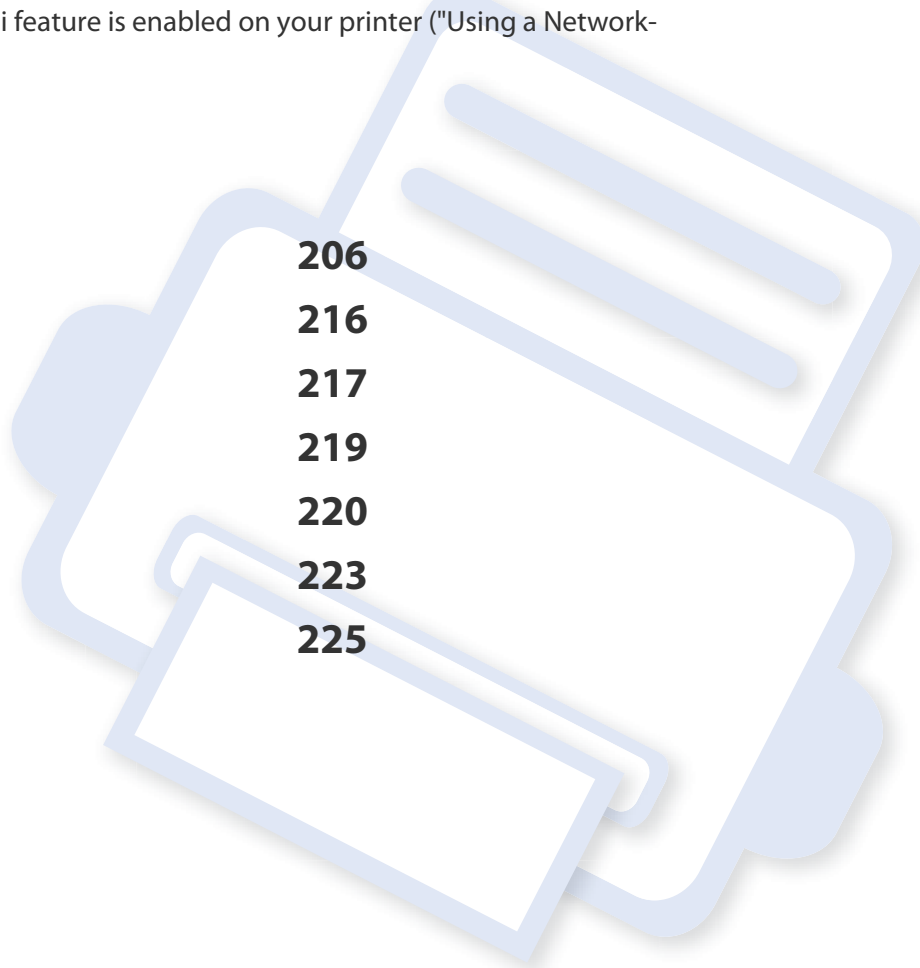


# 10. Using the Machine via Mobile Device

This chapter gives you step-by-step instructions for setting up the mobile device before using the machine. Check that Wi-Fi enabled features are on your mobile device and Wi-Fi feature is enabled on your printer ("Using a Network-Connected Machine" on page 41).

This chapter includes:

- **Using the NFC feature (Optional)** 206
- **Supported Mobile Apps** 216
- **Mopria™** 217
- **AirPrint** 219
- **Samsung Cloud Print** 220
- **PrinterOn** 223
- **Google Cloud Print™** 225



# Using the NFC feature (Optional)



If you want to add NFC feature to the machine, check the option lists and contact the purchasing point to order (see "Available accessories" on page 296). When you purchase a Wireless/NFC kit (Optional), install the kit by following the steps described in the Wireless/NFC kit (Optional) Installation Guide which is enclosed in the kit. After installing the Wireless/NFC kit (Optional), set the machine to use this feature.

The NFC (Near Field Communication) printer allows you to directly print from your mobile device just by holding your mobile device over the NFC tag on Wireless/NFC Kit (Wireless LAN Option). It does not require installing print driver or connecting to an access point. You just need NFC supported mobile device. In order to use this feature, mobile apps needs to be installed on your mobile device.



- Depending on the material of the mobile device cover, NFC recognition may not work properly.
- Depending on the mobile device you are using, the transmission speed may differ.
- This feature is available only for the model with a NFC tag (see "Machine overview" on page 20).
- Using a cover or a battery other than the ones that came with the mobile device, or a metal cover/sticker can block NFC.
- If NFC devices keep failing to communicate,
  - Remove the case or cover from the mobile device, then try again.
  - Reinstall the battery from the mobile device, then try again.

## Requirements

- NFC and Wi-Fi Direct enabled, supported mobile apps installed mobile device with Android OS 4.0 or higher.



Only Android OS 4.1 or higher will automatically enable the Wi-Fi Direct feature on your mobile device when you enable the NFC feature. We recommend you to upgrade your mobile device to Android OS 4.1 or higher to use the NFC feature.

- Wi-Fi Direct feature enabled printer (see "Setting the Wi-Fi Direct for mobile printing" on page 68).

## Related Apps

There are some apps that can be used with the NFC feature. The apps can be downloaded from the Google Play Store.

- **Samsung Mobile Print:** Enables users to print, scan (Only users with the machine supports scan), or fax (Only users with the machine supports fax) photos, documents, and web pages directly from your smartphone or tablet (see "Using the Samsung Mobile Print App" on page 212).
- **Samsung Mobile Print Pro:** Helps users to get an authentication easily. This app provides one way of getting a user authentication using your mobile device (see "Using the Samsung Mobile Print Pro App" on page 207).
- **Samsung Mobile Print Manager:** Enables users to use cloning and wireless setup features using your mobile device (see "Using the Samsung Mobile Print Manager App" on page 209).

# Using the NFC feature (Optional)

## Using the Samsung Mobile Print Pro App

You can use it to get an authentication/registration from the **Samsung Mobile Print Pro** app.

### Authentication from the mobile device

- 1 Check that NFC and Wi-Fi Direct enabled features are on your mobile device and Wi-Fi Direct feature is enabled on your printer.
- 2 Open **Samsung Mobile Print Pro** app.



If you do not have **Samsung Mobile Print Pro** installed on your cellphone, go to the application store (Samsung Apps, Play Store, App Store) on your mobile device, and just search for download the app and try again.

3

Type in the **ID** and **Password**.

Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).

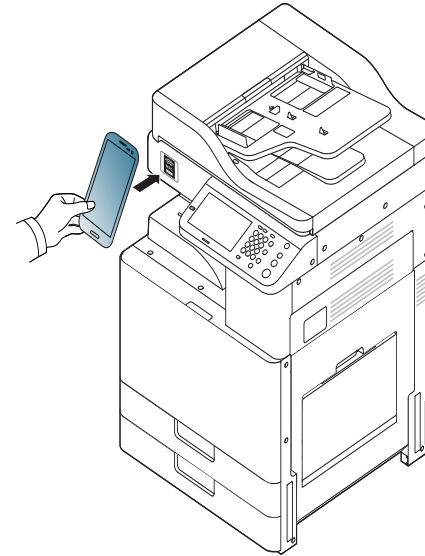


If you want to change the password, see "Security tab" on page 272.

4

Tag your mobile device (usually located on the back of the mobile device) over the NFC tag (NFC) on your printer.

Wait few seconds for the mobile device to connect to the printer.




For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.

# Using the NFC feature (Optional)

## Registration from the mobile device

1 Check that NFC and Wi-Fi Direct enabled features are on your mobile device and Wi-Fi Direct feature is enabled on your printer.

2 Open **Samsung Mobile Print Pro** app.

 If you do not have **Samsung Mobile Print Pro** installed on your cellphone, go to the application store (Samsung Apps, Play Store) on your mobile device, and just search for download the app and try again.

3 Press the  icon on the **Samsung Mobile Print Pro** screen.


4 Select **On** from the **Phone login set as default** menu.

5 Mobile device ID appears on the **Samsung Mobile Print Pro** screen.  
Press **Registration**.

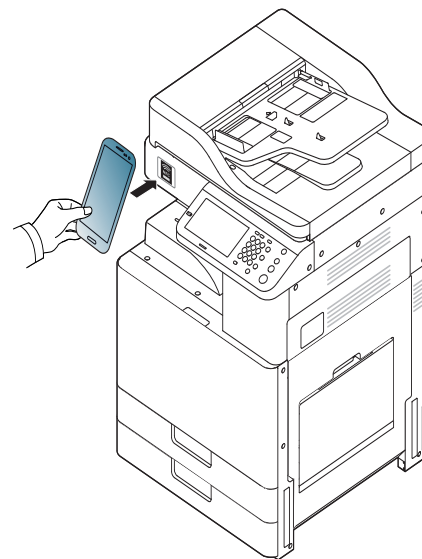
6 Type in the **ID**, **Password**, **Domain**, and **Passcode**, then click **OK**.  
Use the same admin ID, Password, Domain as when logging in from the machine (see "Log-in" on page 243).



- If you want to change the password, see "Security tab" on page 272.
- **Passcode** is for when the administrator chooses **Two-Factor Authentication** method. You need to enter a passcode for authentication. Password and passcode should be different. You can select **Two-Factor Authentication** from the SyncThru™ Web Service, select **Security** > **User Access Control** > **Authentication** > **Authentication Method** > **Options** button > **Login Method** > **Two-Factor Authentication**.

7 Tag your mobile device (usually located on the back of the mobile device) over the NFC tag () on your printer.

Wait few seconds for the mobile device to connect to the printer.



# Using the NFC feature (Optional)



For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.

- 8 Registration complete message appears on the printer's touch screen.

## Using the Samsung Mobile Print Manager App

If you have more than one printer and need to set the same settings on each printer, you can easily do it using the **Samsung Mobile Print Manager** app. Touch your cellphone on the NFC tag on your printer to copy the settings and tap on the printer you want to set the setting.



When exporting the data, you can save more than one data. When importing the data, you can select the data from the list and import.

## Exporting(Copying the setting to your mobile device)

- 1 Check that NFC and Wi-Fi Direct enabled features are on your mobile device and Wi-Fi Direct feature is enabled on your printer.
- 2 Open **Samsung Mobile Print Manager** from your mobile device.



If you do not have **Samsung Mobile Print Manager** installed on your cellphone, go to the application store (Samsung Apps, Play Store) on your mobile device, and just search for download the app and try again.

- 3 Press **Export**.

- 4 Type in the **ID** and **Password**.

Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).

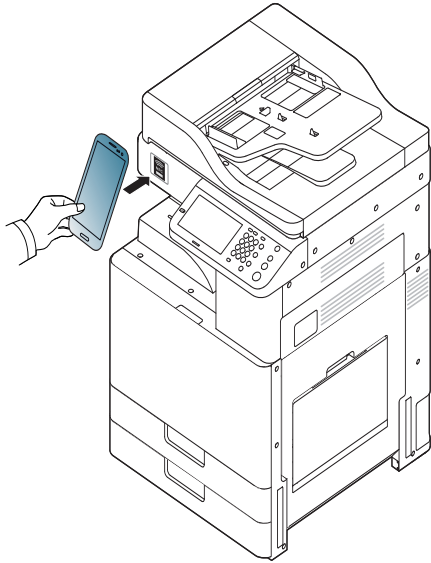


If you want to change the password, see "Security tab" on page 272.

# Using the NFC feature (Optional)

- 5 Tag your mobile device (usually located on the back of the mobile device) over the NFC tag (NFC) on your printer.

Wait few seconds for the mobile device to connect to the printer.



- For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.
- While cloning, the machine is locked.

- 6 Select the settings you want to apply and press **OK**.
- 7 Follow the instruction on the mobile device's screen.

## Importing (Applying the settings to the machine)

- 1 Check that NFC and Wi-Fi Direct enabled features are on your mobile device and Wi-Fi Direct feature is enabled on your printer.

- 2 Open **Samsung Mobile Print Manager** from your mobile device.



If you do not have **Samsung Mobile Print Manager** installed on your cellphone, go to the application store (Samsung Apps, Play Store) on your mobile device, and just search for download the app and try again.

- 3 Press **Import**.

- 4 Type in the **ID** and **Password**.

Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

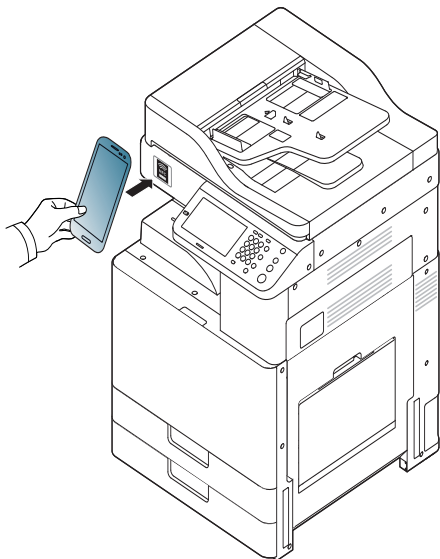
- 5 Select the settings you want to copy.
- 6 Follow the instruction on the mobile device's screen.



# Using the NFC feature (Optional)

- 7 Tag your mobile device (usually located on the back of the mobile device) over the NFC tag (NFC) on your printer.

Wait few seconds for the mobile device to connect to the printer.



- For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.
- While cloning, the machine is locked.

## Wireless Setup

You can copy wireless setting from your phone to your printer by touching your mobile device on the NFC tag on your printer.

- 1 Check that NFC and Wi-Fi Direct enabled features are on your mobile device and Wi-Fi Direct feature is enabled on your printer.

- 2 Open **Samsung Mobile Print Manager** from your mobile device.



If you do not have **Samsung Mobile Print Manager** installed on your cellphone, go to the application store (Samsung Apps, Play Store) on your mobile device, and just search for download the app and try again.

- 3 Mobile device **Samsung Mobile Print Pro** screen appears.  
Press **Wi-Fi Setup**.

- 4 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



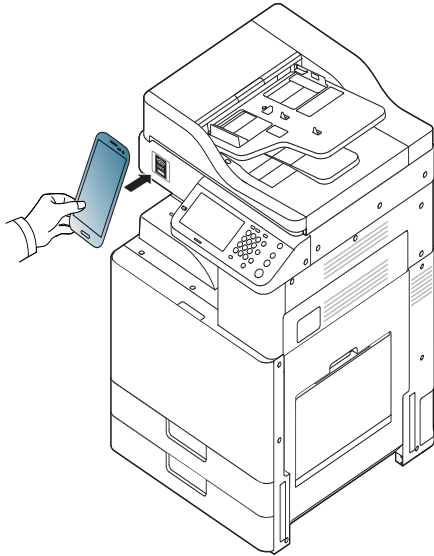
If you want to change the password, see "Security tab" on page 272.

- 5 If the access point (or wireless router) is connected to the connection confirmation window appears, then click **OK**.  
If the access point (or wireless router) not connection, select the desired access point (or wireless router) and click **OK**, then click **OK**.

# Using the NFC feature (Optional)

- 6 Tag your mobile device (usually located on the back of the mobile device) over the NFC tag (NFC) on your printer.

Wait few seconds for the mobile device to connect to the printer.



For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.

- 7 Follow the instruction on the mobile device's screen.

## Using the Samsung Mobile Print App

**Samsung Mobile Print** is a free application that enables users to print, scan(Only users with multi-functional printers), or fax(Only users with multi-functional printers) photos, documents, and web pages directly from your smartphone or tablet.


## Printing

- 1 Check that NFC and Wi-Fi Direct features are enabled on your mobile device and Wi-Fi Direct feature is enabled on your printer.
- 2 Open **Samsung Mobile Print** app.



If you do not have **Samsung Mobile Print** installed on your cellphone, go to the application store (Samsung Apps, Play Store, App Store) on your mobile device, and just search for download the app and try again.

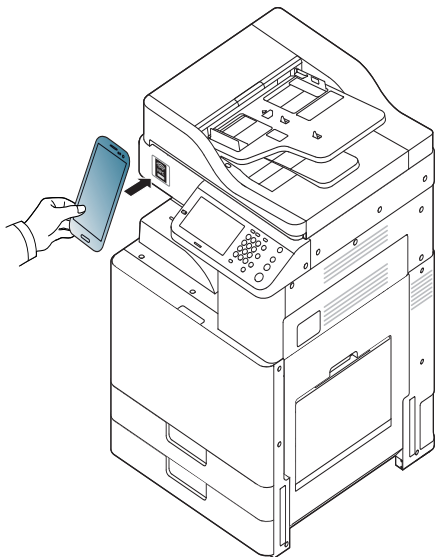
- 3 Select print mode.
- 4 Select the content you want to print.


If necessary, change the print option by pressing the  icon.

# Using the NFC feature (Optional)

- 5 Tag your mobile device (usually located on the back of the mobile device) over the NFC tag (NFC) on your printer.

Wait a few seconds for the mobile device to send a job to the printer.



 For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.

- 6 The printer starts printing.

## Scanning

- 1 Check that NFC and Wi-Fi Direct features are enabled on your mobile device and Wi-Fi Direct feature is enabled on your printer.


- 2 Open **Samsung Mobile Print** app.



If you do not have **Samsung Mobile Print** installed on your cellphone, go to the application store (Samsung Apps, Play Store, App Store) on your mobile device, and just search for download the app and try again.

- 3 Select scan mode.

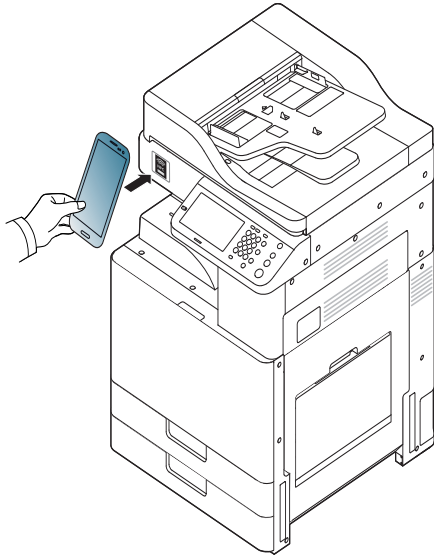
- 4 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 72).


If necessary, change the scan option by pressing the  icon.

# Using the NFC feature (Optional)


- 5 Tag your mobile device (usually located on the back of the mobile device) over the NFC tag (NFC) on your printer.

Wait few seconds for the mobile device to send a job to the printer.



 For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.


- 6 The printer starts scanning the content.  
The scanned data is saved on your mobile device.

 If you want to continue scanning, follow the instruction on the app screen.

## Sending Fax


- 1 Check that NFC and Wi-Fi Direct features are enabled on your mobile device and Wi-Fi Direct feature is enabled on your printer.

- 2 Open **Samsung Mobile Print** app.

 If you do not have **Samsung Mobile Print** installed on your cellphone, go to the application store (Samsung Apps, Play Store, App Store) on your mobile device, and just search for download the app and try again.

- 3 Select fax mode.

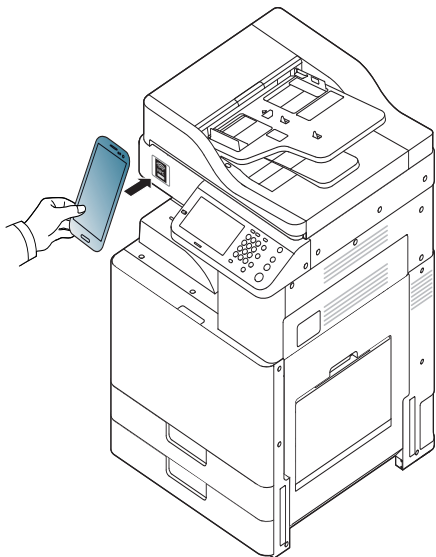
- 4 Select the content you want to send fax.

If necessary, enter the fax number and change the fax option by pressing the  icon.

# Using the NFC feature (Optional)

- 5 Tag your mobile device (usually located on the back of the mobile device) over the NFC tag (NFC) on your printer.

Wait few seconds for the mobile device to send a job to the printer.



For some mobile devices, NFC tag might not be located at the back of the mobile device. Check the location of the NFC antenna on your mobile device before tagging.

- 6 The printer starts faxing the content.

# Supported Mobile Apps

## Available Apps

- **Samsung Mobile Print:** **Samsung Mobile Print** is a free application that enables users to print, scan(Only users with the machine supports scan), or fax(Only users with the machine supports fax) photos, documents, and web pages directly from your smartphone or tablet. **Samsung Mobile Print** is not only compatible with your Android and iOS smart phones but also with your iPod Touch and tablet PC. It connects your mobile device to a network connected Samsung printer or to a wireless printer through a Wi-Fi access point. Installing a new driver or configuring network settings isn't necessary – just simply install the **Samsung Mobile Print** application, and it will automatically detect compatible Samsung printers. Besides printing photos, web pages, and PDFs, scanning is also supported. If you have a Samsung multifunction, scan any document into a JPG, PDF, or PNG format for quick and easy viewing on your mobile device (see "Using the Samsung Mobile Print App" on page 212).
- **Samsung Mobile Print Pro:** Helps users to get an authentication easily. This app provides one way of getting a user authentication using your mobile device (see "Using the Samsung Mobile Print Pro App" on page 207).
- **Samusng Mobile Print Manager:** Enables users to use cloning and wireless setup features using your mobile device (see "Using the Samsung Mobile Print Manager App" on page 209).

## Downloading Apps

To download apps, go to the application store (Play Store, App Store) on your mobile device, and just search for “**Samsung Mobile Print /Samsung Mobile Print Pro/Samusng Mobile Print Manager.**” You can also visit iTunes for Apple devices on your computer.

- **Samsung Mobile Print**
  - **Android:** Search for **Samsung Mobile Print** from Play Store, and then download the app.
  - **iOS:** Search for **Samsung Mobile Print** from App Store, and then download the app.
- **Samsung Mobile Print Pro/Samusng Mobile Print Manager**
  - **Android:** Search for **Samsung Mobile Print Pro** or **Samusng Mobile Print Manager** from Play Store, and then download the app.

## Supported Mobile OS

- **Samsung Mobile Print**
  - Android OS 2.3 or higher
  - iOS 5.0 or higher
- **Samsung Mobile Print Pro/Samusng Mobile Print Manager**
  - NFC and Wi-Fi Direct enabled, supported mobile apps installed mobile device with Android 4.0 or higher.



Only Mopria-certified machines can use the **Mopria** feature. Check the box that your machine came in for the Mopria-certified logo.




**Mopria™** Print Service is a mobile printing solution that enhances the new print functionality on any Android phone or tablet (Android version 4.4 or later). With this service, you can connect and print to any Mopria-certified printer on the same network as your mobile device without additional set-up. Many native Android apps support printing, including Chrome, Gmail, Gallery, Drive and Quickoffice.

## Setting up the machine for Mopria printing

Bonjour(mDNS) and IPP protocols are required on your machine to use the **Mopria** feature. Perform the following steps to enable the **Mopria** feature.

- 1 Ensure that the machine is connected to the network.
- 2 On your computer, open a web browser (Internet Explorer, Safari, or Firefox) and type the IP address of the machine in the address bar. Then, press Enter.  
For example,



3

Click **Login** in the upper right corner of the SyncThru™ Web Service website.

4

Type in the **ID** and **Password**.

Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

5

When the SyncThru™ Web Service window opens, click **Settings** > **Network Settings** > **Standard TCP/IP, LPR, IPP** > **IPP**. Then, select **Enable**.

6

Click **Settings** > **Network Settings** > **mDNS**. Then, select **Enable**.

7

Click **Security** > **System Security** > **Feature Management** > **Mopria**. Then, select **Enable**.

## Setting up Mopria on your mobile device

If you do not have **Mopria Print Service** app installed on your mobile device, open to the app store (Play Store, App Store) on your mobile device, search for, **Mopria Print Service**, and then download and install the app.

- 1 In the **Settings** menu of your Android device, tap **Printing**.



The location of this option may differ depending on your mobile device. If you cannot locate the **Printing** option, refer to the user's manual for your mobile device.

- 2 Under **Print Services**, tap **Mopria Print Service**.
- 3 Tap the **On/Off** slider to enable the **Mopria Print Service**.

## Printing via Mopria

To print via Mopria on an Android device:

- 1 Open the email, photo, web page, or document that you want to print.
- 2 Tap **Print** on the menu in the app.
- 3 Select **your printer**, and then configure the print options.
- 4 Touch **Print** again to print the document.



**To cancel a print job:** Select and delete the document from the print queue in the **Notification Bar**.



# AirPrint



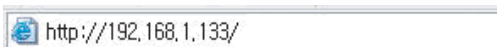
Only AirPrint certified machines can use the AirPrint feature. Check the box your machine came in for the AirPrint certified mark.



**AirPrint** allows you to print directly from iPhone, iPad and iPod touch running the latest version of iOS.

## Setting up AirPrint

Bonjour(mDNS) and IPP protocols are required on your machine to use the **AirPrint** feature. You can enable the **AirPrint** feature by one of the following methods.

- 1 Check whether the machine is connected to the network.
- 2 Start a web browser such as Internet Explorer, Safari, or Firefox and enter your machine's new IP address in the browser window.  
For example,  

- 3 Click **Login** in the upper right corner of the SyncThru™ Web Service website.
- 4 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).




If you want to change the password, see "Security tab" on page 272.


- 5 When the SyncThru™ Web Service window opens, click **Settings** > **Network Settings**.
- 6 Click **AirPrint**.

## Printing via AirPrint

For example, the iPad manual provides these instructions:

- 1 Open your email, photo, web page, or document you want to print.
- 2 Touch the action icon(  ).
- 3 Select **your printer driver name** and option menu to set up.
- 4 Touch **Print** button. Print it out.




**Cancelling print job:** To cancel the printing job or view the print summary, click the print center icon (  ) in multitasking area. You can click cancel in the print center.

# Samsung Cloud Print

Samsung Cloud Print is a free cloud service that allows you to print or scan from your smartphone or tablet to your Samsung printer or MFP. After installing the Samsung Cloud Print app, you can register with the Samsung Cloud Print service just using your mobile number for authentication. No other account login is required, although you can link the app to your Samsung Account if you wish.

Refer to the Samsung website ([www.samsungcloudprint.com](http://www.samsungcloudprint.com)) for more information about Samsung Cloud Print.



If you press the () button from Samsung Cloud Print app, Your mobile device and printer or MFP can be paired, QR code, or by manually entering its Mac address. Once paired, you can print or scan from anywhere and everywhere.

## Registering your Printer to Samsung Cloud server

### Registering from Web Browser



Make sure the printer machine is turned on and connected to a wired or wireless network that has access to the Internet.

- 1 Open Web browser.
- 2 Enter your printer's IP address in the address field and press the Enter key or click **Go**.
- 3 Click **Login** in the upper right corner of the SyncThru™ Web Service website.
- 4 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

- 5 When the **SyncThru™ Web Service** window opens, click **Settings** > **Network Settings** > **Samsung Cloud Print**.



If the **XOA** tab is shown, press **XOA** > **Samusng Cloud Agent** from **SyncThru™ Web Service**.

- 6 Now your printer is registered with Samsung Cloud Print service.

# Samsung Cloud Print

## Using the Samsung Cloud Print



Make sure the printer is turned on and connected to a wired or wireless network that has access to the Internet.


## Registering a printer from an application on mobile device

The following steps are an example of using the **Samsung Cloud Print** app from Android mobile phone.

- 1 Open **Samsung Cloud Print** app.



If you do not have **Samsung Cloud Print** app installed on your cellphone, go to the application store (Samsung Apps, Play Store, App Store) on your mobile device, and just search for download the app and try again.

- 2 Press the () button from Samsung Cloud Print app.
- 3 Your mobile device and printer or MFP can be paired NFC tapping, QR code or by manually entering its Mac address.

## Printing from an application on mobile device

The following steps are an example of using the **Samsung Cloud Print** app from Android mobile phone.

- 1 Open **Samsung Cloud Print** app.



If you do not have **Samsung Cloud Print** app installed on your cellphone, go to the application store (Samsung Apps, Play Store, App Store) on your mobile device, and just search for download the app and try again.

- 2 Tap the option check button of the document that you want to print.
- 3 Set the printing options if you want.
- 4 Tap **Send Job**.

# Samsung Cloud Print


## Scanning and sending to Samsung Cloud Print

You can scan an image and the scanned data will be stored in the **Samsung Cloud Print**.

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 72).
- 2 Press **Samsung Cloud** from the control panel.
- 3 Enter recipient country code and recipient phone number.
- 4 Enter sender information.
- 5 Enter a file name to store the scan data.



You can set the file name from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click **Settings > Machine Settings > Samsung Cloud > File Name**.

- 6 Press the  (**Start**) button to scan and store the file in samsung cloud server.



When the user is not registered in the **Samsung Cloud Print**, a confirmation window will pop up. Select a work in progress or not.

# PrinterOn

Registering your **PrinterOn**-enabled Samsung printer on the **PrinterOn** service allows you to print documents on that printer from anywhere in the world. The **PrinterOn** service also enables you to print directly from the **PrinterOn** Mobile app on your iOS or Android device. After installing the **PrinterOn** Mobile app, you can register your device on the **PrinterOn** service by using your mobile number for authentication.

To use the **PrinterOn** feature, you must register your printer on the **PrinterOn** website ([www.printeron.com](http://www.printeron.com)).

Only administrators can register or configure a printer on the **PrinterOn** service.

This chapter does not explain all the features in the **PrinterOn** service. Instead, it explains how to register a printer on the **PrinterOn** service from the control panel of the machine and the SyncThru™ Web Service.

For more information about the **PrinterOn** service, visit the **PrinterOn** website ([www.printeron.com](http://www.printeron.com)).

## Registering your printer on the PrinterOn service

To register your printer on the **PrinterOn** service, you must activate the **PrinterOn** feature on the machine through the control panel or SyncThru™ Web Service.

### Registering from the control panel



Before you begin this process, make sure that your printer is turned on and can connect to the Internet.

1

Tap **PrinterOn** from the touch screen.

2

When the pop-up window appears, tap **OK**.

Now, your printer is registered on the **PrinterOn** service.

### Registering from Web Browser



Before you begin this process, make sure that your printer is turned on and can connect to the Internet.

# PrinterOn

- 1 On your computer, open a web browser, such as Firefox, Chrome, or Internet Explorer.
- 2 In the address bar of the web browser, type the IP address of your printer.
- 3 When the SyncThru™ Web Service website appears, click **Login**.
- 4 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).
- 5 When the **SyncThru™ Web Service** window opens, click **Settings** > **Network Settings** > **PrinterOn Cloud Print**.



If the **XOA** tab is shown, press **XOA** > **PrinterOn Cloud Print** from **SyncThru™ Web Service**.

- 6 Select **Enable** for the **PrinterOn Cloud Print Protocol** setting.
- 7 Click **Apply**.  
Now, your printer is registered on the **PrinterOn** service.

## Using the PrinterOn Service

For instruction on how to print using the **PrinterOn** service, refer to the **PrinterOn** service website ([www.printeron.com](http://www.printeron.com)).

# Google Cloud Print™

Google Cloud Print™ is a service that allows you to print to a printer using your smart phone, tablet, or any other web-connected devices. Just register your Google account with the printer, and you are ready to use the Google Cloud Print™ service. You can print your document or email with Chrome OS, Chrome browser, or a Gmail™/ Google Docs™ application on your mobile device, so you don't need to install the printer driver on the mobile device. Refer to the Google website (<http://google.com/cloudprint/learn/> or <http://support.google.com/cloudprint>) for more information about Google Cloud Print™.

## Registering your Google account to the printer

### Registering from the Chrome Browser



- Make sure the printer machine is turned on and connected to a wired or wireless network that has access to the Internet.
- You should create your Google account in the advance.

- 1 Open the Chrome browser.
- 2 Visit [www.google.com](http://www.google.com).
- 3 Sign in to the Google website with your Gmail™ address.
- 4 Enter your printer's IP address in the address field and press the Enter key or click **Go**.
- 5 Click **Login** in the upper right corner of the SyncThru™ Web Service website.

- 6 Type in the **ID** and **Password**.

Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If the network environment is using a proxy server, you need to configure the proxy's IP and port number from **Settings > Network Settings > Proxy**. Contact your network service provider or network administrator for more information.

- 7 When the **SyncThru™ Web Service** window opens, click **Settings > Network Settings > Google Cloud Print**.

- 8 Enter your printer's name and description.

- 9 Click **Register**.  
The confirmation pop-up window appears.



If you set the browser to block pop-ups, the confirmation window will not appear. Allow the site to show pop-ups.

- 10 Click **Finish printer registration**.
- 11 Click **Manage your printers**.  
Now your printer is registered with Google Cloud Print™ service.  
Google Cloud Print™-ready devices will appear in the list.

# Google Cloud Print™

## Printing with Google Cloud Print™

The printing procedure varies depending on the application or the device you are using. You can see the application list that supports Google Cloud Print™ service.



Make sure the printer is turned on and connected to a wired or wireless network that has access to the Internet.



## Printing from an application on mobile device

The following steps are an example of using the Google Docs™ app from Android mobile phone.

- 1 Install the Cloud Print application on your mobile device.




If you do not have the application, download it from the application store such as Android Market or App Store.

- 2 Access the Google Docs™ application from your mobile device.
- 3 Tap the option  button of the document that you want to print.
- 4 Tap the send  button.

- 5 Tap the Cloud Print  button.
- 6 Set the printing options if you want.
- 7 Tap **Click here to Print**.

## Printing from the Chrome browser

The following steps are an example of using the Chrome browser.

- 1 Run Chrome.
- 2 Open the document or email that you want to print.
- 3 Click the wrench icon  in the browser's top right corner.
- 4 Click **Print**. A new tab for printing appears.
- 5 Select **Print with Google Cloud Print**.
- 6 Click the **Print** button.

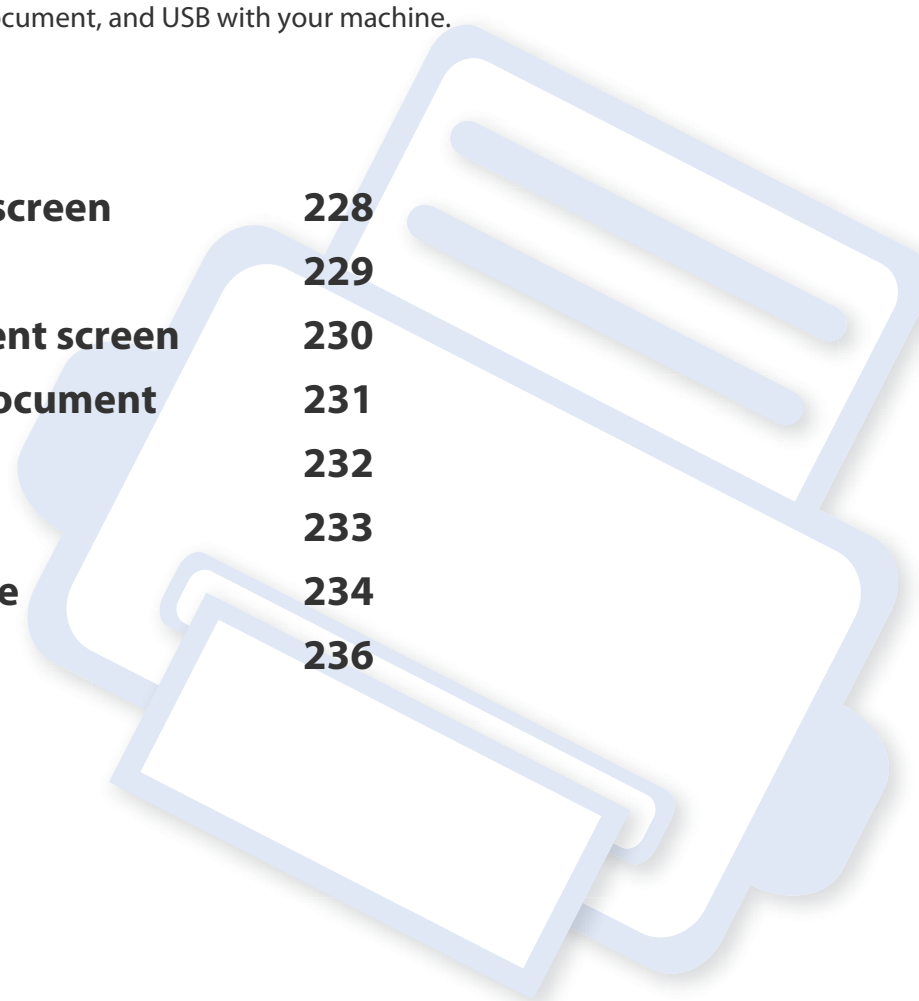




# 11.Using Shared Folder, Stored Document, and USB

This chapter explains how to use Shared Folder, Stored Document, and USB with your machine.

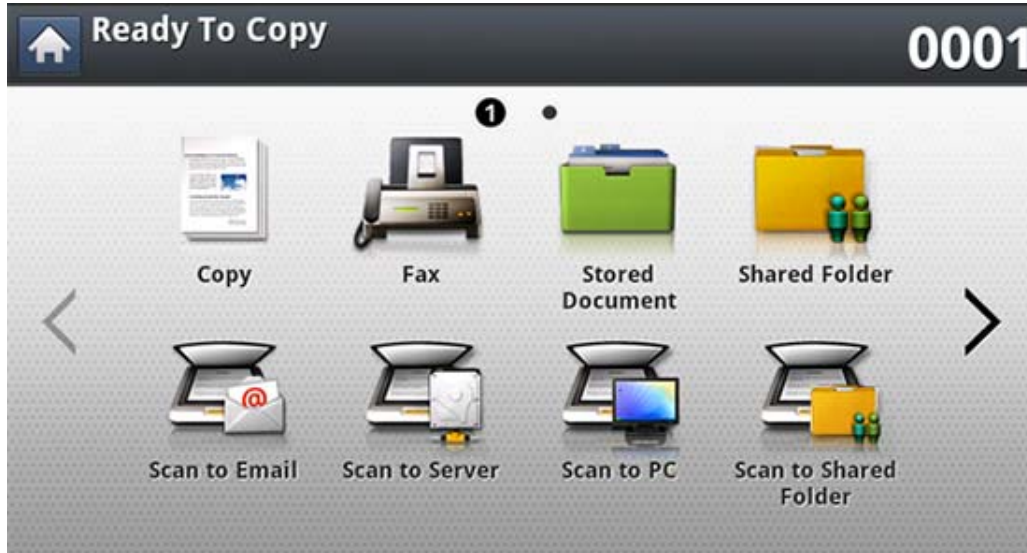
- **Understanding the Shared Folder screen** 228
- **Using the Shared Folder** 229
- **Understanding the Stored Document screen** 230
- **Saving documents in the Stored Document** 231
- **Understanding the USB screen** 232
- **About USB memory device** 233
- **Printing from a USB memory device** 234
- **Scanning to a USB memory device** 236



# Understanding the Shared Folder screen

This feature allows you to use the machine's memory as a shared folder. The advantage of this feature is that you can conveniently use the shared folder through your computer.

To use the **Shared Folder** feature, press **Shared Folder** on the display screen.




- This option is available when the mass storage device (hard disk) installed.
- The administrator can set the ID and password to restrict the user's access and also set the maximum number of simultaneous users.

- **nfsroot:** Create a new folder under nfsroot directory.
- **Rename:** You can rename data stored in the shared folder.
- **Delete:** You can delete data stored in the shared folder.
- **Print:** You can print data stored in the shared folder.

# Using the Shared Folder

You can use the shared folder in the exact same way as a normal computer. Create, rename, and delete the folder or file as a normal Windows folder. You also store scanned data in the shared folder. You can directly print files stored in the shared folder. You can print TIFF, JPEG, and PRN files.


## Creating a shared folder

- 1 Press **Shared Folder** from the display screen.
- 2 Press the  icon in the upper-right corner to create a folder.
- 3 Enter a folder name in the blank field.
- 4 Press **OK**.

## Scanning and sending to a shared folder

Scans and stores scanned output in the shared folder.


- 1 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 2 Press **Scan to Shared Folder** from the display screen.
- 3 Press the name of the scanned data you want to print.
- 4 Press the **Basic** tab.

- 5 Select a folder for storing the scanned image. If you do not select a folder, the scanned image is stored in root directory.
- 6 Press the **File Name** input area. The pop-up keyboard appears.
- 7 Enter a file name to store the scan data.
- 8 Set the scan features in the **Advanced**, **Image**, or **Output** tabs, if necessary.
- 9 Press the  (**Start**) button to scan and store the file.  
If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.

## Printing from shared folder



You can also delete, rename from shared folder.

- 1 Press **Shared Folder** from the display screen.
- 2 Press the name of the scanned data you want to print.
- 3 Press **Print**.
- 4 If you want to customize the print settings including color mode, duplex, and more from the display screen.
- 5 Press  (**Start**) from the control panel to begin printing.

# Understanding the Stored Document screen

You can store documents sent from computers in the **Stored Document**. The **Stored Document** is located on your machine's mass storage device (hard disk), which means the documents are stored on the mass storage device (hard disk). You can create a password for a certain Stored Document, so unauthorized users cannot access it.



If important data is stored in the **Stored Document**, we recommend you to backup the data regularly. Samsung disclaims all responsibility for damage or loss of data caused by misuse or failure of the machine.

To use the **Stored Document** feature, press **Stored Document** on the display screen.



**Stored Document** allows you to store the scanned data on the mass storage device (hard disk) in your machine. The stored data can be sent to different destinations like **Fax**, **Email**, **Server** or **USB**.

- **Public:** All users can access the files.
- **Private:** Set up a password to prevent unauthorized persons from accessing.

# Saving documents in the Stored Document

When you use a printing device in an office, school or other public place, you can protect your personal documents or confidential information by using the secure printing feature.

- 1 Press **Stored Document** on the main screen.
- 2 Press **Public** or **Private** tab, then you can see the saved files.



If there is no file, you can save files from your PC (see "Print Mode" on page 103).

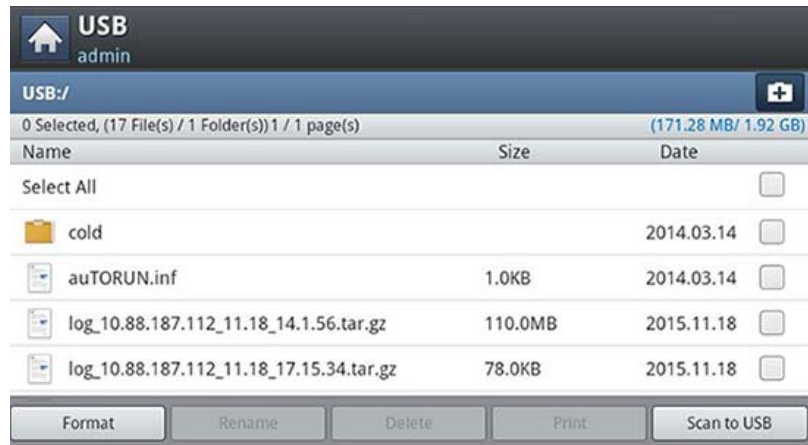
- 3 You can rename, delete or print files.
- 4 Select the document to print.
- 5 Enter the password that you set from the printer driver.
- 6 Print or delete the document.

# Understanding the USB screen

To use the USB feature, press **USB** on the display screen.



If you want to use this feature, you need to insert a USB memory device into the USB memory port on your machine.



- **USB Display:** Displays information of the folder or file.
- **Format:** Formats the USB memory device.
- **Rename:** Changes the name of the selected folder or file.
- **Delete:** Deletes the selected folder or file.
- **Print:** You can directly print files stored on a USB memory device. You can print TIFF, JPEG, PDF, PRN and XPS files (see "Printing from a USB memory device" on page 234).
- **Scan to USB:** Sends to **Scan to USB** (see "Scanning to a USB memory device" on page 236).

# About USB memory device

USB memory devices are available with a variety of memory capacities to give you more room for storing documents, presentations, music and videos, high resolution photographs, or whatever other files you want to store or move.

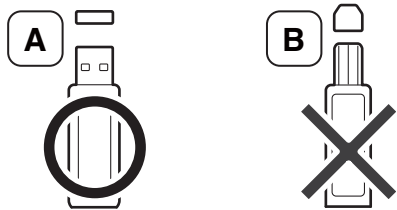
You can do the following on your machine using a USB memory device:

- Scan documents and save them on a USB memory device.
- Print data stored on a USB memory device.
- Format the USB memory device.

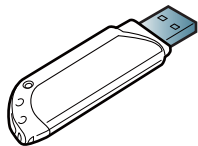
Your machine supports USB memory devices with FAT16/FAT32 and sector size of 512 bytes.

Check your USB memory device's file system from your dealer.

You must use only an authorized USB memory device with an A plug type connector.

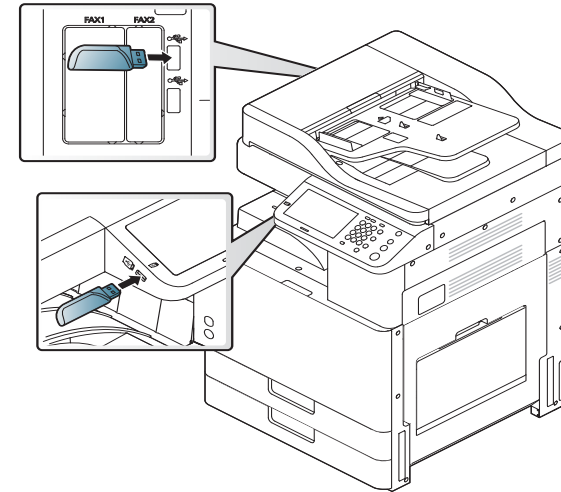


Use only a USB memory device with metal-shielded connector.



Only use a USB memory device that has obtained compatibility certification; otherwise, the machine might not recognize it.

Insert a USB memory device into the USB memory port on your machine.



- Do not remove the USB memory device while it is in use. The machine warranty does not cover damage caused by a user's misuse.
- If your USB memory device has certain features, such as security settings and password settings, your machine may not automatically detect it. For details about these features, see the USB memory device's User's Guide.

# Printing from a USB memory device

You can directly print files stored on a USB memory device. You can print TIFF, JPEG, and PRN files. You can select 50 files and print selected the files at once.

USB print option supported file types:

- **PRN:** Only files created by provided driver with your machine are compatible. PRN files can be created by selecting the **Print to file** check box when you print a document. The document will be saved as a PRN file, rather than printed on paper. Only PRN files created in this fashion can be printed directly from USB memory device (see "Printing to a file (PRN)" on page 117).
- **TIFF:** TIFF 6.0 Baseline
- **JPEG:** JPEG Baseline
- **PDF:** PDF 1.7 and below
- **XPS:** Used to print files in XPS format.



In case of 8-bit CMYK JPEG files, the job could be cancelled.

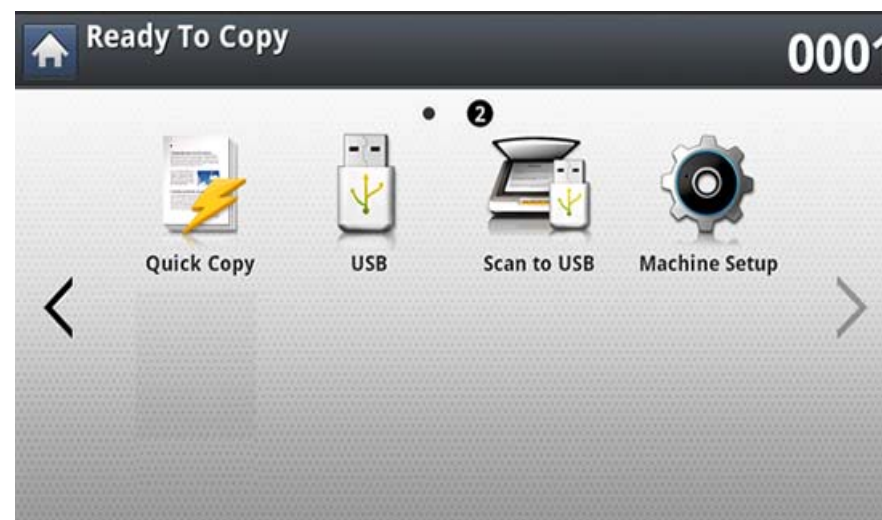
To print a document from a USB memory device:

- 1 Insert a USB memory device into the USB memory port on your machine. Your machine automatically detects the device and reads data stored on it (see "About USB memory device" on page 233).



- The machine cannot detect an unformatted USB memory device. Format, and then reinsert the USB memory device into the USB memory port on your machine.
- The machine can not detect the USB memory device when the machine is in power save mode. Wait until the machine returns to ready mode, and then reinsert the USB memory device into the USB memory port on your machine.

- 2 Press **USB** from the display screen.





# Printing from a USB memory device

- 3** The machine shows all the files in the USB memory device.

Select the file you want to print. You can also select multiple files if you want to print multiple files.



- If the file is in a folder, press the folder name. Then press **Select**.
- If the PDF file you selected is secured with a password, you have to know the password for printing. Enter the password when the machine requires the secure password. If you do not know the password, the print job will be cancelled.


- 4** Press **Print**.


- 5** Press the appropriate option.



Some menus may not appear on the display screen.

- **Copies:** Selects the number of copies.
- **Color Mode** (X322x/ X328x series only): Selects the color mode of copies.
- **Duplex:** Selects the machine to print copies on both sides of the paper.
- **Auto fit:** Allows you to scale your print job to the selected paper size in the tray regardless of the document size. Select a tray, and press **On**.
- **Paper Source:** Selects a tray that contains the paper to be printed.
- **Output:** Sets the machine's various output options such as copy output option.

- 6** Press  (**Start**) button to print the file.

- 7** Press  (**Back**) to go back to the previous screen.

- 8** After printing is completed, you can remove the USB memory device from the machine.

# Scanning to a USB memory device

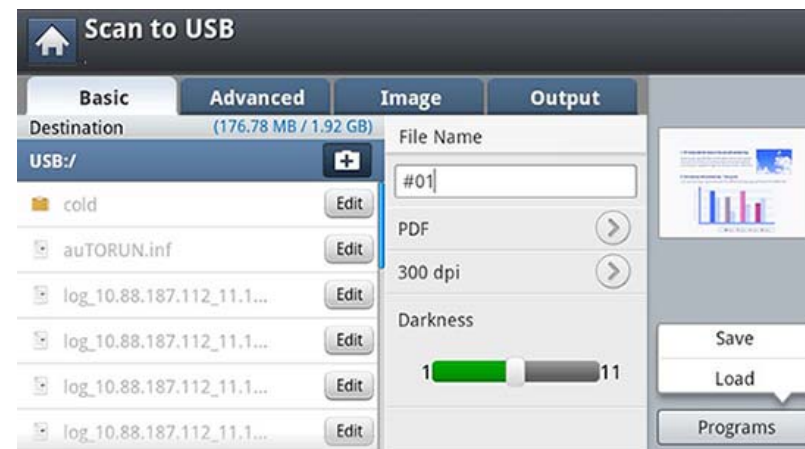


- The machine cannot detect the unformatted USB memory device. Format and then reinsert the USB memory device into the USB memory port on your machine.
- The machine could not detect the USB memory device when the machine is in power save mode. Wait until the machine returns to ready mode, and then reinsert the USB memory device into the USB memory port on your machine.

- 1 Insert a USB memory device into the USB memory port on your machine.
- 2 Place the originals face up in the RADF or place a single original face down on the scanner glass and close the RADF (see "Loading originals" on page 72).
- 3 Press **Scan to USB** from the display screen.



- 4 Press the **Basic** tab.



- 5 Select a folder for storing the scanned image. If you do not select a folder, the scanned image is stored in root directory.
- 6 Press the **File Name** input area. The pop-up keyboard appears.
- 7 Enter a file name to store the scan data. Press **Done**.
- 8 Set the **File format**, **Resolution**, and **Darkness**.
- 9 Set the scan features in the **Advanced**, **Image**, or **Output** tabs, if necessary (see "Changing the scan feature settings" on page 162).
- 10 Press the ⏻ (**Start**) button to scan and store the file.  
If an original is placed on the scanner glass, the machine shows the window asking if you want to place another page. Load another original and press **Yes**. When you finish, press **No** on this window.
- 11 After scanning is complete, you can remove the USB memory device from the machine.



# 12.Menu Overview and Advanced Features

This chapter shows an overview of menus provided by your machine and explains the Machine Setup menu in detail. The Machine Setup menu provides various options for administrators to set in order to use the machine to its full capabilities. Read this chapter carefully to understand the diverse features your machine provides.



- This administrator's guide mainly describes features administrators would often use and settings to set before using the machine.
- For some options, you need to contact your local service provider to set the settings.
- Some menus may not appear on the display screen depending on the settings or models. If so, it is not applicable to your machine.

This chapter includes:

- **Menu overview**
- **Machine setup**

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# Menu overview

Your machine is equipped with various menus that will be useful for both users and administrators. With the menus, administrators can set the settings for the machine or use the various features provided. You can access the menus by pressing the display screen on the control panel.

The following table shows the menus provided by your machine. Use the following table to view the menu structure. The menu column shows the main menu and the option column shows its submenus.



Some menus may not appear on the display screen depending on the settings or models. If so, it is not applicable to your machine.

# Menu overview

<b>USB<sup>a</sup></b> (see "Understanding the USB screen" on page 232)	<b>Copy</b> (see "Copying" on page 123)			<b>Quick Copy</b> (see "Quick copying" on page 129)	<b>Fax</b> (see "Faxing (Optional)" on page 171)
<b>Format</b>	<b>Basic</b>	<b>Advanced</b>	<b>Image</b>	<b>Copies</b>	<b>Basic</b>
<b>Rename</b>	<b>Paper Source</b>	<b>Original Size</b>	<b>Original Type</b>	<b>Paper Source</b>	<b>Direct Input</b>
<b>Delete</b>	<b>Reduce/Enlarge</b>	<b>Original Orientation</b>	<b>Adjust Background</b>	<b>Reduce/Enlarge</b>	<b>Resolution</b>
<b>Print</b>	<b>Duplex</b>	<b>ID Copy</b>	<b>Erase Backside Image</b>	<b>Duplex / N-Up</b>	<b>Darkness</b>
<b>Scan to USB</b>	<b>Color Mode</b>	<b>N-Up</b>	<b>Erase Edge</b>	<b>Output<sup>b</sup></b>	<b>Address Book</b>
	<b>Output</b>	<b>Booklet</b>		<b>Color Mode<sup>c</sup></b>	<b>Pause</b>
	<b>Darkness</b>	<b>Book Copy</b>		<b>Original Orientation</b>	<b>Programs</b>
	<b>Programs</b>	<b>Watermark</b>		<b>Darkness</b>	<b>Advanced</b>
		<b>Stamp</b>			<b>Original Size</b>
		<b>Build Job</b>			<b>Duplex</b>
					<b>Original Orientation</b>
					<b>Delay Send</b>
					<b>Build Job</b>
					<b>Image</b>
					<b>Original Type</b>

a. This option is available when the USB memory inserted.

b. Some menus are available when the optional finisher installed.

c. X322x/ X328x series only.

# Menu overview

Scan to Email (see "Scanning and sending through email" on page 146)		Scan to PC (see "Scanning and sending to your computer" on page 158)		Scan to Server (see "Scanning and sending via SMB/FTP" on page 152)		Scan to Samsung Cloud (see "Scanning and sending to Samsung Cloud Print" on page 222)	
Basic	Image	Computers	Output	Basic	Image	Basic	Image
Send to Me	Original Type	Basic	Quality	File Name	Original Type	Recipient	Original Type
File Name	Color Mode	Destination	File Format	File Format	Color Mode	Phone number	Color Mode
File Format	Adjust	Darkness		Resolution	Adjust	Sender	Adjust
Resolution	Background	Resolution		Darkness	Background	Information	Background
Darkness	Erase Backside	Advanced		Address Book	Erase Backside	File Name	Erase Backside
Address Book	Image	Duplex		Programs	Image	Resolution	Image
Programs	Scan to Edge	Original Size			Scan to Edge	Darkness	Scan to Edge
Advanced	Output	Original		Advanced	Output	Advanced	Output
Email Settings	Quality	Orientation		Duplex	Quality	Duplex	Quality
Duplex	File Format	Build Job		Original Size	File Format	Original Size	
Original Size		Image		Original		Original	
Original		Original Type		Orientation		Orientation	
Orientation		Color Mode		Build Job		Build Job	
Build Job		Adjust					
		Background					
		Erase Backside					
		Image					
		Scan to Edge					

# Menu overview

Scan to USB <sup>a</sup> (see "Scanning to a USB memory device" on page 236)		Scan to Shared Folder <sup>b</sup> (see "Scanning and sending to USB /shared folder" on page 160)		Stored Document (see "Understanding the Stored Document screen" on page 230)	Shared Folder <sup>b</sup> (see "Understanding the Shared Folder screen" on page 228)
Basic	Image	Basic	Image	Public	Rename
Edit	Original Type	Destination	Original Type	Private	Delete
File Name	Color Mode	File Name	Color Mode		Print
File Format	Adjust Background	File Format	Adjust Background		
Resolution	Erase Backside Image	Resolution	Erase Backside Image		
Darkness	Scan to Edge	Darkness	Scan to Edge		
Programs	Output	Advanced	Scan to Edge		
Advanced	Quality	Duplex	Output		
Duplex	File Format	Original Size	Quality		
Original Size	Filing Policy	Original Orientation	File Format		
Original Orientation		Build Job	Filing Policy		
Build Job					

a. This option is available when the USB memory inserted.

b. This option is available when the mass storage device (hard disk) installed.

# Menu overview

Machine Setup				
If you have selected Security > Authentication, you need to log-in as an administrator (see "Security" on page 263).				
<b>Machine Details</b> H/W Configuration Software Versions Capabilities QR Code <b>Tray Settings</b> Name Paper Size Paper Type Settings <b>Eco Settings</b> Default Eco Mode Eco Features Configuration <b>Application Settings</b> Copy Settings Fax Settings Scan to Email Settings Scan to Server Settings Scan to USB Settings Scan to Samsung Cloud Settings Scan to Shared Folder Settings Address Book	<b>Initial Settings</b> <b>Print Settings</b> General Skip Blank Pages Emulation Paper Source Layout Orientation Duplex No. Of Copies Margin <b>Network Settings</b> TCP/IP Samsung Cloud Print PrinterOn SNMPv1/v2 SNTP UPnP(SSDP) mDNS SetIP Print SLP Network Filtering HTTP	<b>Wi-Fi<sup>a</sup></b> Wi-Fi On/OFF Wi-Fi Settings WPS Wi-Fi Direct Wi-Fi Signal Clear Wi-Fi Settings <b>NFC<sup>a</sup></b> Clear Setting <b>Security</b> Image Overwrite <sup>b</sup> Authentication IPSec 802.1x Accounting HTTPS <b>Others</b> Supplies Life Contact Information Report Application Management Language	<b>General Settings</b> Date and Time Power Saver Timers Altitude Adjustment Default Paper Size PDF PDF Format Compact <b>Supplies Management</b> Imaging Unit Reorder Notification Toner Cartridge Reorder Notification Toner Save <b>Sound</b> Key Sound Alarm Sound Fax Sound <b>Measurements</b> Image Management Auto Color Registration <sup>c</sup> Color Simulation <sup>c</sup> Custom Color Tone Adjustment	<b>Machine Test</b> Print Adjustment Home Setting Default Home Screen Home Window Priority Home Window Background Out of Staple <sup>d</sup> Continue Job Hold Job Stamp Job Progress Window Job Rescheduling Auto Original Detection Failure Smart Duplex Logout Confirmation Show error animation immediately Humidity

a. This option is available when the optional Wireless/NFC kit installed.

b. This option is available when the mass storage device (hard disk) installed.


c. X322x/ X328x series only.

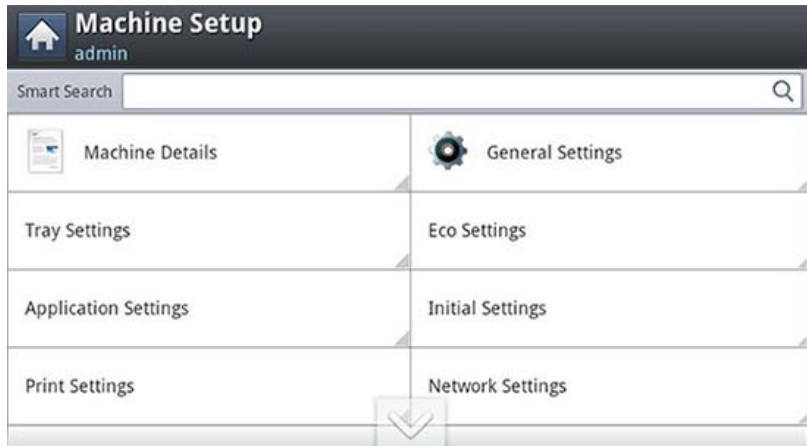
d. This option is available when the optional finisher installed.



# Machine setup



- Some options are only available to the administrator depending on the authentication settings selected (see "Security" on page 263).
- Press the  (**Back**) button if you want to return to the previous screen.



## Log-in

Depending on the authentication settings you selected, you may need to log-in as an administrator to access some options under **Machine Setup** menu (see "Security" on page 263).

- 1 Press **Machine Setup** from the display screen.
- 2 Select the option you want. If the option is available for only the administrator, the following screen appears.

Enter the **ID**, **Password**, and **Domain** using the pop-up keyboard which appears when you press each field.




- Enter the ID and password you first set when you turned on the machine: **Initial Settings** (see "Initial Settings" on page 261).
- The default **ID** is **admin**.
- You can also use the **Recent Users** button to find the recently used ID and **Domain List** button to find the domain from the list stored in the machine.
- When you log-in, you can see the ID of the logged in user on the display.

- 3 Press **OK**.

# Machine setup

## Machine Details

You can check the detailed machine information. Check the status of installed hardware and software versions to help you maintain the machine. You can download the latest software from the Samsung website.

- 1 Press **Machine Setup** > **Machine Details** from the display screen.
- 2 Press the option you want.
  - **H/W Configuration:** Shows the status of installed hardware including optional parts.
  - **Software Versions:** Shows the software versions of the systems installed.
  - **Capabilities:** Shows the capabilities of the hardware.
  - **QR Code:** You can scan the QR code on the screen with your smartphone or tablet to see information about the printer. You can also use the QR code to register the printer in Samsung Cloud Print.
- 3 Press  (**Back**) for return to the previous screen.

# Machine setup

## General Settings




Some menus may differ from your machine depending on its options or models.

Before using the machine, set up the general settings, as follows:


Press **Machine Setup** > **General Settings** from the display screen.

Feature	Description
<b>Date and Time</b> <sup>a</sup>	Allows you to set the date and time. The date and time you set in this option will be used for sending/printing delayed fax/print jobs or will be printed on reports.

Feature	Description
<b>Power Saver</b>	<p>Allows you to reduce energy consumption. If you set this option, the machine goes into power saving mode when not in use.</p> <ul style="list-style-type: none"><li>• <b>Power Save:</b> When you are not using the machine for a while, use this option to save power. The machine conserves more power in <b>Power Save</b> option than in <b>Low Power Save</b> mode.</li><li>• <b>Low Power Save:</b> <b>Low Power Save</b> option allows your machine to save power. When you are not using the machine for a while, some parts of the machine automatically enter <b>Low Power Save</b> option. <b>Low Power Save</b> option conserves less power than <b>Power Save</b> option.</li><li>• <b>Performance Optimization:</b> When this option is <b>On</b>, you can wake up the machine from the power saving mode with the following actions:<ul style="list-style-type: none"><li>- Pressing  (<b>Power/Wakeup</b>) on the control panel.</li><li>- Loading paper in a tray.</li><li>- Opening or closing the door.</li><li>- Pulling a tray out or pushing a tray in.</li><li>- Place the originals in the RADF.</li><li>- Plug in the USB Drive device.</li></ul></li></ul>

# Machine setup

Feature	Description
<b>Timers</b>	<p>When there is no input for a certain period of time, the machine cancels the held job or exits the current menu and goes in to the default settings. You can set the amount of time the machine will wait before it cancels a held job or exits the current menu.</p> <ul style="list-style-type: none"><li>• <b>System Timeout:</b> The machine returns to the Copy menu if there is no input for the given time.</li><li>• <b>Held Job Timeout:</b> When an error occurs while printing and there is no signal from the computer, the machine holds a job for a specific time period before deleting it.</li></ul>
<b>Altitude Adjustment</b>	<p>Allows you to choose the altitude your machine is placed in. Print quality is affected by atmospheric pressure. The atmospheric pressure is determined by the height of the machine above sea level.</p> <ul style="list-style-type: none"><li>• <b>Normal:</b> 0-1,000 m (3,280 ft)</li><li>• <b>High 1:</b> 1,000 m (3,280 ft)-2,000 m (6,561 ft)</li><li>• <b>High 2:</b> 2,000 m (6,561 ft)-3,000m (9,842 ft)</li><li>• <b>High 3:</b> 3,000 m (9,842 ft)-4,000 m (13,123 ft)</li><li>• <b>High 4:</b> 4,000 m (13,123 ft)-5,000 m (16,404 ft)</li></ul>
<b>Default Paper Size</b>	<p>Allows you to choose the default paper size (A4 or Ltr).</p>


Feature	Description
<b>PDF</b>	<p>Allows you to select the PDF format. If you select <b>PDF/A</b>, you can create a PDF file that can be displayed exactly the same way regardless of where the file is opened. and you can use Compact function.</p> <ul style="list-style-type: none"><li>• <b>PDF Format</b><ul style="list-style-type: none"><li>- <b>Standard:</b> Saves the data as a regular PDF.</li><li>- <b>PDF/A:</b> Saves the data as a PDF that has the necessary information to render itself in any environment.</li></ul></li></ul> <div> A PDF/A file must be self-contained: it cannot rely on another application to render fonts, open hyperlinks, or execute scripts, audio files, or video files.</div> <ul style="list-style-type: none"><li>• <b>Compact</b><ul style="list-style-type: none"><li>- <b>On:</b> You can get smaller PDF file size than standard PDF file.</li><li>- <b>Off:</b> You can turn off this function.</li></ul></li></ul>

# Machine setup

Feature	Description
<b>Supplies Management</b>	<p>Allows you to set options for supplies reorder notification. If you set this option, the machine will display a warning message when the supplies are running out. Prepare the supplies in advance.</p> <ul style="list-style-type: none"><li>• <b>Imaging Unit Reorder Notification:</b> Issues a notification when a Imaging unit has the specified lifespan remaining.</li><li>• <b>Toner Cartridge Reorder Notification:</b> Issues a notification when a toner cartridge has the specified lifespan remaining.</li><li>• <b>Toner Save:</b> Activating this mode extends the life of your toner cartridge and reduces your cost per page beyond what one would experience in the normal mode, but it reduces print quality.</li></ul>

Feature	Description
<b>Sound</b>	<p>Allows you to set the volume for button sound, notice alarm, and sounds occurring during fax job. You can test the volume right after you set the level.</p> <p>Using the Quiet/Loud buttons select the desired volume and press the <b>Test</b> button to test the volume.</p> <ul style="list-style-type: none"><li>• <b>Key Sound:</b> Allows you to adjust the sound volume for when pressing the button</li><li>• <b>Fax Sound:</b> Allows you to adjust the sound volume occurring during a fax job. This option has other sub-options.</li><li>• <b>Alarm Sound:</b> Allows you to adjust the sound volume for when notice alarm.</li></ul>
<b>Measurements</b>	<p>Allows you to choose the measuring unit (mm or inch) and set the numeric separation (comma or period) for thousands separator.</p>

# Machine setup

Feature	Description
<b>Machine Test</b>	<ul style="list-style-type: none"><li>• <b>Print Adjustment:</b> Allows you to adjust the print area. When images are printed off the page or shifted, adjust the print area.<ol style="list-style-type: none"><li>1 Press <b>Print Adjustment</b> from the display screen.</li><li>2 Press <b>Paper Source</b> and select the tray to supply the paper from.</li><li>3 Press <b>Paper Size</b> and select the paper size to use.</li><li>4 Press <b>Print</b>. The adjustment pattern (chart) is printed.</li><li>5 Press <b>Next</b> and follow the instruction on the screen.</li></ol></li></ul> <div> The <b>Next</b> button is enabled after you press <b>Print</b>.</div>

Feature	Description
<b>Home Setting</b>	<p>Allows you to choose the menu order of the Home window.</p> <ul style="list-style-type: none"><li>• <b>Home Window:</b> You can select the menus to be appeared on the Home screen. Select the menu and press <b>Enable</b> and <b>OK</b>.</li><li>• <b>Priority :</b> You can select the order of the home window menus. Select the <b>Application</b> you want to move up/down and press the <b>Up/Down</b> buttons.</li><li>• <b>Home Window Background :</b> You can select the order of the home window background.</li><li>• <b>Default Home Screen:</b> The default settings are used unless they are changed by using the Home window.</li></ul>
<b>Stamp</b>	<p>Allows you to apply the stamp feature, prints the time and date, IP address, or user ID, on the copy output.</p>
<b>Job Progress Window</b>	<p>Allows you to show job progress in display.</p>
<b>Job Rescheduling</b>	<p><b>Job Rescheduling</b> allows the machine to proceed to the next job when the current job pauses due to a paper mismatch or paper empty error.</p>
<b>Image Management</b>	<p>Allows you to manage the color settings including copy darkness, and print density.</p>

# Machine setup

Feature	Description
<b>Out of Staple<sup>b</sup></b>	Determines what the machine does when the staple cartridge is empty. <ul style="list-style-type: none"><li>• <b>Continue Job:</b> Continues to process the job even if there are no staples.</li><li>• <b>Hold Job:</b> Stops processing the job. The job resumes after you have refilled the staple cartridge.</li></ul>
<b>Auto Original Detection Failure</b>	Determines what the machine does when it fails to automatically detect the size of the original. <ul style="list-style-type: none"><li>• <b>Default Paper Size:</b> Copies documents in the default paper size (A4 or Ltr).</li><li>• <b>Selected Paper Size:</b> Copies documents on the paper in the selected tray. The machine automatically detects the available trays and selects a tray based on the tray priority. However, you can also manually select the tray.</li></ul>
<b>Smart Duplex</b>	Uses simplex mode when printing only one original page or a blank page although the duplex option is enabled.
<b>Logout Confirmation</b>	Determines whether to use the confirmation pop-up when you log out.
<b>Show error animation immediately</b>	Determines whether to show the helpful animation for solving errors when one occurs.
<b>Humidity</b>	Optimizes print quality according to the humidity in the environment.

a. May only be available for the administrator depending on the authentication settings selected (see "Security" on page 263).

b. X328x/ K330x series only. This option appears only when the finisher option is installed.

## Other settings



Some menus may differ from your machine depending on its options or models.

Press **Machine Setup** from the display screen.

OR

Press **Machine Setup** > **Others** from the display screen.

Option	Description
<b>Application Settings</b>	Allows you to set the default settings for some features (see "Application settings" on page 252).
<b>Tray Settings</b>	Allows you to check the current tray settings and change the settings if necessary (see "Tray settings" on page 259).
<b>Eco Settings<sup>a</sup></b>	Allows you to set the Eco mode as a default and change settings for Eco mode. Using Eco mode can save printing resources (see "Eco Settings" on page 260).
<b>Initial Settings<sup>a</sup></b>	Allows you to set the basic settings needed to be set before using the machine (see "Initial Settings" on page 261).

# Machine setup


Option	Description
<b>Print Settings</b>	Allows you to set the default print settings (see "Print Settings" on page 262).
<b>Network Settings<sup>a</sup></b>	Allows you to set the network related settings (see "Network Settings" on page 262).
<b>Language</b>	Allows you to select the language that appears on the display screen.
<b>Security<sup>a</sup></b>	Allows you to set up the security related settings (see "Security" on page 263).
<b>Others</b>	<p>Allows you to set up the supplies life.</p> <ul style="list-style-type: none"><li>• <b>Supplies Life:</b> Shows the remaining percentage of each supply. If you experience frequent paper jams or printing problems, check the Supplies Life screen. If necessary, replace the corresponding parts. This menu could help you forecast when to replace the toner cartridge or other replaceable supplies.</li><li>• <b>Contact information:</b> Shows the contact information.</li><li>• <b>Report:</b> Allows you to print the report related to system, fax, email sent, and font.</li><li>• <b>Application management:</b> Allows you to enable/disable the applications.</li></ul>

Option	Description
<b>Report</b>	<p>Shows the list of reports you can print.</p> <ul style="list-style-type: none"><li>• <b>System</b><ul style="list-style-type: none"><li>- <b>Configuration:</b> Print to see the machine configuration information.</li><li>- <b>Supplies information:</b> Print to check remaining percentage of each supply.</li><li>- <b>Usage Counter:</b> Print to check the count of the jobs performed. Print usage, scan usage, and fax usage information are included.</li><li>- <b>Demo Page:</b> Print demo page to check if the machine is working properly.</li><li>- <b>Error Information:</b> Print to check what errors have occurred in the machine. Error types and counts are included.</li><li>- <b>Network Configuration:</b> Print to see the network configuration information.</li></ul></li><li>• <b>Fax</b><ul style="list-style-type: none"><li>- <b>Fax Send Confirmation:</b> You can set the machine to print a report whether a fax transmission or reception was successfully completed or not.</li><li>- <b>Fax Received:</b> Print to check the list of faxes received.</li><li>- <b>Fax sent:</b> Print to check the list of faxes sent.</li><li>- <b>Fax Scheduled Jobs:</b> Print to check the list of scheduled fax jobs.</li></ul></li><li>• <b>Send</b><ul style="list-style-type: none"><li>- <b>Email Sent:</b> Print to check the transmission state of the <b>Scan to Email</b> job.</li></ul></li><li>• <b>Font</b><ul style="list-style-type: none"><li>- <b>PCL Font List:</b> Print to see the PCL font list.</li><li>- <b>PS Font List:</b> Print to see the PS font list.</li></ul></li></ul>



# Machine setup

Option	Description
<b>Contact Information</b>	<p>Allows you to set the default settings for some features.</p> <ul style="list-style-type: none"><li>• <b>SAMSUNG Support:</b> Check the information of the service center.</li><li>• <b>System Administrator:</b> Check the contact information of the administrator.</li></ul>

Option	Description
<b>Application Management<sup>a</sup></b>	<p>Allows you to manage application and licenses</p> <ul style="list-style-type: none"><li>• Installing an application<ol style="list-style-type: none"><li><b>1</b> Press <b>Machine Setup &gt; Others &gt; Application Management</b> from the display screen.</li><li><b>2</b> Select the <b>Application</b> tab.</li><li><b>3</b> Connect the USB stick (with the downloaded application stored) to the machine. When the USB stick is detected, the <b>Install</b> button will be enabled.</li><li><b>4</b> Click the <b>Install</b> button.</li><li><b>5</b> A pop-up window with list of application appears. Select the application file and press <b>OK</b>.</li><li><b>6</b> A verification message appears. Read the agreement and check <b>I accept the terms of the License Agreement</b> and press <b>OK</b>. Application installation begins.</li></ol></li></ul> <div><ul style="list-style-type: none"><li>• From the list, select the application you want to view in details and press <b>Detail</b>.</li><li>• From the list, select the application you want to uninstall and press <b>Uninstall</b>.</li></ul></div>

a. Available for the administrator depending on the authentication settings selected (see "Security" on page 263).

# Machine setup

## Application settings

### Copy Settings

You can set the default copy options. Set the most frequently used copy settings.




You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click **Settings** > **Machine Settings** > **Copy**.

- 1 Press **Machine Setup** > **Application Settings** > **Copy Settings** from the display screen.
- 2 Select the appropriate option.

Option	Description
Paper Source	You can select the default tray to use when copying.
Reduce/Enlarge	You can reduce or enlarge the original to fit the paper to which you are copying. For example, if the original is A3 and you want it to be copied on A4 sized paper, press <b>70%(A3 -&gt; A4)</b> . If you want to set customized size, select the <b>Custom</b> and select the reduce/enlarge percentage of the original with +,- button.


Option	Description
Duplex	You can select the duplex and binding options.
Color Mode	<p>The color modes allow you to print the output in color or black and white. You can select the following color modes.</p> <ul style="list-style-type: none"><li><b>Auto<sup>a</sup></b>: Select this setting to automatically detect whether the scanned document is in color or black and white, and then select an appropriate color setting.</li><li><b>Full Color<sup>a</sup></b>: Select this setting to print the same as the original image color. Depending on the circumstances and quality of originals, the printout's quality could be different from the sample image's.</li><li><b>B/W</b>: Select this setting to print the copy in black and white, regardless whether the scanned document is in color or in black and white.</li></ul>

# Machine setup

Option	Description
<b>Output</b>	<p>You can select the options for how you want the outputs to be arranged.</p> <div><ul style="list-style-type: none"><li>This feature is available only when the optional finisher is installed.</li><li>Some features are available only when the optional finisher is installed.</li></ul></div> <ul style="list-style-type: none"><li><b>Sort:</b> Select how to sort the output.<ul style="list-style-type: none"><li><b>Collated:</b> The outputs are in sets to match the sequence of originals.</li><li><b>Uncollated:</b> The outputs are sorted into stacks of individual pages.</li></ul></li><li><b>Offset:</b> When printing multiple copies, this option shifts the output position of each set.</li><li><b>Rotate:</b> Stacks the printouts in criss-crossed sets.</li><li><b>Output Tray:</b> This option allows you to specify the tray where to output the printed documents.</li><li><b>Staple:</b> Specify the number of staples to use when binding the document (either 1 or 2 staples).</li><li><b>Punch:</b> Specify the number of holes to punch in the document (either two or three holes). Some punch kits may offer a 4 Hole option instead of the 3 Hole option.</li></ul>
<b>Darkness</b>	You can select the darkness of the copy.
<b>Original Size</b>	You can select the default original's size.

Option	Description
<b>Original Orientation</b>	<p>You can Select the orientation of the originals.</p> <ul style="list-style-type: none"><li><b>Upright Images:</b> Select this setting for an original document loaded with the top toward the back of the machine.</li><li><b>Sideways Images:</b> Select this setting for an original document loaded into the RADF with the top of the original document toward the left side of the machine or an original document placed on the scanner glass with the top of the original document toward the right side of the machine.</li></ul>
<b>Original Type</b>	You can select the type of original you are copying. This will give you a better copy result.
<b>Another Page Confirmation</b>	After the scanning is finished, the <b>Scan More Pages</b> window appears to ask if you want to scan another page.
<b>ID Copy</b>	You can select the ID copy method.
<b>Manual ID Copy Setup</b>	<p>Allows you to customize the manual ID copy template. (see "Setting up Manual ID copy" on page 132).</p> <ul style="list-style-type: none"><li><b>New:</b> Creates a new ID copy template.</li><li><b>Edit:</b> Edits an existing ID copy template.</li><li><b>Delete:</b> Deletes an existing ID copy template.</li></ul>

a. X322x/ X328x series only.

**3** Press  (**Back**) to save the change and return to the previous screen.

# Machine setup

## Fax Settings

You can set the default fax options. Set the most frequently used fax settings.



You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click **Settings** tab > **Machine Settings** > **Fax**.

**1** Press **Machine Setup** > **Application Settings** > **Fax Settings** from the display screen.

**2** Select the appropriate option.




The fax options are different from country to country depending on the International Communications Regulatory. If some of the fax options explained in the instructions have been grayed-out, it means that the grayed-out option is not supported in your communication environment.

Option	Description
<b>Resolution</b>	You can select the scanning resolution value.
<b>Original Size</b>	You can set the default original's size to use.

Option	Description
<b>Duplex</b>	<p>You can select the duplex options.</p> <ul style="list-style-type: none"><li>• <b>1 Sided:</b> For originals that are printed on one side only.</li><li>• <b>2 Sided, Book:</b> For originals that are printed on both sides.</li><li>• <b>2 Sided, Calendar:</b> For originals that are printed on both sides, but the back is rotated 180 degrees.</li></ul>
<b>Original Orientation</b>	<p>You can select the orientation of the originals.</p> <ul style="list-style-type: none"><li>• <b>Upright Images:</b> Select this setting for an original document loaded with the top toward the back of the machine.</li><li>• <b>Sideways Images:</b> Select this setting for an original document loaded into the RADF with the top of the original document toward the left side of the machine or an original document placed on the scanner glass with the top of the original document toward the right side of the machine.</li></ul>
<b>Original Type</b>	<p>You can select the type of original you are copying. This will give you a better copy result.</p>
<b>Darkness</b>	<p>You can select the darkness of the copy.</p>
<b>Machine ID &amp; Fax No.</b>	<p>You can set the machine ID and fax number which will be printed at the top of each page.</p>

# Machine setup

Option	Description
<b>Redial</b>	<p>You can set the machine to re-dial the fax number if the recipient's fax machine is busy or not answering. You can set the number of re-dial attempts and the interval between attempts.</p> <ul style="list-style-type: none"><li>• <b>Redial Term:</b> Select the terms for re-dialing using the +/- button.</li><li>• <b>Redial Times:</b> Select the re-dial time using the +/- button. Selecting 0 for <b>Redial Times</b> means that the machine will not re-dial.</li></ul>
<b>Prefix Dial</b>	<p>You can set the number to be dialed before a number is dialed. Users may set this to access a PABX (e.g., 9) or area code (e.g., 02). Once this number is set, it will automatically appear on the screen when entering a phone/fax number.</p>
<b>ECM Mode</b>	<p>You can set the machine to correct the error. It helps with poor line quality and ensures any faxes you send are properly transmitted to any other error correction mode-equipped fax machines. Sending a fax using error correction mode may take more time.</p>


Option	Description
<b>Receive Mode</b>	<p>You can set <b>Receive Mode</b> and <b>Dial Type</b> options.</p> <ul style="list-style-type: none"><li>• <b>Receive Mode:</b> Select to change the fax receiving mode.<ul style="list-style-type: none"><li>- <b>Telephone:</b> Receives a fax by pressing <b>Fax &gt; On Hook</b> and then  (<b>Start</b>).</li><li>- <b>Fax:</b> Answers an incoming fax call and immediately goes into the fax reception mode.</li><li>- <b>Answering Machine/Fax:</b> Is for when an answering machine is attached to your machine. Your machine answers an incoming call, and the caller can leave a message on the answering machine. If the fax machine senses a fax tone on the line, the machine automatically switches to <b>Fax</b> mode to receive the fax.</li></ul></li></ul>

# Machine setup

Option	Description
<b>Receive Start Code</b>	This feature works best when you are using an extension telephone connected to the EXT socket on the back of your machine. You can receive a fax from someone you are talking to on the extension telephone, without going to the fax machine. When you receive a call on the extension phone and hear fax tones, press the keys *9* on the extension phone. The machine receives the fax. Press the buttons slowly in sequence. If you still hear the fax tone from the remote machine, try pressing *9* once again. *9* is the remote receive code preset at the factory. The first and the last asterisks are fixed, but you can change the middle number to whatever you wish.
<b>Dial Mode</b>	Set the dialing mode to either tone or pulse. This setting may not be available depending on your country.
<b>Ring to Answer</b>	You can set the number of times the machine rings before answering an incoming call.
<b>Toll Save</b>	You can set the machine to send a fax in the toll save time for saving money.

Option	Description
<b>Secure Receive<sup>a</sup></b>	You can set the machine to keep the received faxes in memory so that unauthorized people cannot access them when you are absent. This option restricts printing of received faxes when the machine is unattended. <ul style="list-style-type: none"><li>• <b>Off:</b> Select to not use secure receive.</li><li>• <b>On:</b> Select to use secure receive.</li><li>• <b>Print:</b> Select to print faxes in the memory. You need to log-in as an administrator to print out received faxes in memory.</li></ul>
<b>Received Fax Printing</b>	You can set options for printing received faxes.
<b>Report</b>	You can select the options for the Fax send confirmation, Fax sent/ Fax Received report.
<b>Fax Country Setting</b>	You can select the country as a default. Before you change it, you need to connect telephone line with the machine. When you change the country, ping test will be followed.
<b>Smart Fax Diagnostics</b>	The Smart Fax feature optimizes the settings for your fax line.

a. May only be available for the administrator depending on the authentication settings selected (see "Security" on page 263).

**3** Press  (**Back**) to save the change and return to the previous screen.

# Machine setup

## Scan Settings

You can set the options for scanning to email. The options you set here will be applied when sending the scanned data to e-mail.



You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click **Settings** tab > **Machine Settings** > **Scan**.

**1** Press **Machine Setup** > **Application Settings** > **Scan to Email Settings** from the display screen.

OR

Press **Machine Setup** > **Application Settings** > **Scan to Server Settings** from the display screen.

OR

Press **Machine Setup** > **Application Settings** > **Scan to USB Settings** from the display screen.

OR

Press **Machine Setup** > **Application Settings** > **Scan to Samsung Cloud Settings** from the display screen.


OR

Press **Machine Setup** > **Application Settings** > **Scan to Shared Folder Settings** from the display screen. This menu appears when the mass storage device (hard disk) option is installed.

**2** Set the appropriate options.

Option	Description
<b>Resolution</b>	You can select the scanning resolution value.
<b>Darkness</b>	You can select the degree of darkness of scan outputs.
<b>Duplex</b>	You can select the duplex options. <ul style="list-style-type: none"><li>• <b>1 Sided:</b> Select the binding of the original.</li><li>• <b>2 Sided, Book:</b> Select the binding of the original.</li><li>• <b>2 Sided, Calendar:</b> Select the binding of the original.</li></ul>
<b>Original Size</b>	You can set the default original's size to use.
<b>Original Orientation</b>	You can Select the orientation of the originals. <ul style="list-style-type: none"><li>• <b>Upright Images:</b> Select this setting for an original document loaded with the top toward the back of the machine.</li><li>• <b>Sideways Images:</b> Select this setting for an original document loaded into the RADF with the top of the original document toward the left side of the machine or an original document placed on the scanner glass with the top of the original document toward the right side of the machine.</li></ul>
<b>Original Type</b>	You can select the type of the original you are scanning. This will enhance the scan quality based on the type of the original document being scanned.
<b>Color Mode</b>	You can select the color options of the scan outputs.

# Machine setup

Option	Description
<b>Quality</b>	<p>You can select the quality of the scan outputs.</p> <ul style="list-style-type: none"><li>• <b>Best:</b> Produces a high quality image, and the file size will be large.</li><li>• <b>Normal:</b> Both the image quality and file size will be between <b>Best</b> and <b>Draft</b>.</li><li>• <b>Draft:</b> Produces a low quality image, and the file size will be small.</li></ul>
<b>File Format<sup>a</sup></b>	<p>You can select the file format of the scan outputs.</p> <ul style="list-style-type: none"><li>• <b>JPEG:</b> Scans originals in JPEG format.</li><li>• <b>PDF:</b> Scans originals in PDF format.</li><li>• <b>TIFF:</b> Scans originals in TIFF (Tagged Image File Format).</li><li>• <b>XPS<sup>b</sup>:</b> Scans originals in XPS format. Scans originals in TIFF (Tagged Image File Format).</li></ul> <div> If you want several originals to be scanned as one file, press <b>On</b> in the <b>Multi Page</b> option. This is not available for <b>JPEG</b> format.</div>
<b>Print Confirmation Report<sup>c</sup></b>	<p>You can select an option for Print confirmation report</p> <ul style="list-style-type: none"><li>• <b>Always:</b> Prints the report always.</li><li>• <b>Never:</b> Does not print report.</li><li>• <b>On Errors Only:</b> Print the report only on errors.</li></ul>


Option	Description
<b>Filing Policy<sup>d</sup></b>	<p>You can choose the policy for generating file names before you proceed with the scan job.</p> <ul style="list-style-type: none"><li>• <b>Change Name:</b> The sent file is saved as a different file name that is automatically programmed.</li><li>• <b>Cancel:</b> Does not save the sent file.</li><li>• <b>Overwrite:</b> The sent file overwrite the existing file.</li></ul>

a. **Scan to Samsung Cloud Settings** menu does not support this option.

b. This option appears only when the mass storage device (hard disk) option is installed.

c. **Scan to Email Settings** and **Scan to Server Settings** only.

d. **Scan to USB Settings** and **Scan to Shared Folder Settings** only.

**3** Press  (**Back**) to save the change and return to the previous screen.

## Address Book

This feature allows you to store frequently used phone numbers, fax numbers, and e-mail addresses on the machine's hard drive. When sending a fax, you can use the address book created here. It will save time entering fax numbers and e-mail addresses.




You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click **Address Book**.




# Machine setup

1 Press **Machine Setup** > **Application Settings** > **Address Book** from the display screen.

2 Select the appropriate option.

Option	Description
<b>All</b>	Press this button and select your search. The categories are: <b>All</b> , <b>Individual</b> , <b>Group</b> , <b>Favorite</b> and <b>Email</b> .
	Enter the keyword (eg., the first letter of the name for which you are searching) in the blank field and press this button. The machine starts to search for the address.
<b>Select All</b>	Press checkbox to select all the addresses in the list.
<b>New</b>	Press this button to create a new address.
<b>Edit</b>	Select the address you want to edit and press this button.
<b>Delete</b>	Select the address you want to delete and press this button.

3 Press  (**Back**) to the previous screen.

## Tray settings

This feature allows you to check the current tray settings and change the settings if necessary. There are many options available for setting the tray and paper. Make the best use of the options to fit your needs for trays and paper.



You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click **Settings** tab > **Machine Settings** > **System** > **Input Tray**.

1 Press **Machine Setup** > **Tray Settings** from the display screen.

2 Check the current tray settings. If you do not need to change the setting, go to step 5.

3 Press **Settings** to change the current settings.

4 Press the option you want to change.




If some options are grayed out, it means that the grayed-out option is not supported for your machine or optional parts needed to use the option are not installed.

# Machine setup

Option	Description
<b>Tray [x]<sup>a</sup>/Mp Tray</b>	You can set the paper size and type to use in the each tray. Also, you can activate a tray confirmation message which asks whether or not to set the paper size and type for the just opened tray.
<b>Auto Tray Switch</b>	You can set the machine to automatically switch to the tray with the same sized paper when the tray in use is empty.
<b>Auto Continue</b>	Determine whether or not the machine continues printing when it detects the paper does not match the paper settings.
<b>Paper Substitution</b>	Automatically substitutes the printer driver's paper size to prevent the paper mismatch between Letter and A4. For example, if you have A4 paper in the tray but you set the paper size to Letter in the printer driver, the machine prints on A4 paper and vice versa.
<b>Tray Protection</b>	You can set the tray to be excluded from the Tray priority setting. Select the tray and press the radio button to activate this option.
<b>Tray Priority Setting</b>	You can set the usage priority among trays with the same sized paper. Paper in the tray with the highest priority will be used first. Select the tray and use the <b>Up/Down</b> buttons to set the priority.

a. [tray type] indicates the tray number.


**5** Press  (**Back**) to save changes and return to the previous screen.

## Eco Settings

This feature allows you to set the Eco mode as a default and options related to it. Eco mode is created to set the options that reduce toner and paper usage. For example, one of the options for Eco mode is duplex printing. Instead of printing on two different pieces of paper, Eco mode is designed to print on both sides of one piece of paper(duplex). If you try to print on two different pieces of paper when Eco mode is on, a message asking if you want to disable the Eco mode appears. Follow the instructions below to set the Eco mode options.



You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click the **Settings** tab > **Machine Settings** > **System** > **Eco Settings**.

- 1** Press **Machine Setup** > **Eco Settings** from the display screen.
- 2** Select the appropriate option.
  - **Default Eco Mode:** You can set the Eco mode on as a default. If you set this mode on, users will need to press the Eco button on the control panel to turn it off. However, if you (administrator) set the password, users need to enter the password in order to turn this mode off. Once this feature is on, you can see the  symbol next to the options set with eco mode.
    - **On:** Set the Eco mode on.
    - **Off:** Set the Eco mode off.


# Machine setup

- **On-Forced:** Set the Eco mode on with password. If a user wants to turn the Eco mode off, the user needs to enter the password.



If you set this mode to off, the Eco mode print job from the driver will not be calculated as a Eco mode nor will the Eco mode LED on the control be on.

- **Eco Features Configuration:** You can set the default options for Eco mode.
  - **Factory Default:** You can keep the default settings.
  - **Custom Settings:** You can set printing from copy and PC driver print settings related settings. The settings you set here will be applied to all copy print and PC driver print jobs sent to the machine, unless the user disables Eco mode.

- 3 Press **OK** to save the change or  (**Back**) to return to the previous screen.

## Initial Settings

You can change the initial settings when you first turn the machine on.

- 1 Press **Machine Setup > Initial Settings** from the display screen.
- 2 Press the language to use on the display screen and then press **Next**.
- 3 Enter the password to use and then press **Next**. Re-enter the password to confirm it, then press **Done > Next**.

- 4 Set the time on the machine. Then press **Next**.
- 5 Remove the existing device name and enter the device name you want to use and then press **OK**. Then press **Next**. If necessary, enter the location of the machine in the **Location** field. If necessary, enter the information in the Administrator field for the person to contact when any problem occurs on the machine.
- 6 When Connected appears after pressing the **Test** button, press **Next**. If **Not connected** appears, make sure that the machine is connected to the network then verify the LAN connection again.



If a network connection problem persists, contact your network administrator.

- 7 Enter the IP address, subnet mask, and gateway in each field. Then press **Next**.



- If a new IP address is assigned automatically by a DHCP or BOOTP, press **DHCP** or **BOOTP**.
- If you are not sure about your network environment, contact your network administrator.

- 8 Enter the **Host Name, Domain Name, Primary DNS Server** and **Secondary DNS Server** in each field. Then press **Finish**.
- 9 The completed window appears. Press the **Close** button.



If the engine is busy, the machine might take longer to reboot.

# Machine setup

## Print Settings

You can set print related settings. When there is no specific input for printing options, the machine prints with the settings you set here. Set the frequently used printing settings. This feature can be useful if your company has a specific printing form.




You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click the **Settings** tab > **Machine Settings** > **Printer**.

- 1 Press **Machine Setup** > **Print Settings** from the display screen.
- 2 Select the appropriate option.

Option	Description
<b>General</b>	<p>You can set <b>Skip Blank Pages</b>, <b>Paper Source</b>, <b>Emulation</b>.</p> <ul style="list-style-type: none"><li>• <b>Emulation:</b> You can choose the emulation format.</li><li>• <b>Paper Source:</b> You can select the tray as a paper source.</li><li>• <b>Skip Blank Pages:</b> You can skip the blank pages during printing.</li></ul>

Option	Description
<b>Layout</b>	<p>Provides paper layout related options.</p> <ul style="list-style-type: none"><li>• <b>Orientation:</b> Select the paper orientation.</li><li>• <b>Duplex:</b> Select the paper orientation for duplex mode.</li><li>• <b>No. Of Copies:</b> Select the number of copies you want to print.</li><li>• <b>Margin:</b> Adjust the margin for Common Duplex, Common Simplex, Emulation.</li></ul>

- 3 Press  (**Back**) to save changes and return to the previous screen.



## Network Settings


This feature allows you to set up the network. Before setting up the information, you must have the relevant information concerning the type of network protocols and computer system you use. If you are not sure which settings to use, contact your network administrator for such information.

- 1 Press **Machine Setup** > **Network Settings** from the display screen.
- 2 Set the appropriate options.

Option	Description
<b>TCP/IP</b>	You can set the network settings (see "Network settings (TCP/IP)" on page 44).
<b>UPnP(SSDP)</b>	You can set the UPnP settings.

# Machine setup

Option	Description
<b>Print</b>	You can set the ports needed for network printing.
<b>Samsung Cloud Print</b>	You can set the <b>Samsung Clud Print</b> settings.
<b>PrinterOn</b>	You can set the <b>PrinterOn</b> settings.
<b>SNMPv1/v2</b>	You can set SNMP (Simple Network Management Protocol). Administrator's can use SNMP to monitor and manage machines on the network.
<b>mDNS</b>	You can set the mDNS settings.
<b>SNTP</b>	You can set the SNTP settings.
<b>SetIP</b>	You can set the SetIP settings.
<b>SLP</b>	You can set the SLP settings.
<b>Network Filtering</b>	You can set the network filtering settings.
<b>HTTP</b>	You can set the HTTP settings.
<b>Wi-Fi</b>	<div>You can set the Wi-Fi settings.</div> <div> After installing the Wireless/NFC kit (Optional), set the machine to use this feature.</div>
<b>NFC</b>	<div>You can set the NFC settings.</div> <div> After installing the Wireless/NFC kit (Optional), set the machine to use this feature.</div>
<b>Clear Setting</b>	Reverts the network settings to the default values. (Reboot required.)

- Press  (**Back**) to save the change and return to the previous screen.

## Security

This feature allows you to set up the security related settings.



You can also use this feature from the SyncThru™ Web Service. Open the Web browser from your networked computer and type the IP address of your machine. When SyncThru™ Web Service opens, click the **Security** tab > **Network Security**.

- Press **Machine Setup** > **Security** from the display screen.
- Select the appropriate option.


# Machine setup

Option	Description
<b>Image Overwrite<sup>a</sup></b>	<p>You can set the machine to overwrite data stored in the memory. The machine overwrites the data with different patterns eliminating the possibilities of recovery.</p> <ul style="list-style-type: none"><li>• <b>Automatic Image Overwrite:</b> When a job is completed, there are temporal images left in the memory. For security reasons, you can set the machine to automatically overwrite secure non-volatile memory. If you want to secure memory space, you can set the machine to automatically overwrite secure non-volatile memory.</li><li>• <b>Manual Image Overwrite:</b> When printing, copying, scanning, and faxing, the machine temporarily uses memory space. For security reasons, you can set the machine to manually overwrite secure non-volatile memory. If you want to secure memory space, you can manually overwrite secure non-volatile memory. You can set the machine to repeat the manual image overwrite after the system is rebooted</li></ul>

Option	Description
<b>Image Overwrite<sup>a</sup></b>	<ul style="list-style-type: none"><li>• <b>Overwrite Method:</b> You can select the method for overwriting the secure non-volatile memory (hard disk).<ul style="list-style-type: none"><li>- <b>German VSITR:</b> Select to overwrite the memory 7 times. When overwriting for the 6 times, alternate 0x00 and 0xff are used to overwrite the disk, and, in the 7th time, the disk is written with 0xAA.</li><li>- <b>DoD 5220.28-M:</b> Select to overwrite the memory 3 times. When overwriting three times, patterns 0x35, 0xCA, 0x97 are used to overwrite the disk's content. This method of overwriting the disk is specified by US DoD.</li><li>- <b>Australian ACSI 33:</b> Select to overwrite the memory 5 times. When overwriting 5 times, character "C" and its complement alternatively are used to overwrite the disk. After the 2nd time, there is a mandatory validation. For the 5th time, random data is used.</li><li>- <b>DoD5220.22-M (ECE):</b> Select to overwrite the memory 7 times. This method of overwriting the disk is specified by US DoD.</li><li>- <b>Custom:</b> Select to determine the number of times the memory will be overwritten. The hard disk will be overwritten as many times as the number you select.</li></ul></li></ul>

# Machine setup

Option	Description
Authentication	<ul style="list-style-type: none"><li>• <b>Mode</b><ul style="list-style-type: none"><li>- <b>Device Mode:</b> Activate device authentication. Device authentication requests a user to login before being able to use the device. Users cannot use any application without logging in.</li><li>- <b>Application Mode:</b> Activate application authentication. An administrator can choose the application(s) to require user to login to use. Users cannot use the selected application(s) without logging-in. Press <b>Application mode</b> to enable authentication.</li><li>- <b>Basic Mode:</b> Activate basic authentication. Users are asked to login when they select options that are only available to administrators.</li></ul></li></ul>

Option	Description
Authentication	<ul style="list-style-type: none"><li>• <b>Method</b><ul style="list-style-type: none"><li>- <b>Local Authentication:</b> Executes authentication process based on the user information stored at mass storage device (hard disk) in the device.</li><li>- <b>Standard Accounting Only:</b> Allows users to login by entering ID and password.</li><li>- <b>SyncThru Provider:</b> Executes authentication process based on the user information allocated from SyncThru™ Admin (or Fleet Admin Pro).</li><li>- <b>Kerberos and Local Authentication:</b> Executes authentication process based on the user information stored at kerberos server.</li><li>- <b>LDAP and Local Authentication:</b> Executes authentication process based on the user information stored at LDAP server.</li><li>- <b>SMB and Local Authentication:</b> Executes authentication process based on the user information stored at SMB server.</li></ul></li></ul> <div><ul style="list-style-type: none"><li>• <b>LUI Login Screen:</b> Provides Pre-Installed-For-LUI, by default.</li><li>• <b>SWS Login Screen:</b> Provides Pre-Installed-For SyncThru™ Web Service, by default.</li><li>• <b>Options :</b> Select what to require for the user to login<ul style="list-style-type: none"><li>- <b>Auto Logout:</b> You can use auto logout.</li><li>- <b>Seconds:</b> You can set the auto logout time.</li><li>- <b>Login Identification:</b> You can select the login Identification type.</li><li>- <b>Login Restriction:</b> You can set the Login Restriction time, attempt, or lock-out time.</li><li>- <b>Logout Policy:</b> You can set the logout policy.</li></ul></li></ul></div>

# Machine setup

Option	Description
<b>IPSec</b>	Select <b>Off</b> to disable IPSec.
<b>HTTPS</b>	Select <b>Off</b> to disable HTTPS.
<b>802.1x</b>	<p>You can enable 802.1x authentication, which is a port-based authentication. If this authentication is enabled, the machine is not allowed to access through the protected side of the network until the machine is authorized. Use this feature to protect your network.</p> <ul style="list-style-type: none"><li>• <b>EAP-MD5:</b> Offers minimal security. The MD5 hash function is vulnerable to dictionary attacks, and does not support key generation.</li><li>• <b>PEAP:</b> Recommended for users who only intend to use Microsoft desktop clients and servers. For other users, it is not recommended.</li><li>• <b>EAP-MSCHAPv2:</b> EAP-MSCHAPv2 provides two-way authentication between peers by combining a peer Challenge message with the Response packet and an authenticator Response message on the Success packet.</li><li>• <b>TLS:</b> This is used to provide secure communication over the Internet between a client and server.</li></ul>

Option	Description
<b>Accounting</b>	<ul style="list-style-type: none"><li>• <b>No Accounting:</b> Select not to use this feature.</li><li>• <b>Standard Accounting:</b> Select to use the installed job accounting method.</li><li>• <b>SyncThruAaProvier:</b> Select to use the job accounting method provided by the SyncThru™ Web Admin Service (For detailed information, refer to the SyncThru™ Web Admin Service guide).</li></ul>

a. This feature may not be available depending on models or option kits installed.



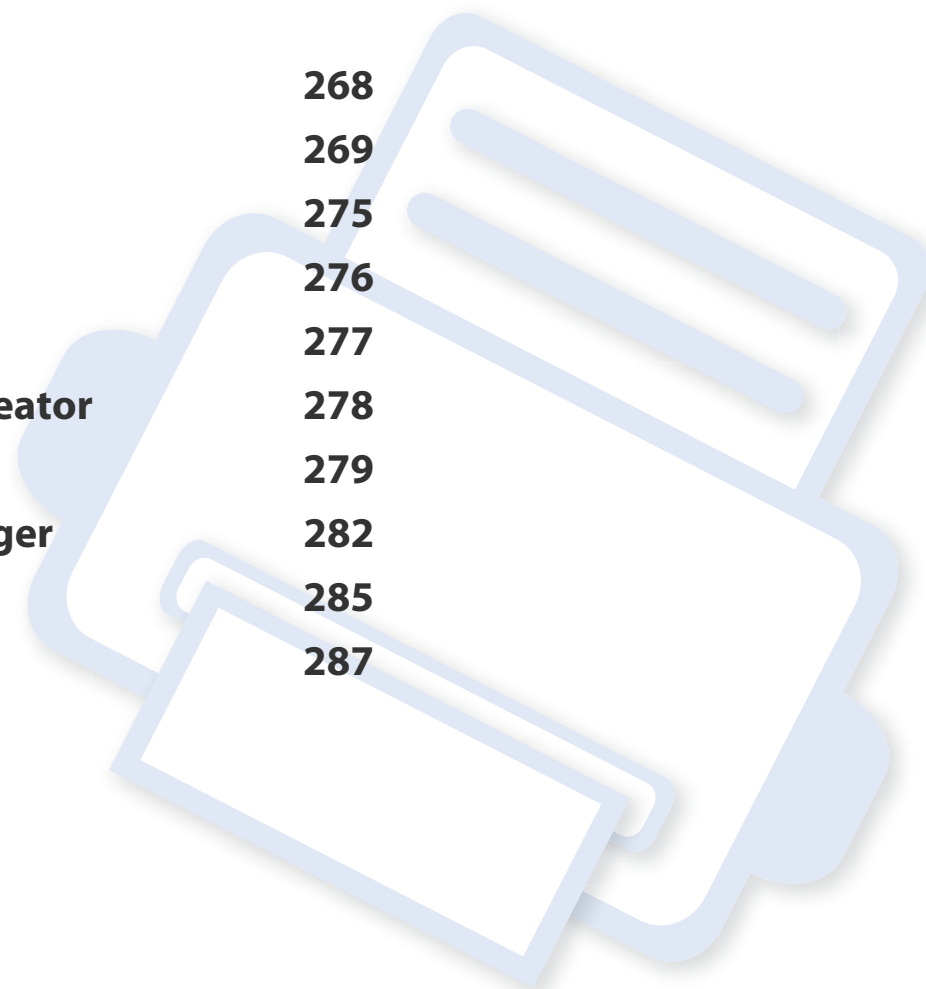


# 13. Useful Tools

This chapter introduces management tools provided to help you make full use of your machine.


This chapter includes:

- **Accessing management tools** 268
- **SyncThru™ Web Service** 269
- **Easy Capture Manager** 275
- **Samsung AnyWeb Print** 276
- **Easy Eco Driver** 277
- **Using Samsung Easy Document Creator** 278
- **Using Samsung Printer Center** 279
- **Using Samsung Easy Printer Manager** 282
- **Using Samsung Printer Status** 285
- **Using Samsung Printer Experience** 287



# Accessing management tools

Samsung provides a variety of management tools for Samsung printers.

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 From the **Start** menu, select **Programs** or **All Programs** > **Samsung Printers**.
  - For Windows 8  
From the **Charms**, select **Search** > **Apps** > **Samsung Printers**.
  - Windows 10 / Windows Server 2016  
From task bar, type in **Samsung Printers** in **Search** input area. Press the Enter key.  
OR  
From the **Start** () icon, select **All apps** > **Samsung Printers**.
- 3 Find **Samsung Printers**.
- 4 Under **Samsung Printers**, you can see installed management tools.
- 5 Click the management tool you want to use.



- After installing the driver, for some management tools, you can access them directly from the **Start** menu > **Programs** or **All Programs**.
- For Windows 8, after installing the driver, for some management tools, you can access them directly from the **Start** screen by clicking on the corresponding tile.

# SyncThru™ Web Service

This chapter gives you step-by-step instructions for setting up the network environment through SyncThru™ Web Service.



- Internet Explorer® 8.0 or higher is the minimum requirement for SyncThru™ Web Service.
- Some menus may not appear on the display screen depending on the settings or models. If so, it is not applicable to your machine.

## What is SyncThru™ Web Service?

If you have connected your machine to a network and set up TCP/IP network parameters correctly, you can manage the machine via SyncThru™ Web Service. Use SyncThru™ Web Service to:

- View the machine's device information and check its current status.
- Change TCP/IP parameters and set up other network parameters.
- Change the printer preference.
- Set the email notifications advising of the machine's status.
- Get support for using the machine.
- Upgrade machine software.

## Required web browser

You need one of the following web browsers to use SyncThru™ Web Service.

- Internet Explorer® 8.0 or higher
- Chrome 27.0 or higher
- FireFox 21.0 or higher
- Safari 5.9.1 or higher

## Connecting to SyncThru™ Web Service

### IPv4 supported web browser

- 1 Start a web browser, such as Internet Explorer®, that supports IPv4 addressing as a URL.

Enter the machine's IP address (<http://xxx.xxx.xxx.xxx>) in the address field and press the Enter key or click **Go**.



You can get the machine's IP address from the machine report (see "Other settings" on page 249).

- 2 Your machine's SyncThru™ Web Service website opens.

# SyncThru™ Web Service

## IPv6 supported web browser

- 1 Start a web browser, such as Internet Explorer®, that supports IPv6 addressing as a URL.
- 2 Select one of the IPv6 addresses (**Stateless Address**, **Stateful Address**, **Manual Address**) from **Network Configuration Report**.



You can get the machine's IPv6 address from the machine report (see "Other settings" on page 249).

- 3 Enter the IPv6 addresses (eg., `http://[3ffe:10:88:194:213:77ff:fe82:75b]`).



The address must be enclosed in '[' ]' brackets.

- 4 Your machine's SyncThru™ Web Service website opens.

## Logging into SyncThru™ Web Service

Before configuring options in SyncThru™ Web Service, you need to log-in as an administrator. You can still use SyncThru™ Web Service without logging in, but you will not have access to or view the **Settings** tab and the **Security** tab.

- 1 Click **Login** on the upper right of the SyncThru™ Web Service website. A log-in page appears.
- 2 Type in the **ID** and **Password**.  
Use the same login ID, Password as when logging in from the machine (see "Log-in" on page 243).



If you want to change the password, see "Security tab" on page 272.

# SyncThru™ Web Service

## Information tab

This tab gives you general information about your machine. You can check things, such as the machine's status, supplies' status, count information, network information, and more. You can also print reports, such as configuration page.

- **Active Alerts:** You can check the current alerts in the machine. Use this information to troubleshoot machine errors.
- **Supplies:** You can check the supplies' information. For toner cartridge, supplies' status is displayed with a visual graph showing you the amount of each supply left. Page counts are also available which can help you predict when to change the supplies. This feature is also available from the machine.
- **Usage Counters:** You can check the billing information and usage counter of the machine. This feature is also available from the machine.
- **Current Settings:** Shows the current settings of the machine and network.
  - **Machine Information:** Shows the current machine settings.
  - **Network Information:** Shows the current network settings. Use this page as a reference and change the necessary settings needed for using the network.
- **Security Information:** Shows the current security settings of the machine and network.
- **Print Information:** You can print all the reports provided by your machine. You can use these reports to help you maintain your machine. This feature is also available in the machine (see "Other settings" on page 249).

## Address book tab

You can manage the address book. This feature is also available from the machine (see "Setting up an address book from the control panel" on page 194).

- **Individual:** You can manage individual entries in the address book.
- **Group:** You can manage group address books.

## Settings tab

Settings tab has sub menus, **Machine Settings** and **Network Settings**. You cannot view or access this tab if you do not log-in as an administrator (see "Logging into SyncThru™ Web Service" on page 270).

- **Machine Settings:** You can set machine settings.
  - **System:** You can set machine related settings.
  - **Printer:** You can set print related settings such as darkness or adjust the background. This feature is also available from the machine.
  - **Copy:** You can set copy related settings such as darkness or adjusting the background.
  - **Fax:** You can set fax related settings such as fax number or redial times. This feature is also available from the machine (see "Understanding the fax screen" on page 175).

# SyncThru™ Web Service

- **Scan:** You can set scan related settings. This feature is also available from the machine (see "Understanding the Scan to Email screen" on page 146).
- **Email Notification:** When an error occurs or the consumables are running out, the machine sends a notification to the administrator via email. You can set whether to use this feature or not. You can also select which alerts to receive and when.
- **Network Settings:** You can set up the network environment to use your machine as a network machine. You can also set the settings from the machine. Refer to the network setup chapter (see "Network Settings" on page 262).
  - **General:** You can set general machine information to use in the network and set ethernet settings. This feature is also available from the machine.
  - TCP/IPv4, TCP/IPv6, Raw TCP/IP, LPR/LPD, IPP, Telnet, WSD, SLP, UPNP, mDNS, CIFS (Shared Folder), SNMPv1/v2, SNMPv3, FTP Print Server, AirPrint, ThinPrint®, Google Cloud Print: You can set protocol settings.
  - **Outgoing Mail Server (SMTP):** You can set server settings for outgoing emails. If this setting is not configured, you cannot use scan to email feature. Outgoing emails will be sent through SMTP server you set here.
  - **HTTP:** You can allow or block users from accessing the SyncThru™ Web Service.
  - **Proxy:** You can set proxy settings and enable authentication.
  - **Restore Default:** Clicking the **Clear** button under the **Restore Default** section will clear security and network configurations. Restoring the settings will take effect after the system is rebooted.

## Security tab

The security tab has **System Security**, **Network Security**, **User Access Control** and **System Log**. You cannot access this tab if you do not log-in as an administrator (see "Logging into SyncThru™ Web Service" on page 270).

- **System Security:** From the SyncThru™ Web Service, select the **Security** tab > **System Security**.
  - **System Administrator:** Enter the system administrator's information. The machine sends email notification to the email address set here. This feature is also available from the machine.
  - **Feature Management:** Specifies the services, PC application security, physical ports, and network protocol features to use. Select the features to use, and then click **Apply**.
  - **Information Hiding:** Specifies which information to hide. Select the amount of information that you want to hide, and then click **Apply**.
  - **Restart Device:** You can reboot your machine. Click the **Restart Now** button to reboot.
- **Network Security:** From the SyncThru™ Web Service, select the **Security** tab > **Network Security**.
  - **Digital Certificate:** You can manage digital certificates. A digital certificate is an electronic certificate that verifies the secure association between communication nodes. You need to add the certificate for SSL communication.

# SyncThru™ Web Service

- **Secure Connection:** You can enable or disable secure connection to use more enhanced secure network channel. For secure communication, using the **Secure Connection** feature is recommended.
- **SNMPv3:** You can set SNMPv3.
- **IP Security:** You can set IP security settings.
- **IP/MAC Filtering:** You can set filtering options for IP and MAC addresses. If the administrator does not add a filtering rule for IPv4, IPv6, and MAC addresses, nothing is filtered. If the administrator has added a filtering rule, filtering will be applied to the entered IPv4, IPv6, and MAC addresses.
  - **IPv4 Filtering:** You can enable/disable IPv4 filtering as well as manage filtering rules.
  - **IPv6 Filtering:** You can enable/disable IPv6 filtering as well as manage filtering rules.
  - **MAC Filtering:** You can enable/disable Mac filtering as well as manage filtering rules.
- **802.1x(Ethernet):** You can enable/disable 802.1x Security as well as manage filtering rules.
- **External Authentication Server:** Set the servers for authentication.
- **User Access Control:** You can restrict users from accessing the machine or application. You can also give specific permission for user to only use certain feature of the machine. For example, you can allow user A to only use print feature. In this case, user A will not be able to scan, copy or fax with the machine.
  - **Authentication:** You can choose the authentication method for user authentication. Select a mode and click on the **Options** button.
  - **Authorization (Giving rights):** You can give permissions to a user to only use certain features of the machine.
    - **Authority Management:** You can give different rights to different users. For example, you can allow user A to use all the machine's functions while giving user B only the right to print.
    - **External User Authority:** Set the servers for authentication.
  - **Accounting:** You can manage accounts.
  - **User profile:** You can store user information on the machine's hard drive. You can use this feature to manage the users using the machine. You can also group the users and manage them as a group. You can make a maximum of 500 individual users and 200 user groups.
- **System Log:** You can keep logs of events that have happened in the machine. The administrator can record and manage the machine usage information by keeping the system log files. The system log files are stored on the machine's mass storage device (hard disk), and when it is full, it will erase old data. Export and save the important audit data separately using the exporting feature.
  - **Log configuration:** You can enable or disable keeping logs. You can also backup log files by periods and transfer to a repository server.
  - **Log Viewer:** You can view, delete, and search log files.

## Maintenance tab

This tab allows you to maintain your machine by upgrading firmware, managing applications, and setting contact information for sending emails. You can also connect to the Samsung website or download manuals and drivers by selecting the **Link** menu.

- **Firmware Upgrade:** You can check the firmware version used in the machine. Check the version and update it if necessary.
- **Application Management:** You can add or delete applications/license. If you add an application, you need to activate the license of the installed application. Some applications may not have a license.
- **Contact Information:** You can view contact information.
- **Link:** You can view links to useful websites where you can:
  - view product information and get support (Samsung website).
  - download manuals and drivers.
  - order consumable supplies.
  - register your machine on-line.
- **Samsung MIB Version:** The version number of the MIB(Management Information Base).
- **License Management:** **License Management** provides settings managing the licenses for installed applications.

- **Cloning:** The machine prints multiple original images on a single page. The number of images is automatically determined by the original image and the paper size. You can enable or disable the clone menu.
- **Wi-Fi Interface:** You can enable or disable the Wi-Fi menu.



# Easy Capture Manager



- Available for Windows OS users only.
- This feature may not be available depending on model or optional goods (see "Software" on page 9).

Capture your screen and launch Easy Capture Manager by simply pressing the Print Screen key on the keyboard. Now you can easily print your captured screen as captured or edited.

# Samsung AnyWeb Print




- Available for Windows OS users only.
- This feature may not be available depending on model or optional goods (see "Features by model" on page 9).

This tool helps you screen-capture, preview, scrap, and print Windows Internet Explorer pages more easily, than when you use an ordinary program.

Download the software from the Samsung website then unpack and install it: (<http://www.samsung.com> > find your product > Support or Downloads).

# Easy Eco Driver

-  • Available for Windows OS users only (see "Software" on page 9).
- To use the Easy Eco Driver features, the **Eco Driver Pack** must be installed.

With the Easy Eco Driver, you can apply Eco features to save paper and toner before printing.


Easy Eco Driver also allows you simple editing such as removing images and texts, and more. You can save frequently used settings as a favorite (preset).

## How to use:

- 1 Open a document to print.
- 2 Open printing preference window (see "Opening printing preferences" on page 96).
- 3 From the **Favorites** tab, select **Eco Preview Printing**.
- 4 Click **OK > Print** in the window. A preview window appears.
- 5 Select the options you want to apply to the document.

You can see the preview of the applied features.

- 6 Click **Print**.

-  • If you want to run Easy Eco Driver every time you print, check **Start Easy Eco Driver before printing job** checkbox in the **Basic** tab of the printing preference window.
- To use this feature on Stylish User Interface, click **Samsung Printer Center > Device Options** and then select **Stylish User Interface** (see "Using Samsung Printer Center" on page 279).

# Using Samsung Easy Document Creator



- Available for Windows and Mac OS users only.
- Windows® XP Service Pack 3 or higher and Internet Explorer 6.0 or higher is the minimum requirement for Samsung Easy Document Creator.

Samsung Easy Document Creator is an application to help users scan, compile, and save documents in multiple formats, including .epub format. These documents can be shared via social networking sites or fax. Whether you're a student needing to organize research from the library or a stay-at-home mom sharing scanned pictures from last year's birthday party, Samsung Easy Document Creator will provide you with the necessary tools.

The Samsung Easy Document Creator provides features mentioned below:

- **Scan:** Use for scanning pictures or documents.
- **Text Converting Scan**(Windows only): Use for scanning documents that need to be saved in an editable text format.
- **Document Conversion:** Provides the ability to convert existing files into multiple formats.
- **Fax:** Provides the ability to directly fax a document from Easy Document Creator if the Samsung Network PC fax driver is installed.

# Using Samsung Printer Center



Available for Windows users only.

The **Samsung Printer Center** allows you to manage all the printer drivers installed on your computer from a single integrated application. You can use the **Samsung Printer Center** to add and remove printer drivers, check the status of printers, update printer software, and configure printer driver settings.

## Understanding Samsung Printer Center

To open the program:

**For Windows,**

Select **Start > Programs** or **All Programs > Samsung Printers > Samsung Printer Center**.

- For Windows 8  
From the **Charms**, select **Search > Apps > Samsung Printers > Samsung Printer Center**.
- Windows 10 / Windows Server 2016  
From task bar, type in **Samsung Printers** in **Search** input area. Press the Enter key and then select **Samsung Printer Center**.

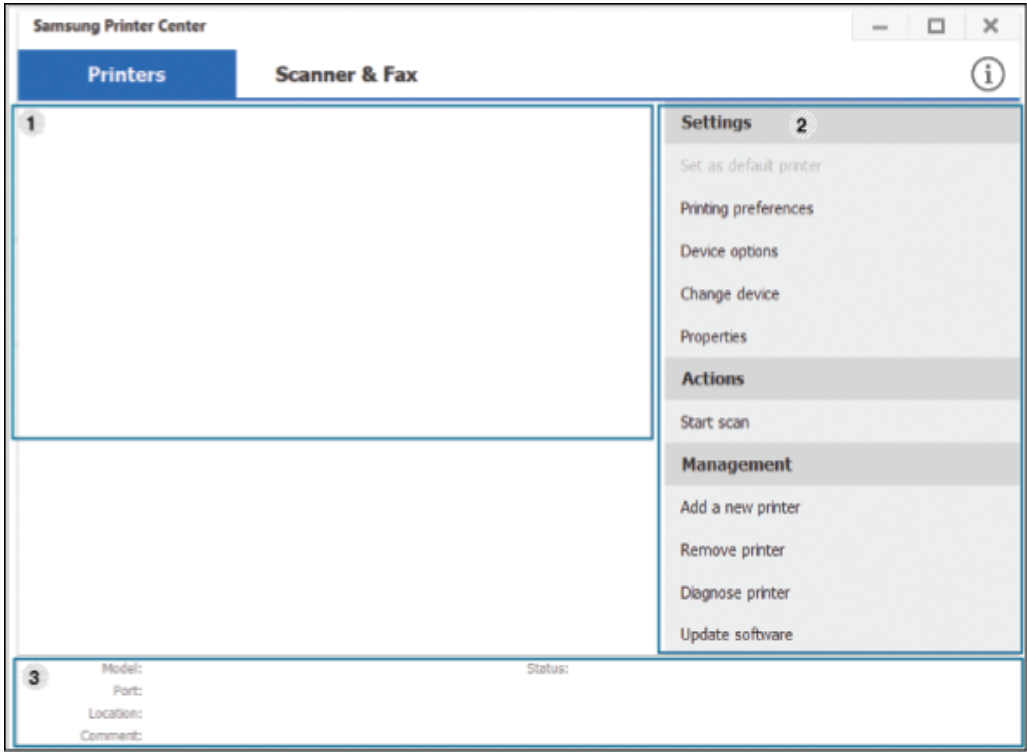
OR


From the **Start** (  ) icon, select **All apps > Samsung Printers> Samsung Printer Center**.

## Printers tab




The screenshot may differ depending on operating system, model, or options.



1	<b>Printer list</b>	Displays the printer drivers installed on your computer. To add a printer driver to the list, click the  button.
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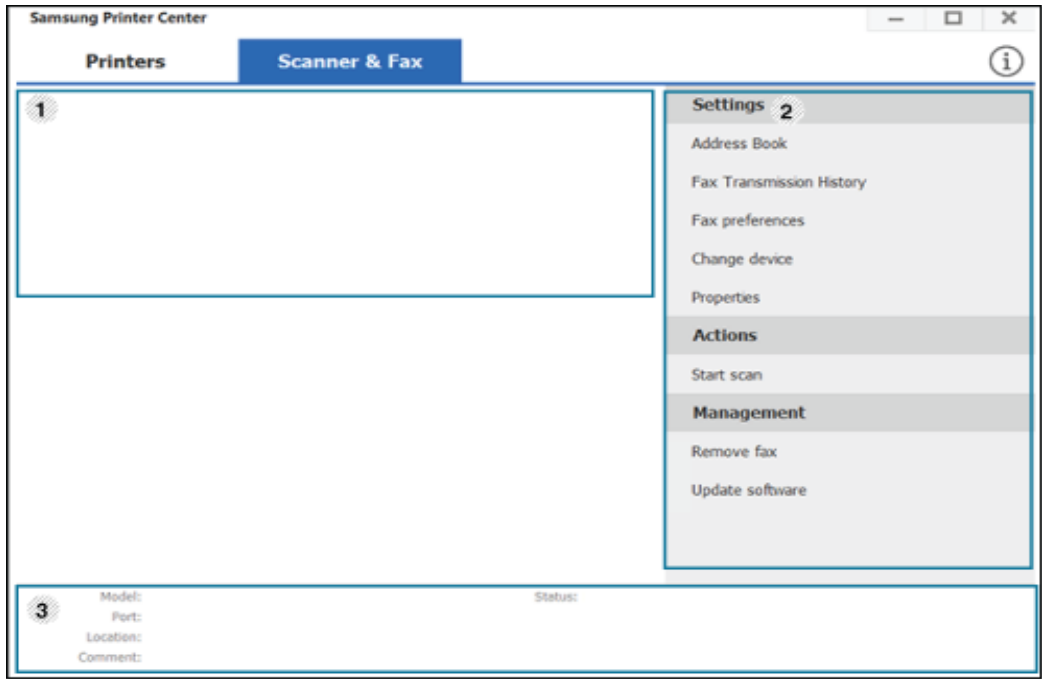
# Using Samsung Printer Center



2	<b>Quick links</b>	<p>Displays links to various printer driver management functions. The quick links in the <b>Printers</b> tab link to the following functions:</p> <ul style="list-style-type: none"><li>• <b>Settings:</b> Allows you to configure the settings for individual printer driver.<ul style="list-style-type: none"><li>- <b>Set as default printer:</b> Sets the selected printer driver as the default printer. If the selected printer driver is already set as the default printer, then this option is not activated.</li><li>- <b>Printing preferences:</b> Allows you to configure the default print settings.</li><li>- <b>Device options:</b> Allows you to configure advanced options, such as the settings for optional devices and additional features.</li></ul></li></ul> <div> The option allows you to modify the <b>Printer Status</b> and <b>Stylish User Interface</b> settings.</div> <ul style="list-style-type: none"><li>- <b>Change device:</b> Allows you to change the device into another device.</li><li>- <b>Properties:</b> Allows you to configure the printer driver properties, such as the name of the printer driver and its location, or add comments about the printer driver.</li><li>• <b>Actions:</b> Allows you to use the scan feature (this option is enabled only if the selected device supports the scan feature).</li><li>• <b>Management:</b> Allows you to manage the devices registered in the program.<ul style="list-style-type: none"><li>- <b>Add a new printer / Remove printer:</b> Adds a new device or removes an existing device.</li><li>- <b>Diagnose printer:</b> Diagnoses problems in the selected device and suggests solutions.</li><li>- <b>Update software:</b> Downloads and applies the applicable software updates.</li></ul></li></ul>
	<b>Printer information</b>	<p>Provides general information about the selected device, such as its model, IP address, port number, and status.</p>

## Scanner & Fax Tab




- The screenshot may differ depending on operating system, model, or option.
- **Available for multifunction products only.**



1	<b>Printer list</b>	<p>Displays the fax and scanner driver installed on your computer. To add a fax or scanner driver to the list, click the  <b>(Add Fax)</b> or  <b>(Add Scanner)</b> button.</p>
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# Using Samsung Printer Center

2	<b>Quick links</b>	<p>Displays links to the functions available for managing fax or scanner drivers. The quick links in the <b>Scanner &amp; Fax</b> tab offer the following features:</p> <div> To use this feature, the scanner driver and fax driver must be installed on the computer.</div> <ul style="list-style-type: none"><li>• <b>Settings:</b> Allows you to configure the settings for fax or scanner drivers.<ul style="list-style-type: none"><li>- <b>Address Book (fax only):</b> Opens the Address Book.</li><li>- <b>Fax Transmission History (fax only):</b> Opens the fax transmission history.</li><li>- <b>Fax preferences (fax only):</b> Allows you to configure the default fax settings.</li><li>- <b>Change device:</b> Allows you to change the devices into another device.</li><li>- <b>Properties:</b> Allows you to configure the properties of a device, such as location and add comments about the device.</li></ul></li><li>• <b>Actions:</b> Allows you to use the scan feature.</li><li>• <b>Management:</b> Allows you to manage the devices registered in the program.<ul style="list-style-type: none"><li>- <b>Remove fax or Remove scan:</b> Removes the selected fax or scan driver.</li><li>- <b>Update software:</b> Downloads and applies the applicable software updates.</li></ul></li></ul>
3	<b>Printer information</b>	<p>Provides general information about the selected device, such as the model, IP address, port number, and machine status.</p>

# Using Samsung Easy Printer Manager



- Available for Windows and Mac OS users only.
- For Windows, Internet Explorer 6.0 or higher is the minimum requirement for Samsung Easy Printer Manager.

Samsung Easy Printer Manager is an application that combines Samsung machine settings into one location. Samsung Easy Printer Manager combines device settings as well as printing environments, settings/actions and launching. All of these features provide a gateway to conveniently use your Samsung machine.

## Understanding Samsung Easy Printer Manager

To open the program:

### For Windows,

Select **Start > Programs** or **All Programs > Samsung Printers > Samsung Easy Printer Manager**.

- For Windows 8

From the **Charms**, select **Search > Apps > Samsung Printers > Samsung Easy Printer Manager**.

- Windows 10 / Windows Server 2016

From task bar, type in **Samsung Printers** in **Search** input area. Press the Enter key and then select **Samsung Easy Printer Manager**.

OR

From the **Start** () icon, select **All apps > Samsung Printers > Samsung Easy Printer Manager**.

### For Mac,

Open the **Applications** folder > **Samsung** folder > **Samsung Easy Printer Manager**.

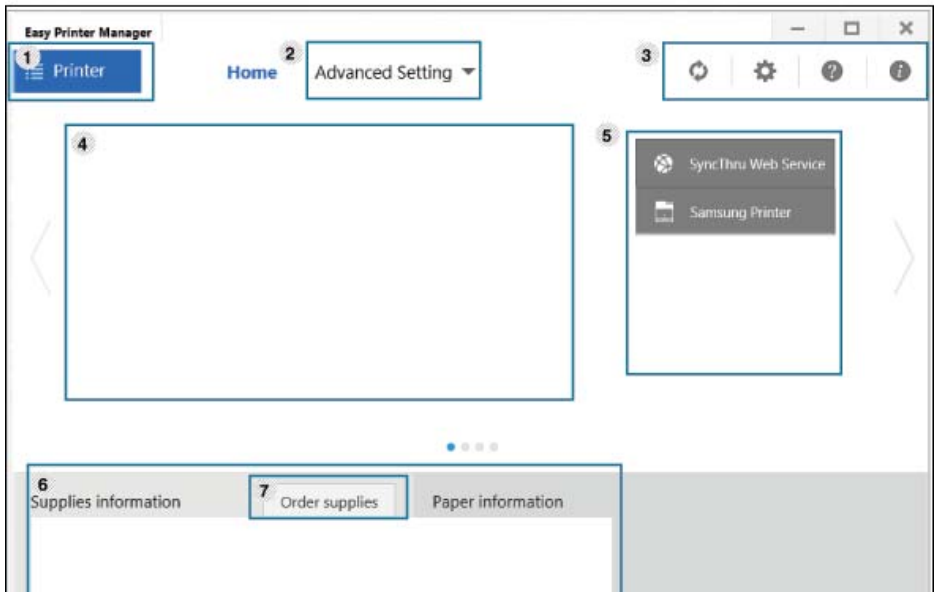
The Samsung Easy Printer Manager interface is comprised of various basic sections as described in the table that follows:



# Using Samsung Easy Printer Manager



The screenshot may differ depending on operating system, model, or option.



1	<b>Printer list</b>	The Printer list displays printers installed on your computer and network printers added by network discovery (Windows only).
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## 2 Advanced Setting

The advanced user interface is intended to be used by the person responsible for managing the network and machines.



Some menus may not appear in the display depending on options or models. If so, it is not applicable to your machine.



- **Device Settings:** You can configure various machine settings such as machine setup, paper, layout, emulation, network, and print information.




If you connect your machine to a network, the SyncThru™ Web Service icon is enabled.

- **Scan to PC Settings:** This menu includes settings to create or delete scan to PC profiles.
  - **Scan Activation:** Determines whether or not scanning is enabled on the device.
  - **Basic tab:** Contains settings related general scan and device settings.
- **Alert Settings (Windows only):** This menu includes settings related to error alerting.
  - **Printer Alert:** Provides settings related to when alerts will be received.
  - **Email Alert:** Provides options relating to receiving alerts via email.
  - **Alert History:** Provides a history of device and toner related alerts.

# Using Samsung Easy Printer Manager

3	<b>Application information</b>	Includes links for changing to the refresh, preference setting, help, and about.
4	<b>Printer information</b>	<p>This area gives you general information about your machine. You can check information, such as the machine's model name, IP address (or Port name), and machine status.</p> <div> This button opens the <b>Troubleshooting Guide</b> when an error occurs. You can directly open the troubleshooting section in the user's guide.</div>
5	<b>Quick links</b>	<p>Displays <b>Quick links</b> to machine specific functions. This section also includes links to applications in the advanced settings.</p> <div> If you connect your machine to a network, the SyncThru™ Web Service icon is enabled.</div>
6	<b>Contents area</b>	Displays information about the selected machine, remaining toner level, and paper. The information will vary based on the machine selected. Some machines do not have this feature.
7	<b>Order supplies</b>	Click on the <b>Order</b> button from the supply ordering window. You can order replacement toner cartridge(s) from online.



Select the **Help** menu or click the  button from the window and click on any option you want to know about.

# Using Samsung Printer Status

The Samsung Printer Status is a program that monitors and informs you of the machine status.



- The Samsung Printer Status window and its contents shown in this user's guide may differ depending on the machine or operating system in use.
- Check the operating system(s) that are compatible with your machine (see "System requirements" on page 402).
- Available for Windows OS users only.

## Samsung Printer Status overview

If an error occurs while operating, you can check the error from the Samsung Printer Status.

You can also launch Samsung Printer Status manually. Go to the **Printing Preferences** and click **Printer Status** button.

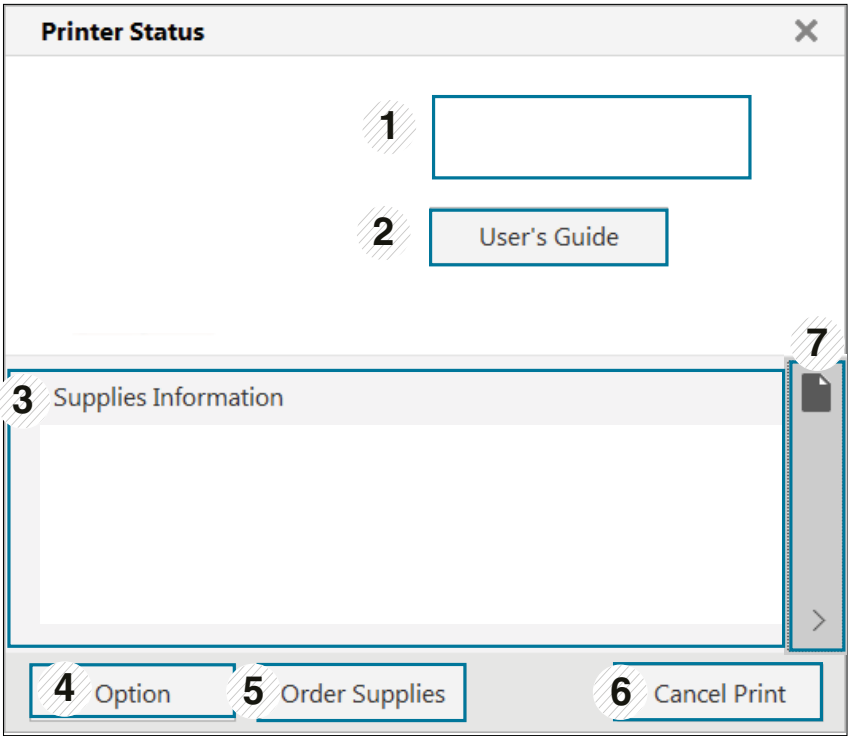
These icons appear on the Windows task bar:

Icon	Mean	Description
	Normal	The machine is in ready mode and experiencing no errors or warnings.


Icon	Mean	Description
	Warning	The machine is in a state where an error might occur in the future. For example, it might be in toner low status, which may lead to toner empty status.
	Error	The machine has at least one error.



The screenshot may differ depending on operating system, model, or option.




# Using Samsung Printer Status

1	<b>Device Information</b>	You can view the device information.
2	<b>User's Guide</b>	<p>You can view the online User's Guide.</p> <div> This button opens the <b>Troubleshooting Guide</b> when an error occurs. You can directly open the troubleshooting section in the user's guide.</div>
3	<b>Supplies Information</b>	You can view the percentage of toner remaining in each toner cartridge. The machine and the number of toner cartridge(s) shown in the above window may differ depending on the machine in use. Some machines do not have this feature.
4	<b>Option</b>	You can set printing job alert related settings.
5	<b>Order Supplies</b>	You can order replacement toner cartridge(s) from online.
6	<b>Cancel Print</b> or <b>Close</b>	<ul style="list-style-type: none"><li>• <b>Cancel Print</b> : If print job is waiting in the print queue or printer, cancel all user's print jobs in the print queue or the printer.</li><li>• <b>Close</b> : Depending on the status of the machine or the supported functions, the <b>Close</b> button may appear to close the status window.</li></ul>

7	<b>Toner/Paper Information</b>	This button areas for paper and toner info will be available based on the device.
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# Using Samsung Printer Experience

**Samsung Printer Experience** is a Samsung application that combines Samsung machine settings and machine management into one location. You can set device settings, order supplies, open troubleshooting guides, visit Samsung’s website, and check connected machine information. This application will be automatically downloaded from the Windows **Store** if the machine is connected to a computer with an Internet connection.


 Available for Windows 8 or higher users only.

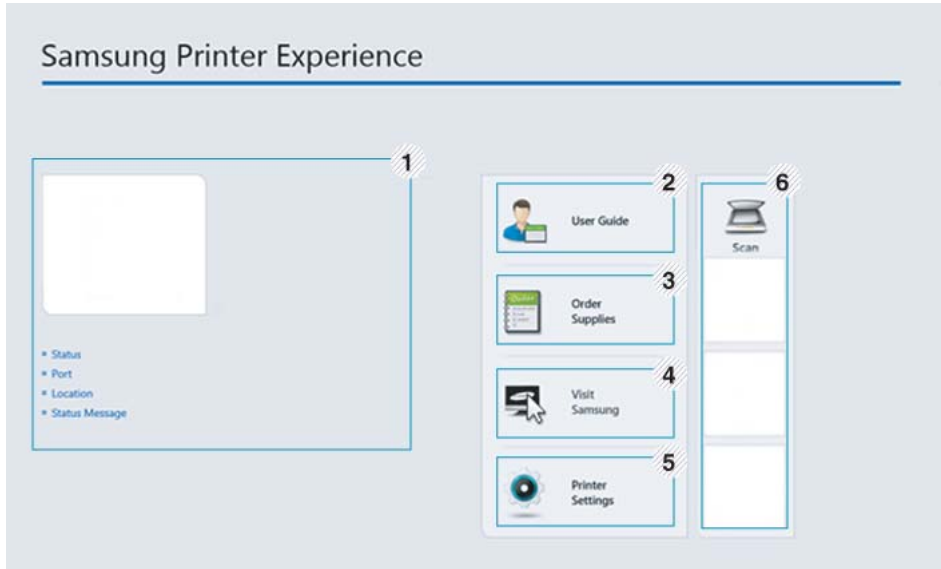
## Understanding the Samsung Printer Experience

To open the application,

From the **Start** screen or **Start** () icon, select the **Samsung Printer Experience** () tile.

The **Samsung Printer Experience** interface comprises various useful features as described in the following table:


 The screenshot may differ depending on operating system, model, or option.



The screenshot shows the Samsung Printer Experience application interface. It features a main panel on the left (callout 1) displaying printer status, port, location, and status messages. On the right, there are two vertical columns of tiles. The first column contains tiles for 'User Guide' (callout 2), 'Order Supplies' (callout 3), 'Visit Samsung' (callout 4), and 'Printer Settings' (callout 5). The second column contains a 'Scan' tile (callout 6).

	Printer Information	This area gives you general information about your machine. You can check information, such as the machine’s status, location, IP address, and remaining toner level.
1		

# Using Samsung Printer Experience

2	<b>User's Guide</b>	<p>You can view the online User's Guide. You need to be connected to the Internet to use this feature.</p> <div> This button opens the <b>Troubleshooting Guide</b> when an error occurs. You can directly open the troubleshooting section in the user's guide.</div>
3	<b>Order Supplies</b>	<p>Click on this button to order replacement toner cartridges online. You need to be connected to the Internet to use this feature.</p>
4	<b>Visit Samsung</b>	<p>Links to Samsung printer website. You need to be connected to the Internet to use this feature.</p>
5	<b>Printer Settings</b>	<p>You can configure various machine settings such as machine setup, paper, layout, emulation, networking, and print information through <b>SyncThru™ Web Service</b>. Your machine needs to be connected to a network. This button will be disabled if your machine is connected via USB cable.</p>
6	<b>Device List &amp; Latest Scanned Image</b>	<p>The scan list displays devices that supports <b>Samsung Printer Experience</b>. Under the device, you can see the latest scanned images. Your machine needs to be connected to a network to scan from here.</p> <p>This section is for the users with multi-functional printers.</p>

## Adding/Deleting Printers

If you do not have any printer added to the **Samsung Printer Experience**, or if you want to add/delete a printer, follow the instructions below.



You can only add/delete network connected printers.

## Adding a printer

- 1 Right-click the **Samsung Printer Experience** page and select **Settings**.
- 2 Select **Add Printer**
- 3 Select the printer you want to add.  
You can see the added printer.



If you see  mark, you can also click  mark to add printers.

# Using Samsung Printer Experience

## Deleting a printer

- 1 Right-click the **Samsung Printer Experience** page, and then click **Settings**.
- 2 Select **Remove Printer**.
- 3 Select the printer you want to delete.
- 4 Click **Yes**.  
You can see that the selected printer is removed from the screen.

## Printing from Windows 8

This section explains common printing tasks from the **Start** screen.

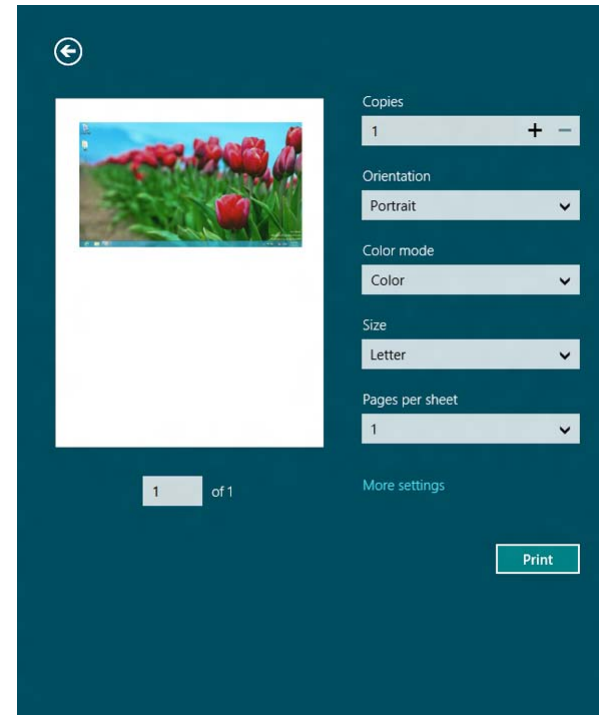


The screenshot may differ depending on operating system, model, or option.

## Basic printing

- 1 Open the document to print.
- 2 Select **Print** from the **File** menu.


- 3 Select your printer from the list
- 4 Select the printer settings, such as the number of copies and orientation.
- 5 Click the **Print** button to start the print job.



# Using Samsung Printer Experience

## Cancelling a print job

If the printing job is waiting in the print queue or print spooler, cancel the job as follows:

- You can access this window by simply double-clicking the machine icon (  ) in the Windows task bar.
- You can also cancel the current job by pressing (⊗)(**Stop**) button on the control panel.

## Opening more settings

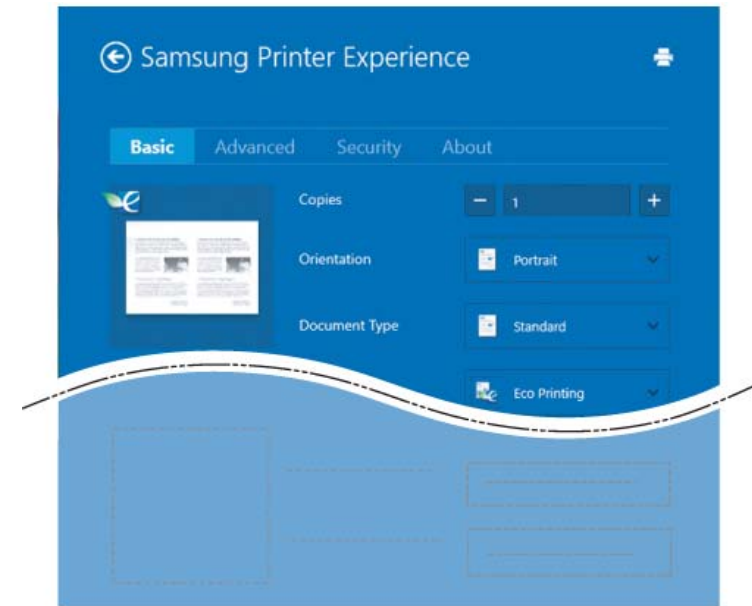


The screen may appear somewhat different depending on the model or options.

You can set up more printing parameters.

- 1 Open the document you want to print.
- 2 Select **Print** from the **File** menu.
- 3 Select your printer from the list
- 4 Click **More settings**.

## Basic tab



### Basic

This option allows you to choose the basic printing settings such as copies, orientation, and document type.

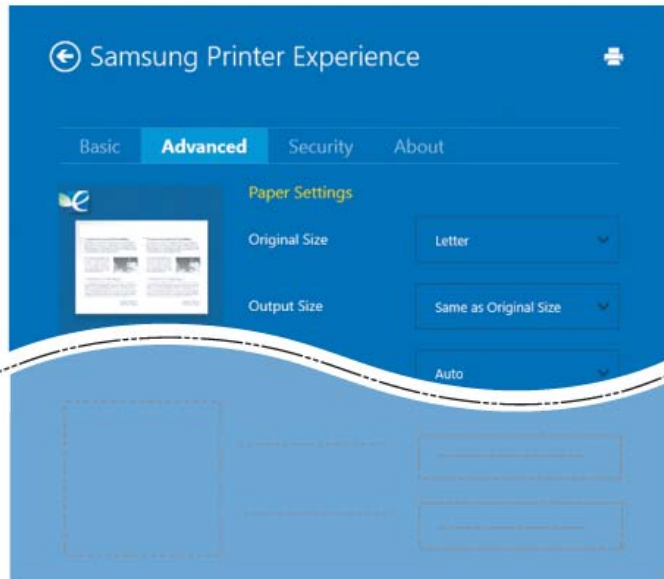
### Eco settings

This option allows you to choose multiple pages per side to save media.



# Using Samsung Printer Experience

## Advanced tab



### Paper settings

This option allows you to set the basic paper handling specifications.

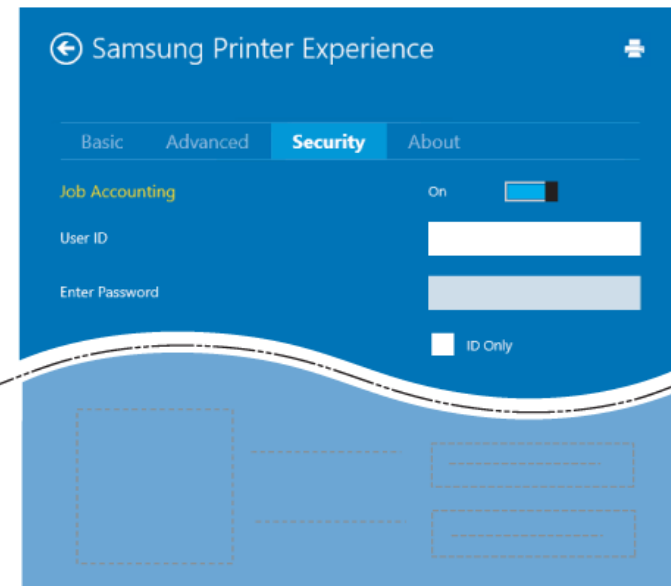
### Layout settings

This option allows you to set the various ways to layout your documents.

## Security tab



Some features may not be available depending on the model or options. If this tab is not shown or disabled, it means that this features are not supported.



### Job Accounting

This option allows you to print with the given permission.

### Confidential Printing

This option is used for printing confidential documents. You need to enter a password to print using it.

# Using Samsung Printer Experience

## Using the sharing feature

**Samsung Printer Experience** allows you to print from other applications installed on the computer using the sharing feature.



This feature is only available for printing jpeg, bmp, tiff, gif, and png file formats.

- 1 Select the content you want to print from other application.
- 2 Click **Share** or press Window key + H.
- 3 Select the printer settings, such as the number of copies and orientation.
- 4 Click the **Print** button to start the print job.

## Scanning from Windows 8






This section is for the users with multi-functional printers.


Scanning with your machine lets you turn pictures and text into digital files that can be stored on your computer.

## Scanning from Samsung Printer Experience

The most frequently used printing menus are displayed for quick scanning.

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder.
- 2 Click the **Samsung Printer Experience** tile on the **Start** screen.
- 3 Click **Scan** ().
- 4 Set up the scanning parameters such as image type, document size, and resolution.
- 5 Click **Prescan** () to check the image.
- 6 Adjust the prescanned image with scanning operation functions such as rotate and mirror.
- 7 Click **Scan** () and save the image.



- When you place the originals in the RADF, **Prescan** () is not available.
- You can skip step 5, if the Prescan option is selected.

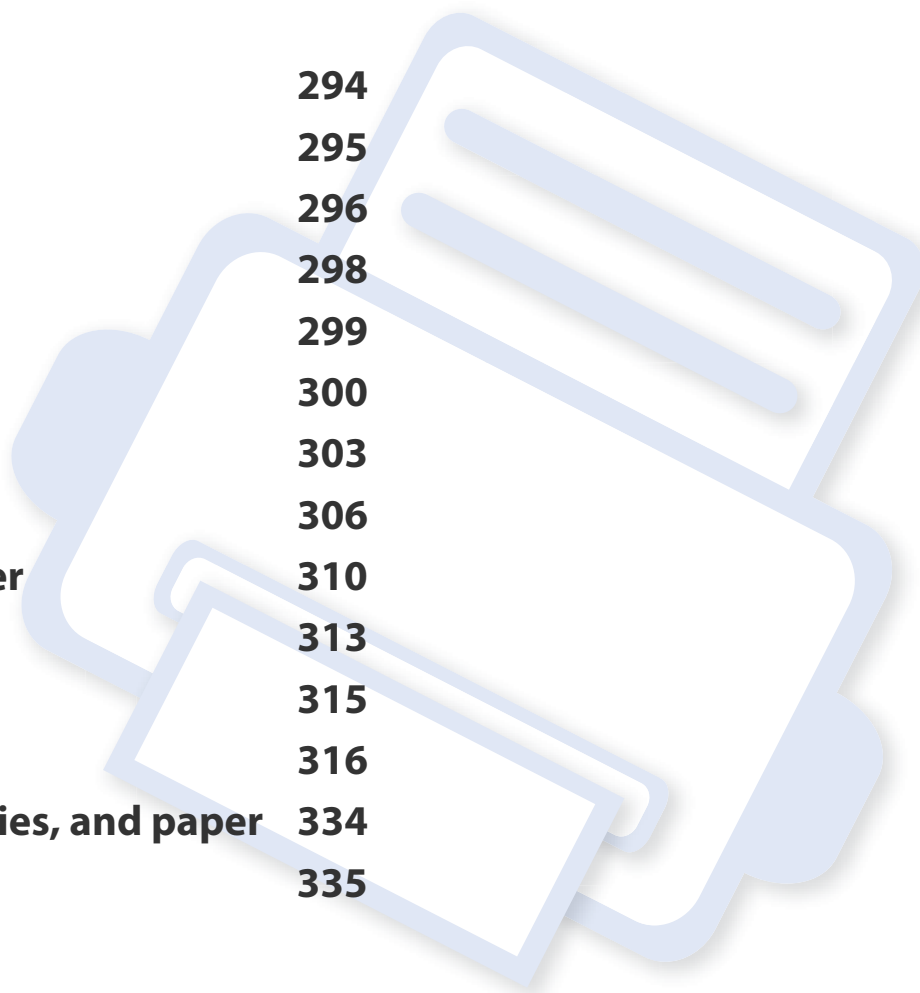


# 14.Maintenance

This chapter provides information for maintaining your machine.

This chapter includes:

- **Ordering supplies and accessories** 294
- **Available supplies** 295
- **Available accessories** 296
- **Available maintenance parts** 298
- **Storing the toner cartridge** 299
- **Redistributing toner** 300
- **Replacing the toner cartridge** 303
- **Replacing the imaging unit** 306
- **Replacing the waste toner container** 310
- **Installing accessories** 313
- **Checking the supplies life** 315
- **Cleaning the machine** 316
- **Tips for storing the machine, supplies, and paper** 334
- **Tips for moving the machine** 335



# Ordering supplies and accessories




Available accessories may differ from country to country. Contact your sales representatives to obtain the list of available supplies, and maintenance parts.


- See "Available supplies" on page 295.
- See "Available accessories" on page 296.

To order Samsung-authorized supplies, accessories, and maintenance parts, contact your local Samsung dealer or the retailer where you purchased your machine. You can also visit **[www.samsung.com/supplies](http://www.samsung.com/supplies)**, and then select your country/region to obtain the contact information for service.

# Available supplies

When supplies reach their lifespan, you can order the following types of supplies for your machine.

 Depending on the options and job mode used, the toner cartridge's lifespan may differ.

 When purchasing new toner cartridges or other supplies, these must be purchased in the same country as the machine you are using. Otherwise, new toner cartridges or other supplies will be incompatible with your machine due to different configurations of toner cartridges and other supplies according to the specific country conditions.

Type	Model	Average yield	Part name
Toner cartridge	X322x/ X328x series <sup>a</sup>	Average continuous black cartridge yield: Approx. 20,000 standard pages	<b>CLT-K804S</b> (Black)
		Average continuous colored cartridge yield: Approx. 15,000 standard pages (Cyan/Magenta/Yellow)	<b>CLT-C804S</b> (Cyan) <b>CLT-M804S</b> (Magenta) <b>CLT-Y804S</b> (Yellow)
		Average continuous black cartridge yield: Approx. 25,000 standard pages	<b>MLT-D704S</b> (Black)
Imaging unit	X322x/ X328x series	Approx. 50,000 pages	<b>CLT-R804</b>
	K325x/ K330x series	Approx. 100,000 pages	<b>MLT-R704</b>
Waste toner container	X322x/ X328x series	Approx. 33,700 pages	<b>CLT-W808</b>
	K325x/ K330x series	Approx. 100,000 pages	<b>MLT-W708</b>

a. Declared yield value using pages with 5% coverage.

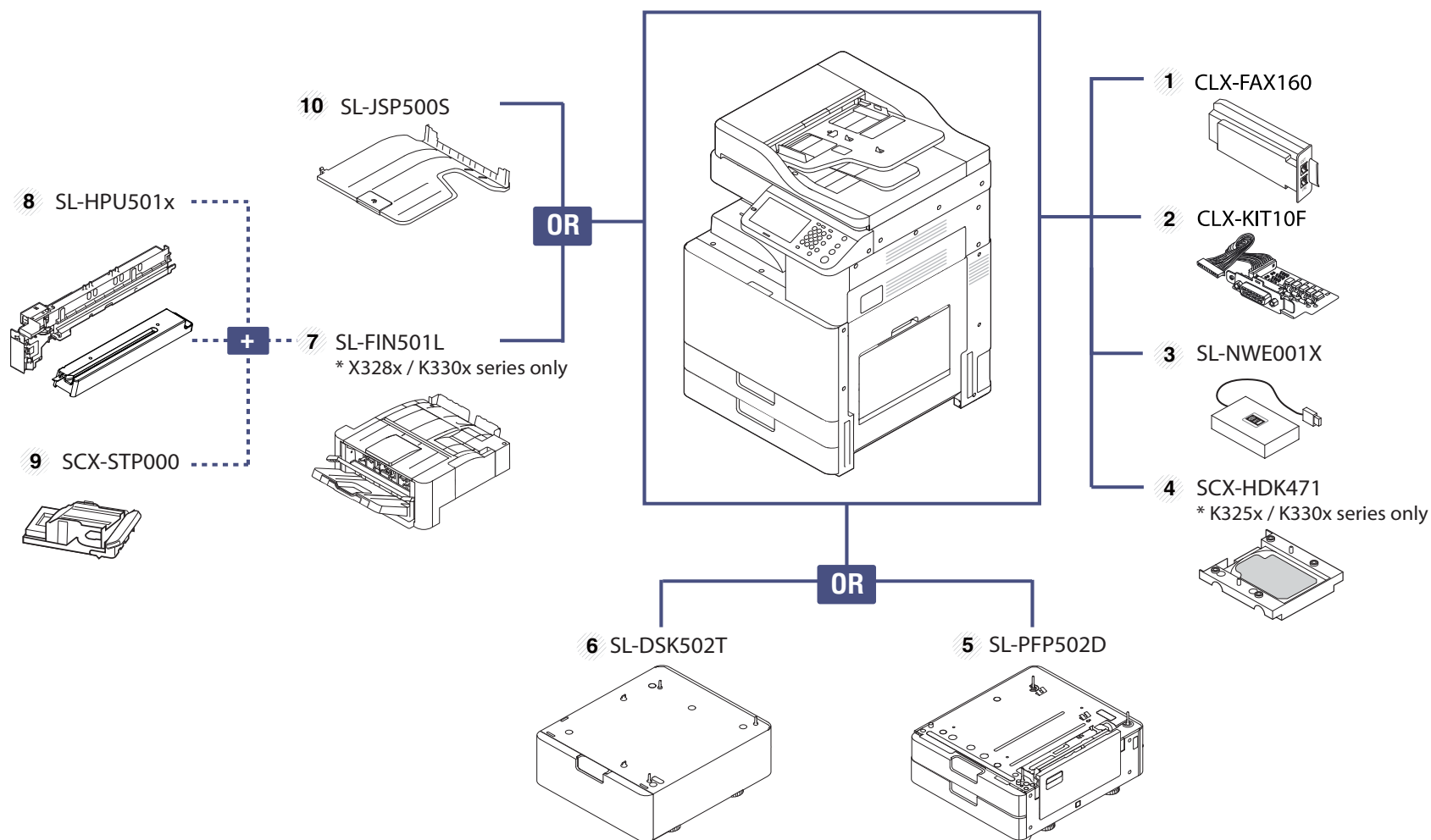
b. Declared yield value using pages with 6% coverage.

# Available accessories

You can purchase and install accessories to enhance your machine's performance and capacity.



If the installation guide for the optional accessory does not include information about how to install the accessory in your printer model, then visit the Samsung website ([www.samsung.com](http://www.samsung.com)) and search for your printer model for information about how to install the accessory.



# Available accessories

No.	Accessory	Function	Part name
1	<b>Fax Kit</b>	This fax kit allows you to use your machine as a fax.	<b>CLX-FAX160</b>
2	<b>FDI(Foreign Device Interface) Kit</b>	This card is installed inside the machine to allow a third party device such as a coin operated device or a card reader. Those devices allow the pay for-print service on your machine.	<b>CLX-KIT10F</b>
3	<b>Wireless/NFC Kit</b>	To purchase the Wireless/NFC kit, contact the retailer or distributor where you purchased the machine. Only authorized service providers, distributors, or retailers are permitted to install the Wireless/NFC kit.	<b>SL-NWE001X</b>
4	<b>Mass Storage Device (Hard disk)<sup>a</sup></b>	This hard disk kit will help the machine to be used in various ways.	<b>SCX-HDK471</b>
5	<b>Dual Cassette Feeder</b>	If you are experiencing frequent Paper Source problems, you can attach an additional tray. The optional tray can hold up to 1,040 sheets. You can print documents in various sizes and types of print materials in the tray.	<b>SL-PFP502D</b>
6	<b>Cabinet Stand</b>	You can place the machine on the ergonomically-designed cabinet which lets you reach the machine conveniently. Also, you can easily move the cabinet with its wheels, if necessary, and store miscellaneous items like papers into the cabinet.	<b>SL-DSK502T</b>
7	<b>Finisher<sup>b</sup></b>	This finisher allows you to sort, group and staple printouts.	<b>SL-FIN501L</b>
8	<b>Hole Punch Kit<sup>c</sup></b>	This kit allows you to punch holes for filing the printouts.	<b>SL-HPU501x</b>
9	<b>Staple Cartridge<sup>c</sup></b>	3 x 5,000 staples per package, covers maximum thickness of 50 sheets, 1 staple position.	<b>SCX-STP000</b>
10	<b>Job Separator</b>	This job separator allows you to sort the printouts.	<b>SL-JSP500S</b>

a. K325x/ K330x series only.

b. K330x/ X328x series only.

c. This accessory is available only when the optional finisher is installed.

# Available maintenance parts

You need to replace the maintenance parts at specific intervals to keep the machine in the best condition and avoid print quality and paper feeding problems resulting from the worn-out parts. Maintenance parts are mostly rollers, belts and pads. However, the replacement period and parts may differ depending on the model. Replacing maintenance parts can be performed only by an authorized service provider, dealer, or the retailer where you bought the machine. To purchase maintenance parts, contact the retailer where you bought the machine. The replacement period for the maintenance parts is informed by the "Samsung Printer Status" program. Or on the UI (User Interface) if your machine supports a display screen. The replacement period varies based on the application software, paper type, paper size, and job complexity.



# Storing the toner cartridge

Toner cartridges contain components that are sensitive to light, temperature and humidity. Samsung suggests users follow these recommendations to ensure optimal performance, highest quality, and longest life from your new Samsung toner cartridge.

Store the cartridge in the same environment in which the printer will be used. This should be in controlled temperature and humidity conditions. The toner cartridge should remain in its original and unopened package until installation – if original packaging is not available, cover the top opening of the cartridge with paper and store in a dark cabinet.

Opening the cartridge package prior to use dramatically shortens its useful shelf and operating life. Do not store on the floor. If the toner cartridge is removed from the printer, follow the instructions below to store the toner cartridge properly.

- Store the cartridge inside the protective bag from the original package.
- Store lying flat (not standing on end) with the same side facing up as if it were installed in the machine.
- Do not store consumables in any of the following conditions:
  - Temperature greater than 40 °C (104 °F).
  - Humidity range less than 20% or greater than 80%.
  - An environment with extreme changes in humidity or temperature.
  - Direct sunlight or room light.
  - Dusty places.
  - A car for a long period of time.
  - An environment where corrosive gases are present.
  - An environment with salty air.

## Handling instructions

- Do not expose the cartridge to unnecessary vibrations or shock.

## Toner cartridge usage

Samsung Electronics does not recommend or approve the use of non-Samsung brand toner cartridges in your printer including generic, store brand, refilled, or remanufactured toner cartridges.



Samsung's printer warranty does not cover damage to the machine caused by the use of refilled, remanufactured, or non-Samsung brand toner cartridges.

## Estimated cartridge life

Estimated cartridge life (the life of the toner cartridge yield) depends on the amount of toner that print jobs require. The actual print yield may vary depending on the print density of the pages you print on, operating environment, percentage of image area, printing interval, media type and/or media size. For example, if you print a lot of graphics, the consumption of the toner is higher and you may need to change the cartridge more often.

# Redistributing toner

When the toner cartridge is near the end of its life:

- White streaks or light printing occurs and/or density varies from side to side.
- The **Status** LED blinks orange. The toner-related message saying that the toner is low may appear on the display.
- The computer's Samsung Printing Status program window appears on the computer telling you which toner cartridge is low on toner (see "Using Samsung Printer Status" on page 285).

If this happens, you can temporarily improve print quality by redistributing the remaining toner in the cartridge. In some cases, white streaks or light printing will still occur even after you have redistributed the toner.



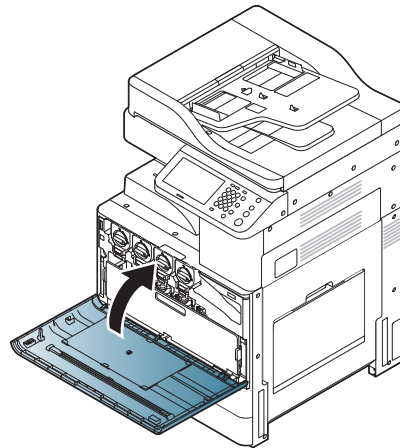
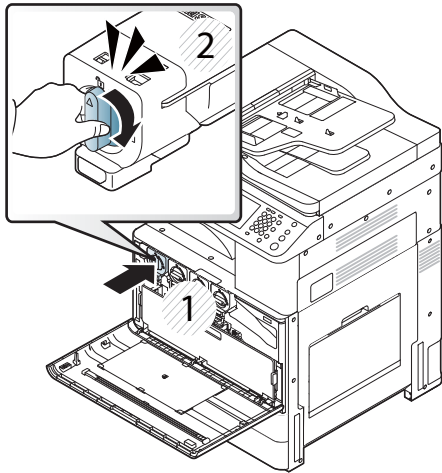
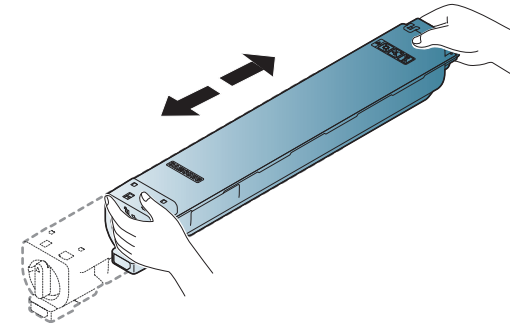
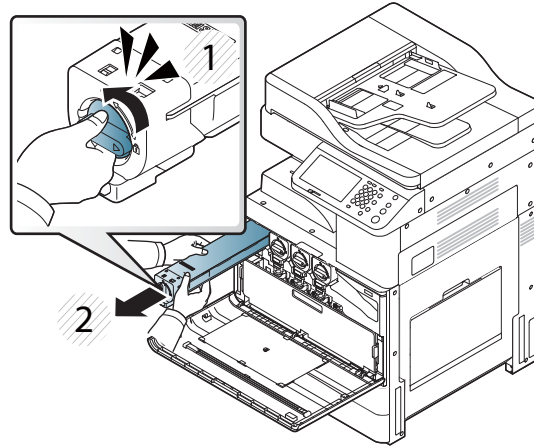
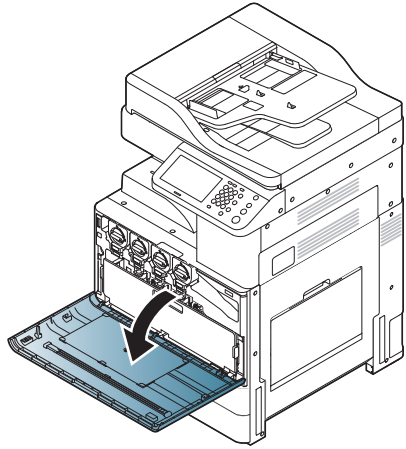
Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).



- If toner gets on your clothing, wipe it off with a dry cloth and wash clothing in cold water. Hot water sets toner into fabric.

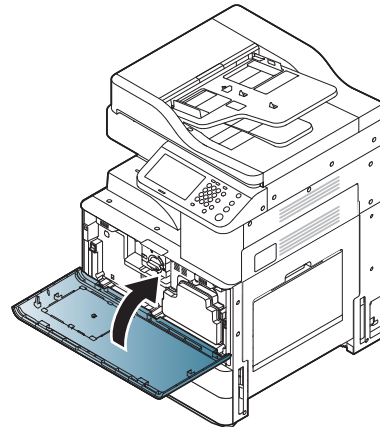
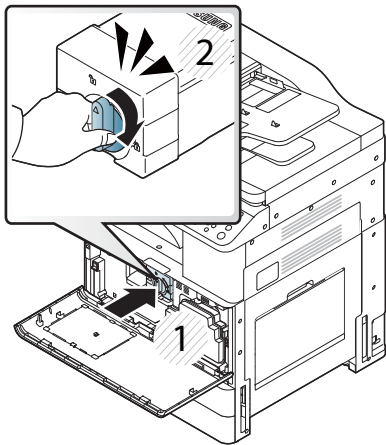
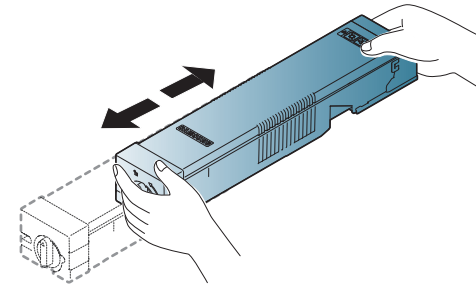
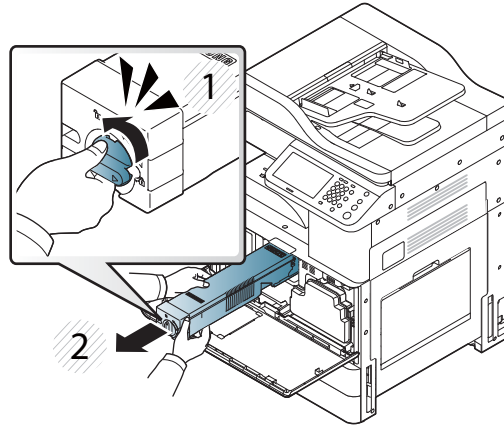
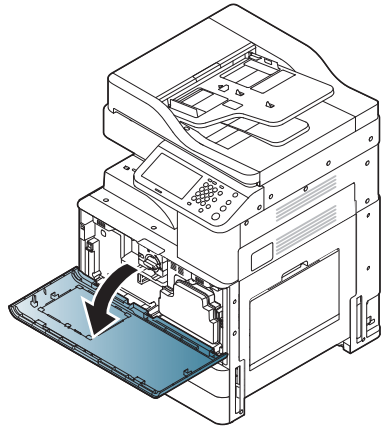
# Redistributing toner

## X322x/ X328x series



# Redistributing toner

## K325x/ K330x series



# Replacing the toner cartridge

When the toner cartridge is totally empty:

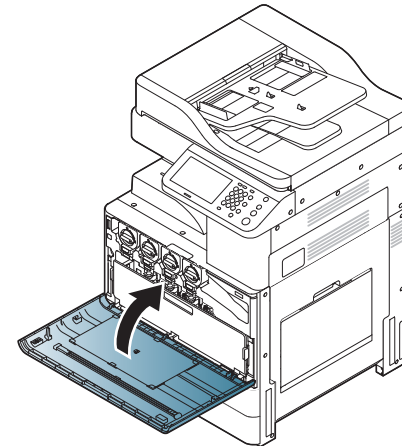
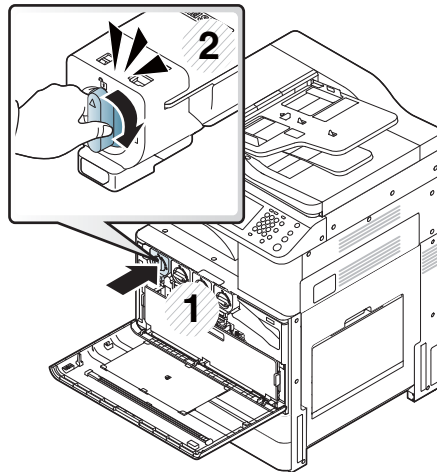
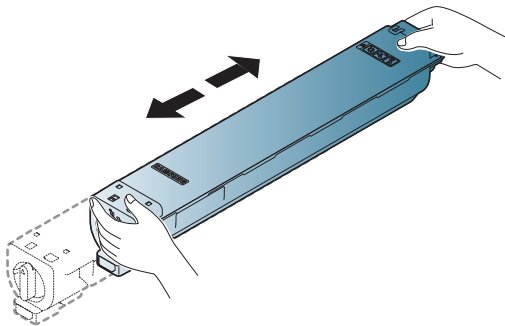
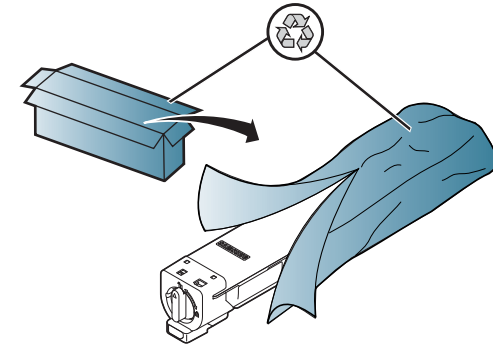
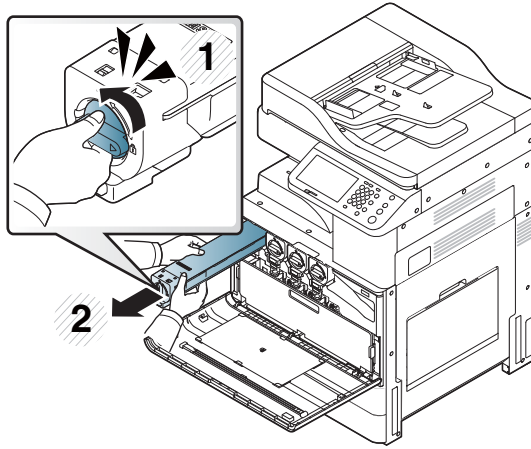
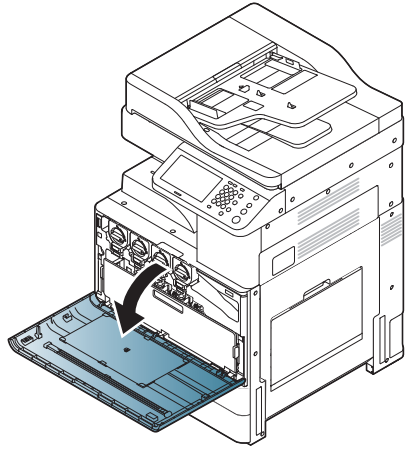
- The status LED turns orange on and the display screen shows the error message of replacing toner.
- The machine stops printing and incoming faxes are saved in memory.

However, when the toner cartridge is empty, but you can still print black-and-white print jobs (The submitted job must be in black and white).

- Check the type of the toner cartridge for your machine (see "Available supplies" on page 295).

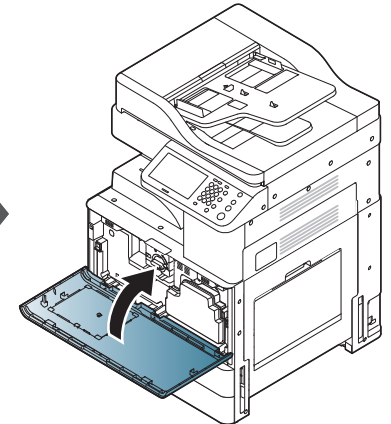
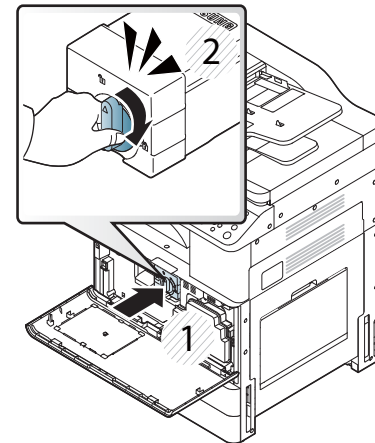
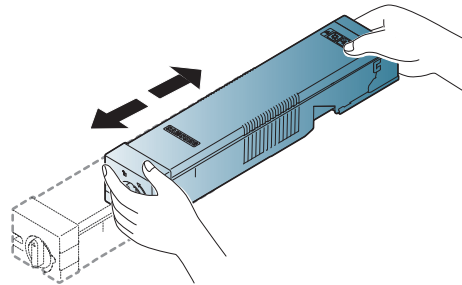
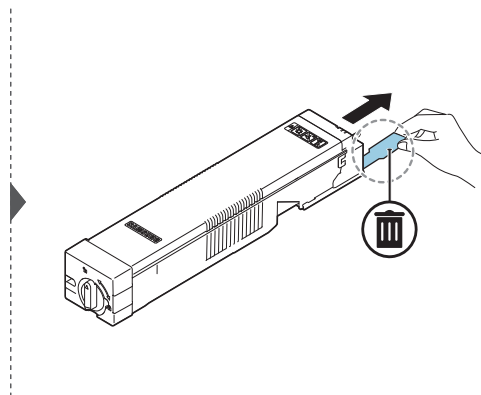
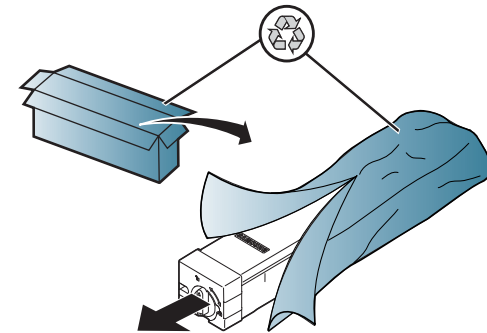
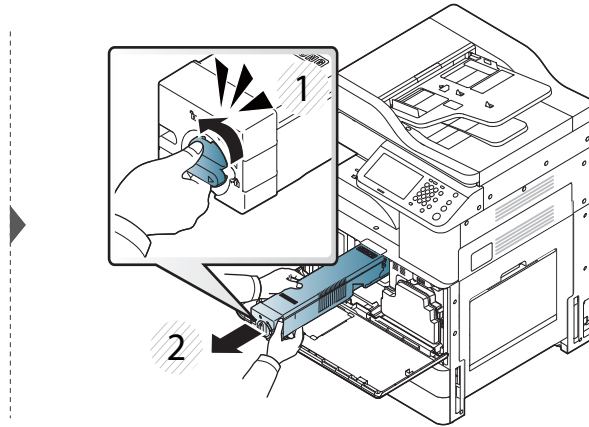
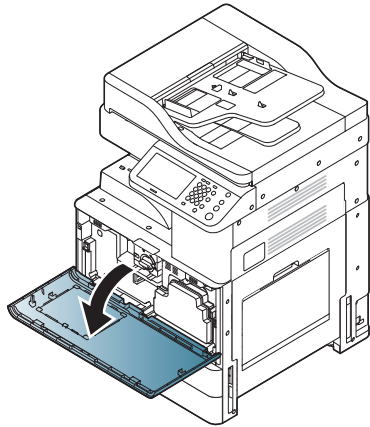
# Replacing the toner cartridge

## X322x/ X328x series



# Replacing the toner cartridge

## K325x/ K330x series



# Replacing the imaging unit

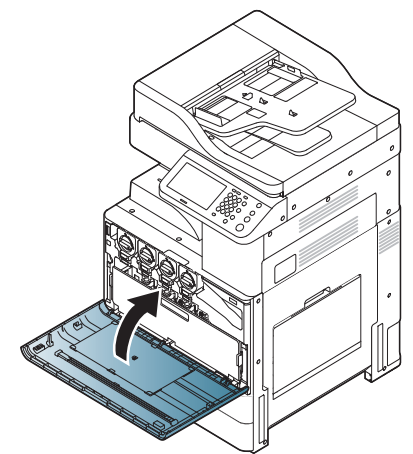
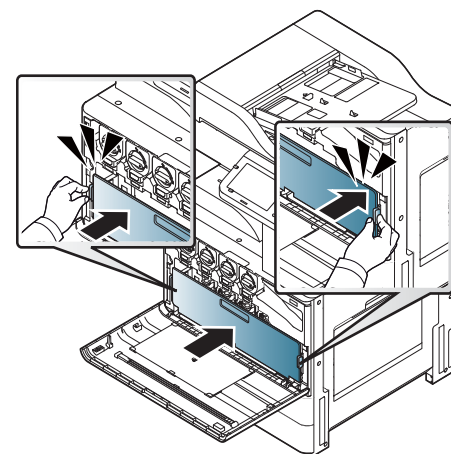
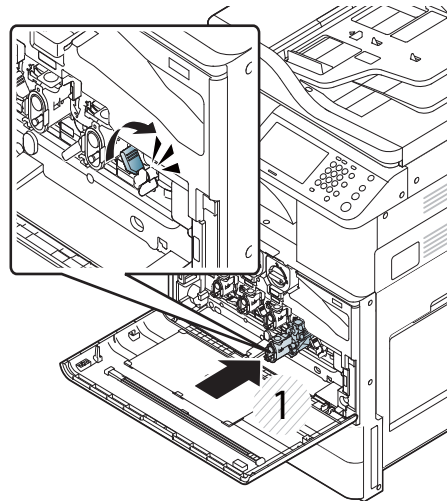
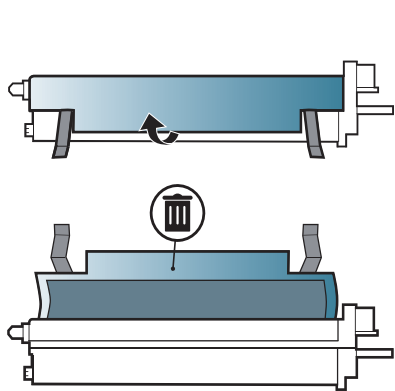
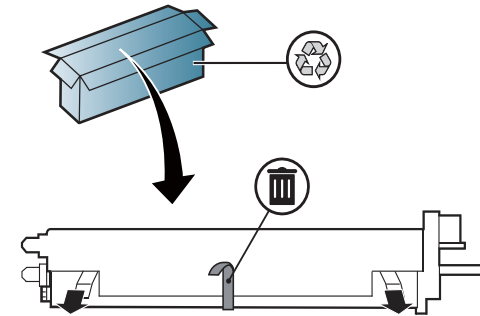
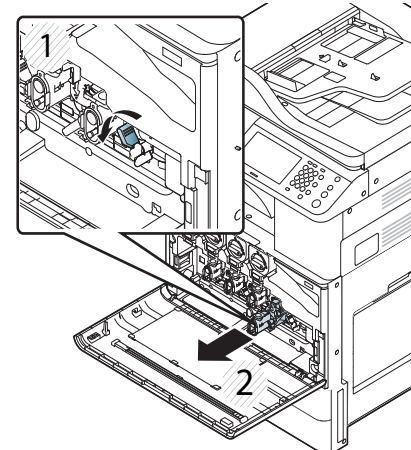
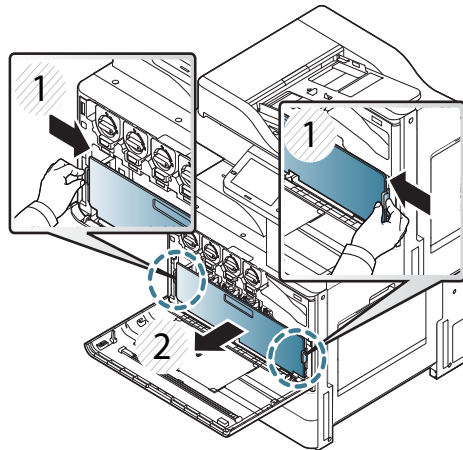
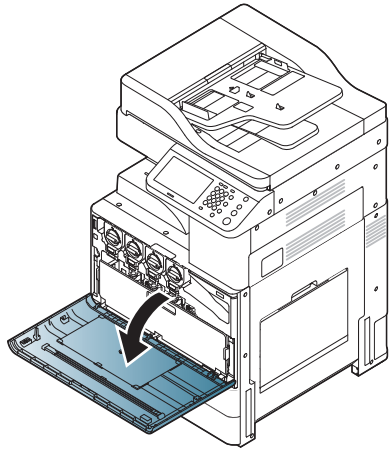
When the imaging unit is totally empty:

- The status LED turns orange on and the display screen shows the error message of replacing imaging unit.
- Check the type of the imaging unit for your machine ("Available supplies" on page 295).



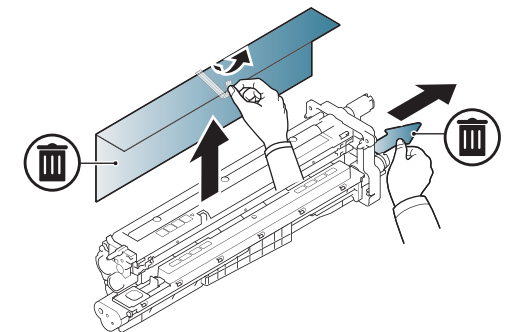
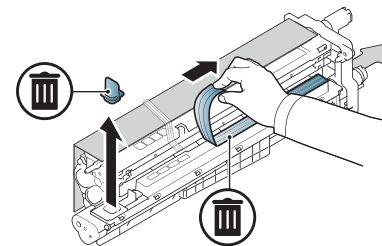
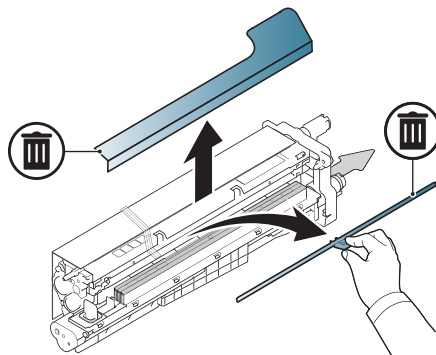
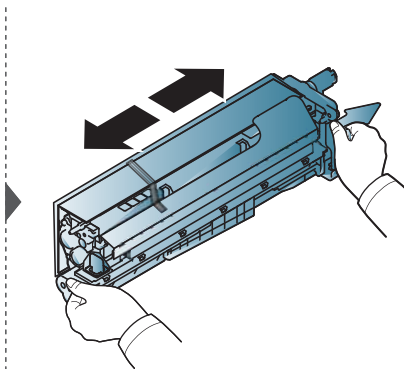
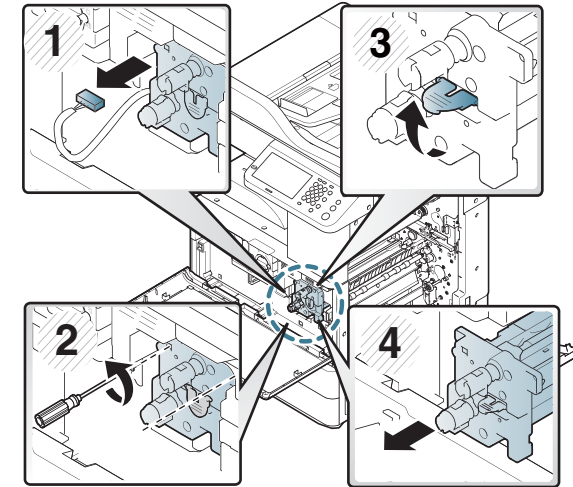
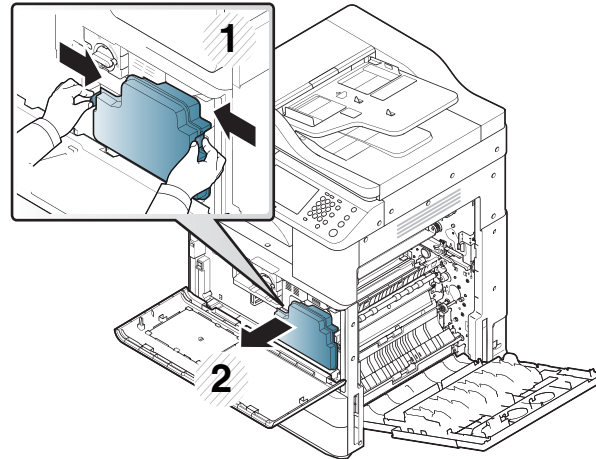
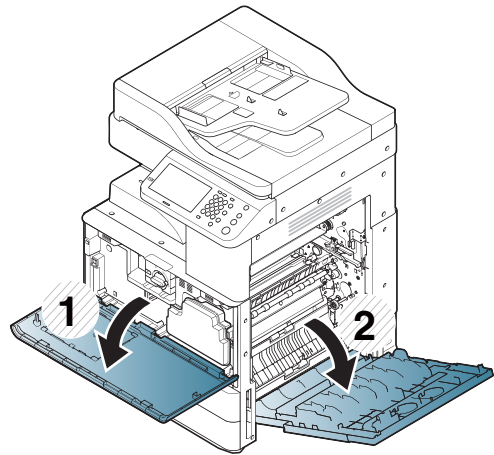
# Replacing the imaging unit

## X322x/ X328x series

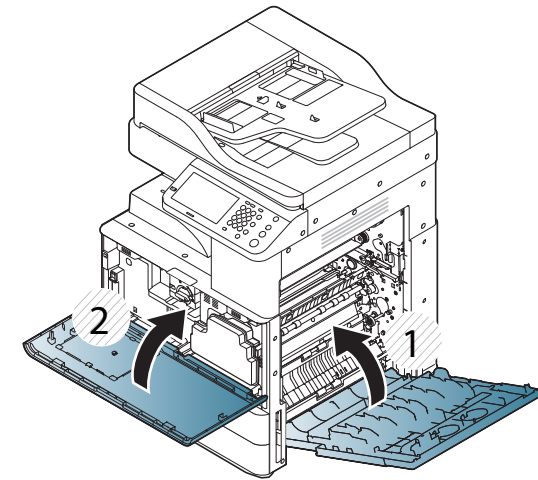
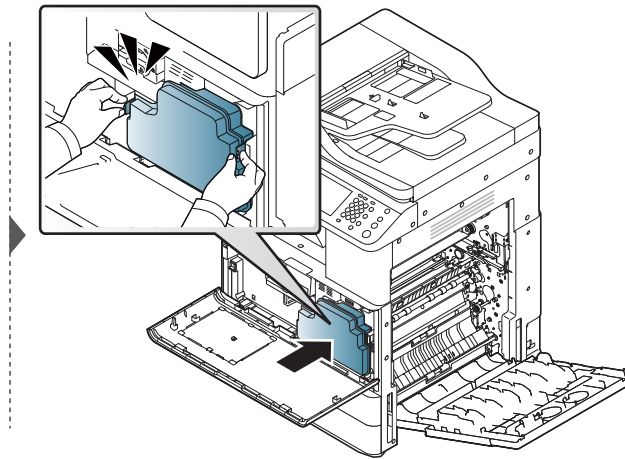
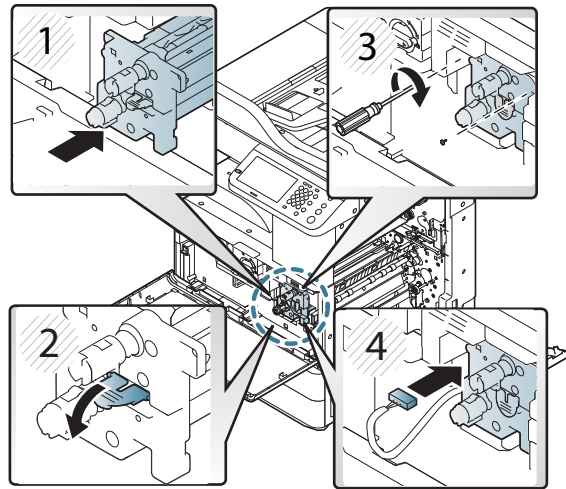


# Replacing the imaging unit

K325x/ K330x series



# Replacing the imaging unit



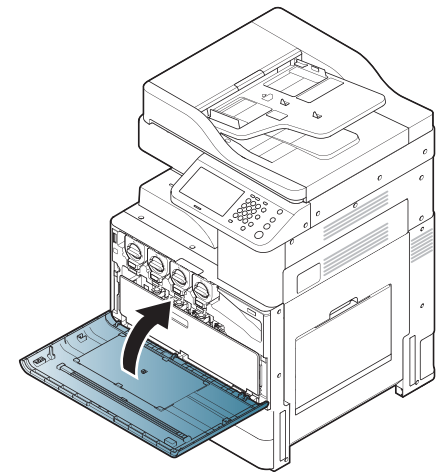
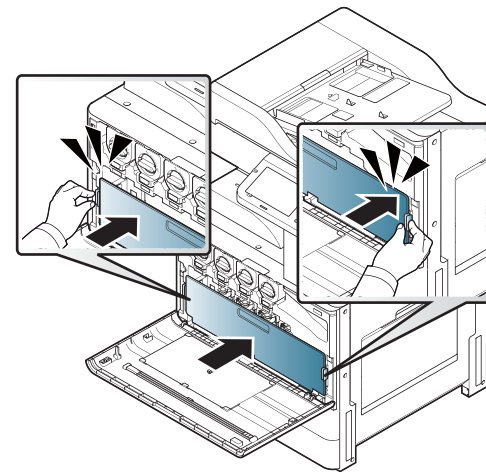
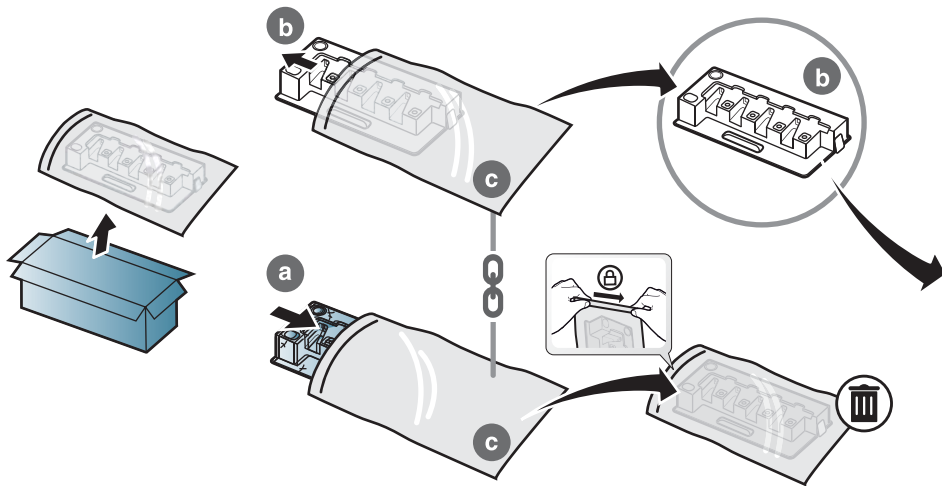
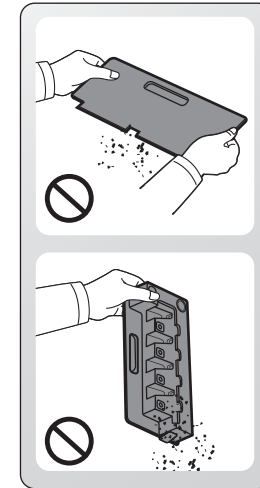
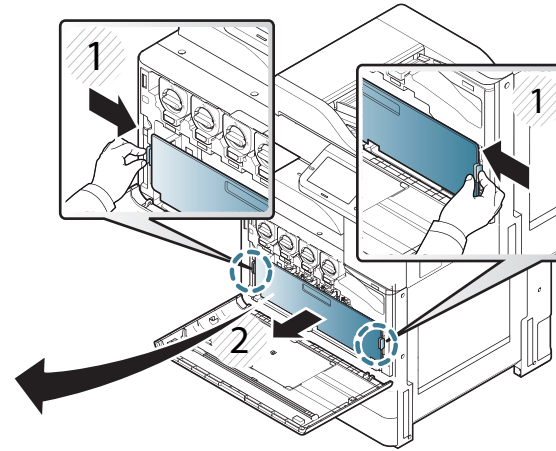
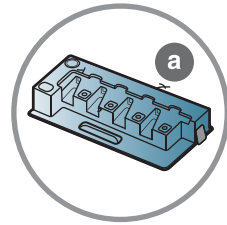
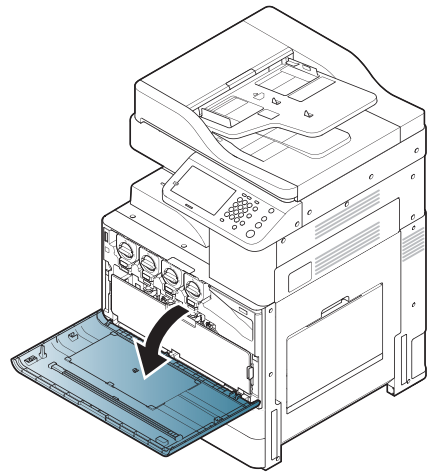
# Replacing the waste toner container

When the waste toner container is totally empty:

- The status LED turns orange on and the display screen shows the error message of replacing waste toner container.
- Check the type of the waste toner container for your machine ("Available supplies" on page 295).

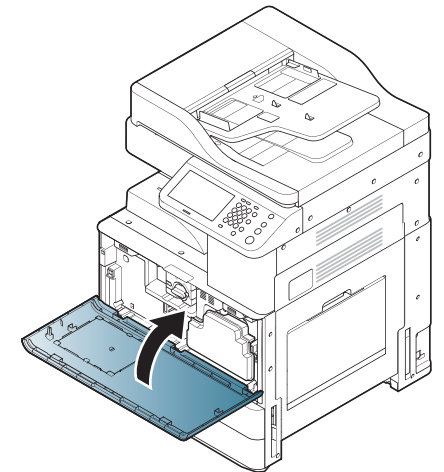
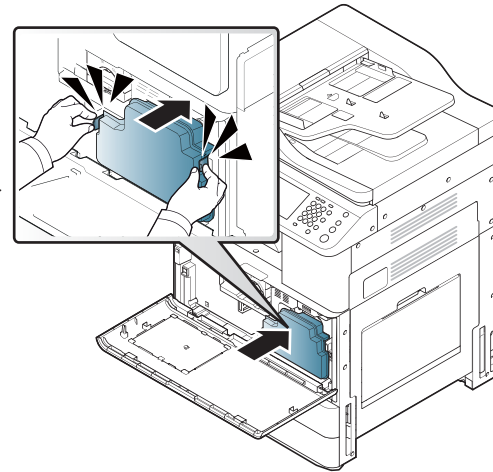
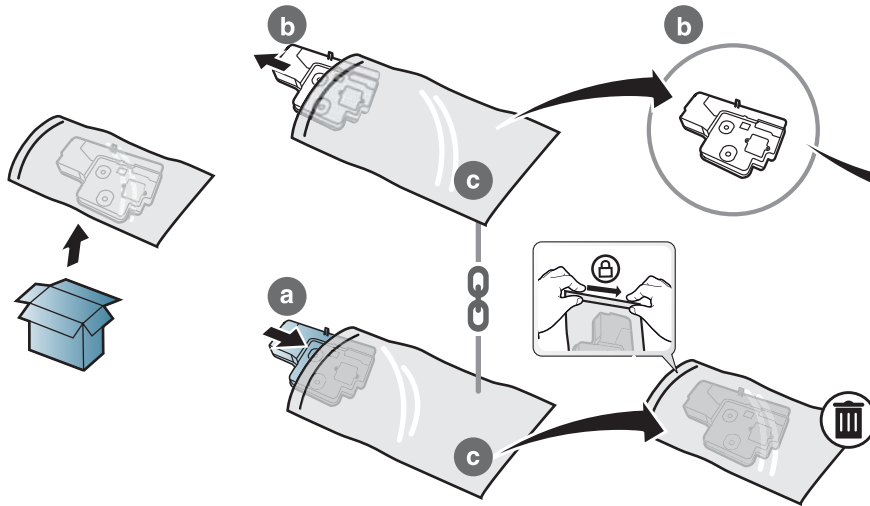
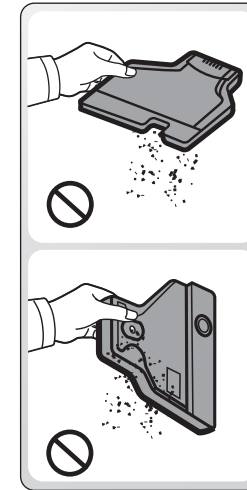
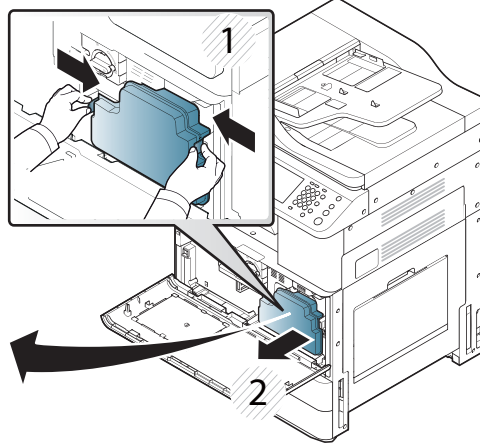
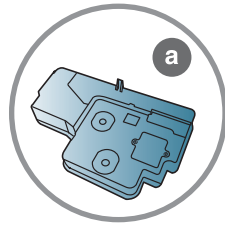
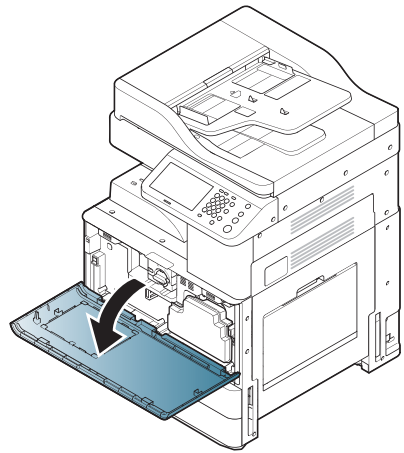
# Replacing the waste toner container

X322x/ X328x series



# Replacing the waste toner container

K325x/ K330x series





# Installing accessories

## Precautions

- Disconnect the power cord  
Never remove the control board cover while the power is turned on.  
To avoid the possibility of an electrical shock, always disconnect the power cord when installing or removing ANY internal or external accessories.
- Discharge static electricity  
The control board and internal accessories (network interface card or memory module) are sensitive to static electricity. Before installing or removing any internal accessories, discharge static electricity from your body by touching something metal, such as the metal back plate on any device plugged into a grounded power source. If you walk around before finishing the installation, repeat this procedure to discharge any static electricity again.




When installing accessories, the battery inside the machine is a service component. Do not change it by yourself. There is a risk of an explosion if battery is replaced by an incorrect type. Dispose used batteries according to the instructions.

## Setting Device Options

When you install the optional devices such as optional tray, memory, etc, this machine automatically detects and sets the optional devices. If you cannot use the optional devices you installed in this driver, you can set the optional devices in **Device Options**.

- 1 For Windows XP Service Pack 3/Server 2003, from the **Start** menu, select **Printer and Faxes**.
  - For Windows Server 2008/Vista, from the **Start** menu, select Control Panel > **Hardware and Sound** > **Printers**.
  - For Windows 7, from the **Start** menu, select Control Panel > **Devices and Printers**.  
For Windows 8, from the **Charms**, select **Search** > **Settings** > **Control Panel** > **Devices and Printers**.
  - For Windows Server 2008 R2, select **Control Panel** > **Hardware** > **Devices and Printers**.
  - For Windows 10 / Windows Server 2016  
From task bar, type in **Devices and Printers** in **Search** input area.  
Press the Enter key.  
OR  
From the **Start** (  ) icon, select **Settings** > **Devices** > **Printers & scanners** > **Devices and Printers**.



Right-click the **Start** (  ) icon, you can select **Control Panel** > **Devices and Printers**.

# Installing accessories

2 Right-click your machine.

3 For Windows XP/2003/2008/Vista, press **Properties**.

For Windows 7, Windows 8, and Windows Server 2008 R2, from context menus, select the **Printer properties**.



If **Printer properties** item has ► mark, you can select other printer drivers connected with selected printer.

4 Select **Device Options**.



The **Properties** window may differ depending on the driver or operating system you are using.

5 Select the appropriate option.



Some menus may not appear in the display depending on options or models. If so, it is not applicable to your machine.

- **Tray Options:** Select the optional tray you installed. You can select the tray.
- **Storage Options:** Select the optional memory you installed. If this feature is checked, you can select the **Print Mode**.

- **Advanced Features:** You can select the **Printer Status** and **Stylish User Interface**.
- **Admin Job Accounting:** Allows you to associate user and account identification information with each document you print.
  - **User permission:** If you check this option, only users with user permission can start a print job.
  - **Group permission:** If you check this option, only groups with group permission can start a print job.



If you want to encrypt job accounting password, check **Job Accounting Password Encryption**.

- **Custom Paper Size Settings:** You can specify custom paper size.

6 Click **OK** until you exit the **Properties** or **Printer properties** window.



# Checking the supplies life

Check remaining life of the supplies and prepare the supplies in advance.

You can also print the supplies life report. Select **Supplies Information** in the **Report** feature (see "Other settings" on page 249).

## From the machine

- 1 Press **Machine Setup** > **Others** > **Supplies Life** from the display screen.
- 2 Check the supplies life.



We recommend you prepare new supplies or those that you have used over 90% of their average yield.

## From the SyncThru™ Web Service

- 1 From the SyncThru™ Web Service, select the **Information** tab > **Supplies**.
- 2 Check the remaining percentage.



We recommend you prepare new supplies if the remaining percentage is less than 10%.

# Cleaning the machine

If printing quality problems occur or if you use your machine in a dusty environment, you need to clean your machine regularly to keep the best printing condition and use your machine longer.



Read the following precautions before cleaning the machine: any damages due to user's mis-handling is not covered by the warranty:

- Turn the machine's power off and unplug all the power cords.
- Do not disassemble the machine without following the instructions in this guide.
- Do not clean the machine with cleaning materials containing large amounts of alcohol, solvent, or other strong substances. They can discolor or distort the cabinet.
- Do not use a vacuum cleaner to clean the toner dust, we recommend you use a cloth or tissue dampened with water to clean it. If you use a vacuum cleaner, toner blows into the air and might be harmful to you.
- When using a dampened cloth, be careful not to drip any water into the machine: it might cause an electric shock.
- For more safety issues, refer to the safety information chapter in the *User's Guide*.

## Cleaning the outside or display screen

Clean the machine cabinet or the display screen with a soft, lint-free cloth. Dampen the cloth slightly with water, but be careful not to let any water drip onto or into the machine.

# Cleaning the machine

## Cleaning the inside

During the printing process, paper, toner, and dust particles can accumulate inside the machine. These accumulations can cause print quality problems, such as toner specks or smearing. Cleaning the inside of the machine clears and reduces printing quality problems.

### Toner cartridge area



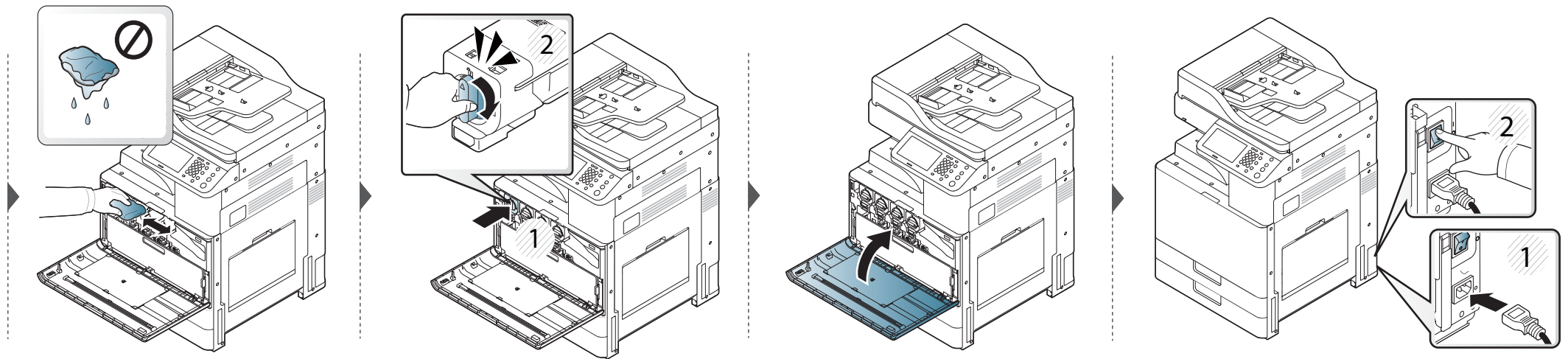
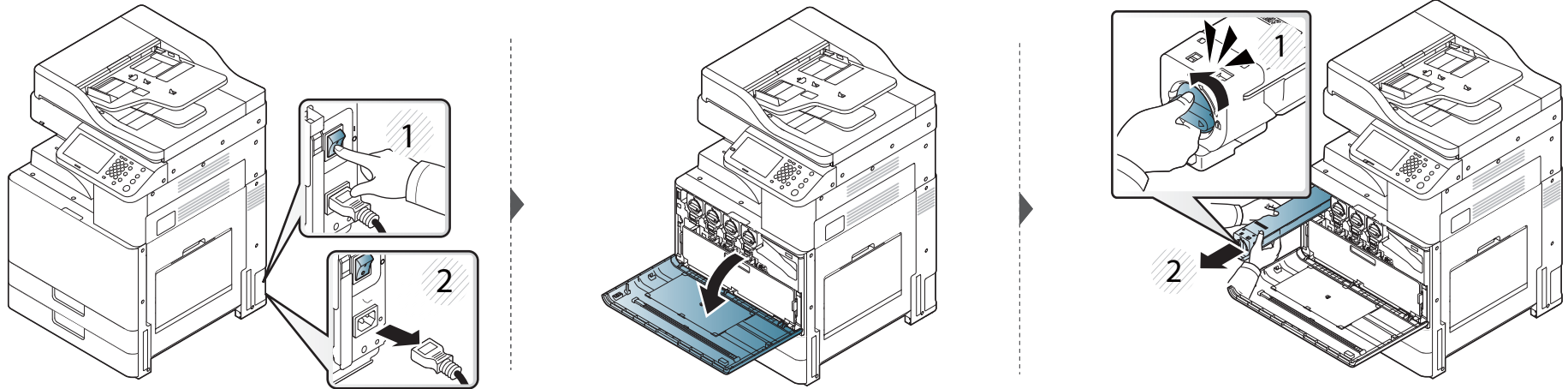
Use a dry lint free cloth when cleaning the inside of the machine, be careful not to damage the transfer roller or any other inside parts. Do not use solvents such as benzene or thinner. Printing quality problems can occur and cause damage to the machine.



- Use a dry lint-free cloth to clean the machine.
- Turn the machine off and unplug the power cord. Wait for the machine to cool down. If your machine has a power switch, turn the power switch off before cleaning the machine.
- If the front door is not completely closed, the machine will not operate.
- Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).

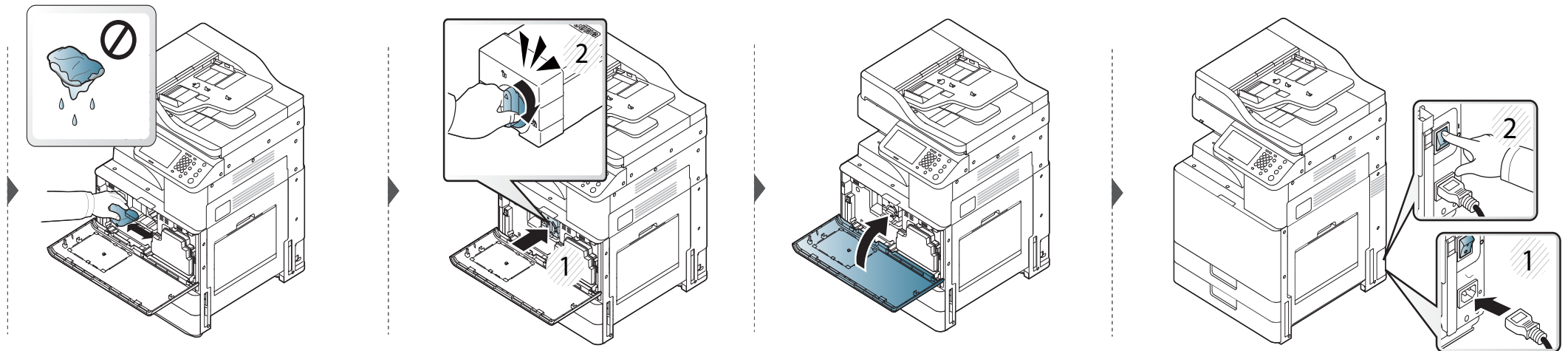
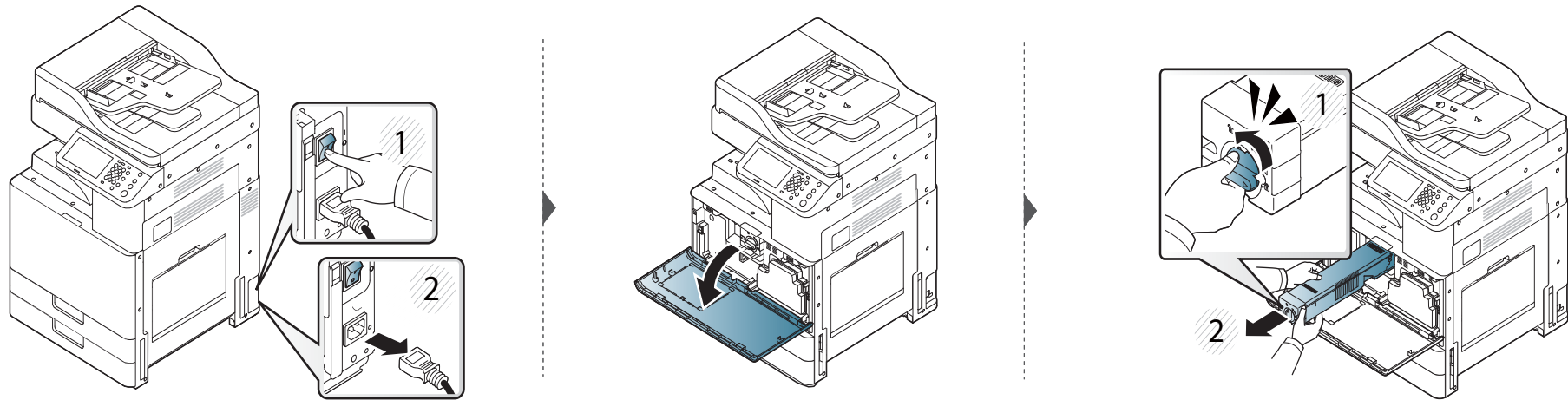
# Cleaning the machine

X322x/ X328x series



# Cleaning the machine

## K325x/ K330x series



# Cleaning the machine

## Cleaning the imaging unit area

---



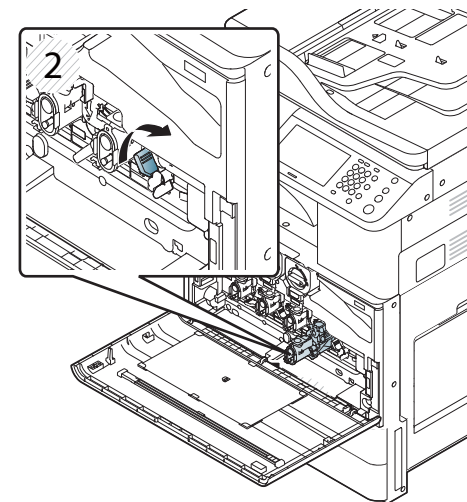
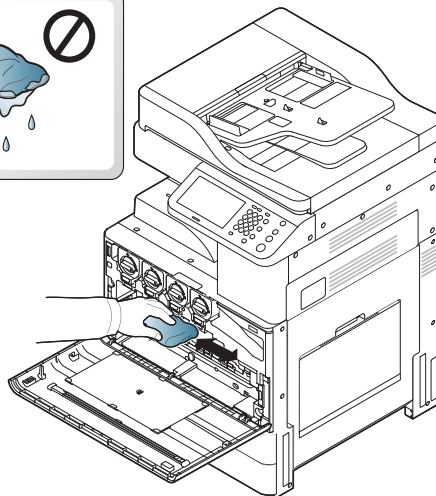
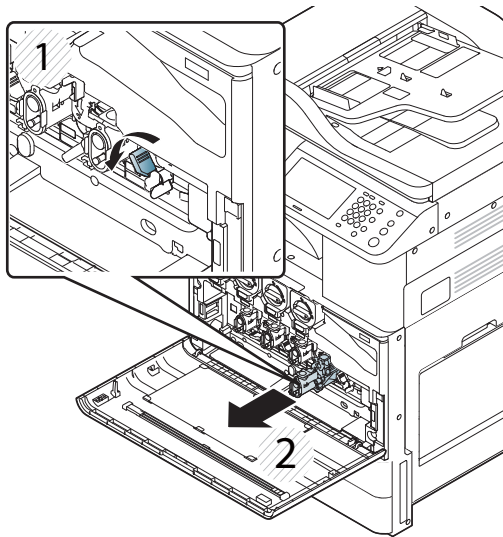
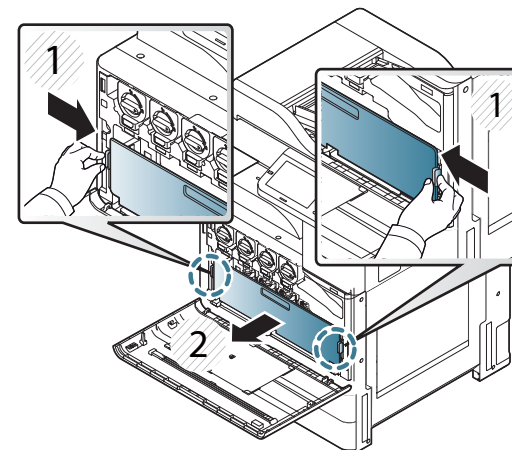
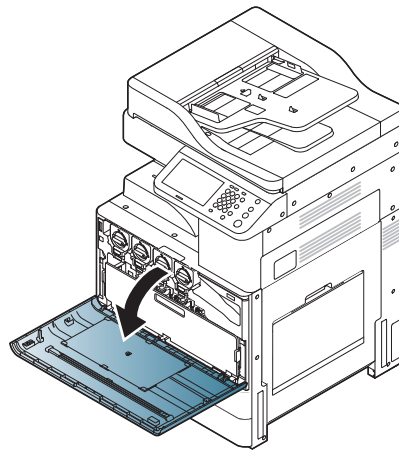
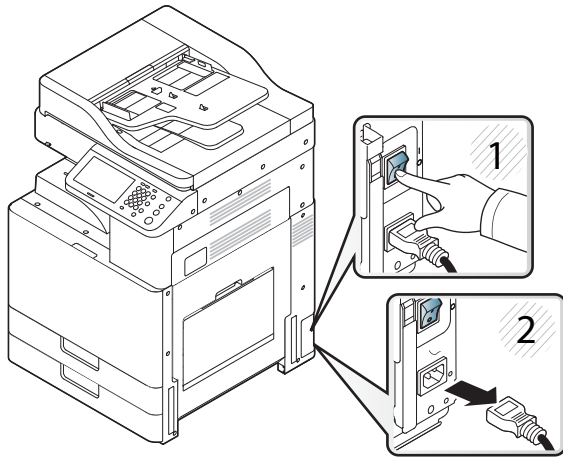
- To prevent damage to the imaging unit, do not expose it to light for more than a few minutes. Cover it with a piece of paper, if necessary.
- Do not touch the green surface underside of the imaging unit.



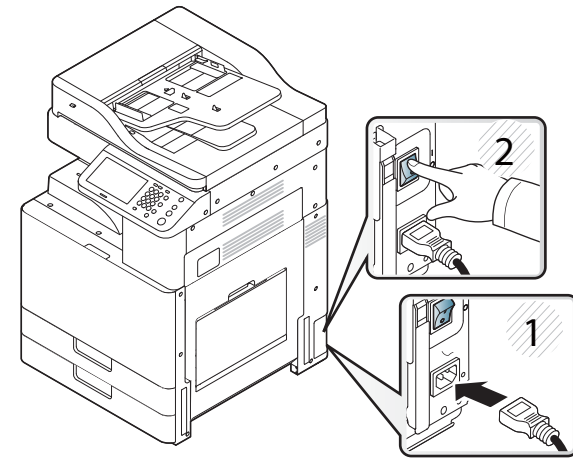
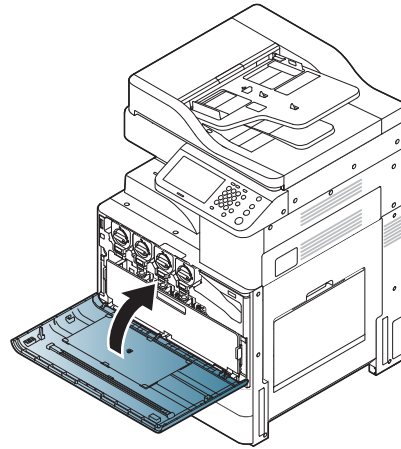
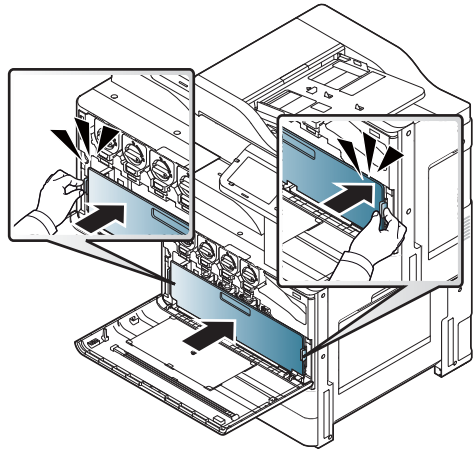
If the front door is not completely closed, the machine will not operate.

# Cleaning the machine

## X322x/ X328x series



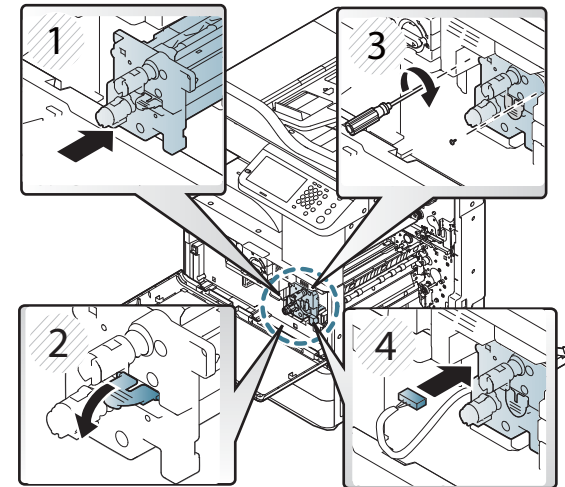
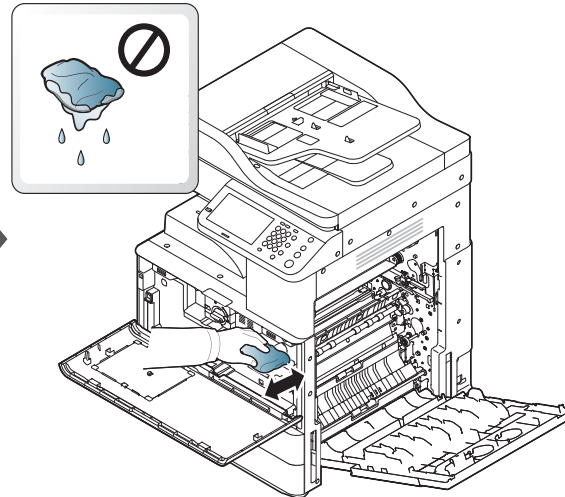
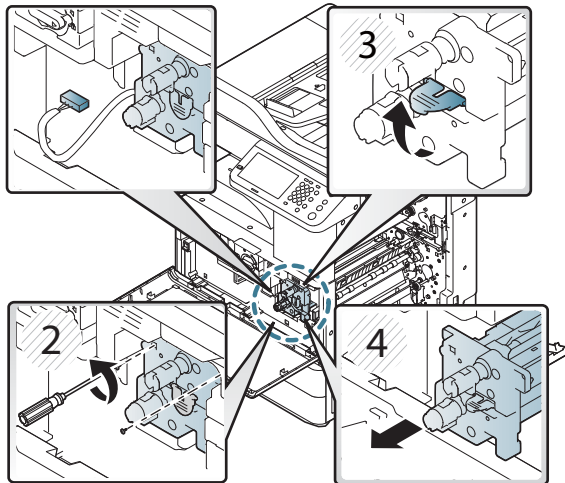
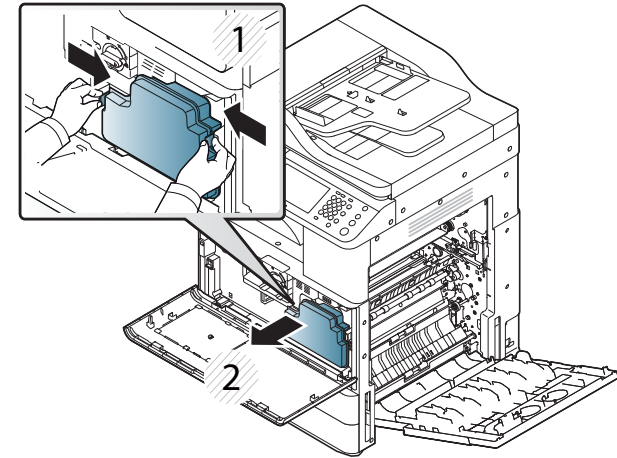
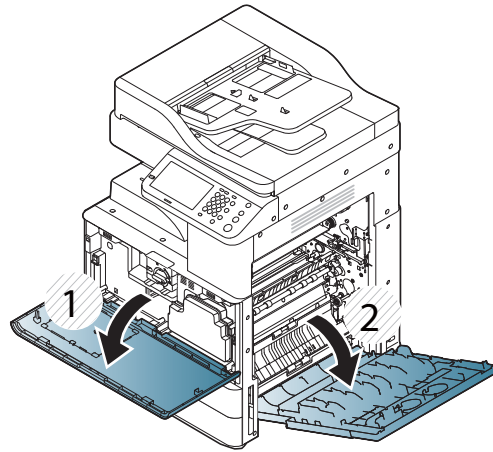
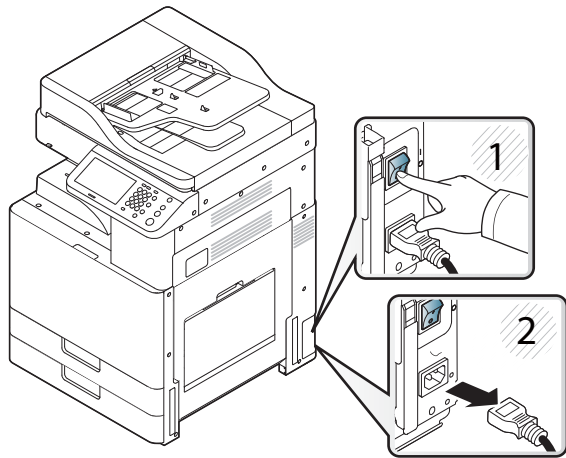
# Cleaning the machine



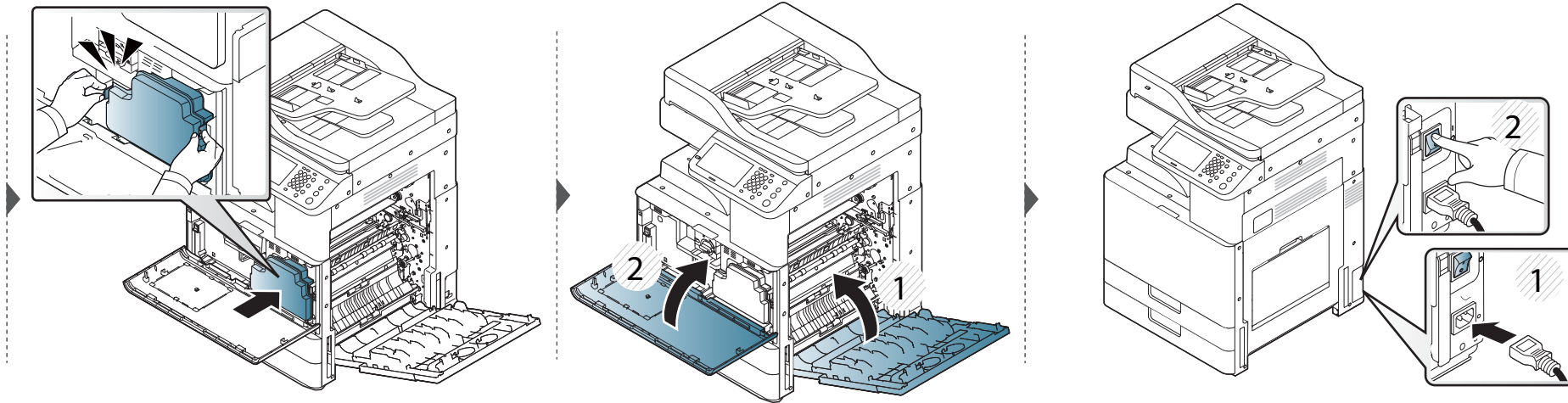


# Cleaning the machine

## K325x/ K330x series



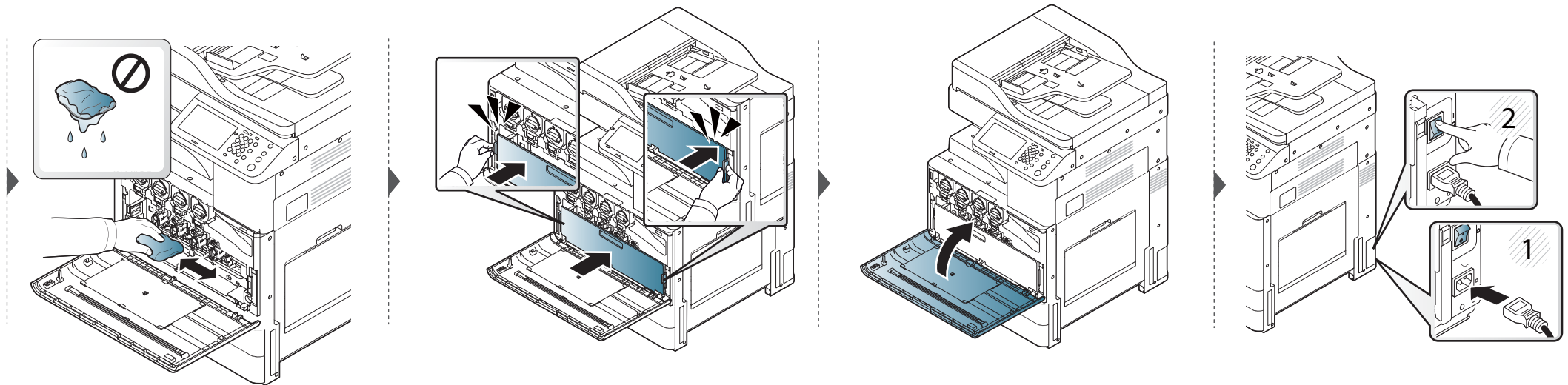
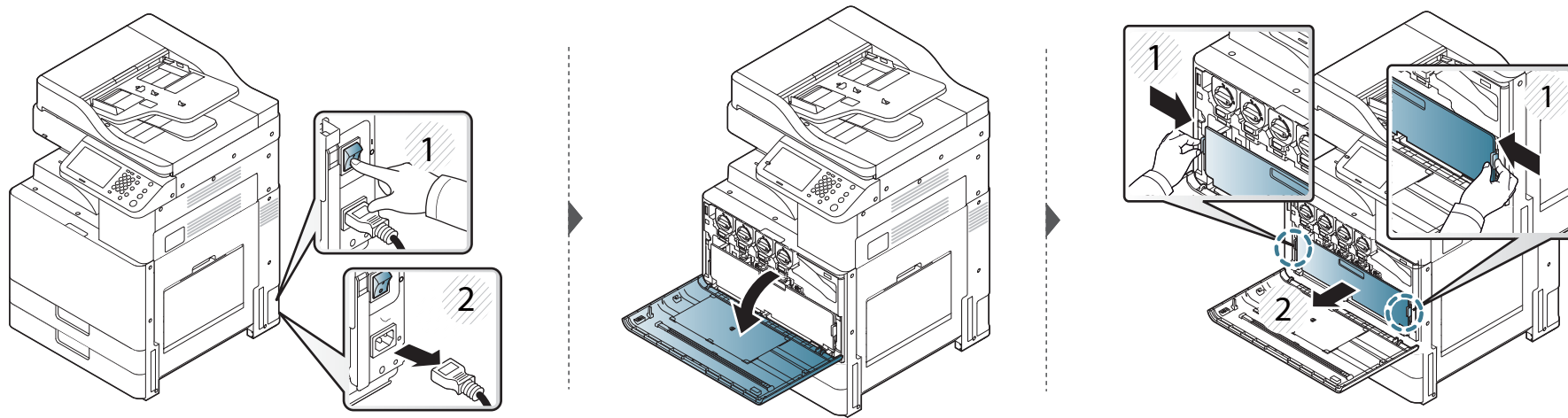
# Cleaning the machine



# Cleaning the machine

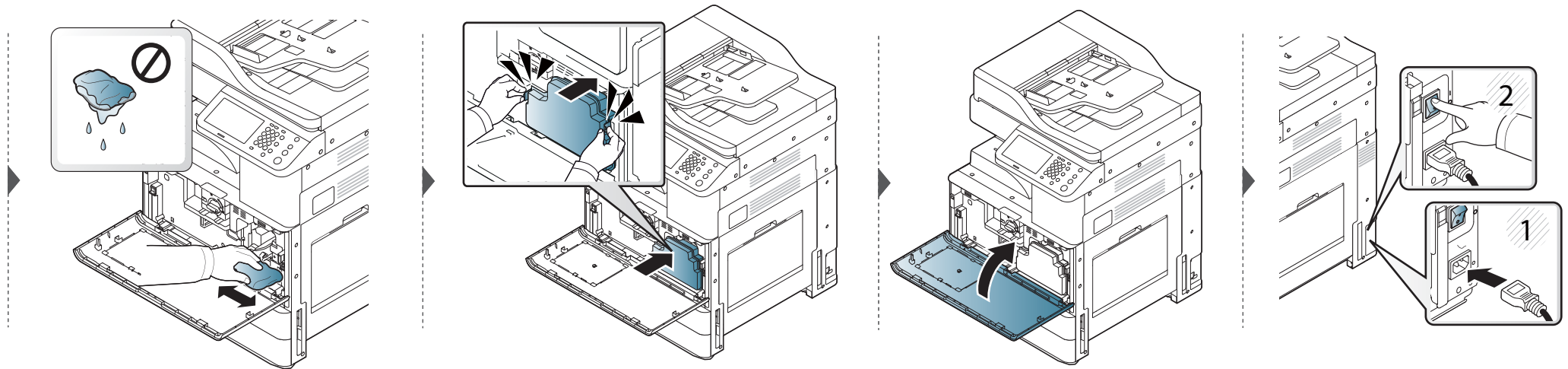
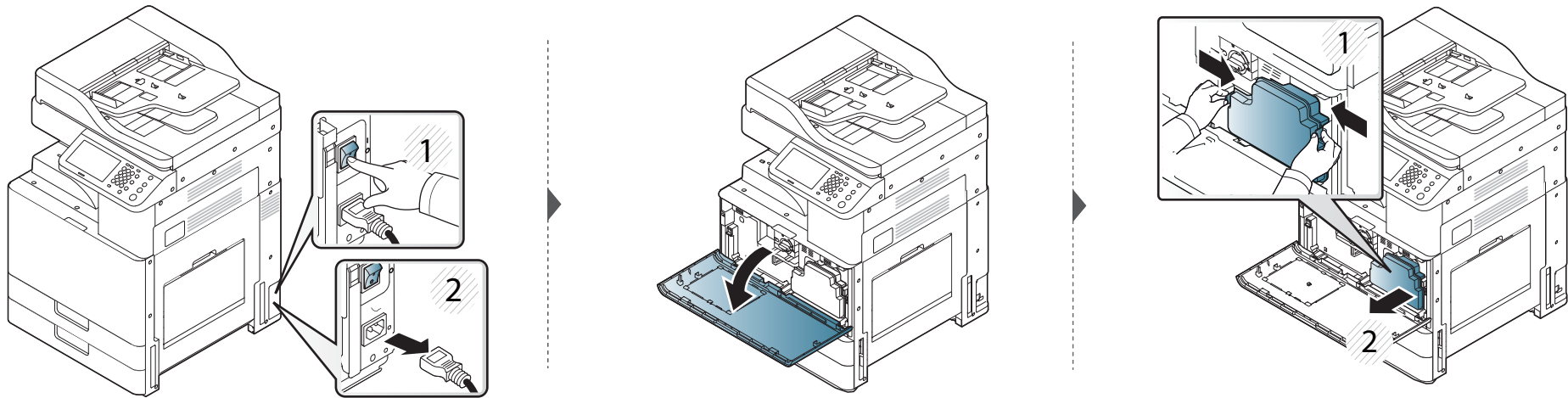
## Cleaning the waste toner container area

X322x/ X328x series



# Cleaning the machine

## K325x/ K330x series



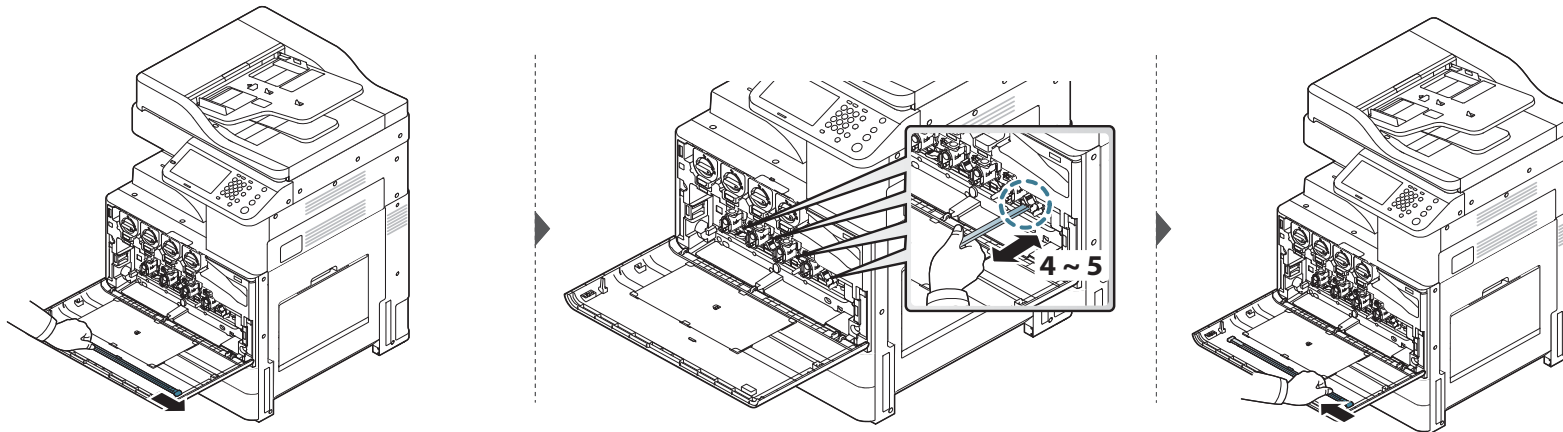
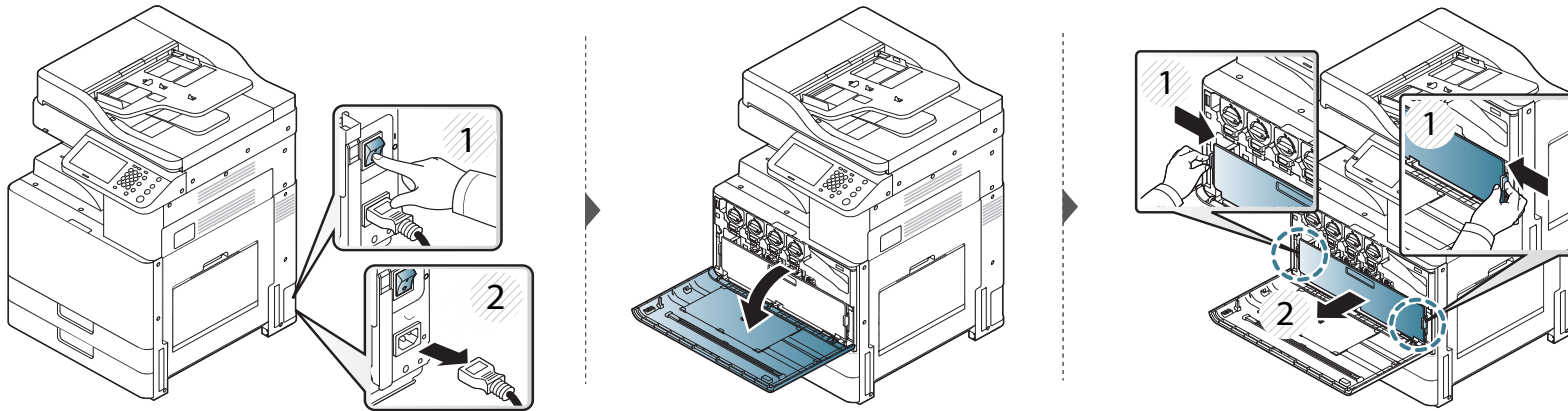


# Cleaning the machine

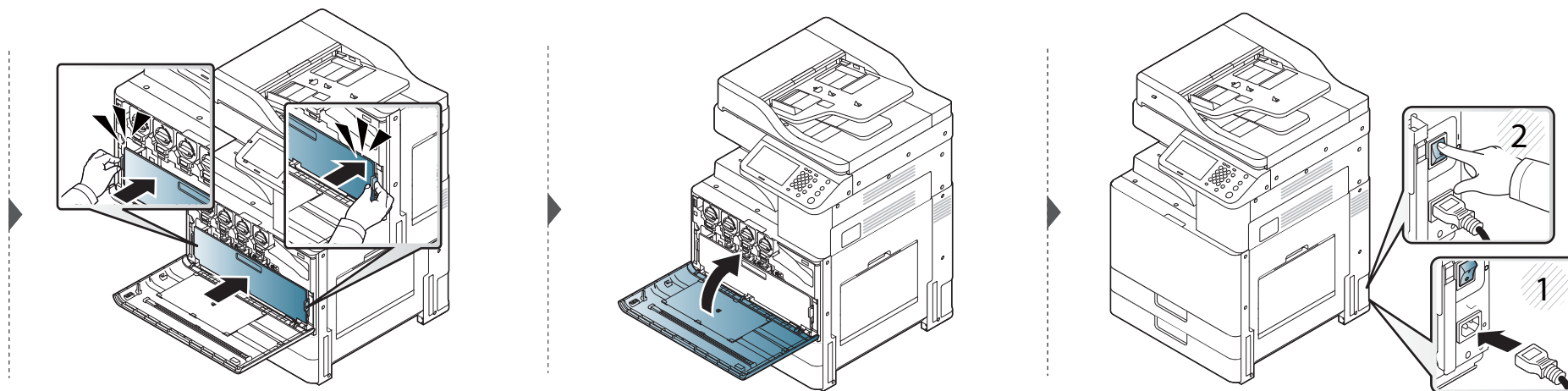
## Cleaning the LSU window(X322x/ X328x series only)



If the front door is not completely closed, the machine will not operate.



# Cleaning the machine



## Cleaning the scan unit

Keeping the scan unit clean helps to ensure the best possible copy quality. We suggest that you clean the scan unit at the start of each day and during the day, as needed.



- Turn the machine off and unplug the power cord. Wait for the machine to cool down. If your machine has a power switch, turn the power switch off before cleaning the machine.
- Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).

1

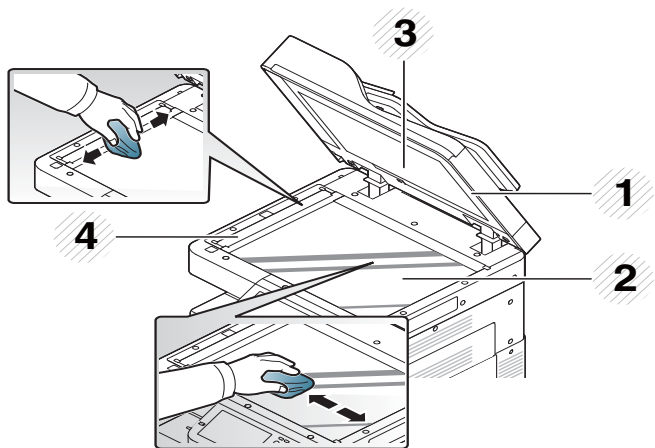
Prepare a soft, lint-free cloth.

2

Open the scanner lid.

# Cleaning the machine

- 3** Wipe the surface of the scanner glass and the document feeder glass with the cloth until it is clean and dry. Wipe the underside of the scanner lid and white sheet until it is clean and dry.



- 1 Scanner lid
- 2 Scanner glass
- 3 White sheet
- 4 Document feeder glass

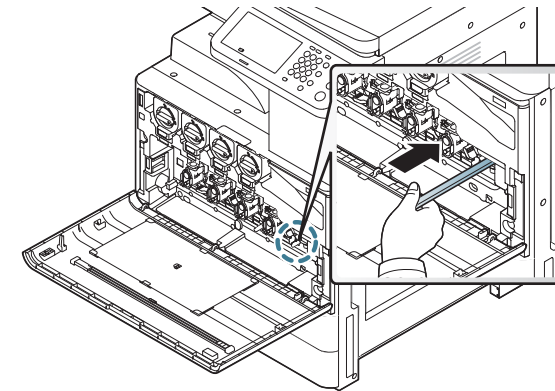
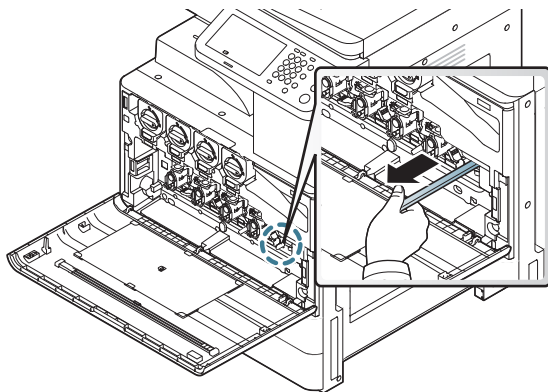
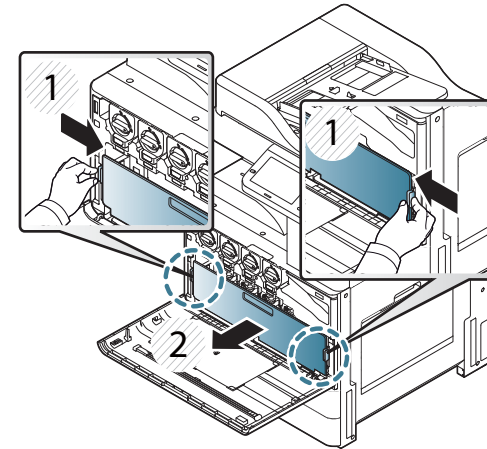
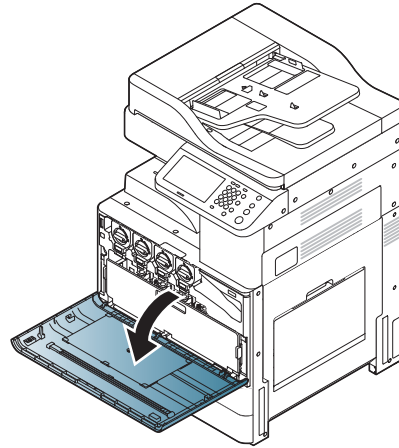
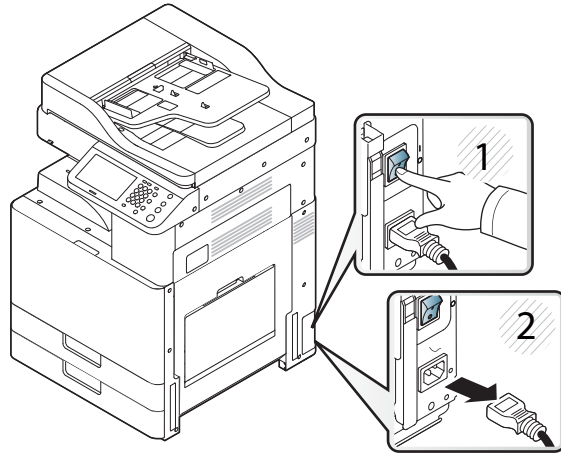
- 4** Close the scanner lid.

## Cleaning the chargers of imaging unit

The paper dust stick and the chargers of the imaging unit will need to be cleaned after a specified number of paper is printed out. When the message that demands you to clean the chargers of the imaging unit appears, you have to clean the paper dust stick first. Then clean the chargers. The time when the message appears depends on environmental factors like altitude, temperature, humidity, and so on. You need to clean the charger to maintain printing quality. If cleaning is done, the message will disappear automatically.

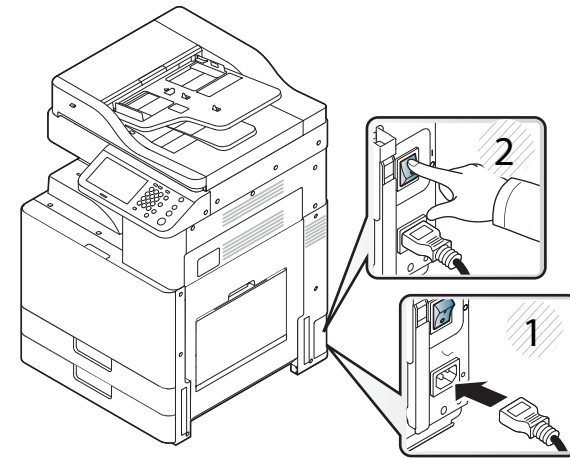
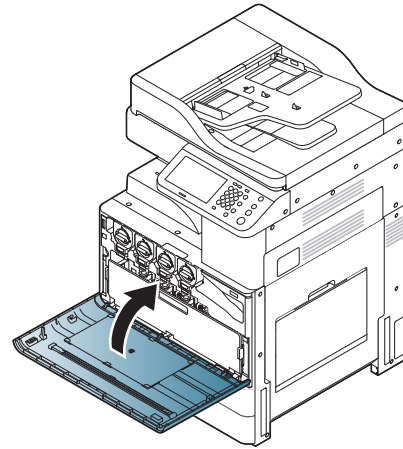
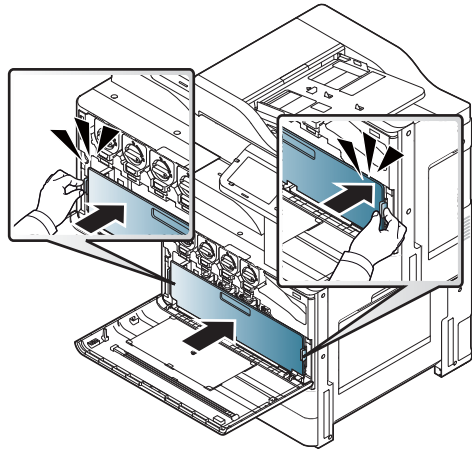
# Cleaning the machine

## X322x/ X328x series



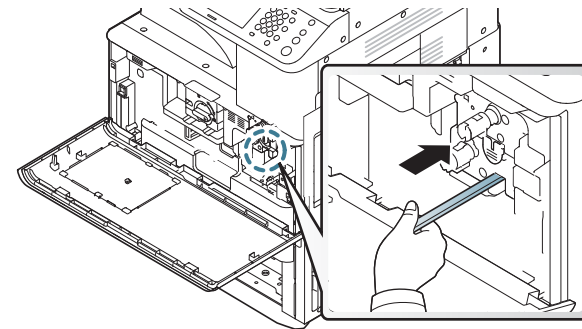
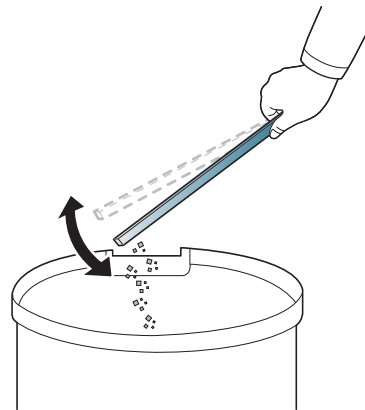
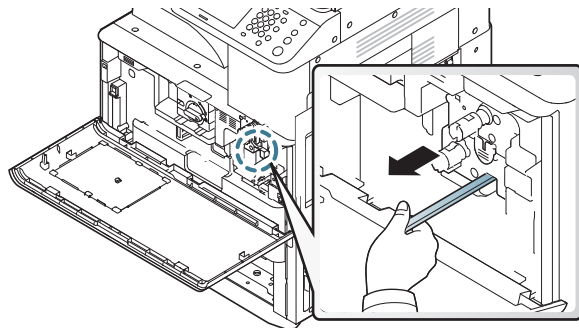
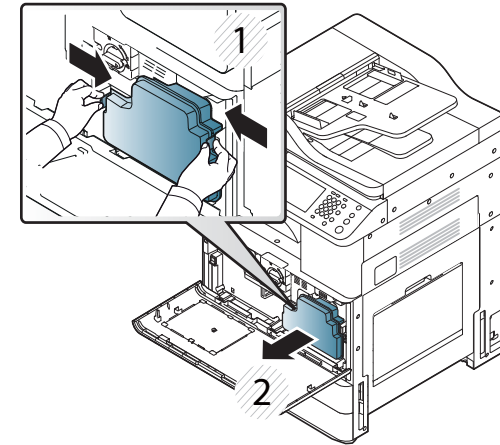
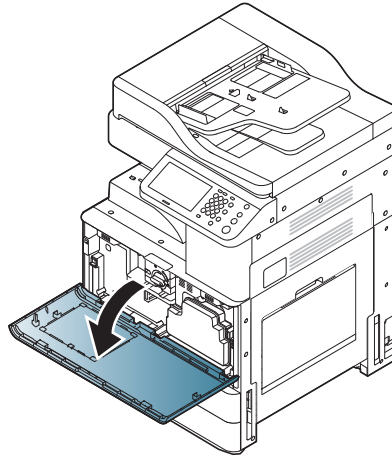
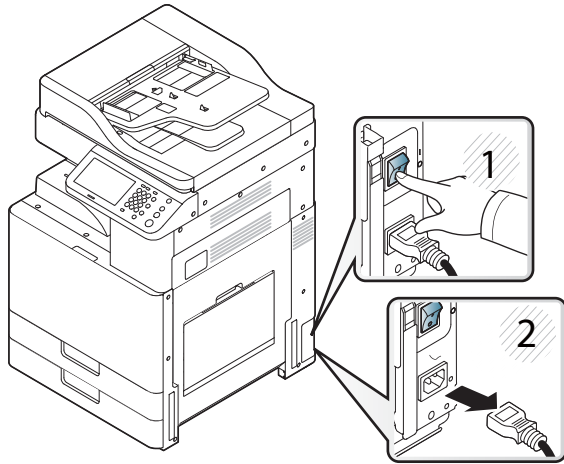


# Cleaning the machine

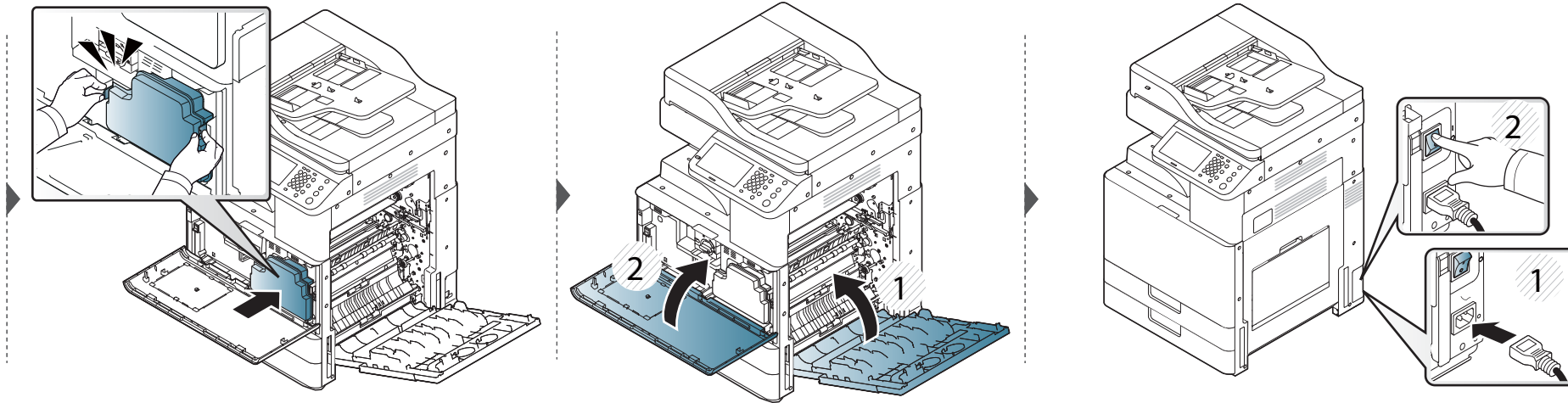


# Cleaning the machine

## K325x/ K330x series



# Cleaning the machine



# Tips for storing the machine, supplies, and paper

- Keep them in a cool place with no humidity.
- Keep them covered so that dusts cannot be accumulated.
- Keep them out of water.

## Machine

- When moving the machine, do not tilt or turn it upside down. Otherwise, the inside of the machine may be contaminated by toner, which can cause damage to the machine or reduce print quality.
- When moving the machine, make sure at least four people are holding the machine securely.

## Toner cartridge/ Imaging unit

To get the best, print quality from the toner cartridge, keep the following guidelines in mind:

- Do not remove the toner cartridge from its package until it's ready to use.
- Do not refill the toner cartridge. The machine warranty does not cover damage caused by using a refilled cartridge.
- Store toner cartridges in the same environment as your machine.
- Keep it in a stable place so the toner dust is not slanted to one side.

## Paper

- Store print media in its ream wrapper until you are ready to use it.
- Place cartons on pallets or shelves, not on the floor.
- Do not place heavy objects on top of the paper, whether it is packed or unpacked.
- Keep it away from moisture or other conditions that can cause it to wrinkle or curl.
- Keep it in a temperatures between 15 °C ~30 °C and humidity between 10 % ~ 70 %.

# Tips for moving the machine



Use safe lifting and handling techniques. If you need to move this machine, you need at least four people. Use the lifting handles, as shown below. If less than four people attempt to lift the machine, it can lead to back injury.

- When moving the machine, do not subject the control panel to hard impacts as this may damage the screen or border of the control panel.
- The warranty does not cover damage from falls or impacts due to the intentional or unintentional actions of the user.

- Do not tilt or turn it upside down. Otherwise, the inside of the machine may be contaminated by toner, which can cause damage to the machine or bad print quality.
- Make sure at least four people are holding the machine securely.
- Lock the scanner lock.
- **Moving long distances using a truck:**
  - Remove the finisher, optional trays, or desk and inner imaging unit and toner cartridges.
  - Fasten the scanner locking screw and the finisher locking screws.
  - Tape trays and RADF cover.
- **Moving short distances (e.g. moving between floors) to prevent damage from vibration:**
  - Remove the finisher.

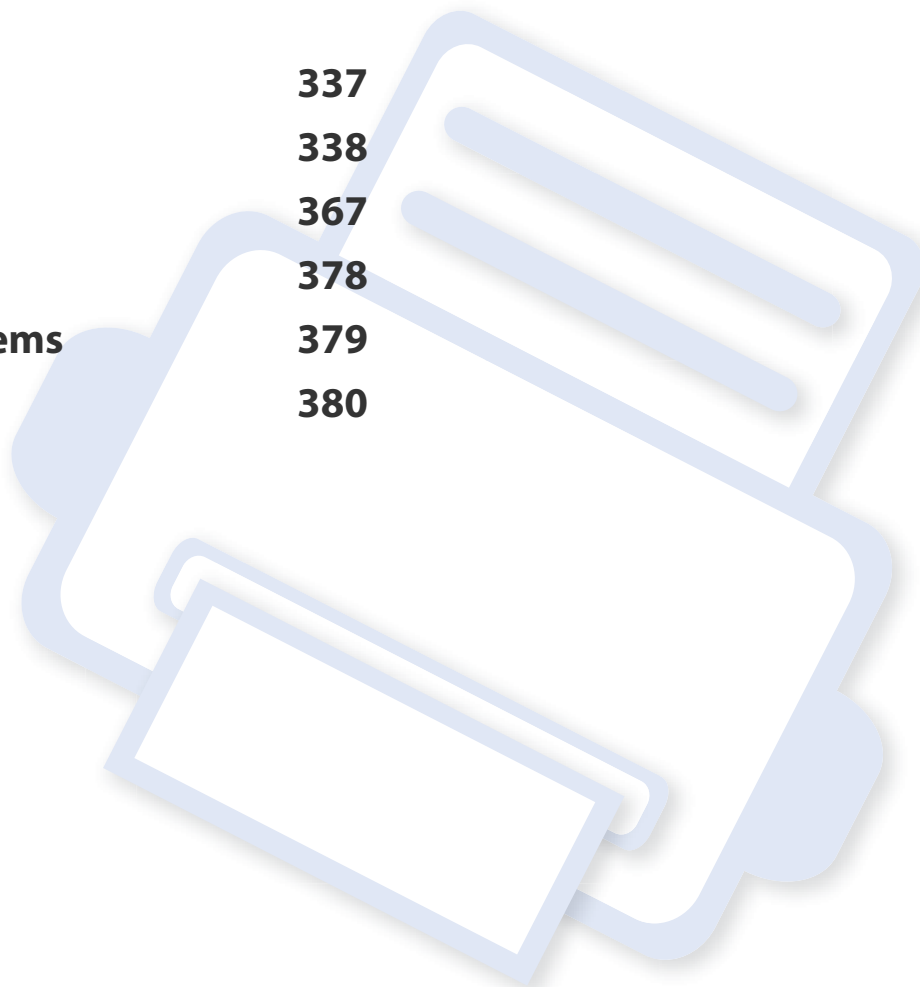


# 15. Troubleshooting

This chapter gives helpful information for what to do if you encounter an error. If you cannot find a solution in the User's Guide or the problem persists, call for service.

This chapter includes:

- **Tips for avoiding paper jams** 337
- **Clearing paper jams** 338
- **Understanding display messages** 367
- **Paper feeding problems** 378
- **Power and cable connecting problems** 379
- **Solving other problems** 380



# Tips for avoiding paper jams

By selecting the correct medias, most paper jams can be avoided. To avoid paper jams, refer to the following guidelines:

- Ensure that the adjustable guides are positioned correctly (see "Tray overview" on page 76).
- Do not remove paper from the tray while your machine is printing.
- Flex, fan, and straighten paper before loading.
- Do not use creased, damp, or highly curled paper.
- Do not mix paper type and size in a tray.
- Use only recommended print media (see "Print media specifications" on page 399).

# Clearing paper jams

When a paper jam occurs, a warning message appears on the display screen.

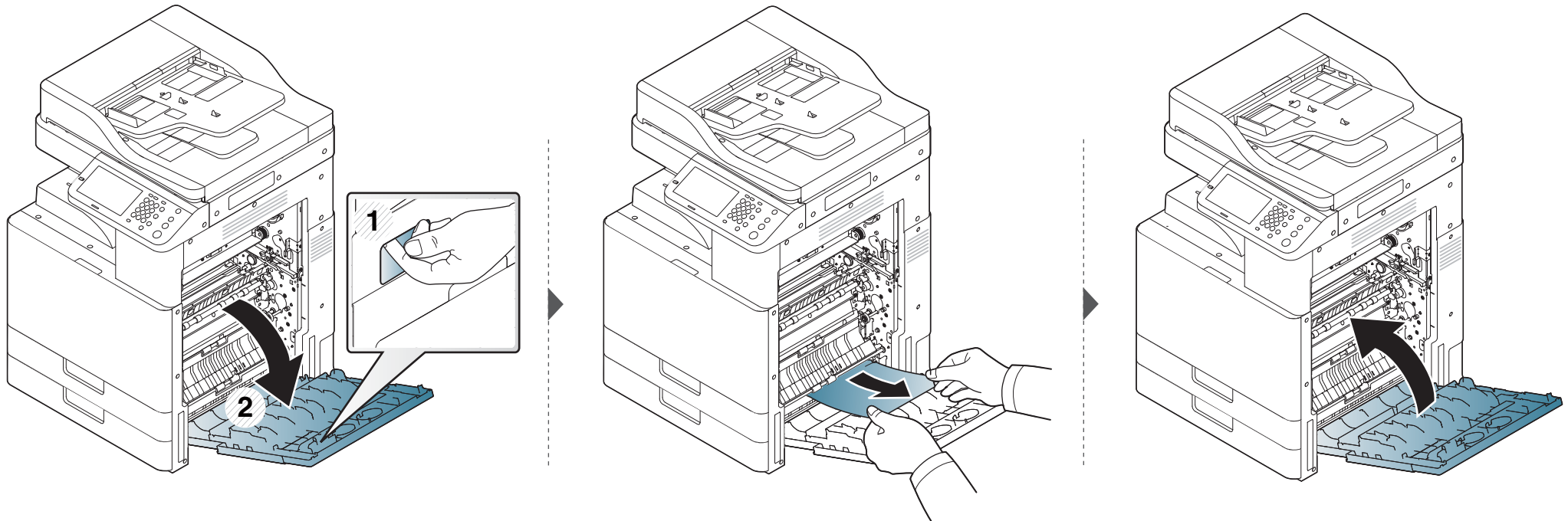


To avoid tearing the paper, pull the jammed paper out slowly and gently. Follow the instructions in the following sections to clear the jam.

## In tray1, 2



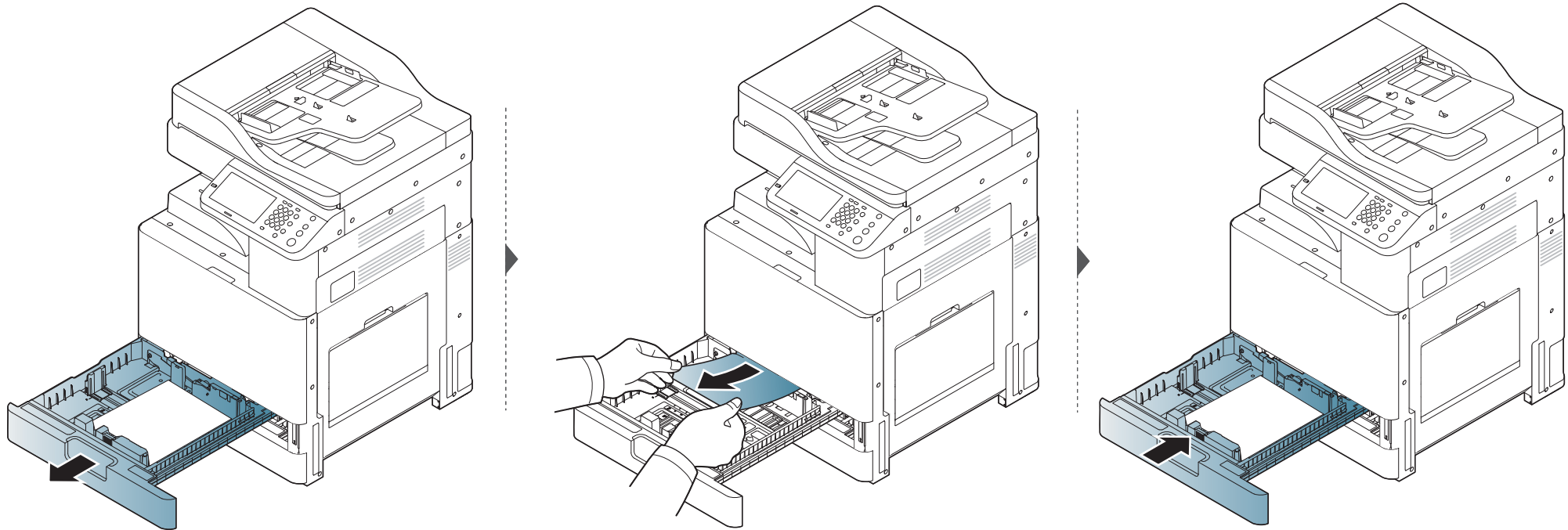
Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).





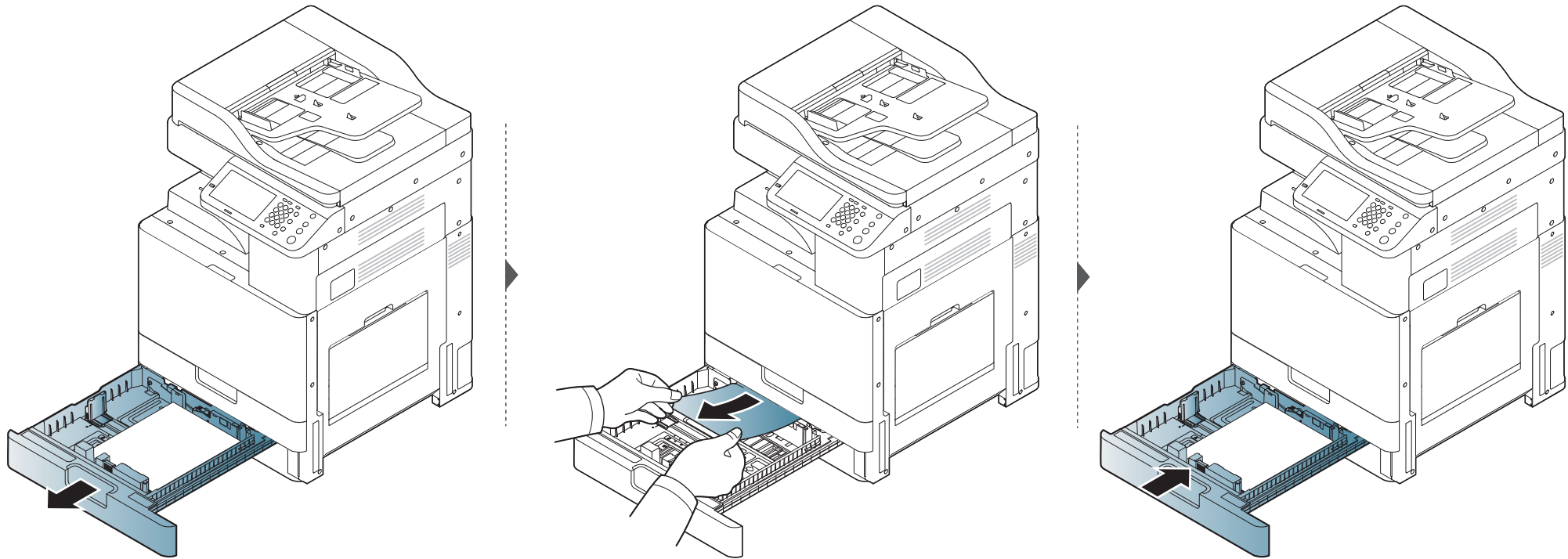
# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:



# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:

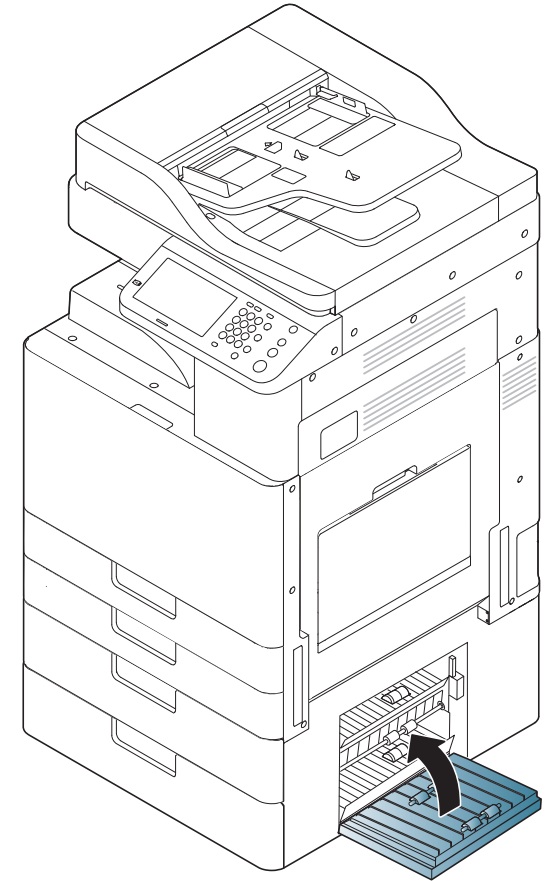
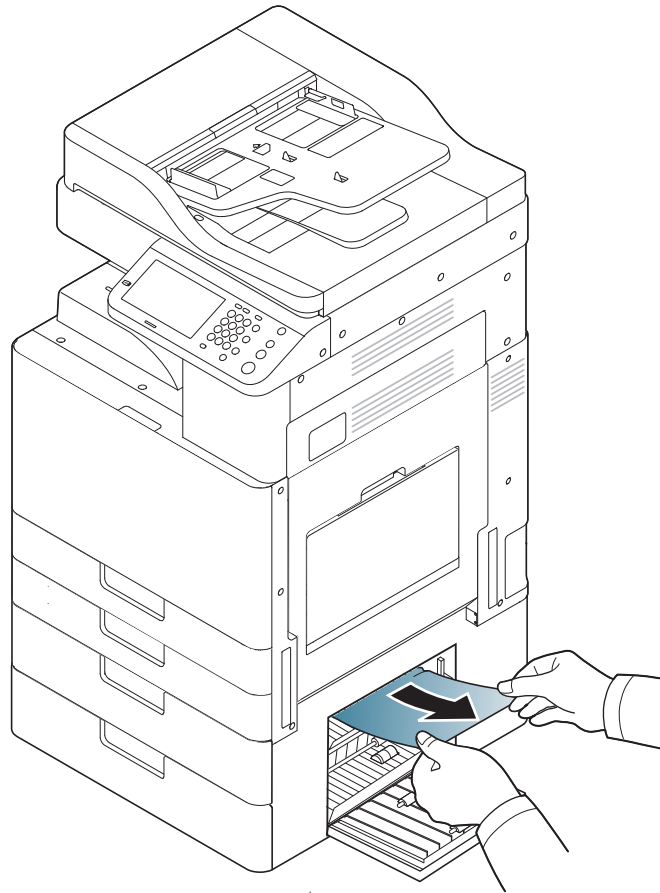
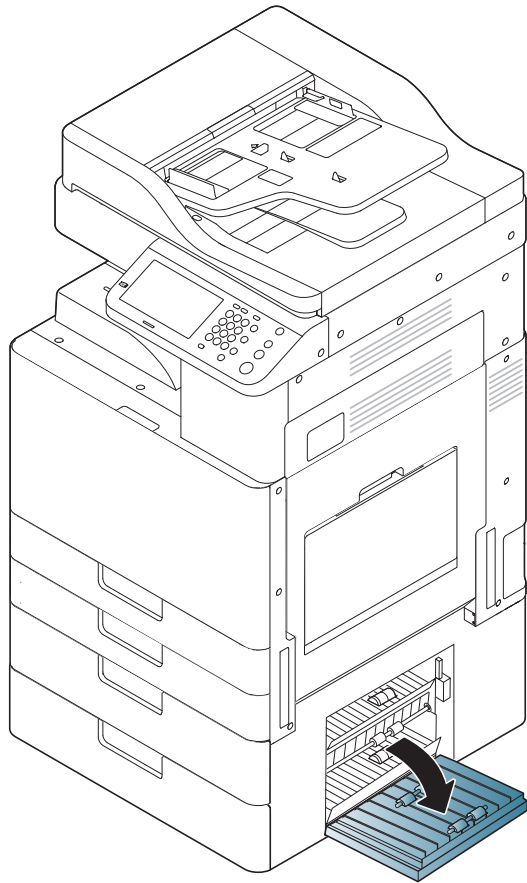


# Clearing paper jams

## In optional trays

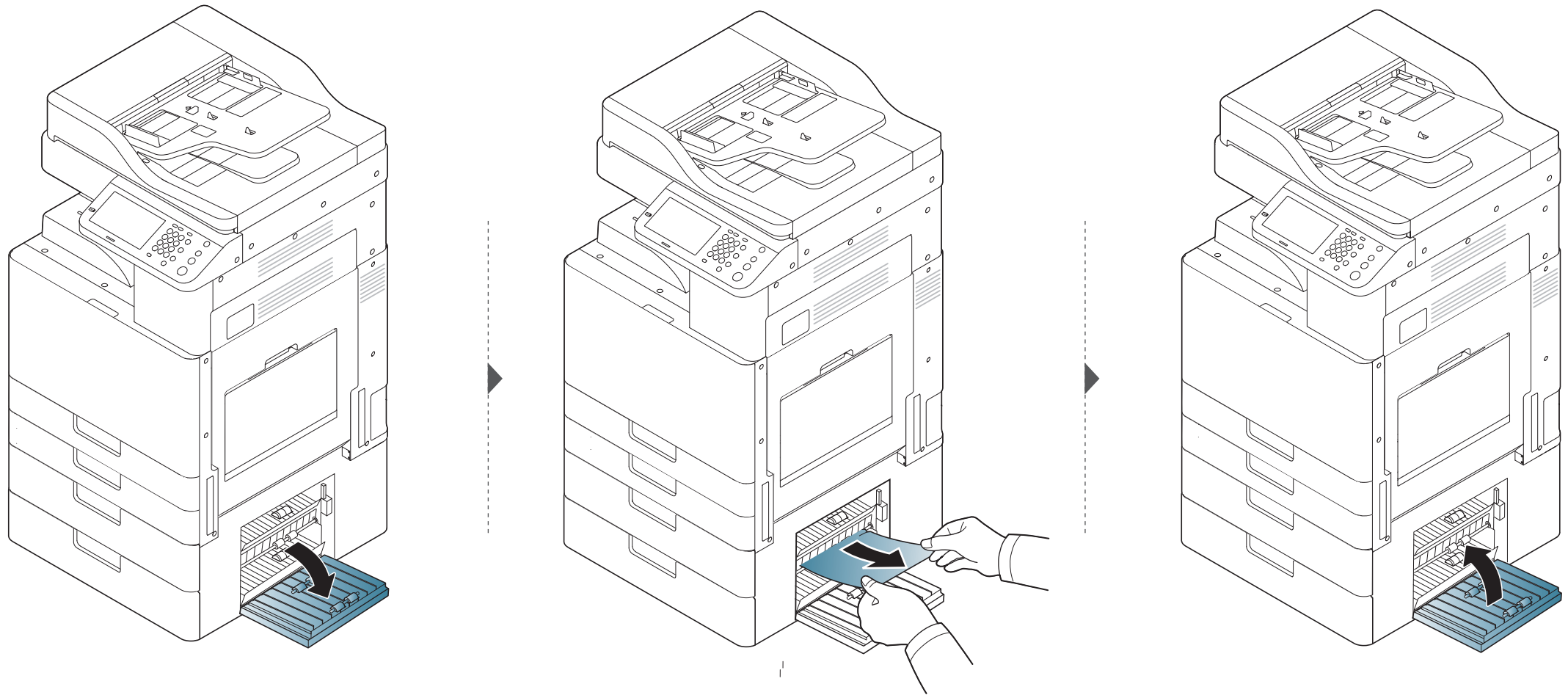


The procedure is same for all optional trays.



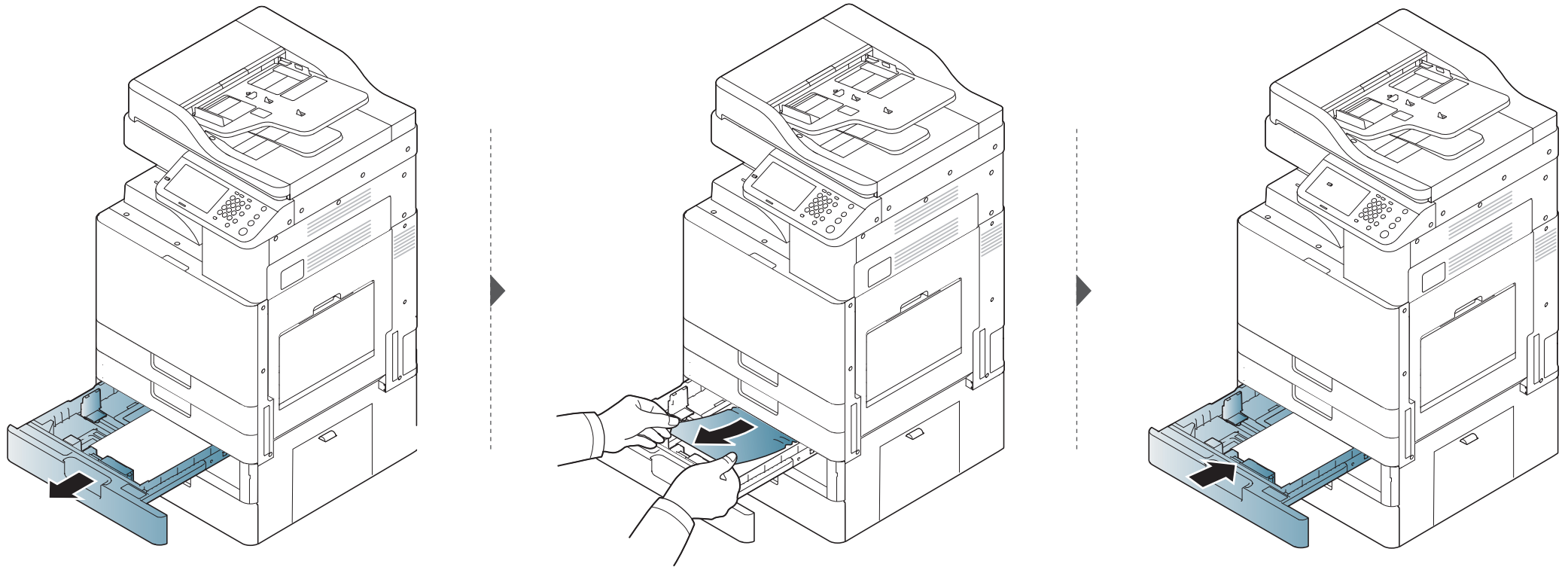
# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:



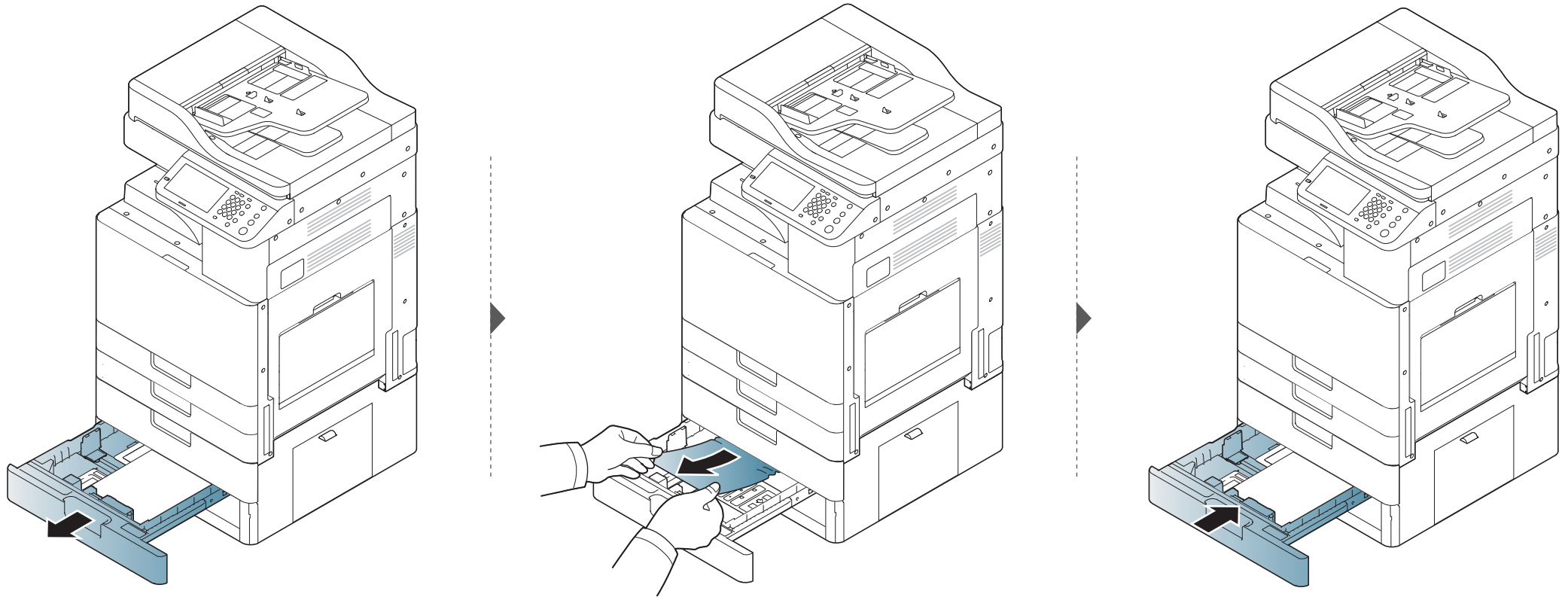
# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:



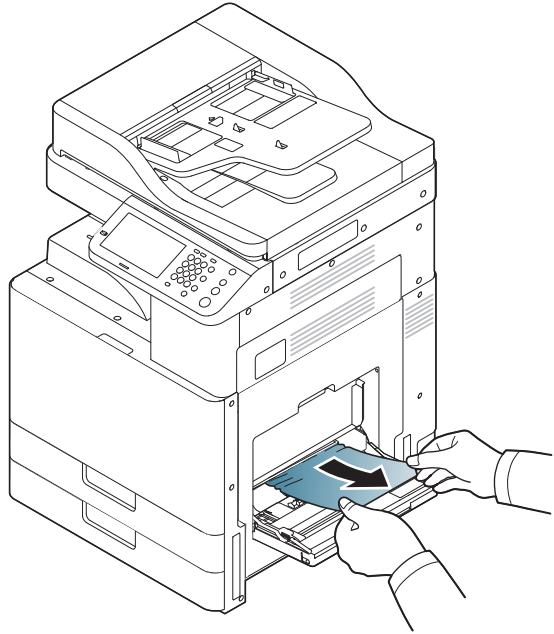
# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:



# Clearing paper jams

## In the multi-purpose tray



# Clearing paper jams

## Inside the machine



The fuser area is hot. Turn the machine off and let the machine cool before removing paper from the Fuser Unit area. Failure to take care when removing paper from this area may cause injury.

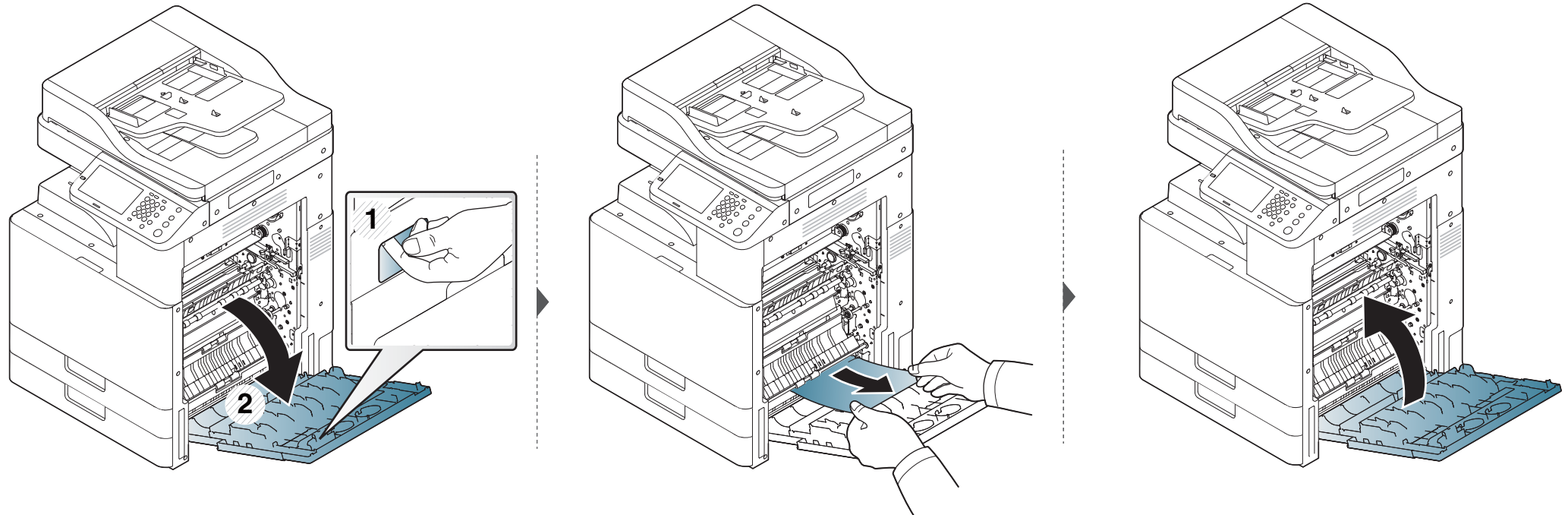


Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).



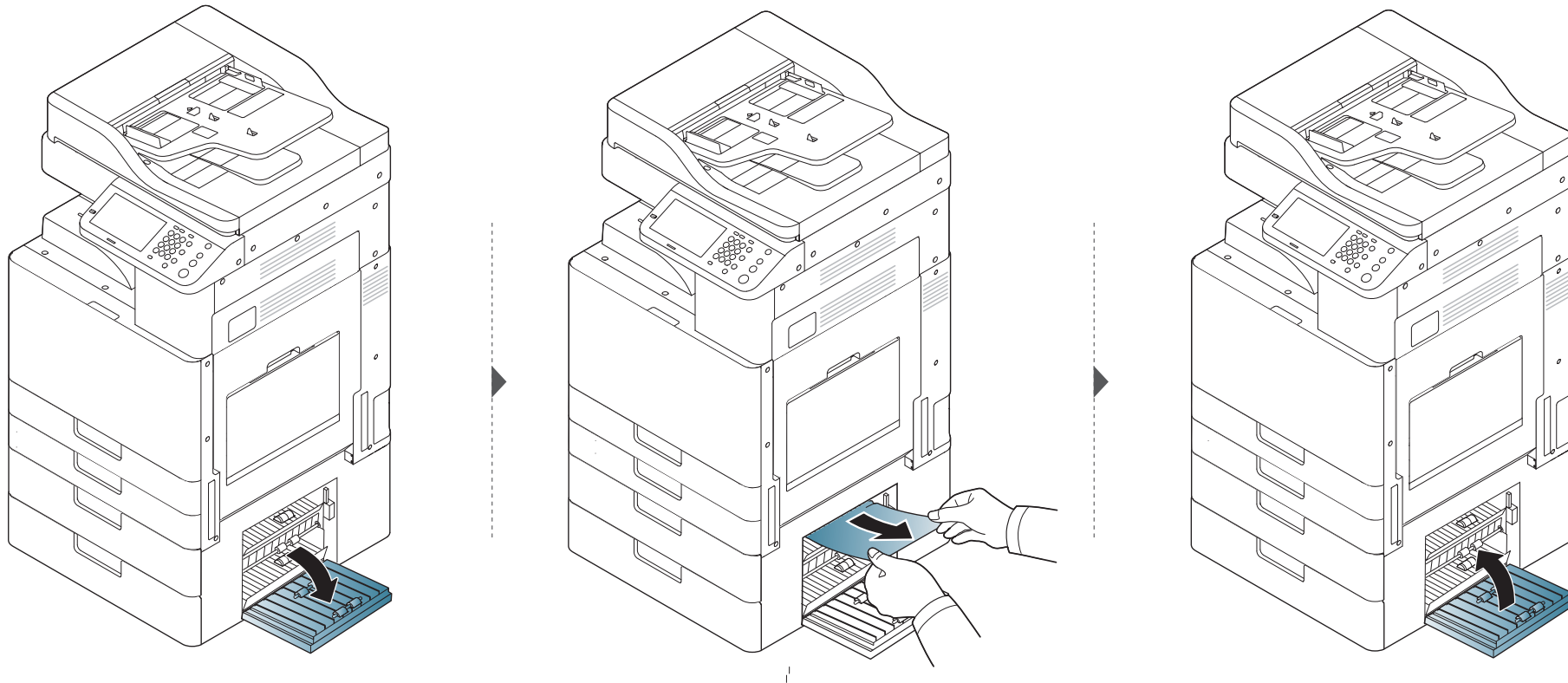
# Clearing paper jams

## Jam feed 1, Jam feed 2



# Clearing paper jams

## Jam feed 3, Jam feed 4 (Optional device only)

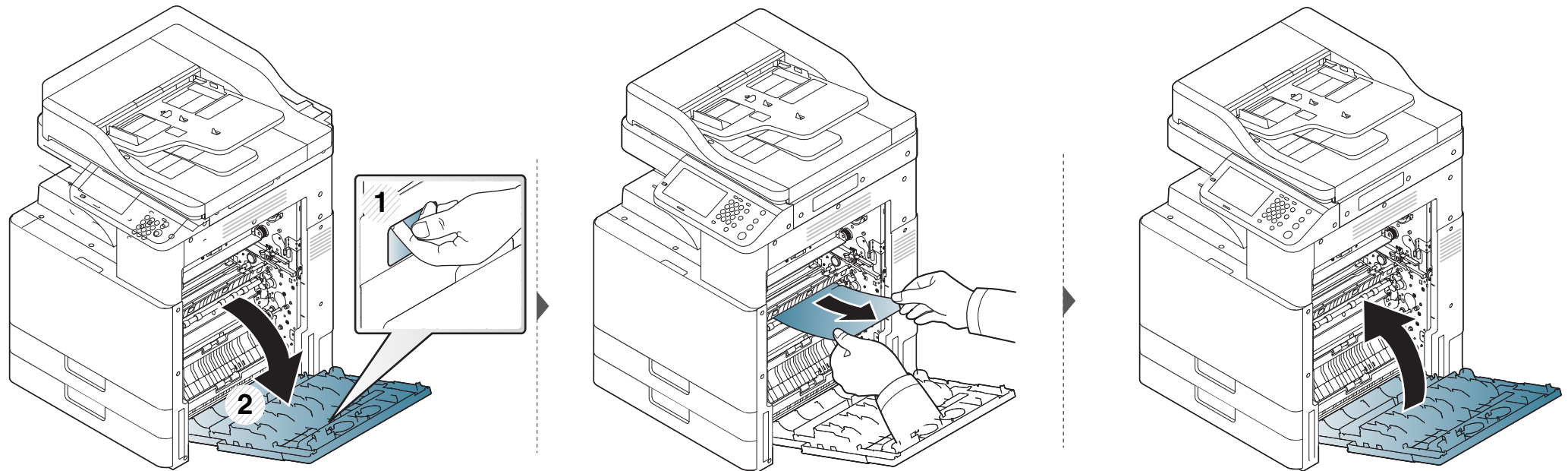


# Clearing paper jams

## Jam at the fuser area

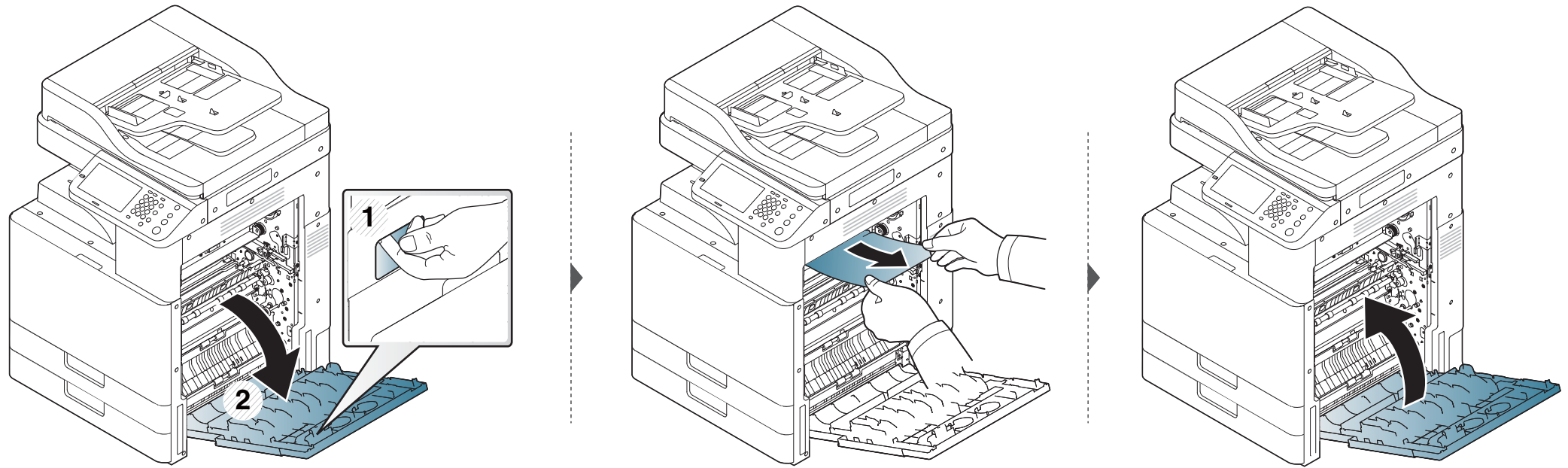


The fuser area is hot. Take care when removing paper from the machine.



# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:

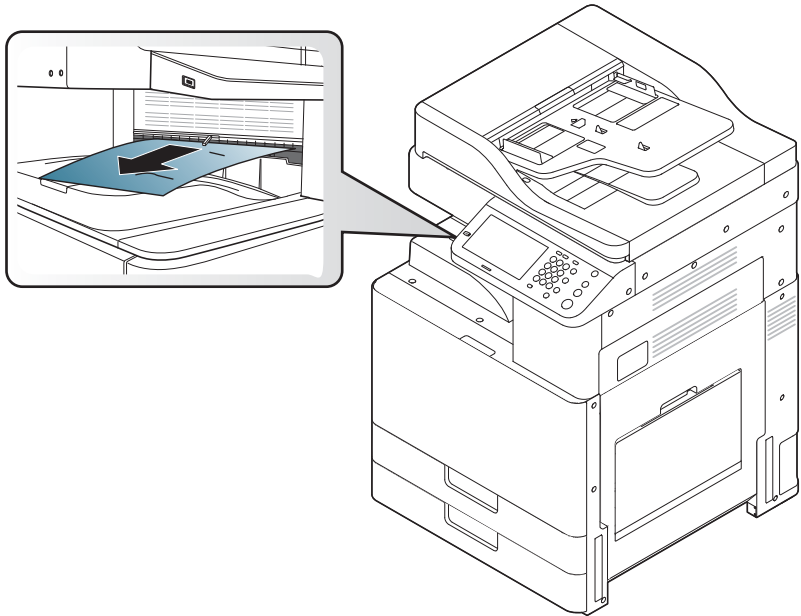


# Clearing paper jams

## In the exit area



The fuser area is hot. Take care when removing paper from the machine.

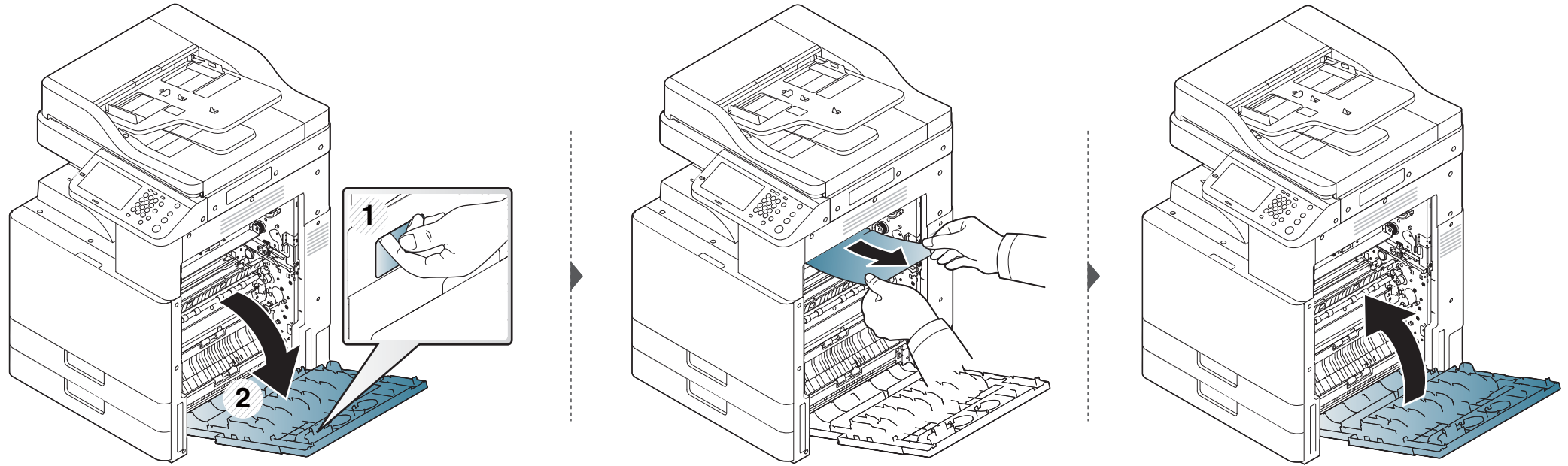


**If you do not see the paper in this area, stop and go to next step:**

# Clearing paper jams



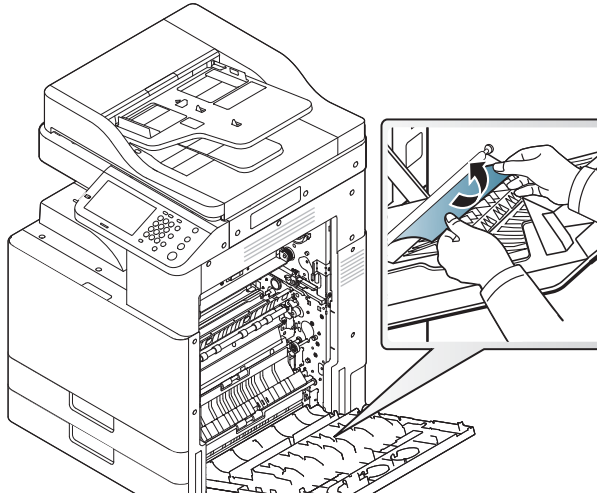
The fuser area is hot. Take care when removing paper from the machine.



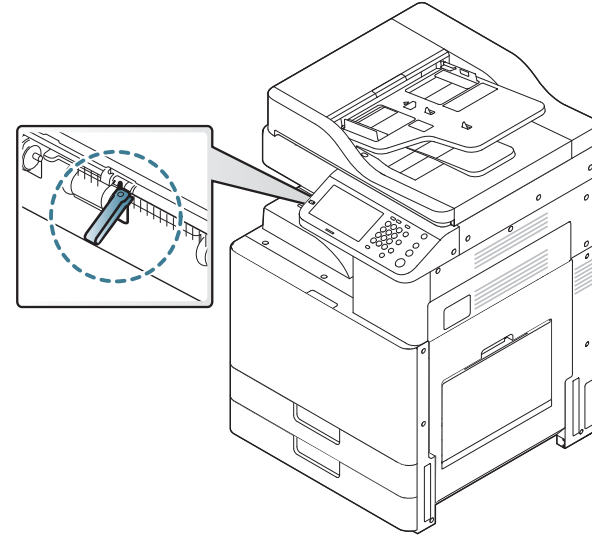
# Clearing paper jams



If the optional Finisher is installed, remove the jammed paper as shown below.



If this paper jam persists, make sure the bin full sensor is unfolded. The bin full sensor is located in front of the output tray.

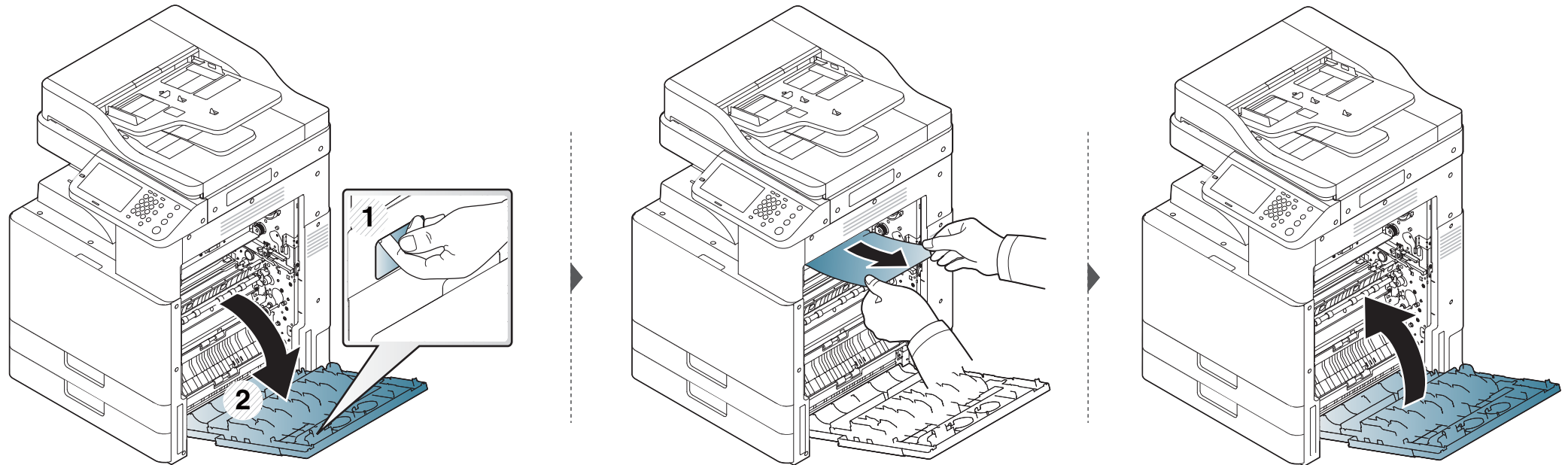


# Clearing paper jams

## In the duplex unit area



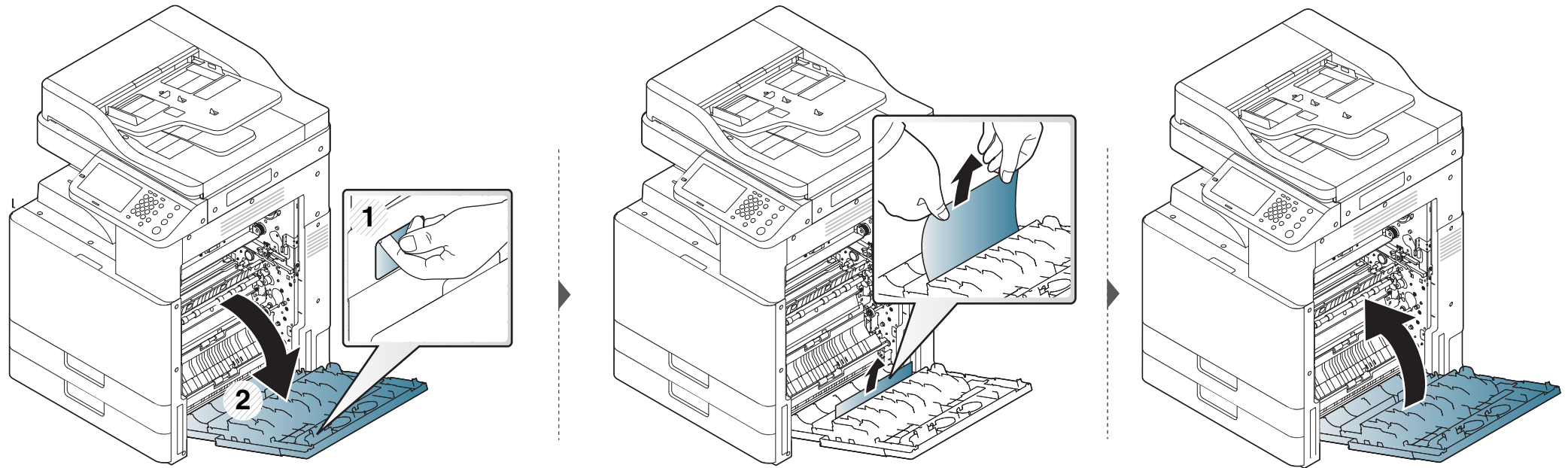
The fuser area is hot. Take care when removing paper from the machine.





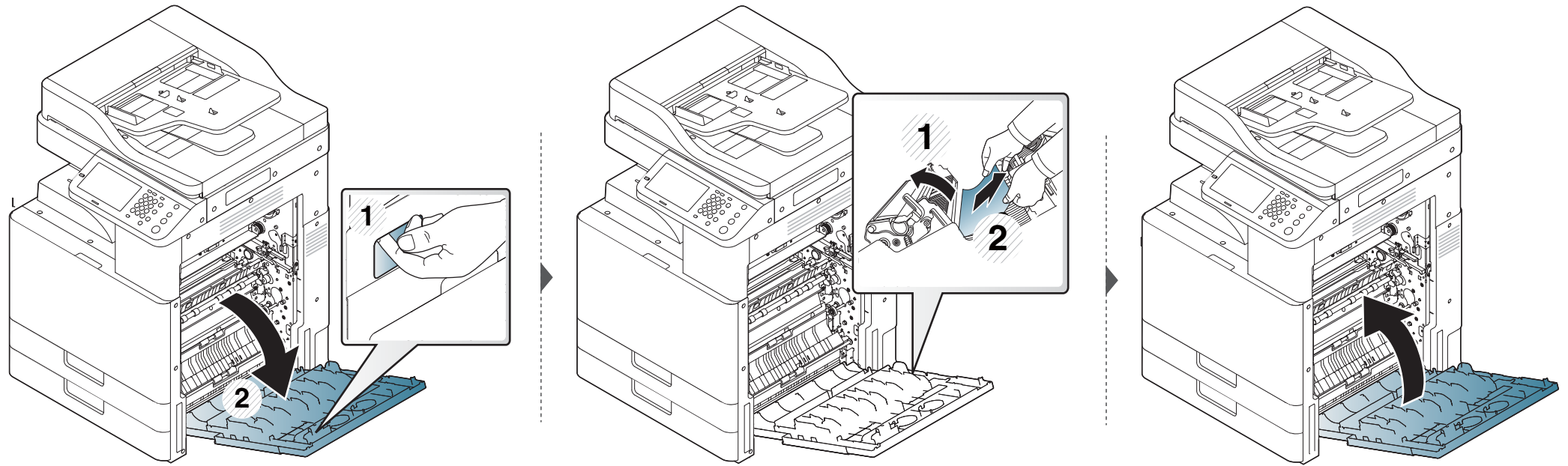
# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:



# Clearing paper jams


If you do not see the paper in this area, stop and go to next step:



# Clearing paper jams

## Clearing original document jams

 To prevent document jams, use the scanner glass for thick, thin or mixed paper originals.

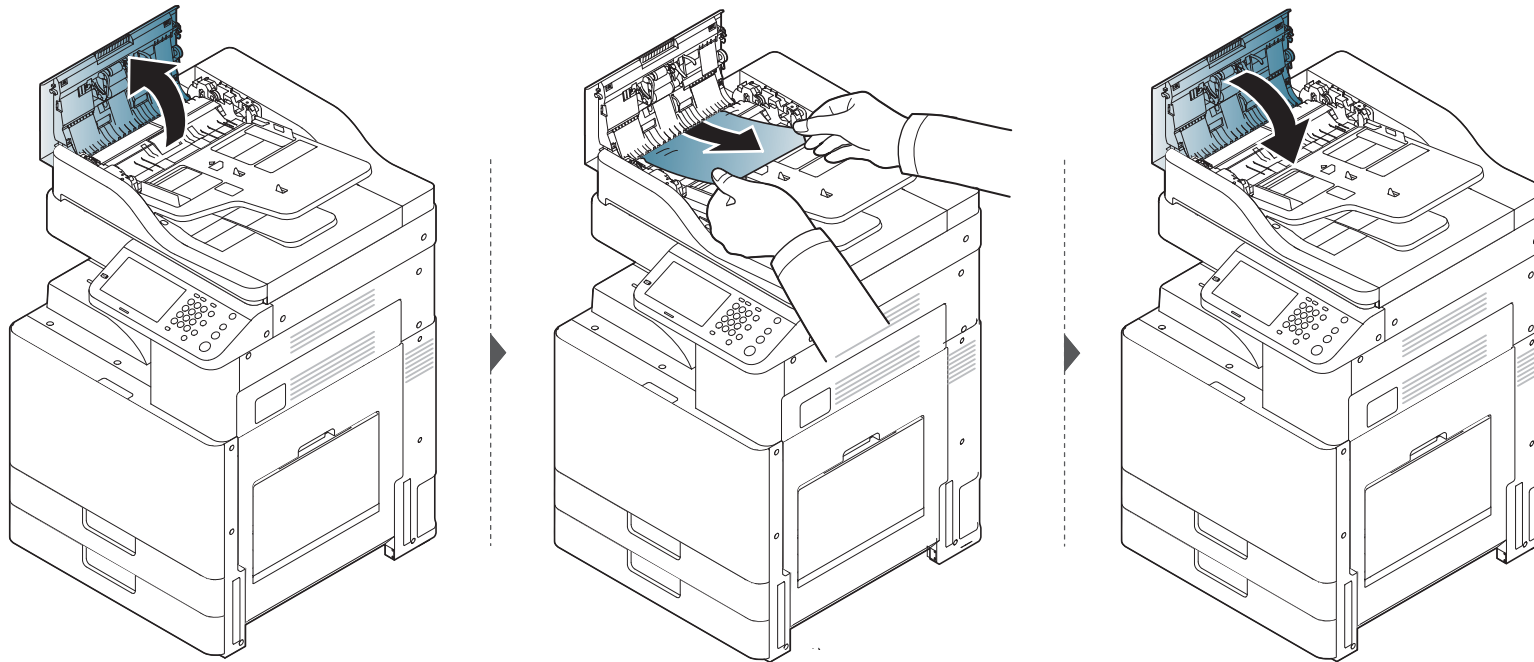
 To avoid tearing the document, remove the jammed document slowly and carefully.

# Clearing paper jams

## Original paper jam in front of scanner



- Illustrations in this user's guide may differ from your machine depending on the model and options installed. Check your machine type (see "Machine overview" on page 20).
- This troubleshooting may not be available depending on model or optional goods (see "Variety feature" on page 11).

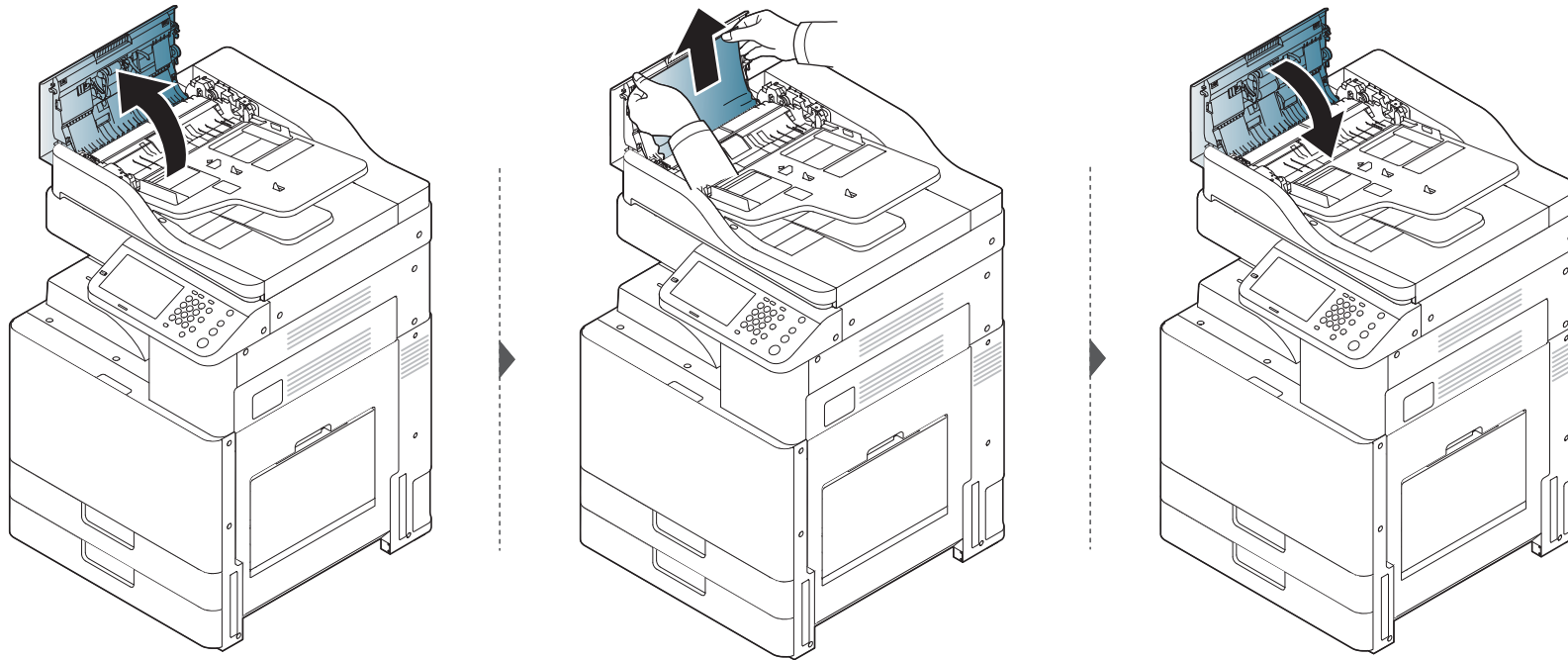


# Clearing paper jams

## Original paper jam inside of scanner

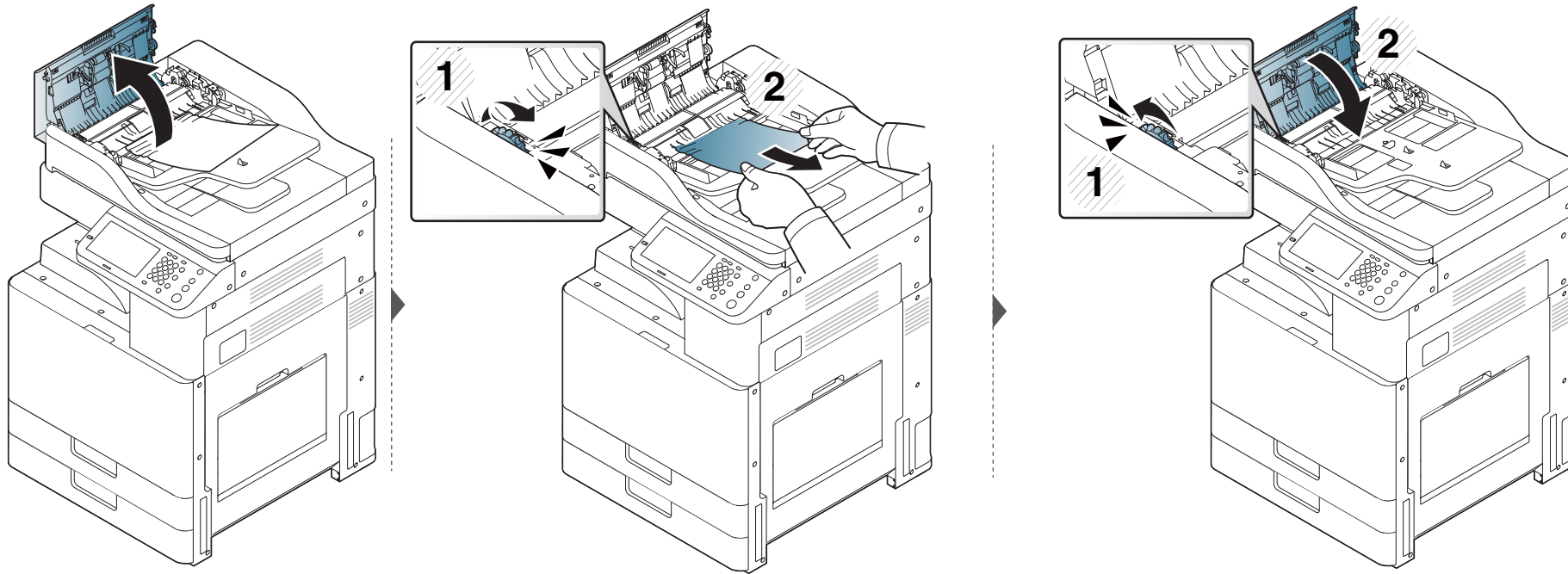


- Illustrations in this user's guide may differ from your machine depending on the model and options installed. Check your machine type (see "Machine overview" on page 20).
- This troubleshooting may not be available depending on model or optional goods (see "Variety feature" on page 11).



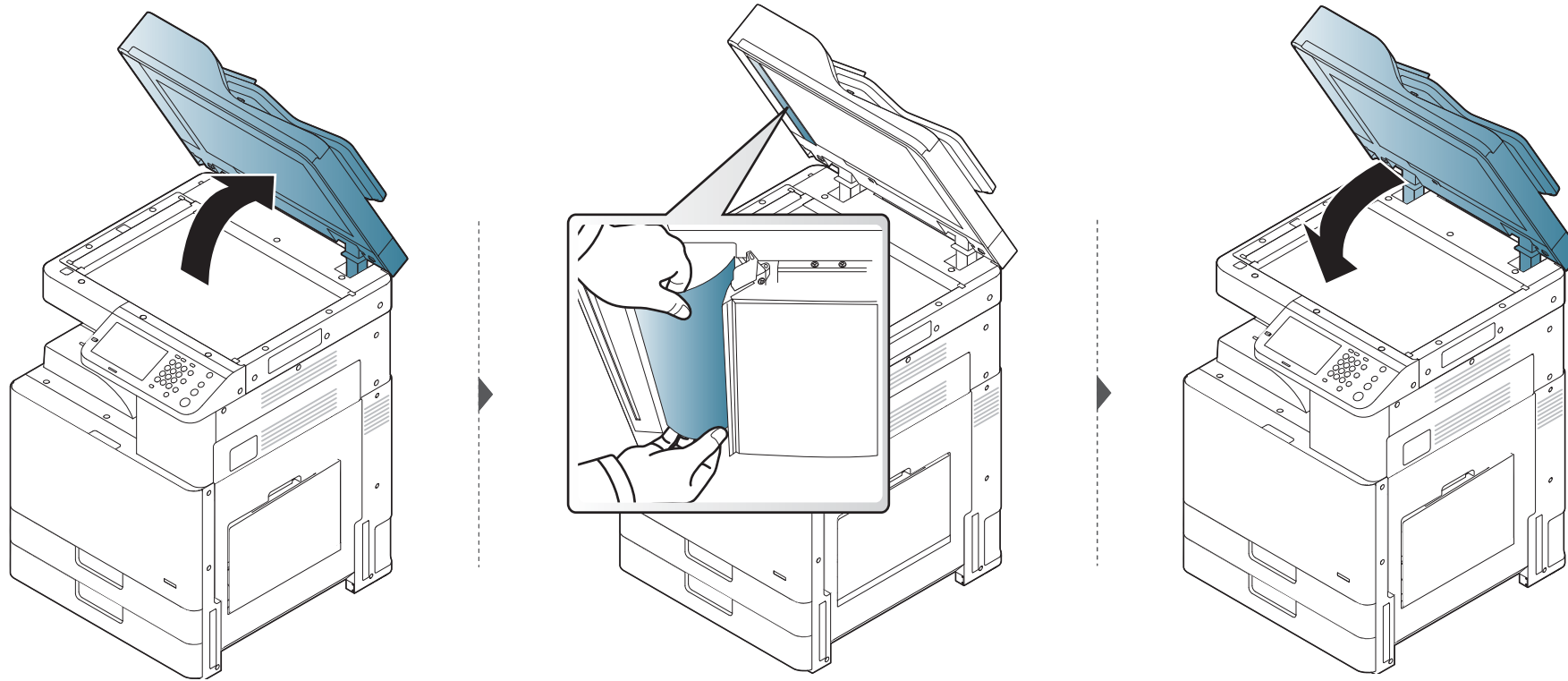
# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:



# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:

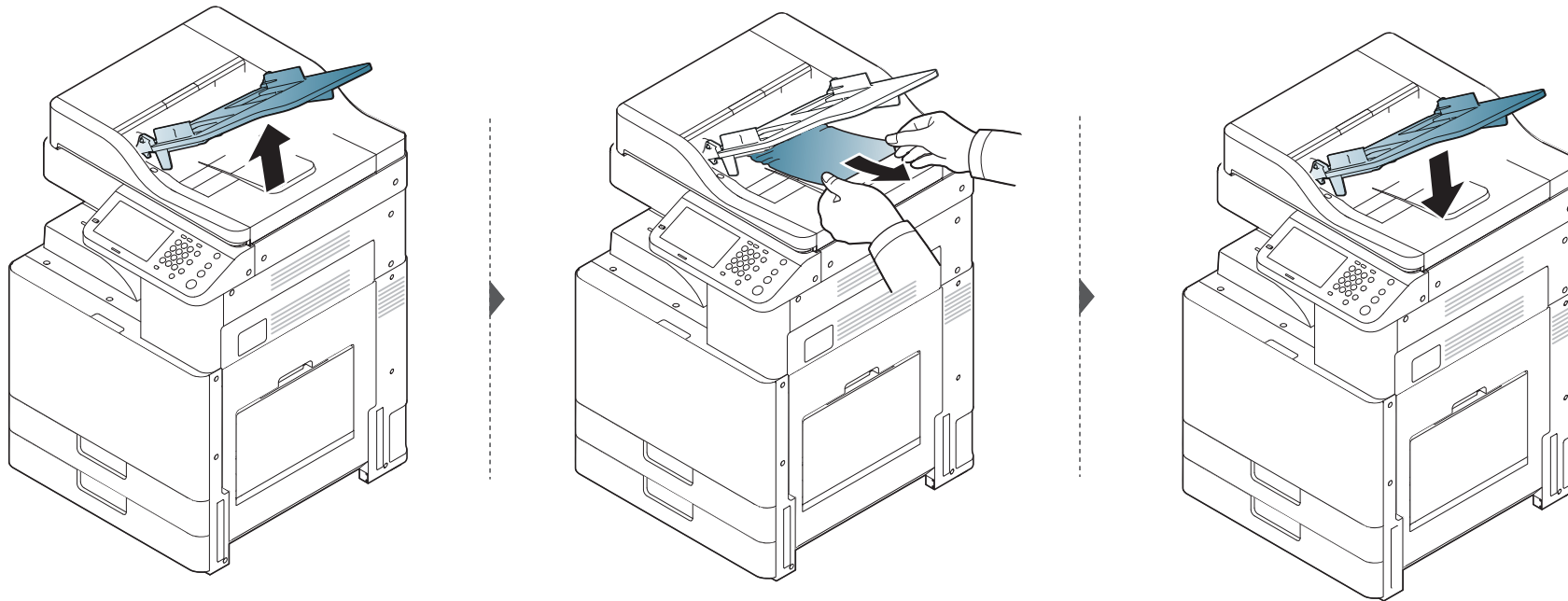


# Clearing paper jams

## Original paper jam in exit area of scanner



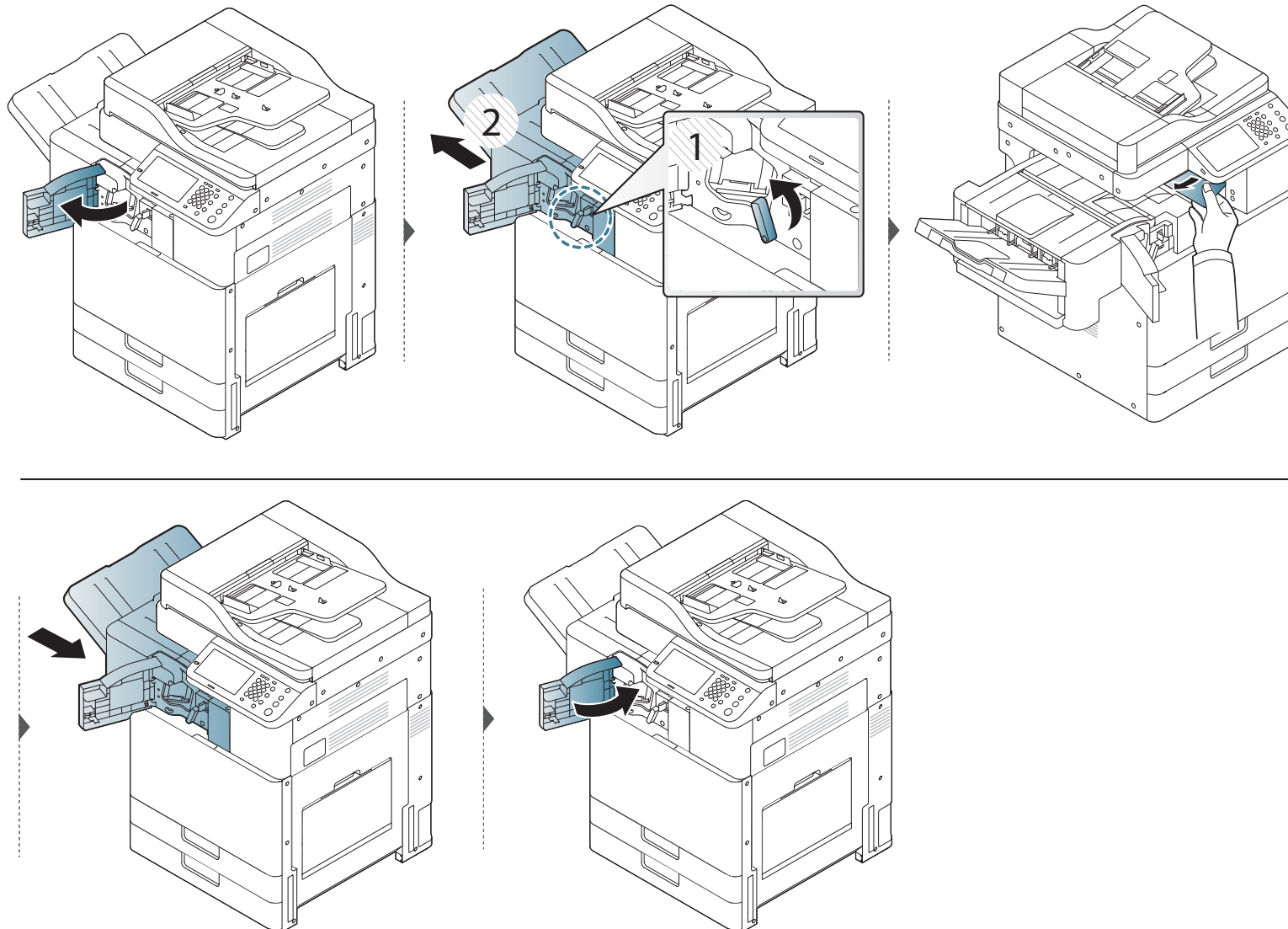
- Illustrations in this user's guide may differ from your machine depending on the model and options installed. Check your machine type (see "Machine overview" on page 20).
- This troubleshooting may not be available depending on model or optional goods (see "Machine overview" on page 20).





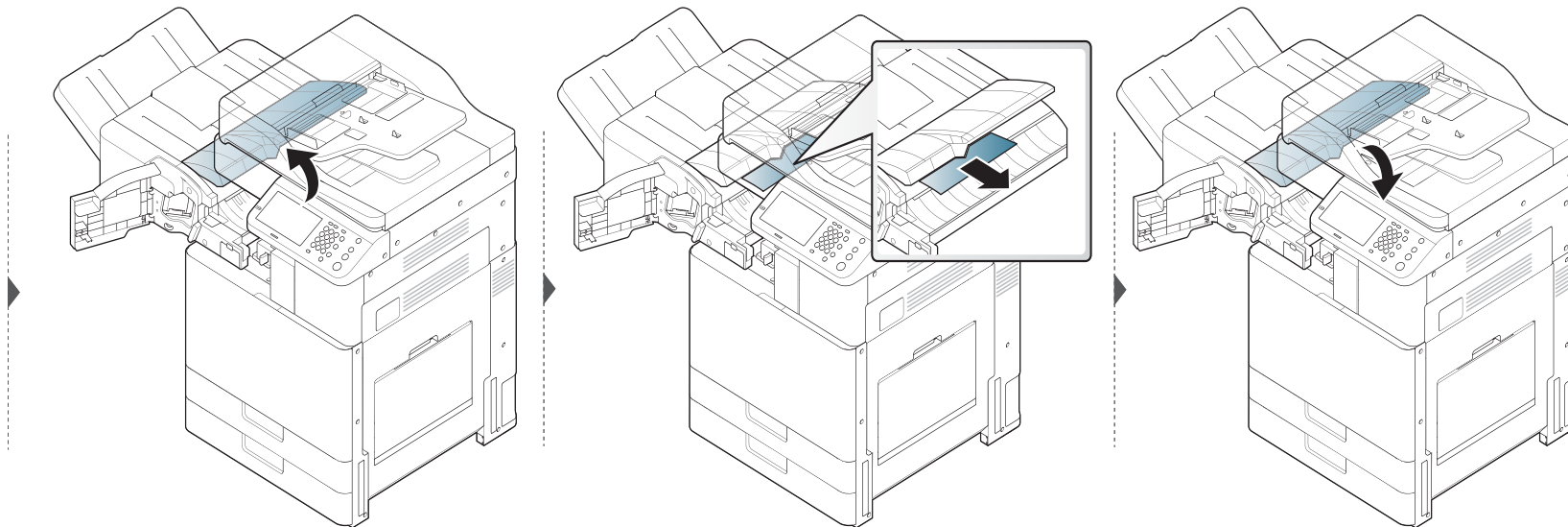
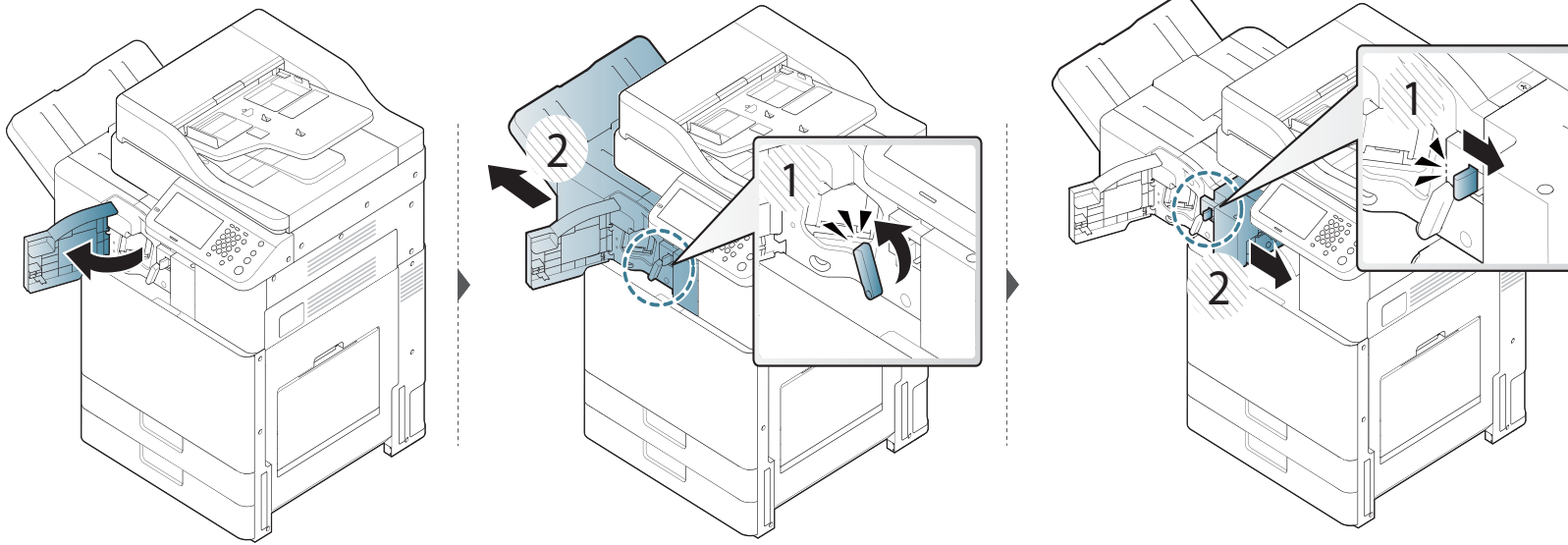
# Clearing paper jams

## In the optional finisher area

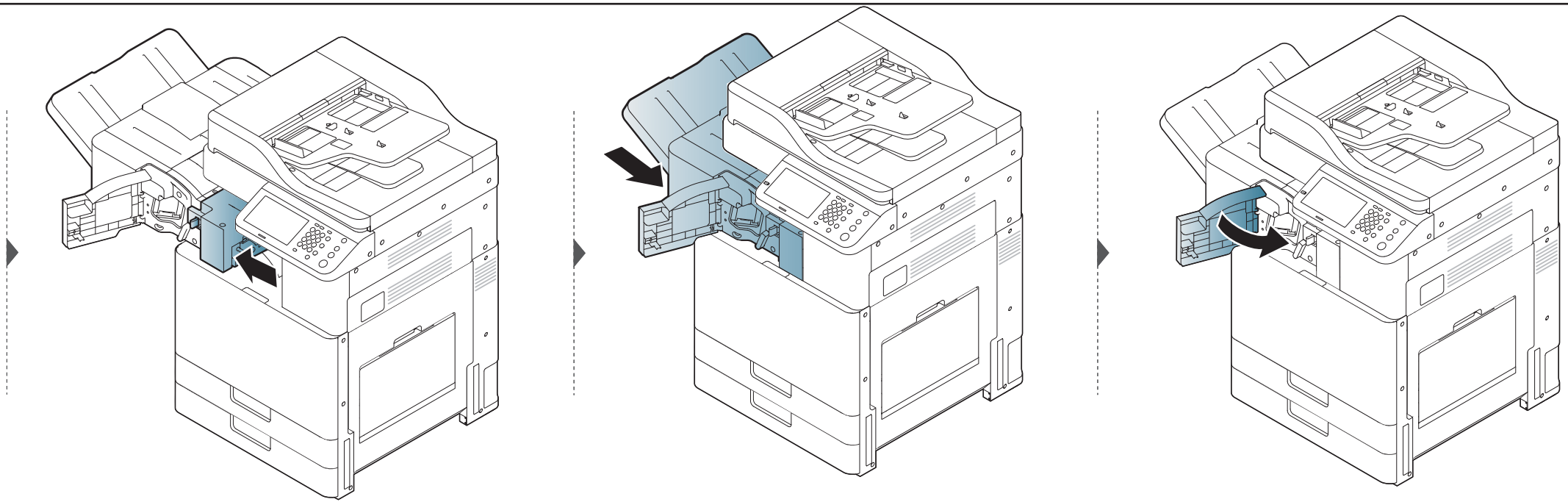


# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:

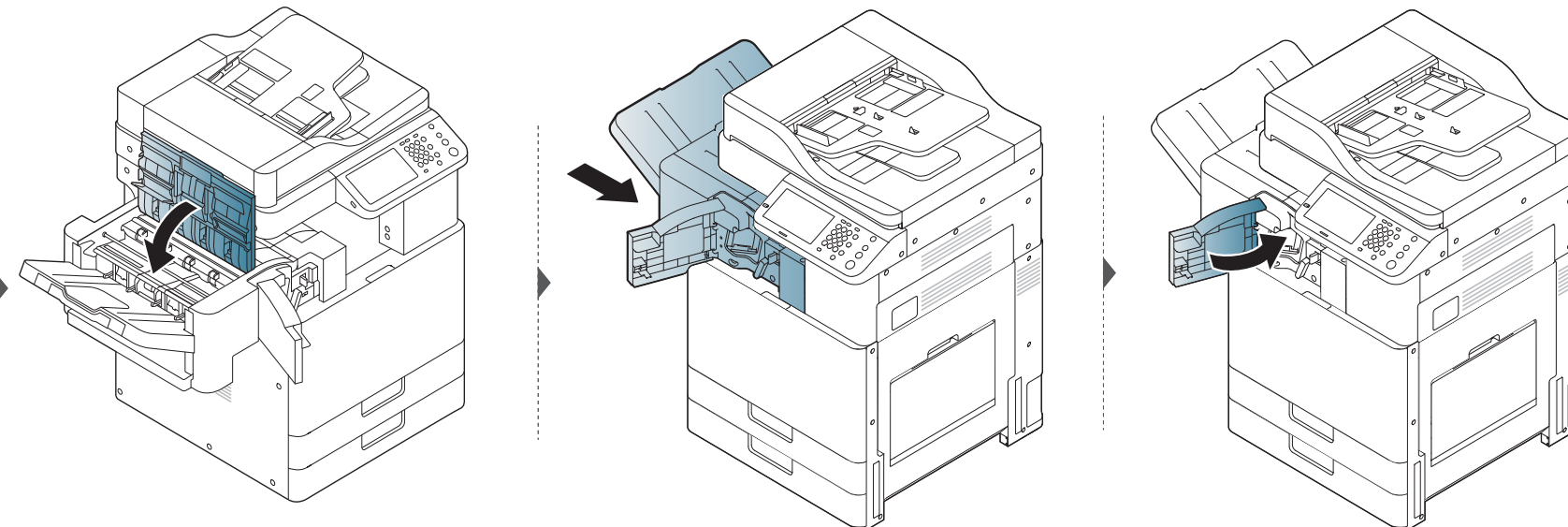
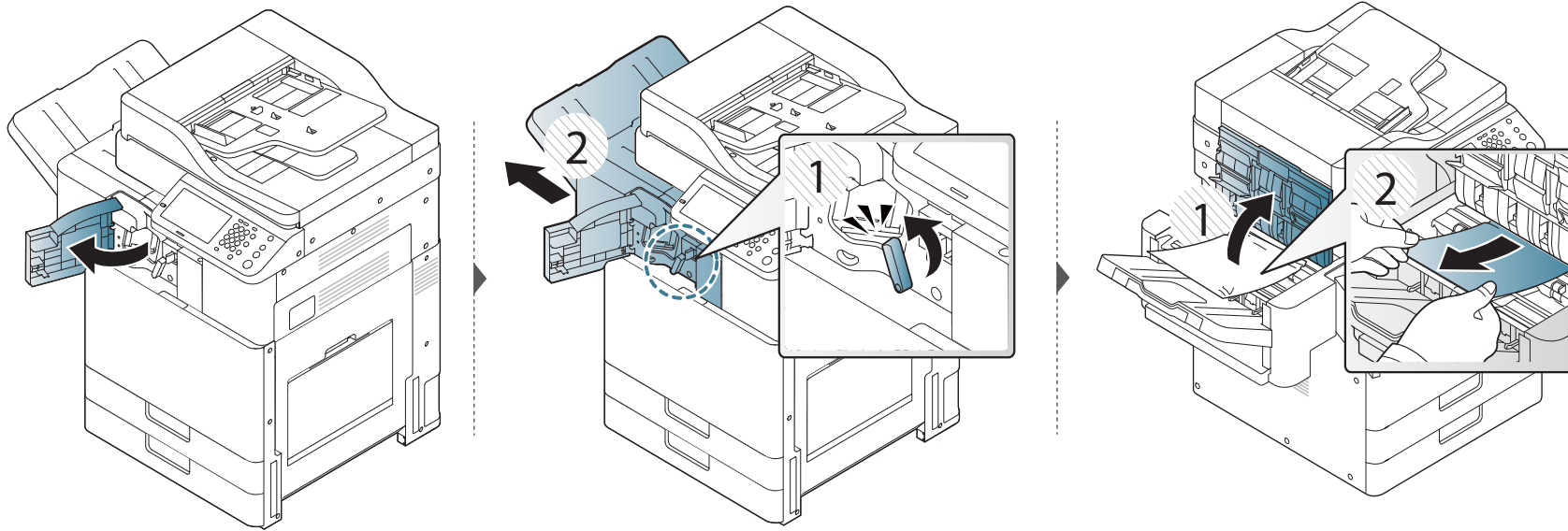


# Clearing paper jams



# Clearing paper jams

If you do not see the paper in this area, stop and go to next step:



# Understanding display messages

Messages appear on the control panel display to indicate the machine's status or errors. Refer to the tables below to understand the messages' and their meaning, and correct the problem, if necessary.



- You can resolve the error with the guideline from the computer's Printing Status program window (see "Using Samsung Printer Status" on page 285).
- If a message is not in the table, reboot the power and try the printing job again. If the problem persists, call a service representative.
- When you call for service, provide the service representative with the contents of display message.
- Some messages may not appear on the display depending on the options or models.
- [error number] indicates the error number.
- [tray type] indicates the tray number.
- [color] indicates the color of toner.

## Paper Jam-related messages

Message	Meaning	Suggested solutions
<ul style="list-style-type: none"><li>• <b>Original paper jam inside the scanner</b></li><li>• <b>Original paper jam in the exit area of scanner</b></li></ul>	The loaded original document has jammed in document feeder.	Clear the jam (see "Clearing original document jams" on page 357).
<ul style="list-style-type: none"><li>• <b>Paper jam at the top of duplex path</b></li><li>• <b>Paper jam at the bottom of duplex path</b></li></ul>	Paper has jammed during duplex printing. This is applicable only to machines with this feature.	Clear the jam (see "Clearing paper jams" on page 338).
<ul style="list-style-type: none"><li>• <b>Paper jam inside of machine</b></li><li>• <b>Paper jam inside of machine. Please remove the paper</b></li></ul>	Paper has jammed inside the machine.	Clear the jam (see "Inside the machine" on page 346).
<b>Paper jam in exit area</b>	Paper has jammed in the paper exit area.	Clear the jam (see "In the exit area" on page 351).
<b>Paper jam in MP tray</b>	Paper has jammed in the multi-purpose tray.	Clear the jam (see "Clearing paper jams" on page 338).

# Understanding display messages

Message	Meaning	Suggested solutions
<ul style="list-style-type: none"><li>• <b>Paper jam in [Tray number]</b></li><li>• <b>Paper jam in [tray number]. Please open the door and remove paper, then close the door.</b></li></ul>	Paper has jammed in the tray.	Clear the jam (see "Clearing paper jams" on page 338).
<b>Paper jam at exit of finisher</b>	Paper has jammed during finishing.	Clear the jam (see "In the optional finisher area" on page 363).
<b>Paper jam in front of finisher</b>		
<b>Paper jam inside of finisher</b>		

## Toner-related messages

Message	Meaning	Suggested solutions
<b>Did not supply enough [color] toner. Remove seal tape of [color] toner cartridge or shake it. Call for service if the problem persists</b>	The machine cannot detect a toner cartridge. Or not removed seal tape of toner cartridge.	Remove the sealing tape from the toner cartridge. Refer to Quick Install Guide.
<b>[color] toner cartridge is not compatible. Check users guide</b>	The toner cartridge you have installed is not for your machine.	Install a genuine Samsung toner cartridge designed for your machine (see "Available supplies" on page 295).
<ul style="list-style-type: none"><li>• <b>Toner cartridge is not installed. Install the cartridge</b></li><li>• <b>[color] toner cartridge is not installed. Install it</b></li></ul>	A toner cartridge is not installed.	Reinstall the toner cartridge.
	A toner cartridge is not being detected	Reinstall the toner cartridge two or three times to confirm it is seated properly. If the problem persists, please call for service.
	Not removed protective film from toner.	Remove the protective film from the toner cartridge. Refer to Quick Installation Guide provided with your machine.

# Understanding display messages

Message	Meaning	Suggested solutions
<b>Prepare new [color] toner cartridge</b>	The estimated life of the toner cartridge is close.	Prepare a new toner cartridge for a replacement. You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 300).
<ul style="list-style-type: none"> <li>• <b>Replace with new [color] toner cartridge</b></li> <li>• <b>End of life, Replace with new [color] toner cartridge</b></li> </ul>	The indicated toner cartridge has almost reached its estimated cartridge life <sup>a</sup> .	<ul style="list-style-type: none"> <li>• You can choose <b>Stop</b> or <b>Continue</b> as shown on the control panel. If you select <b>Stop</b>, the printer stops printing. If you select <b>Continue</b>, the printer keeps printing but the printing quality cannot be guaranteed.</li> <li>• Replace the toner cartridge for the best print quality when this message appears. Using a cartridge beyond this stage can result in printing quality issues (see "Replacing the toner cartridge" on page 303).</li> </ul>

Message	Meaning	Suggested solutions
<ul style="list-style-type: none"> <li>• <b>Shake [color] toner cartridge and then install</b></li> <li>• <b>Shake [color] toner cartridge and then install. Call for service if the problem persists</b></li> </ul>	Small amount of toner is left in the indicated cartridge.	<ul style="list-style-type: none"> <li>• You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 300).</li> <li>• If the problem persists, call for service.</li> </ul>
<b>Shake [color] toner cartridge and then install. Replace toner cartridge if the problem persists</b>		<ul style="list-style-type: none"> <li>• You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 300).</li> <li>• If the problem persists, replace toner cartridge.</li> </ul>

a. Estimated cartridge life means the expected or estimated cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19752 (K325x/ K330x series) or ISO/IEC 19798 (X322x/ X328x series) (see "Available supplies" on page 295). The number of pages may be affected by operating environment, percentage of image area, printing interval, media, percentage of image area, and media size. Some amount of toner may remain in the cartridge even when replace new cartridge appears and the machine stops printing.



# Understanding display messages



Samsung does not recommend using a non-genuine Samsung toner cartridge such as refilled or remanufactured. Samsung cannot guarantee a non-genuine Samsung toner cartridge's quality. Service or repair required as a result of using non-genuine Samsung toner cartridges will not be covered under the machine warranty.

## Tray-related messages

Message	Meaning	Suggested solutions
<ul style="list-style-type: none"><li><b>Paper is empty in [tray number]. Load paper</b></li><li><b>Paper is empty in MP tray. Load paper</b></li><li><b>Paper is empty in all tray. Load paper</b></li></ul>	There is no paper in the indicated tray.	Load paper in the tray (see "Loading paper in the tray" on page 76).
<b>Paper is low in [tray number]. Load paper</b>	Running out of paper in the tray.	Load paper in the tray.
<b>[Tray number] cassette is pulled out. Insert it properly</b>	The tray is not securely latched.	Close the tray until it locks into place.

Message	Meaning	Suggested solutions
<ul style="list-style-type: none"><li><b>[Tray number] Paper Mismatch</b></li><li><b>MP Tray Paper Mismatch</b></li></ul>	The paper size specified in the printer properties does not match the paper loaded in the tray.	Select <b>Continue</b> to proceed with the print job with the incorrect paper, or select <b>Cancel</b> to stop the print job and load the correct paper in the tray.
<b>Tray Failure: [error number]. Pull [tray number] out and insert it. Call for service if the problem persists</b>	The tray is not securely connected.	Reinstall the tray. If the problem persists, call for service.
<b>Tray Failure: [error number]. Check tray 3 connection and turn off then on. Call for service if the problem persists</b>	The tray is not securely connected.	Reinstall the tray. If the problem persists, call for service.



# Understanding display messages

## Network-related messages

Message	Meaning	Suggested solutions
<b>802.1x authentication failed. Please Contact the System Administrator</b>	Fail to authenticate.	Check the network authentication protocol. If the problem persists, contact your network administrator.
<b>Can not find a wireless network. Please check the wireless environment</b>	The machine cannot find the wireless network.	Check the status of the wireless router or access point, including its configuration and power connections, as well as any devices that may affect wireless communication. If the problem persists, please call for service.
<b>Failed to connect to Wi-Fi Direct. Turn off your mobile device and turn it on</b>	The machine failed to connect via Wi-Fi Direct.	Turn the Wi-Fi Direct feature off and then back on or reboot the machine or mobile device. If the problem persists, please call for service.

Message	Meaning	Suggested solutions
<b>Failed connection to WPS. Try again or set up other wireless connection</b>	The machine failed to connect via WPS.	Check the WPS settings (see "Using the WPS menu" on page 59).
<b>MSOK System Failure: [error number]. Turn off then on</b>	There is a problem in the engine system.	Turn the machine off and back on again. If the problem persists, call for service.
<b>Network cable is disconnected. Check it</b>	The machine is not connected with a network cable.	Connect the machine to the network with a network cable.
<b>Network Failure:[error number]. Turn off then on. Call for service if the problem persists</b>	There is a problem in the network system.	Turn the machine off and back on again. If the problem persists, call for service.
<b>Not connected from the wireless AP. If you do not reconnect automatically, check the wireless settings</b>	The machine failed to connect to the wireless AP(access point or wireless router).	Check the status of the access point, including its configuration and power connections, as well as any devices that may affect wireless communication. If the problem persists, please call for service.
<b>This IP address conflicts with that of other system. Check it</b>	The network IP address you have set is being used by someone else.	Check the IP address and reset it if necessary.

# Understanding display messages

Message	Meaning	Suggested solutions
<b>Video System Failure: [error number]. Turn off then on</b>	There is a problem in the CPU.	Turn the machine off and back on again. If the problem persists, call for service.
<b>Wi-Fi Direct is not ready. Turn off then on. Call for service if the problem persists</b>	The machine failed to initialize the Wi-Fi Direct connection.	Reboot the machine to initialize the wireless settings. If the problem persists, please call for service.
<b>Wireless security settings are incorrect. Please change the settings</b>	<ul style="list-style-type: none"><li>• The wireless network options are configured incorrectly for the security method.</li><li>• The password entered in the wireless security options is incorrect.</li><li>• The machine does not support the security method used by the access point or wireless router.</li><li>• The access point or wireless router has malfunctioned.</li></ul>	Reconfigure the wireless options in the machine, SWS, access point, or wireless router. The WPA2-PSK/AES security method is recommended. If the problem persists, please call for service.

## Misc. messages

Message	Meaning	Suggested solutions
<ul style="list-style-type: none"><li>• <b>[color] Developer Failure: [error number]. Turn off then on</b></li><li>• <b>[color] Developer Failure: [error number]. Turn off then on. Please call for service if the problem persists</b></li></ul>	There is a problem in the developer.	Unplug the power cord and plug it back in. If the problem persists, call for service.
<b>[color] imaging unit is not compatible. Check users guide</b>	The imaging unit you have installed is not for your machine.	Install a Samsung-genuine imaging unit, designed for your machine (see "Available supplies" on page 295).
<ul style="list-style-type: none"><li>• <b>[color] imaging unit is not installed. Install it</b></li><li>• <b>Imaging unit is not installed. Install the unit</b></li></ul>	The imaging unit is not installed or the imaging unit is not properly installed.	Install the imaging unit. If it is already installed, try to reinstall the imaging unit. If the problem persists, call for service.

# Understanding display messages

Message	Meaning	Suggested solutions
<b>[color] Imaging Unit Failure: [error number]. Install [color] imaging unit again</b>	The imaging unit is not installed.	Install the imaging unit. If it is already installed, try to reinstall the imaging unit. If the problem persists, call for service.
<b>End of life. Replace with new [color] imaging unit</b>	The indicated imaging unit has almost reached its estimated cartridge life <sup>a</sup> .	Replace the imaging unit with a Samsung-genuine imaging unit (see "Replacing the imaging unit" on page 306).
<b>Engine System Failure[error number]: Turn off then on</b>	There is a problem in the engine system.	Unplug the power cord and plug it back in. If the problem persists, call for service.
<b>Fan Failure: [error number]. Open the door, then close it. Call for service if the problem persists</b>	There is a problem in the fan.	Open the door, then close it. If the problem persists, call for service.
<b>Fan Failure: [error number]. Turn off then on. Call for service if the problem persists</b>	There is a problem in the fan.	Unplug the power cord and plug it back in. If the problem persists, call for service.

Message	Meaning	Suggested solutions
<ul style="list-style-type: none"> <li><b>Finisher Failure: [error number]. Open the finisher door, then close it. Turn off then on if the problem persists</b></li> <li><b>Finisher Failure: [error number]. Check finisher</b></li> </ul>	There is a problem in the finisher system.	Open the door, then close it. If the problem persists, call for service.
<b>Finisher is pulled out. Insert it properly</b>	The finisher is not securely connected.	Reinstall the finisher. If the problem persists, call for service.
<b>Finisher jam door is open. Close it</b>	The finisher door is not securely latched.	Close the door until it locks into place.
<b>Finisher stapler door is open. Close it</b>	The finisher stapler door is not securely latched.	Close the door until it locks into place.
<ul style="list-style-type: none"> <li><b>Front door is open. Close it</b></li> <li><b>Right door is open. Close it</b></li> </ul>	The front door or right door is not securely latched.	Close the door until it locks into place.
<b>Fuser unit is not compatible. Check user's guide.</b>	The fuser unit you have installed is not for your machine.	Install a Samsung-genuine fuser unit, designed for your machine, call for service.

# Understanding display messages

Message	Meaning	Suggested solutions
<b>Fuser unit is not installed. Install it</b>	The fuser unit is not properly installed.	Reinstall the fuser unit. If the problem persists, call for service.
<ul style="list-style-type: none"> <li><b>Fuser Unit Failure: [error number]. Turn off then on. Call for service if the problem persists</b></li> <li><b>Fuser Unit Failure: [error number]. Turn off then on</b></li> <li><b>Fuser Failure: [error number]. Turn off then on</b></li> </ul>	There is a problem in the fuser unit.	Unplug the power cord and plug it back in. If the problem persists, call for service.
<b>HDD System Failure: [error number]. Turn off then on. Call for service if the problem persists</b>	There is a problem in the HDD system.	Unplug the power cord and plug it back in. If the problem persists, call for service.
<b>Hole punch hopper is full. Remove waste of hopper</b>	The hole punch hopper is full.	Remove a waste of hooper.
<b>Hole punch hopper is not installed. Install hopper</b>	The hole punch hopper is not installed.	Install the hole punch hopper. If it is already installed, try to reinstall the hole punch hopper. If the problem persists, call for service.

Message	Meaning	Suggested solutions
<b>Imaging unit requires chargers cleaning. Clean the unit</b>	The imaging unit requires charger cleaning.	Cleaning the chargers of imaging unit (see "Cleaning the chargers of imaging unit" on page 329).
<b>Imaging Unit Failure: [error number]. Please turn off then on</b>	There is a problem in the imaging unit.	Turn the machine off and back on again. If the problem persists, call for service.
<b>Inner output tray is full. Remove printed media</b>	Inner output tray is full.	Remove printed media.
<b>Input System Failure: [error number]. Pull [Tray number] out and insert it</b>	There is a problem in the tray.	Open and close the tray. If the problem persists, call for service.
<b>LSU Failure: [error number]. Please turn off then on</b>	There is a problem in the LSU.	Unplug the power cord and plug it back in.
<b>LSU Failure: [error number]. Turn off then on. Call for service if the problem persists</b>	There is a problem in the LSU.	Unplug the power cord and plug it back in. If the problem persists, call for service.
<b>Motor Failure: [error number]. Turn off then on. Call for service if the problem persists</b>	There is a problem in the motor system.	Unplug the power cord and plug it back in. If the problem persists, call for service.

# Understanding display messages

Message	Meaning	Suggested solutions
<b>Output tray(face down) is full. Remove printed media</b>	Output tray is full.	Remove printed media.
<b>Prepare new [color] imaging unit</b>	The estimated life <sup>a</sup> of the imaging unit is close.	Prepare a new imaging unit for a replacement (see "Replacing the imaging unit" on page 306).
<b>Replace with new [color] developer unit</b>	The life of the developer unit expires totally.	<ul style="list-style-type: none"> <li>You can choose <b>Stop</b> or <b>Continue</b> as shown on the control panel. If you select <b>Stop</b>, the printer stops printing. If you select <b>Continue</b>, the printer keeps printing but the printing quality cannot be guaranteed.</li> <li>Replace the developer unit with a new one. If the problem persists, please call for service.</li> </ul>

Message	Meaning	Suggested solutions
<b>Replace with new fuser unit</b>	The life of the transfer roller expires totally.	Replace the fuser unit with a new one. If the problem persists, please call for service.
<b>Replace with new [color] imaging unit</b>	The indicated imaging unit has almost reached its estimated cartridge life <sup>a</sup> .	Replace the imaging unit for the best print quality when this message appears. Using a imaging unit beyond this stage can result in printing quality issues (see "Replacing the imaging unit" on page 306)
<b>Prepare new transfer belt unit</b>	The life of the transfer belt will be expired soon.	Replace the transfer belt with a new one. If the problem persists, please call for service.
<b>Replace with new Transfer belt unit</b>	The life of the transfer belt has expired.	
<b>Replace with new transfer roller</b>	The life of the transfer roller expires totally.	Replace the transfer roller with a Samsung-genuine transfer roller, call for service.

# Understanding display messages

Message	Meaning	Suggested solutions
<b>Scanner locked or another problem occurred</b>	The CCD (Charged Couple Device) lock has been locked.	Unlock the CCD lock . Or turn the machine off and back on again. If the problem persists, call for service.
<b>Scan System Failure: [error number]. Turn off then on</b>	There is a problem in the scan system.	Turn the machine off and back on again. If the problem persists, call for service.
<b>Sensor Failure: [error number]. Turn off then on. Call for service if the problem persists</b>	There is a problem in the sensor.	Unplug the power cord and plug it back in. If the problem persists, call for service.
<b>Staple cartridge is empty. Replace it</b>	Small amount of staple cartridge is left. The estimated life of staple cartridge is close.	Prepare a new staple cartridge for a replacement.
<ul style="list-style-type: none"><li>• <b>Staple cartridge is low. Prepare it</b></li><li>• <b>Staple cartridge is low. Replace it</b></li></ul>	The staple cartridge has reached the end of its lifespan.	This message appears when the staple cartridge is completely empty. Prepare the staple cartridge.

Message	Meaning	Suggested solutions
<b>Staple cartridge not install. Install it</b>	The staple cartridge is not installed or the staple cartridge is not properly installed.	Install the staple cartridge. If it is already installed, try to reinstall the staple cartridge. If the problem persists, call for service.
<b>The temperature of this machine is too low. Please wait for a while to warm up</b>	The temperature of this machine is too low.	Wait for a while to warm up.
<b>There has been a problem with fax modem card. Install again. Call for service if the problem persists</b>	There is a problem in the fax modem card.	Install the fax modem card. If it is already installed, try to reinstall the fax modem card. If the problem persists, call for service.
<b>The ACR sensor is dirty. Please clean it with soft cloth or paper</b>	The ACR sensor is dirty.	Clean ACR sensor with soft cloth or paper.
<b>The CTD sensor is dirty. Please clean it with soft cloth or paper</b>	The CTD sensor is dirty.	Clean CTD sensor with soft cloth or paper.
<b>Too much paper in finisher stacker. Remove printed paper</b>	The finisher stacker is full.	Remove printouts from the finisher stacker, the machine resumes printing.

# Understanding display messages

Message	Meaning	Suggested solutions
<b>Top door of scanner is open</b>	The document feeder door is not securely latched.	Close the door until it locks into place.
<b>Transfer belt cleaning unit is worn. Replace with new one</b>	The life of the transfer belt cleaning unit expires totally.	Replace the transfer belt cleaning unit with a Samsung-genuine transfer belt cleaning unit, call for service.
<b>UI System Failure: [error number]. Turn off then on. Call for service if the problem persists</b>	There is a problem in the UI system.	Unplug the power cord and plug it back in. If the problem persists, call for service.
<b>Waste toner container is almost full. Order new one</b>	The waste toner container is almost full.	Prepare a waste toner container with a Samsung-genuine waste toner container.
<b>Waste toner container is full. Replace it</b>	The waste toner container is full and the printer will stop printing until a new waste toner container is placed into the printer.	Replace a waste toner container with a Samsung-genuine waste toner container (see "Replacing the waste toner container" on page 310).

Message	Meaning	Suggested solutions
<b>Waste toner container is not installed. Install it</b>	The waste toner container is not installed.	Install the waste toner container. If it is already installed, try to reinstall the waste toner container. If the problem persists, call for service.

a. Estimated cartridge life means the expected or estimated cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19752 (K325x/ K330x series) or ISO/IEC 19798 (X322x/ X328x series) (see "Available supplies" on page 295). The number of pages may be affected by operating environment, percentage of image area, printing interval, media, percentage of image area, and media size. Some amount of toner may remain in the cartridge even when replace new cartridge appears and the machine stops printing.

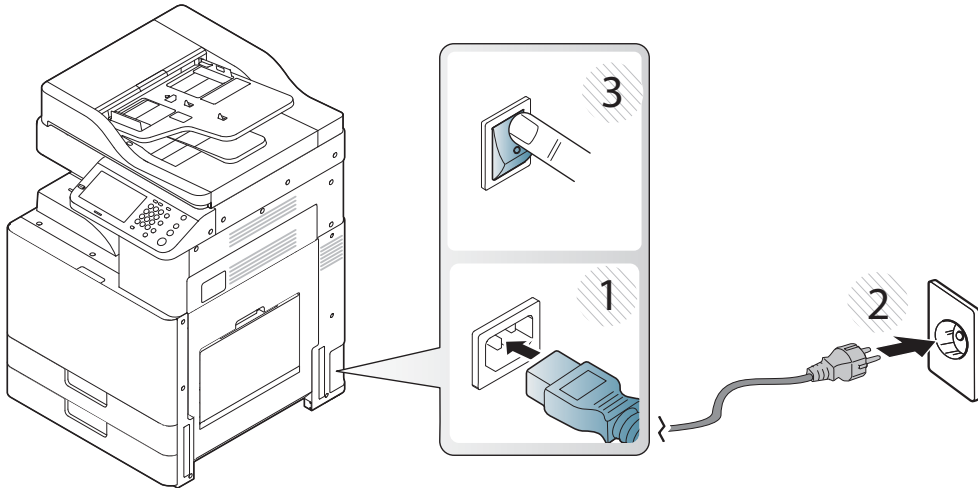
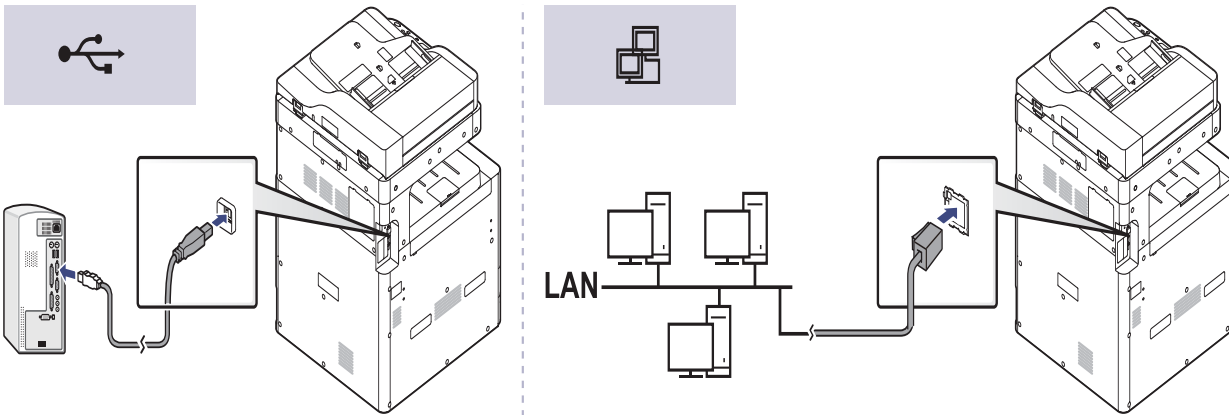
# Paper feeding problems

Condition	Suggested solutions
<b>Paper jams during printing.</b>	Clear the paper jam.
<b>Paper sticks together.</b>	<ul style="list-style-type: none"><li>• Check the maximum paper capacity of the tray.</li><li>• Make sure that you are using the correct type of paper.</li><li>• Remove paper from the tray and flex or fan the paper.</li><li>• Humid conditions may cause some paper to stick together. Flex or fan the edge of the paper stack to separate the pages before loading papers.</li></ul>
<b>Multiple sheets of paper do not feed.</b>	Different types of paper may be stacked in the tray. Load paper of only one type, size, and weight.
<b>Paper does not feed into the machine.</b>	<ul style="list-style-type: none"><li>• Remove any obstructions from inside the machine.</li><li>• Paper has not been loaded correctly. Remove paper from the tray and reload it correctly.</li><li>• There is too much paper in the tray. Remove excess paper from the tray.</li><li>• The paper is too thick. Use only paper that meets the specifications required by the machine.</li></ul>
<b>The paper keeps jamming.</b>	<ul style="list-style-type: none"><li>• There is too much paper in the tray. Remove excess paper from the tray. If you are printing on special materials, use the manual feeding in tray.</li><li>• An incorrect type of paper is being used. Use only paper that meets the specifications required by the machine.</li><li>• There may be debris inside the machine. Open the front door and remove any debris.</li></ul>
<b>Envelopes skew or fail to feed correctly.</b>	Ensure that the paper guides are against both sides of the envelopes.



# Power and cable connecting problems

Reboot the power. If the problem persists, please call for service.

Condition	Suggested solutions
The machine is not receiving power, or the connection cable between the computer and the machine is not connected properly.	<p>1 Connect the machine to the electricity supply first.</p>  <p>2 Check the USB cable or network cable in the machine's rear.</p>  <p>3 Disconnect the USB cable or network cable in the machine's rear and then, reconnect it.</p>

# Solving other problems

The following chart lists some trouble conditions that may occur and the recommended solutions. Follow the suggested solutions until the problem is corrected. If the problem persists, contact a service representative.

Other problems include:

- See "Display screen problem" on page 380.
- See "Paper feeding problems" on page 380.
- See "Printing problems" on page 381.
- See "Printing quality problems" on page 384.
- See "Copying problems" on page 389.
- See "Scanning problems" on page 390.
- See "Fax problems (optional)" on page 391.
- See "Operating system problems" on page 392.

## Display screen problem

Condition	Suggested solutions
<b>The display screen does not show anything.</b>	<ul style="list-style-type: none"><li>• Adjusts the brightness of the display screen.</li><li>• Turn the machine off and then back on. If the problem persists, please call for service.</li></ul>

## Paper feeding problems

Condition	Suggested solutions
<b>Paper jams during printing.</b>	Clear the paper jam (see "Clearing paper jams" on page 338).
<b>Paper sticks together.</b>	<ul style="list-style-type: none"><li>• Check the maximum paper capacity of the tray (see "Print media specifications" on page 399).</li><li>• Make sure that you are using the correct type of paper (see "Print media specifications" on page 399).</li><li>• Remove paper from the tray and flex or fan the paper.</li><li>• Humid conditions may cause some paper to stick together. Try a fresh ream of paper.</li></ul>
<b>Multiple sheets of paper do not feed.</b>	<ul style="list-style-type: none"><li>• Different types of paper may be stacked in the tray. Load paper of only one type, size, and weight.</li><li>• If multiple sheets have caused a paper jam, clear the paper jam (see "Clearing paper jams" on page 338).</li></ul>

# Solving other problems

Condition	Suggested solutions
<b>Paper does not feed into the machine.</b>	<ul style="list-style-type: none"><li>Remove any obstructions from inside the machine.</li><li>Paper has not been loaded correctly. Remove paper from the tray and reload it correctly.</li><li>There is too much paper in the tray. Remove excess paper from the tray.</li><li>The paper is too thick. Use only paper that meets the specifications required by the machine (see "Print media specifications" on page 399).</li><li>If an original does not feed into the machine, the RADF rubber pad may require to be replaced. Contact a service representative.</li></ul>
<b>The paper keeps jamming.</b>	<ul style="list-style-type: none"><li>There is too much paper in the tray. Remove excess paper from the tray. If you are printing on special materials, use the multi-purpose tray.</li><li>An incorrect type of paper is being used. Use only paper that meets the specifications required by the machine (see "Print media specifications" on page 399).</li><li>There may be debris inside the machine. Open the front door and remove any debris.</li><li>If an original does not feed into the machine, the RADF rubber pad may need to be replaced. Contact a service representative.</li></ul>
<b>Envelopes skew or fail to feed correctly.</b>	Ensure that the paper guides are against both sides of the envelopes.

## Printing problems

Condition	Possible cause	Suggested solutions
<b>The machine does not print.</b>	The machine is not receiving power.	Check the power cord connections. Check the power switch and the power source.
	The machine is not selected as the default machine.	Select your machine as your default machine in your Windows.
	Check the machine for the following: <ul style="list-style-type: none"><li>The front door is not closed. Close the front door.</li><li>Paper is jammed. Clear the paper jam (see "Clearing paper jams" on page 338).</li><li>No paper is loaded. Load paper (see "Loading paper in the tray" on page 76).</li><li>The toner cartridge or the imaging unit is not installed. Install the toner cartridge or imaging unit.</li></ul> If a system error occurs, contact your service representative.	
	The connection cable between the computer and the machine is not connected properly.	Disconnect the machine cable and reconnect it.
	The connection cable between the computer and the machine is defective.	If possible, attach the cable to another computer that is working properly and print a job. You can also try using a different machine cable.


# Solving other problems

Condition	Possible cause	Suggested solutions
<b>The machine does not print.</b>	The port setting is incorrect.	Check the Windows printer setting to make sure that the print job is sent to the correct port. If the computer has more than one port, make sure that the machine is attached to the correct one.
	The machine may be configured incorrectly.	Check the <b>Printing Preferences</b> to ensure that all of the print settings are correct (see "Opening printing preferences" on page 96).
	The printer driver may be incorrectly installed.	Repair the machine software.
	The machine is malfunctioning.	Check the display message on the control panel to see if the machine is indicating a system error. Contact a service representative.
	The document size is so big that the hard disk space of the computer is insufficient to access the print job.	If printing GUI, make more hard disk space available for your print job and try printing the document again.
<b>The machine selects print materials from the wrong paper source.</b>	The paper option that was selected in the <b>Printing Preferences</b> may be incorrect.	For many software applications, the paper source selection is found under the <b>Paper</b> tab within the <b>Printing Preferences</b> . Select the correct paper source. See the printer driver help screen (see "Opening printing preferences" on page 96).

Condition	Possible cause	Suggested solutions
<b>A print job is extremely slow.</b>	The job may be very complex.	Reduce the complexity of the page or try adjusting the print quality settings.
<b>Half the page is blank.</b>	The page orientation setting may be incorrect.	Change the page orientation in your application. See the printer driver help screen.
	The paper size and the paper size settings do not match.	Ensure that the paper size in the printer driver settings matches the paper in the tray. Or, ensure that the paper size in the printer driver settings matches the paper selection in the software application settings you use.

# Solving other problems

Condition	Possible cause	Suggested solutions
<b>The machine prints, but the text is wrong, garbled, or incomplete.</b>	The machine cable is loose or defective.	Disconnect the machine cable and reconnect. Try a print job that you have already printed successfully. If possible, attach the cable and the machine to another computer that you know works and try a print job. Finally, try a new machine cable.
	The wrong printer driver was selected.	Check the application's printer selection menu to ensure that your machine is selected.
	The software application is malfunctioning.	Try printing a job from another application.
	The operating system is malfunctioning.	Exit Windows and reboot the computer. Turn the machine off and back on again.
	If you are in a DOS environment, the font setting for your machine may be set incorrectly.	Change the language setting.
<b>Pages print, but they are blank.</b>	The toner cartridge is defective or out of toner.	Redistribute the toner, if necessary. If necessary, replace the toner cartridge.
	The file may have blank pages.	Check the file to ensure that it does not contain blank pages.
	Some parts, such as the controller or the board, may be defective.	Contact a service representative.

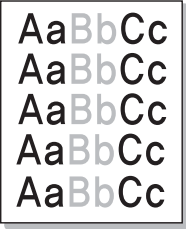
Condition	Possible cause	Suggested solutions
<b>The machine does not print PDF file correctly. Some parts of graphics, text, or illustrations are missing.</b>	Incompatibility between the PDF file and the Acrobat products.	Printing the PDF file as an image may enable the file to print. Turn on <b>Print As Image</b> from the Acrobat printing options.   It will take longer to print when you print a PDF file as an image.
	If the PDF file is missing fonts and/or images/objects because set on Interactive mode.	Try printing a job from Printer Driver.
<b>The print quality of photos is not good. Images are not clear.</b>	The resolution of the photo is very low.	Reduce the photo size. If you increase the photo size in the software application, the resolution will be reduced.
<b>Before printing, the machine emits vapor near the output tray.</b>	Using damp paper can cause vapor during printing.	This is not a problem. Just keep printing. Try a fresh ream of paper.
<b>The machine does not print special- sized paper, such as billing paper.</b>	Paper size and paper size setting do not match.	Set the correct paper size in the <b>Custom Paper List</b> in the <b>Paper</b> tab in the <b>Printing Preferences</b> (see "Paper Options" on page 98).

# Solving other problems

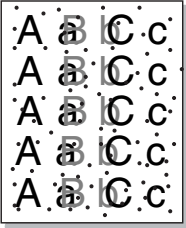
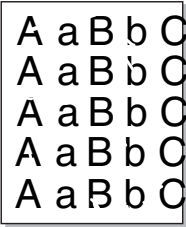
Condition	Possible cause	Suggested solutions
<b>Your machine has an odd smell during initial use.</b>	The oil used to protect the fuser is evaporating.	After printing about 100 color pages, there will be no more smell. It is a temporary issue.

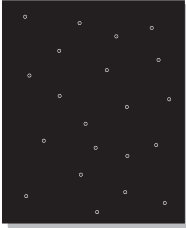
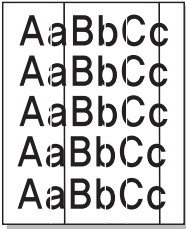
## Printing quality problems

If the inside of the machine is dirty or paper has been loaded improperly, there might be a reduction in print quality. See the table below to clear the problem.

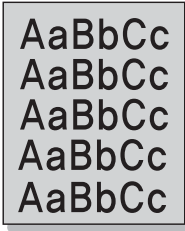
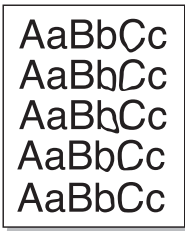
Condition	Suggested Solutions
<b>Light or faded print</b> 	<ul style="list-style-type: none"><li>• If a vertical white streak or faded area appears on the page, the toner supply is low. You may be able to temporarily extend the toner cartridge life. If this does not improve the print quality, install a new toner cartridge.</li><li>• The color tone might not be adjusted. Adjust the color tone.</li><li>• The paper may not meet paper specifications; for example, the paper may be too moist or rough (see "Print media specifications" on page 399).</li><li>• If the entire page is light, the print resolution setting is too low or the toner save mode is on. Adjust the print resolution and turn the toner save mode off. See the help screen of the printer driver.</li><li>• A combination of faded or smeared defects may indicate that the toner cartridge needs cleaning. Contact a service representative.</li><li>• The surface of the LSU part inside the machine may be dirty. Clean the LSU, contact a service representative.</li></ul>

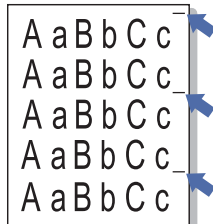
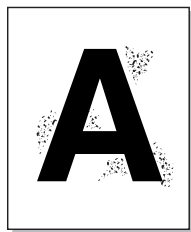
# Solving other problems

Condition	Suggested Solutions
<b>Toner specks</b> 	<ul style="list-style-type: none"><li>• The paper may not meet specifications; for example, the paper may be too moist or rough (see "Print media specifications" on page 399).</li><li>• The transfer roller may be dirty. Clean the inside of your machine. Contact a service representative.</li><li>• The paper path may need cleaning. Contact a service representative.</li><li>• Check the location of the machine. If the area is not well-ventilated, this problem may occur.</li></ul>
<b>Dropouts</b> 	<p>If faded areas, generally rounded, occur randomly on the page:</p> <ul style="list-style-type: none"><li>• A single sheet of paper may be defective. Try reprinting the job.</li><li>• The moisture content of the paper is uneven or the paper has moist spots on its surface. Try a different brand of paper (see "Print media specifications" on page 399).</li><li>• The paper lot is bad. The manufacturing processes can cause some areas to reject toner. Try a different kind or brand of paper.</li><li>• Change the printer option and try again. Go to <b>Printing Preferences</b>, click <b>Paper</b> tab, and set type to thick paper (see "Opening printing preferences" on page 96).</li><li>• If these steps do not correct the problem, contact a service representative.</li></ul>

Condition	Suggested Solutions
<b>White Spots</b> 	<p>If white spots appear on the page:</p> <ul style="list-style-type: none"><li>• The paper is too rough and a lot of dirt from a paper falls to the inner devices within the machine, so the transfer roller may be dirty. Clean the inside of your machine. Cleaning the inside or contact a service representative.</li><li>• The paper path may need cleaning. Cleaning the inside or contact a service representative.</li></ul>
<b>Vertical lines</b> 	<p>If black vertical streaks appear on the page:</p> <ul style="list-style-type: none"><li>• The drum inside the printer has probably been scratched. Remove the imaging unit and install a new one. Contact a service representative.</li></ul> <p>If white vertical streaks appear on the page:</p> <ul style="list-style-type: none"><li>• The surface of the LSU part inside the machine may be dirty. Cleaning the inside or contact a service representative.</li></ul> <p>If vertical streaks appear on the page:</p> <ul style="list-style-type: none"><li>• The surface of the scanner glass and its white sheet may be dirty. Cleaning the inside or contact a service representative.</li></ul>

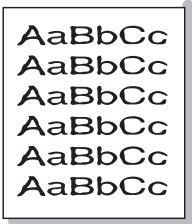
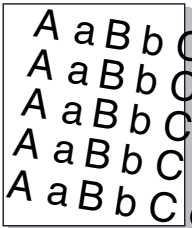
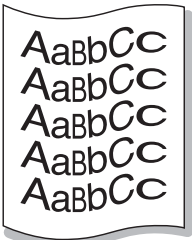
# Solving other problems

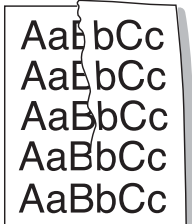
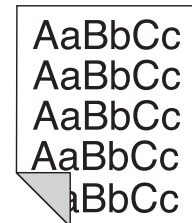
Condition	Suggested Solutions
<b>Color or Black background</b> 	<p>If the amount of background shading becomes unacceptable:</p> <ul style="list-style-type: none"> <li>• Change the image transfer belt if it has reached its lifespan. Contact a service representative.</li> <li>• Check the environmental conditions: very dry conditions (low humidity) or a high level of humidity (higher than 80% RH) can increase the amount of background shading.</li> <li>• Remove the old toner cartridge and install a new one.</li> </ul>
<b>Toner smear</b> 	<p>If toner smears on the page:</p> <ul style="list-style-type: none"> <li>• Clean the inside of the machine. Cleaning the inside or contact a service representative.</li> <li>• Check the paper type and quality (see "Print media specifications" on page 399).</li> <li>• Remove the imaging unit and install a new one. Contact a service representative.</li> <li>• Change the image transfer belt if it has reached its lifespan. Contact a service representative.</li> </ul>

Condition	Suggested Solutions
<b>Vertical repetitive defects</b> 	<p>If marks repeatedly appear on the printed side of the page at even intervals:</p> <ul style="list-style-type: none"> <li>• The imaging unit may be damaged. If a repetitive mark occurs on the page, run a cleaning sheet through several times to clean the imaging unit. Cleaning the inside. If you still have the same problems, remove the imaging unit and install a new one. Contact a service representative.</li> <li>• Parts of the machine may have toner on them. If the defects occur on the back of the page, the problem will likely correct itself after a few more pages.</li> <li>• The fusing assembly may be damaged. Contact a service representative.</li> </ul>
<b>Background scatter</b> 	<p>Background scatter results from bits of toner randomly distributed on the printed page.</p> <ul style="list-style-type: none"> <li>• The paper may be too damp. Try printing with a different batch of paper. Do not open packages of paper until necessary so that the paper does not absorb too much moisture.</li> <li>• If background scatter occurs on an envelope, change the printing layout to avoid printing over areas that have overlapping seams on the reverse side. Printing on seams can cause problems.</li> <li>• If background scatter covers the entire surface area of a printed page, adjust the print resolution through your software application or in <b>Printing Preferences</b> (see "Opening printing preferences" on page 96).</li> </ul>


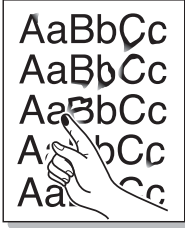
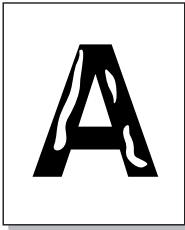


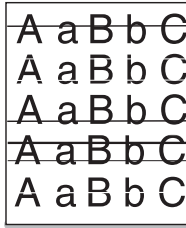
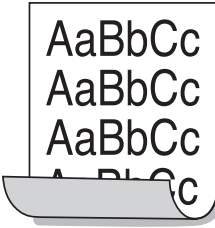
# Solving other problems

Condition	Suggested Solutions
<b>Misformed characters</b> 	<ul style="list-style-type: none"> <li>If characters are improperly formed and producing hollow images, the paper stock may be too slick. Try different paper (see "Print media specifications" on page 399).</li> <li>If characters are improperly formed and producing a wavy effect, the scanner unit may need service. Cleaning the scan unit or contact a service representative.</li> </ul>
<b>Page skew</b> 	<ul style="list-style-type: none"> <li>Ensure that the paper is loaded properly.</li> <li>Check the paper type and quality (see "Print media specifications" on page 399).</li> <li>Ensure that the paper or other material is loaded correctly and the guides are not too tight or too loose against the paper stack.</li> <li>Ensure that the standard tray right bottom door, dual cassette feeder right bottom door or high capacity feeder right bottom door is securely closed. If the bottom doors are not completely closed, open and close the bottom doors.</li> </ul>
<b>Curl or wave</b> 	<ul style="list-style-type: none"> <li>Ensure that the paper is loaded properly.</li> <li>Check the paper type and quality. Both high temperature and humidity can cause paper curl (see "Print media specifications" on page 399).</li> <li>Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray.</li> </ul>

Condition	Suggested Solutions
<b>Wrinkles or creases</b> 	<ul style="list-style-type: none"> <li>Ensure that the paper is loaded properly.</li> <li>Check the paper type and quality (see "Print media specifications" on page 399).</li> <li>Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray.</li> <li>Ensure that the standard tray right bottom door, dual cassette feeder right bottom door or high capacity feeder right bottom door is securely closed. If the bottom doors are not completely closed, open and close the bottom doors.</li> </ul>
<b>Back of printouts are dirty</b> 	<p>Check for leaking toner. Clean the inside of the machine. Cleaning the inside or contact a service representative.</p>

# Solving other problems

Condition	Suggested Solutions
<b>Solid Color or Black pages</b> 	<ul style="list-style-type: none"> <li>The imaging unit may not be installed properly. Remove the imaging unit and reinsert it.</li> <li>The imaging unit may be defective and need replacing. Remove the imaging unit and install a new one. Contact a service representative.</li> <li>The machine may require repair. Contact a service representative.</li> </ul>
<b>Loose toner</b> 	<ul style="list-style-type: none"> <li>Clean the inside of the machine. Cleaning the inside or contact a service representative.</li> <li>Check the paper type and quality (see "Print media specifications" on page 399).</li> <li>Remove the imaging unit and install a new one. Contact a service representative.</li> <li>If the problem persists, the machine may require repair. Contact a service representative.</li> </ul>
<b>Character Voids</b> 	<p>Character voids are white areas within parts of characters that should be solid black:</p> <ul style="list-style-type: none"> <li>You may be printing on the wrong surface of the paper. Remove the paper and turn it around.</li> <li>The paper may not meet paper specifications (see "Print media specifications" on page 399).</li> </ul>

Condition	Suggested Solutions
<b>Horizontal stripes</b> 	<p>If horizontally aligned black streaks or smears appear:</p> <ul style="list-style-type: none"> <li>The imaging unit may be installed improperly. Remove the imaging unit and reinsert it.</li> <li>The imaging unit may be defective. Remove the imaging unit and install a new one. Contact a service representative.</li> <li>If the problem persists, the machine may require repair. Contact a service representative.</li> </ul>
<b>Curl</b> 	<p>If the printed paper is curled or paper does not feed into the machine:</p> <ul style="list-style-type: none"> <li>Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray.</li> <li>Change the printer option and try again. Go to <b>Printing Preferences</b>, click <b>Paper</b> tab, and set type to thin paper (see "Opening printing preferences" on page 96).</li> <li>In high humidity areas, do not leave paper in the machine for extended periods of time.</li> </ul>
<b>An unknown image repetitively appears on a few sheets or loose toner, light print, or contamination occurs.</b>	<p>Your machine is probably being used at an altitude of 1,000 m (3,281 ft) or above.</p> <p>The high altitude may affect the print quality, such as loose toner or light imaging. Change the correct altitude setting to your machine.</p>

# Solving other problems

## Copying problems

Condition	Suggested solution
<b>Copies are too light or too dark</b>	Adjust the darkness in the copy to lighten or darken the background of the copies.
<b>Smears, lines, marks, or spots appear on copies.</b>	<ul style="list-style-type: none"><li>• If the defects appear on the original, decrease the darkness in the copy to lighten the background of your copies.</li><li>• If there are no defects on the original, clean the scan unit. Cleaning the scan unit or contact a service representative.</li></ul>
<b>Copy image is skewed.</b>	<ul style="list-style-type: none"><li>• Ensure that the original is face down on the scanner glass or face up in the RADF.</li><li>• Check that the copy paper is loaded correctly.</li><li>• If the problem persists, the machine may require repair. Contact a service representative.</li></ul>
<b>Blank copies print out.</b>	Ensure that the original is face down on the scanner glass or face up in the RADF.
<b>Image rubs off the copy easily.</b>	<ul style="list-style-type: none"><li>• Replace the paper in the tray with paper from a new package.</li><li>• In high humidity areas, do not leave paper in the machine for extended periods of time.</li></ul>

Condition	Suggested solution
<b>Frequent copy paper jams occur.</b>	<ul style="list-style-type: none"><li>• Fan the stack of paper, then turn it over in the tray. Replace the paper in the tray with a fresh supply. Check/adjust the paper guides, if necessary.</li><li>• Ensure that the paper is the proper paper weight.</li><li>• Check for copy paper or pieces of copy paper remaining in the machine after a paper jam has been cleared.</li></ul>
<b>Toner cartridge produces fewer copies than expected before running out of toner.</b>	<ul style="list-style-type: none"><li>• Your originals may contain pictures, solids, or heavy lines. For example, your originals may be forms, newsletters, books, or other documents that use more toner.</li><li>• The RADF may be left open while copies are being made.</li><li>• The machine may be turned on and off frequently.</li></ul>

# Solving other problems

## Scanning problems

Condition	Suggested solutions
<b>The scanner does not work.</b>	<ul style="list-style-type: none"><li>• Make sure that you place the original to be scanned face down on the scanner glass, or face up in the RADF.</li><li>• There may not be enough available memory to hold the document you want to scan. Try the Prescan function through scan programs to see if that works. Try lowering the scan resolution rate.</li><li>• Check that the machine cable is connected properly.</li><li>• Make sure that the machine cable is not defective. Switch the cable with a known good cable. If necessary, replace the cable.</li><li>• Check that the scanner is configured correctly.</li></ul>

Condition	Suggested solutions
<b>The unit scans very slowly.</b>	<ul style="list-style-type: none"><li>• Check if the machine is printing received data. If so, scan the document after the received data has been printed.</li><li>• Graphics are scanned more slowly than text.</li><li>• Communication speed slows in scan mode because of the large amount of memory required to analyze and reproduce the scanned image. Set your computer to the ECP printer mode through BIOS setting. It will help to increase the speed. For details about how to set BIOS, refer to your computer user's guide.</li></ul>
<b>Message appears on your computer screen:</b> <ul style="list-style-type: none"><li>• <b>Device can't be set to the H/W mode you want.</b></li><li>• <b>Port is being used by another program.</b></li><li>• <b>Port is Disabled.</b></li><li>• <b>Scanner is busy receiving or printing data. When the current job is completed, try again.</b></li><li>• <b>Invalid handle.</b></li><li>• <b>Scanning has failed.</b></li></ul>	<ul style="list-style-type: none"><li>• There may be a copying or printing job in progress. Try your job again when that job is finished.</li><li>• The selected port is currently being used. Restart your computer and try again.</li><li>• The machine cable may be improperly connected or the power may be off.</li><li>• The scanner driver is not installed or the operating environment is not set up properly.</li><li>• Ensure that the machine is properly connected and the power is on, then restart your computer.</li><li>• The USB cable may be improperly connected or the power may be off.</li></ul>

# Solving other problems

## Fax problems (optional)

condition	suggested solutions
<b>The machine is not working, there is no display, or the buttons are not working.</b>	<ul style="list-style-type: none"><li>• Unplug the power cord and plug it in again.</li><li>• Ensure that there is power being supplied to the electrical outlet.</li></ul>
<b>No dial tone sounds.</b>	<ul style="list-style-type: none"><li>• Check that the phone line is properly connected.</li><li>• Check that the phone socket on the wall is working by plugging in another phone.</li><li>• Find the optimal line for communication (see "Fax Settings" on page 254).</li></ul>
<b>The numbers stored in memory do not dial correctly.</b>	Make sure that the numbers are stored in memory correctly.
<b>The original does not feed into the machine.</b>	<ul style="list-style-type: none"><li>• Make sure that the paper is not wrinkled and you are inserting it in correctly. Check that the original is the right size, not too thick or thin.</li><li>• Make sure that the RADF is firmly closed.</li><li>• The RADF rubber pad may need to be replaced. Contact a service representative.</li></ul>

condition	suggested solutions
<b>Faxes are not received automatically.</b>	<ul style="list-style-type: none"><li>• The receiving mode should be set to fax.</li><li>• Make sure that there is paper in the tray.</li><li>• Check to see if the display shows any error message. If it does, clear the problem</li><li>• Find the optimal line for communication. To check that, see <b>Smart Fax Diagnostics</b> menu (see "Fax Settings" on page 254).</li></ul>
<b>The machine does not send.</b>	<ul style="list-style-type: none"><li>• Make sure that the original is loaded in the RADF or on the scanner glass.</li><li>• Check the recipient's fax machine (if it has a problem).</li><li>• Find the optimal line for communication. To check that, see <b>Smart Fax Diagnostics</b> menu (see "Fax Settings" on page 254).</li></ul>
<b>The incoming fax has blank spaces or is of poor-quality.</b>	<ul style="list-style-type: none"><li>• The fax machine sending you the fax may be faulty.</li><li>• A noisy phone line can cause line errors.</li><li>• Check your machine by making a copy.</li><li>• The toner cartridge may be empty. Replace the toner cartridge.</li><li>• Find the optimal line for communication. To check that, see <b>Smart Fax Diagnostics</b> menu (see "Fax Settings" on page 254).</li></ul>

# Solving other problems

condition	suggested solutions
<b>Some of the words on an incoming fax are stretched.</b>	The fax machine sending the fax had a temporary document jam.
<b>There are lines on the originals you sent.</b>	Check your scan unit for marks and clean it. Cleaning the scan unit.
<b>The machine dials a number, but the connection with the other fax machine fails.</b>	The other fax machine may be turned off, out of paper, or cannot answer incoming calls. Speak with the other machine operator and ask her/him to solve out the problem.
<b>Faxes do not store in memory.</b>	There may not be enough memory space to store the fax. If the display indicating the memory status shows, delete any faxes you no longer need from the memory, and then try to store the fax again.
<b>Blank areas appear at the bottom of each page or on other pages, with a small strip of text at the top</b>	You may have chosen the wrong paper settings in the user option setting.

## Operating system problems

### Common Windows problems

Condition	Suggested solutions
<b>"File in Use" message appears during installation.</b>	Exit all software applications. Remove all software from the startup group, then restart Windows. Reinstall the printer driver.
<b>"General Protection Fault", "Exception OE", "Spool 32", or "Illegal Operation" messages appear.</b>	Close all other applications, reboot Windows and try printing again.
<b>"Fail To Print", "A printer timeout error occurred" message appear.</b>	These messages may appear during printing. Just keep waiting until the machine finishes printing. If the message appears in ready mode or after printing has completed, check the connection and/or whether an error has occurred.
<b>Samsung Printer Experience is not shown when you click more settings.</b>	<b>Samsung Printer Experience</b> is not installed. Download the app from the Windows <b>Store</b> and install it.


# Solving other problems

Condition	Suggested solutions
<b>Machine information is not displayed when you click the device in the Devices and Printers.</b>	<p>Check the <b>Printer properties</b>. Click the <b>Ports</b> tab.</p> <p>(<b>Control Panel &gt; Devices and Printers</b> &gt; Right-click on your printer icon and select <b>Printer properties</b>)</p> <p>If the port is set to File or LPT, uncheck them and select TCP/IP, USB, or WSD.</p>



Refer to the Microsoft Windows User's Guide that came with your computer for further information on Windows error messages.

## Common Mac problems

Condition	Suggested solutions
<b>The machine does not print PDF files correctly. Some parts of graphics, text, or illustrations are missing.</b>	<p>Printing the PDF file as an image may enable the file to print. Turn on <b>Print As Image</b> from the Acrobat printing options.</p> <div> It will take longer to print when you print a PDF file as an image.</div>
<b>Some letters are not displayed normally during cover page printing.</b>	<p>Mac OS cannot create the font while printing the cover page. The English alphabet and numbers are displayed normally on the cover page.</p>
<b>When printing a document in Mac with Acrobat Reader 6.0 or higher, colors print incorrectly.</b>	<p>Make sure that the resolution setting in your machine driver matches the one in Acrobat Reader.</p>



Refer to the Mac User's Guide that came with your computer for further information on Mac error messages.

# Solving other problems

## Common Linux problems

Condition	Suggested solutions
<b>There is no xsane nor simple-scan application on my Linux machine.</b>	For some Linux distributions, there might be no default scan application. To use scan features, install one of scan applications using download center supplied by the OS(ex. Ubuntu Software Center for Ubuntu, Install/Remove Software for openSUSE, Software for Fedora).
<b>Scanner can not be found via network.</b>	For some Linux distributions, strong firewall is enabled and it may block our installer from opening the necessary port for searching network devices. In such a case, open the snmp port - 22161 manually or disable the firewall temporarily while using the device.
<b>When printing more than one copy, the second copy does not print.</b>	The problem occurs on Ubuntu 12.04 due to the problem in standard CUPS filter 'pdftops'. Update 'cups-filters' package to version 1.0.18 to fix the problem ('pdftops' is a part of 'cups-filters' package).
<b>Unchecking the collate option in the Print Dialog does not work.</b>	For some distributions, GNOME Print Dialog has an issue handling the collate option. As workaround, set the default value of collate option to <b>False</b> using the system's printing utility(execute "system-config-printer" in the Terminal program).

Condition	Suggested solutions
<b>Printing always works with duplex.</b>	This duplex issue was in Ubuntu 9.10 CUPS package. Update CUPS version to 1.4.1-5ubuntu2.2.
<b>Printer is not added through system's printing utility.</b>	The problem occurs on Debian 7 due to the defect in 'system-config-printer' package of the Debian 7 ( <a href="http://bugs.debian.org/cgi-bin/bugreport.cgi?bug=662813">http://bugs.debian.org/cgi-bin/bugreport.cgi?bug=662813</a> in Debian bug tracking system). Please use another way to add printer (CUPS WebUI for example)
<b>Paper size and orientation are disabled in the Print Dialog when opening text files.</b>	The problem occurs on Fedora 19 and it's related to 'leafpad' text editor on Fedora 19. Please use other text editors like 'gedit'.



Refer to the Linux User's Guide that came with your computer for further information on Linux error messages.

## Common PostScript problems

The following situations are PS language specific and may occur when several printer languages are used.



# Solving other problems

Problem	Possible cause	Solution
<b>The PostScript file cannot be printed</b>	The PostScript driver may not be installed correctly.	<ul style="list-style-type: none"><li>• Install the PostScript driver.</li><li>• Print a configuration page and verify that the PS version is available for printing.</li><li>• If the problem persists, contact a service representative.</li></ul>
<b>Limit Check Error report prints</b>	The print job was too complex.	You might need to reduce the complexity of the page or install more memory.
<b>A PostScript error page prints</b>	The print job may not be PostScript.	Make sure that the print job is a PostScript job. Check to see whether the software application expected a setup or PostScript header file to be sent to the machine.
<b>The optional tray is not selected in the driver</b>	The printer driver has not been configured to recognize the optional tray.	Open the PostScript driver properties, select the <b>Device Options</b> tab, and set the tray option.

Problem	Possible cause	Solution
<b>When printing a document in Mac with Acrobat Reader 6.0 or higher, colors print incorrectly</b>	The resolution setting in the printer driver may not be matched with the one in Acrobat Reader.	Make sure that the resolution setting in your printer driver matches the one in Acrobat Reader.



# 16. Appendix

This chapter provides product specifications and information concerning applicable regulations.

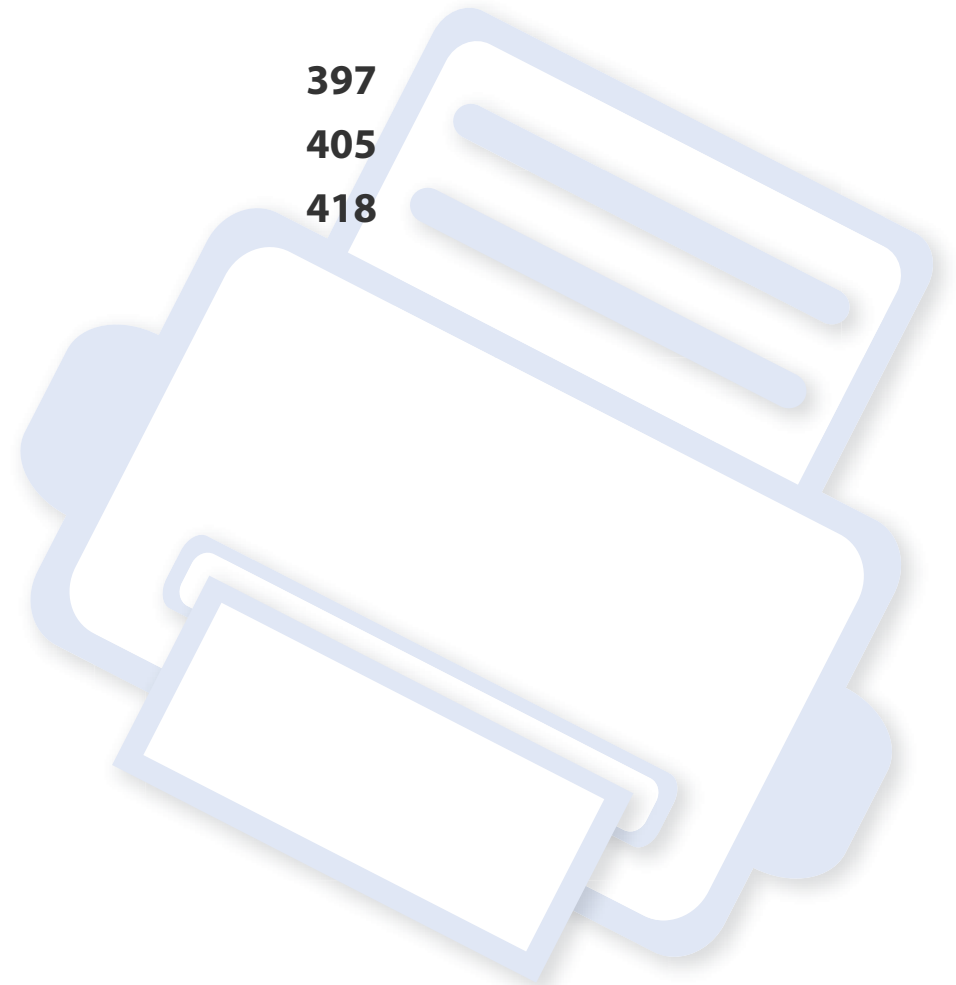
This chapter includes:

- **Specifications**
- **Regulatory information**
- **Copyright**

**397**

**405**

**418**



# Specifications

## General specifications



These specifications are subject to change without notice. To see additional specifications and information about changes to the specifications, please visit, [www.samsung.com](http://www.samsung.com).

Items		Description
Dimension <sup>a</sup>	Width x Depth x Height	<ul style="list-style-type: none"><li>• <b>X322x/ X328x series:</b> 566 x 620 x 870 mm (22.28 x 24.41 x 34.25 inches)</li><li>• <b>K325x/ K330x series:</b> 566 x 620 x 820 mm (22.28 x 24.41 x 32.28 inches)</li></ul>
	Machine with consumables	<ul style="list-style-type: none"><li>• <b>X322x series:</b> 78.20 kg (172.40 lbs)</li><li>• <b>X328x series:</b> 78.70 kg (173.50 lbs)</li><li>• <b>K325x series:</b> 58.30 kg (128.53 lbs)</li><li>• <b>K330x series:</b> 59.00 kg (130.07 lbs)</li></ul>
Noise level <sup>b c</sup>	Ready mode	30 dB (A)
	Print mode	<ul style="list-style-type: none"><li>• <b>X322x series:</b> 48 dB (A)</li><li>• <b>X328x/ K325x series:</b> 50 dB (A)</li><li>• <b>K330x series:</b> 51 dB (A)</li></ul>
	Copy mode	<ul style="list-style-type: none"><li>• <b>X322x/ K325x series:</b> 53 dB (A)</li><li>• <b>X328x series:</b> 54 dB (A)</li><li>• <b>K330x series:</b> 55 dB (A)</li></ul>
Temperature	Operation	10 to 30 °C (50 to 86 °F)
	Storage (packed)	-20 to 40 °C (-4 to 104 °F)

# Specifications

	Items	Description
Humidity	Operation	20 to 80% RH
	Storage (packed)	10 to 90% RH
Power rating <sup>d</sup>	110 volt models	AC 110 - 127 V
	220 volt models	AC 220 - 240 V
Power consumption <sup>e</sup>	Average operating mode	<ul style="list-style-type: none"><li>• <b>X322x series:</b> Less than 480 W</li><li>• <b>X328x series:</b> Less than 560 W</li><li>• <b>K325x series:</b> Less than 550 W</li><li>• <b>K330x series:</b> Less than 590 W</li></ul>
	Ready mode	<ul style="list-style-type: none"><li>• <b>X322x series:</b> Less than 60 W</li><li>• <b>X328x series:</b> Less than 60 W</li><li>• <b>K325x series:</b> Less than 100 W</li><li>• <b>K330x series:</b> Less than 100 W</li></ul>
	Power save mode	Less than 1.5 W
	Power off mode <sup>f</sup>	Less than 0 W

a. Dimensions and weight are measured without other accessories and toner cartridges.

b. Sound Pressure Level, ISO 7779. Configuration tested: basic machine installation, A4 paper, simplex printing.

c. China only: If the equipment's noise is louder than 63 dB (A), the equipment should be placed in region of relatively independent advice.


d. See the rating label on the machine for the correct voltage (V), frequency (hertz) and of current (A) for your machine.

e. The power consumption may be affected by the machine's status, setting conditions, operating environment, and measuring equipment and method the country uses.

f. Power consumption can be completely avoided only when the power cable is not connected.

# Specifications

## Print media specifications

Type	Size	Dimensions	Print media weight/Capacity (Simplex) <sup>a</sup>	
			Tray1,2,3,4	Multipurpose tray
Plain paper	Letter	216 x 279 mm (8.5 x 11 inches)	70 to 90 g/m <sup>2</sup> (19 to 24 lb bond) • 520 sheets of 80g/m <sup>2</sup> (20 lb bond) for each tray <div>              A3, Ledger and 8K are not supported in Tray1.           </div>	70 to 90 g/m <sup>2</sup> (19 to 24 lb bond) • 100 sheets of 80 g/m <sup>2</sup> (20 lb bond)
	Ledger	279 x 432 mm (11 x 17 inches)		
	Legal	216 x 356 mm (8.5 x 14 inches)		
	Executive	184 x 267 mm (7.25 x 10.5 inches)		
	Statement	140 x 216 mm (5.5 x 8.5 inches)		
	A3	297 x 420 mm (11.7 x 16.5 inches)		
	A4	210 x 297 mm (8.27 x 11.7 inches)		
	A5	148 x 210 mm (5.85 x 8.27 inches)		
	B4	257 x 364 mm (10.1 x 14.3 inches)		
	JIS B5	182 x 257 mm (7.16 x 10.11 inches)		
	ISO B5	176 x 250 mm (6.93 x 9.84 inches)		
	US Folio	216 x 330 mm (8.5 x 13 inches)		
	Oficio	216 x 343 mm (8.5 x 13.5 inches)		
	8K	270 x 390 mm (10.75 x 15.5 inches)		
	16K	195 x 270 mm (7.76 x 10.75 inches)		
	A6	105 x 148 mm (4.13 x 5.82 inches)	Not available in tray1,2,3,4	

# Specifications

Type	Size	Dimensions	Print media weight/Capacity (Simplex) <sup>a</sup>	
			Tray1,2,3,4	Multipurpose tray
<b>Envelope</b>	Letter, A4	Refer to the Plain paper section	Not available in tray1,2,3,4	75 to 90 g/m <sup>2</sup> (20 to 24 lb bond) • 10 sheets
	Envelope Monarch	98 x 191 mm (3.87 x 7.5 inches)		
	Envelope No. 10	105 x 241 mm (4.12 x 9.5 inches)		
	Envelope No. 9	98 x 225 mm (3.87 x 8.87 inches)		
	Envelope DL	110 x 220 mm (4.33 x 8.66 inches)		
	Envelope C5	162 x 229 mm (6.37 x 9.01 inches)		
	Envelope C6	114 x 162 mm (4.48 x 6.38 inches)		
	Envelope C4	229 x 324 mm (9.01 x 12.75 inches)		
<b>Thick paper</b>	Refer to the Plain paper section	Refer to the Plain paper section	91 to 105 g/m <sup>2</sup> (25 to 28 lb bond) • 400 sheets for each tray	91 to 105 g/m <sup>2</sup> (25 to 28 lb bond) • 50 sheets
<b>Thin paper</b>	Refer to the Plain paper section	Refer to the Plain paper section	60 to 69 g/m <sup>2</sup> (16 to 18 lb bond) • 520 sheets	60 to 69 g/m <sup>2</sup> (16 to 18 lb bond) • 100 sheets
<b>Heavy weight paper</b>	Refer to the Plain paper section	Refer to the Plain paper section	106 to 176 g/m <sup>2</sup> (29 to 47 lb bond) • 250 sheets	106 to 176 g/m <sup>2</sup> (29 to 47 lb bond) • 20 sheets
	Postcard 4x6	101.6 x 152.4 mm (4 x 6 inches)	-	
<b>Extra Heavy weight</b>	Refer to the Plain paper section	Refer to the Plain paper section	177 to 220 g/m <sup>2</sup> (47 to 59 lb bond) • 200 sheets	Not available in multipurpose tray
<b>Cotton</b>	Refer to the Plain paper section	Refer to the Plain paper section	75 to 90 g/m <sup>2</sup> (20 to 24 lb bond) • 400 sheets	75 to 90 g/m <sup>2</sup> (20 to 24 lb bond) • 50 sheets
<b>Colored / Pre-printed</b>				
<b>Letter head / Hole punched</b>	Refer to the Plain paper section	Refer to the Plain paper section	75 to 90 g/m <sup>2</sup> (20 to 24 lb bond) • 350 sheets	75 to 90 g/m <sup>2</sup> (20 to 24 lb bond) • 20 sheets
<b>Recycled</b>	Refer to the Plain paper section	Refer to the Plain paper section	60 to 90 g/m <sup>2</sup> (16 to 24 lb bond) • 400 sheets	60 to 90 g/m <sup>2</sup> (16 to 24 lb bond) • 100 sheets

# Specifications

Type	Size	Dimensions	Print media weight/Capacity (Simplex) <sup>a</sup>	
			Tray1,2,3,4	Multipurpose tray
<b>Bond</b>	Refer to the Plain paper section	Refer to the Plain paper section	105 to 120g/m <sup>2</sup> (28 to 32 lb bond) • 350 sheets	105 to 120g/m <sup>2</sup> (28 to 32 lb bond) • 20 sheets
<b>Archive</b>	Refer to the Plain paper section	Refer to the Plain paper section	-	-
<b>Thin cardstock</b>	Refer to the Plain paper section	Refer to the Plain paper section	106 to 163 g/m <sup>2</sup> (28 to 43 lb bond) • 250 sheets	106 to 163 g/m <sup>2</sup> (28 to 43 lb bond) • 20 sheets
<b>Thin glossy</b>	Refer to the Plain paper section	Refer to the Plain paper section	106 to 163 g/m <sup>2</sup> (28 to 43 lb bond) • 50 sheets	106 to 163 g/m <sup>2</sup> (28 to 43 lb bond) • 10 sheets
<b>Labels<sup>b</sup></b>	Letter, A4	Refer to the Plain paper section	Not available in tray1,2,3,4	120 to 150 g/m <sup>2</sup> (32 to 40 lb bond) • 20 sheets
<b>Tray 1</b>	minimum size (custom)	148 x 210 mm (5.85 x 8.27 inches)	60 to 220 g/m <sup>2</sup> (16 to 59 lb bond)	-
	maximum size (custom)	297 x 364 mm (11.7 x 14.3 inches)		
<b>Tray 2,3,4</b>	minimum size (custom)	148 x 210 mm (5.85 x 8.27 inches)		
	maximum size (custom)	297 x 432 mm (11.7 x 17 inches)		
<b>Multipurpose tray</b>	minimum size (custom)	98 x 148 mm (3.87 x 5.82 inches)	-	60 to 176 g/m <sup>2</sup> (16 to 47 lb bond)
	maximum size (custom)	297 x 432 mm (11.7x 17inches)		

a. Maximum capacity may differ depending on media weight, thickness, and environmental conditions.

b. The smoothness of the labels used in this machine is 100 to 250 (sheffield). This means the numeric level of smoothness.

# Specifications

## System requirements

### Microsoft® Windows®

Operating system	Requirement (Recommended)		
	CPU	RAM	Free HDD space
<b>Windows® XP Service Pack 3</b>	Intel® Pentium® III 1 GHz (Pentium IV 2 GHz)	512 MB (1 GB)	1.5 GB
<b>Windows Server® 2003</b>	Intel® Pentium® III 1 GHz (Pentium IV 2 GHz)	512 MB (1 GB)	1.5 GB
<b>Windows Server® 2008</b>	Intel® Pentium® IV 1 GHz (Pentium IV 2 GHz)	512 MB (2 GB)	10 GB
<b>Windows Vista®</b>	Intel® Pentium® IV 3 GHz	512 MB (1 GB)	15 GB
<b>Windows® 7</b>	Intel® Pentium® IV 1 GHz 32-bit or 64-bit processor or higher	1 GB (2 GB)	16 GB
	<ul style="list-style-type: none"><li>• Support for DirectX® 9 graphics with 128 MB memory (to enable the Aero theme).</li><li>• DVD-R/W Drive</li></ul>		
<b>Windows Server® 2008 R2</b>	Intel® Pentium® IV 1.4 GHz (x64) processors (2 GHz or faster)	512 MB (2 GB)	10 GB
<b>Windows® 8</b>	Intel® Pentium® IV 1 GHz 32-bit or 64-bit processor or higher	2 GB (2 GB)	20 GB
<b>Windows® 8.1</b>	<ul style="list-style-type: none"><li>• Support for DirectX® 9 graphics with 128 MB memory (to enable the Aero theme).</li><li>• DVD-R/W Drive</li></ul>		
<b>Windows® 10</b>			
<b>Windows® Server 2016</b>			
<b>Windows Server® 2012</b>	Intel® Pentium® IV 1.4 GHz (x64) processors (2 GHz or faster)	512 MB (2 GB)	32 GB
<b>Windows Server® 2012 R2</b>			



- Internet Explorer 6.0 or higher is the minimum requirement for all Windows operating systems.
- Users who have administrator rights can install the software.
- **Windows Terminal Services** is compatible with your machine.



# Specifications

## Mac

Operating system	Requirements (Recommended)		
	CPU	RAM	Free HDD space
Mac OS X 10.6	• Intel® processors	1 GB (2 GB)	1 GB
Mac OS X 10.7-10.10	• Intel® processors	2 GB	4 GB

## Linux

Items	Requirements
Operating system	Red Hat Enterprise Linux 5, 6, 7
	Fedora 13, 14, 15, 16, 17, 18, 19, 20, 21, 22
	OpenSUSE 11.3, 11.4, 12.1, 12.2, 12.3, 13.1, 13.2
	Ubuntu 10.04, 10.10, 11.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10
	SUSE Linux Enterprise Desktop 11, 12
	Debian 6, 7, 8
	Mint 13, 14, 15, 16, 17
CPU	Pentium IV 2.4 GHz (Intel Core™ 2)
RAM	512 MB (1 GB)
Free HDD space	1 GB (2 GB)

# Specifications

## Unix

Items	Requirements
Operating system	Sun Solaris 9, 10, 11 (x86, SPARC)
	HP-UX 11.0, 11i v1, 11i v2, 11i v3 (PA-RISC, Itanium)
	IBM AIX 5.1, 5.2, 5.3, 5.4, 6.1, 7.1 (PowerPC)
Free HDD space	Up to 100 MB

# Regulatory information

This machine is designed for a normal work environment and certified with several regulatory statements.

## Laser safety statement

The printer is certified in the U.S. to conform to the requirements of DHHS 21 CFR, chapter 1 Subchapter J for Class I (1) laser products, and elsewhere is certified as a Class I laser product conforming to the requirements of IEC 60825-1 : 2007.

Class I laser products are not considered to be hazardous. The laser system and printer are designed so there is never any human access to laser radiation above a Class I level during normal operation, user maintenance or prescribed service condition.

## Warning

Never operate or service the printer with the protective cover removed from laser/scanner assembly. The reflected beam, although invisible, can damage your eyes.

When using this product, these basic safety precautions should always be followed to reduce risk of fire, electric shock, and injury to persons:



CAUTION - CLASS 3B, INVISIBLE LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO THE BEAM.

ATTENTION - CLASSE 3B, RADIATION LASER INVISIBLE EN CAS D'OUVERTURE. EVITER L'EXPOSITION AU FAISCEAU.

GEFAHREN - KLASSE 3B: UNSICHTBARE LASERSTRAHLUNG WENN GEOFFNET. STRAHLENAUSSETZUNG VERMEIDEN.

ATTENZIONE - CLASSE 3B, RADIAZIONI LASER INVISIBILI CON IL DISPOSITIVO APERTO. EVITARE L'ESPOSIZIONE AL RAGGIO.

PRECAUCIÓN - RADIACIÓN LÁSER INVISIBLE DE CLASE 3B PRESENTE AL ABRIR. EVITE LA EXPOSICIÓN AL HAZ.

PERIGO - CLASSE 3B, RADIAÇÃO LASER INVISÍVEL AO ABRIR. EVITE EXPOSIÇÃO DIRECTA AO FEIXE.

GEVAAR - KLASSE 3B. ONZICHTBARE LASERSTRALING INDIEN GEOPEND. VERMIJD BLOOTSTELLING AAN DE STRAAL.

ADVARSEL - KLASSE 3B. USYNLIG LASERSTRÅLING VED ÅBNING. UNDGÅ UDSÆTTELSE FOR STRÅLING.

ADVARSEL - KLASSE 3B. USYNLIG LASERSTRÅLING NÅR DEKSEL ÅPNES. UNNGÅ EKSPONERING FOR STRÅLEN.

VARNING - KLASSE 3B OSYNLIG LASERSTRÅLNING NÅR DENNA DEL ÅR ÖPPNAD. STRÅLEN ÅR FARLIG.

VAROITUS - LUOKAN 3B NÄKYMÄTTÖMÄLLE LASER-SÄTEILYÄ AVATTUNA. VÄLTÄ ALTISTUMISTA SÄTEELLE.

注意 - CLASS 3B。 嚴禁打開，以免被不可見激光輻射洩漏灼傷

주의 - 열리면 등급 3B 비가시 레이저 방사선이 방출됩니다. 광선에 노출을 피하십시오.

注意 - CLASS 3B。 嚴禁打開，以免被不可見激光輻射洩漏灼傷

# Regulatory information

## Ozone safety



This product's ozone emission rate is under 0.1 ppm. Because ozone is heavier than air, keep the product in a place with good ventilation.

## Perchlorate warning

This Perchlorate warning applies only to primary CR (Manganese Dioxide) Lithium coin cells in the product sold or distributed ONLY in California USA.

Perchlorate Material - special handling may apply.

See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate). (U.S.A. only)

## Power saver



This printer contains advanced energy conservation technology that reduces power consumption when it is not in active use.

When the printer does not receive data for an extended period of time, power consumption is automatically lowered.

ENERGY STAR and the ENERGY STAR mark are registered U.S. marks.

For more information on the ENERGY STAR program see <http://www.energystar.gov>

For ENERGY STAR certified models, the ENERGY STAR label will be on your machine. Check if your machine is ENERGY STAR certified.

## Recycling



Recycle or dispose of the packaging material for this product in an environmentally responsible manner.

# Regulatory information

## Correct disposal of this product (Waste electrical & electronic equipment)

### (Applicable in countries with separate collection systems)



This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other s of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

## (The United States of America only)

Dispose unwanted electronics through an approved recycler. To find the nearest recycling location, go to our website: [www.samsung.com/recyclingdirect](http://www.samsung.com/recyclingdirect) Or call, (877) 278 - 0799

## EU REACH SVHC Declaration

For information on Samsung's environmental commitments and product specific regulatory obligations e.g. REACH visit: [www.samsung.com/uk/aboutsamsung/samsungelectronics/corporatecitizenship/data\\_corner.html](http://www.samsung.com/uk/aboutsamsung/samsungelectronics/corporatecitizenship/data_corner.html)

## State of California Proposition 65 Warning (USA Only)

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of chemicals known to the state of California to cause cancer or reproductive toxicity and requires businesses to warn of exposure to such chemicals.

**WARNING:** This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. This appliance and its accessories can cause low-level exposure to chemicals during operation, which can be reduced by operating the appliance in a well ventilated area, and low-level exposure to chemicals through other use or handling.

# Regulatory information

## Radio frequency emissions

### FCC information to the user

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or experienced radio TV technician for help.



Change or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

### Canadian radio interference regulations

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled “Digital Apparatus”, ICES-003 of the Industry and Science Canada.

Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe A prescrites dans la norme sur le matériel brouilleur: “Appareils Numériques”, ICES-003 édictée par l’Industrie et Sciences Canada.

# Regulatory information

## United States of America

### Federal Communications Commission (FCC)

#### Intentional emitter per FCC Part 15

Low power, Radio LAN devices (radio frequency (RF) wireless communication devices), operating in the 2.4 GHz/5 GHz Band, may be present (embedded) in your printer system. This section is only applicable if these devices are present. Refer to the system label to verify the presence of wireless devices.

Wireless devices that may be in your system are only qualified for use in the United States of America if an FCC ID number is on the system label.

The FCC has set a general guideline of 20 cm (8 inches) separation between the device and the body, for use of a wireless device near the body (this does not include extremities). This device should be used more than 20 cm (8 inches) from the body when wireless devices are on. The power output of the wireless device (or devices), which may be embedded in your printer, is well below the RF exposure limits as set by the FCC.

This transmitter must not be collocated or operation in conjunction with any other antenna or transmitter.

Operation of this device is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.



Wireless devices are not user serviceable. Do not modify them in any way. Modification to a wireless device will void the authorization to use it. Contact manufacturer for service.

### FCC Statement for Wireless LAN use:



While installing and operating this transmitter and antenna combination the radio frequency exposure limit of 1 mW/cm<sup>2</sup> may be exceeded at distances close to the antenna installed. Therefore, the user must maintain a minimum distance of 20 cm from the antenna at all times. This device cannot be collocated with another transmitter and transmitting antenna.

### RFID (Radio Frequency Interface Device)

RFID operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. (U.S.A., France, Taiwan only)

# Regulatory information

## China only

### 回收和再循环

为了保护环境，我公司已经为废弃的产品建立了回收和再循环系统。我们会为您无偿提供回收同类废旧产品的服务。  
当您要废弃您正在使用的产品时，请您及时与授权耗材更换中心取得联系，我们会及时为您提供服务。

Website: <http://www.samsung.com/cn/support/location/supportServiceLocation.do?page=SERVICE.LOCATION>

### 中国能效标识

型号	能效等级	典型能耗（kW·h）
MultiXpress X3220NR	1	1.60
MultiXpress X3280NR	1	2.10
MultiXpress K3250NR	2	1.70
MultiXpress K3300NR	2	2.27

依据国家标准 GB 21521-2014

### 产品中有害物质的名称及含量

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr <sup>6+</sup> )	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
塑料	○	○	○	○	○	○
金属 (机箱)	X	○	○	○	○	○
印刷电路部件 (PCA)	X	○	○	○	○	○
电缆 / 连接器	X	○	○	○	○	○
电源设备	X	○	○	○	○	○
电源线	X	○	○	○	○	○
机械部件	X	○	○	○	○	○
卡盒部件	X	○	○	○	○	○
定影部件	X	○	○	○	○	○
扫描仪部件 - CCD (如果有)	X	X	○	○	○	○
扫描仪部件 - 其它 (如果有)	X	○	○	○	○	○
印刷电路板部件 (PBA)	X	○	○	○	○	○
墨粉	○	○	○	○	○	○
滚筒	○	○	○	○	○	○

本表格依据 SJ/T 11364 的规定编制。  
○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。  
X：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。

此为A级产品，在生活环境中，该产品可能会造成无线电干扰。  
在这种情况下，可能需要用户对其干扰采取切实可行的措施。



# Regulatory information

## Taiwan only

### 警告使用者：

此為甲類資訊技術設備，於居住環境中使用時，可能會造成射頻擾動，在此種情況下，使用者會被要求採取某些適當的對策。

### 警告

本電池如果更換不正確會有爆炸的危險  
請依製造商說明書處理用過之電池

### 低功率電波輻射性電機管理辦法

- 第十二條** 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
- 第十四條** 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

## Russia / Kazakhstan / Belarus only

# EAC

Изготовитель: «Самсунг Электроникс Ко., Лтд.»  
(Мэтан-донг) 129, Самсунг-ро, Енгтонг-гу, г. Сувон, Кёнги-до, Республика Корея  
Импортёр: ООО «Самсунг Электроникс Рус Компани»  
Адрес: 125009, г. Москва, ул. Воздвиженка 10

Самсунг Электроникс Ко. Лтд  
(Мэтан-донг) 129, Самсунг-ро, Енгтонг-гу, Сувон қ., Кёнги-до, Корея Республикасы  
«САМСУНГ ЭЛЕКТРОНИКС КЗ ЭНД ЦЕНТРАЛ ЭЙЖА» ЖШС  
Заңды мекен-жайы: Қазақстан Республикасы, Алматы қ., Өл-Фараби даңғылы, 36, 3,4-қабаттар

## Germany only

Das Gerät ist nicht für die Benutzung am Bildschirmarbeitsplatz gemäß BildscharbV vorgesehen.

Das Gerät kann der Bildschirmarbeitsverordnung unterliegen und in diesem Zusammenhang Abweichungen von an Bildschirmarbeitsplätze zu stellenden Anforderungen (Zeichengröße auf Bildschirmgerät und Tastatur) aufweisen. Es ist daher für Tätigkeiten nicht geeignet, bei denen Beschäftigte das Gerät für einen nicht unwesentlichen Teil ihrer normalen Arbeit mit Bildschirmarbeit benutzen.

Bei Aufstellung des Gerätes darauf achten, dass Blendungen durch in der Anzeige spiegelnde Lichtquellen vermieden werden.

# Regulatory information

## Turkey only

- Bu ürünün ortalama yaşam süresi 7 yıl, garanti süresi 2 yıldır.

## Thailand only

This telecommunication equipment conforms to NTC technical requirement.

## Canada only

This product meets the applicable Industry Canada technical specifications. / Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five. / L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excede pas cinq.

## Fax Branding

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone facsimile machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission the following information:

- 1 the date and time of transmission
- 2 identification of either business, business entity or individual sending the message; and
- 3 telephone number of either the sending machine, business, business entity or individual.

The Telephone Company may make changes in its communications facilities, equipment operations or procedures where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68. If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

# Regulatory information

## Ringer Equivalence Number

The Ringer Equivalence Number and FCC Registration Number for this machine may be found on the label located on the bottom or rear of the machine. In some instances you may need to provide these numbers to the telephone company.

The Ringer Equivalence Number (REN) is a measure of the electrical load placed on the telephone line, and is useful for determining whether you have “overloaded” the line. Installing several s of equipment on the same telephone line may result in problems making and receiving telephone calls, especially ringing when your line is called. The sum of all Ringer Equivalence Numbers of the equipment on your telephone line should be less than five in order to assure proper service from the telephone company. In some cases, a sum of five may not be usable on your line. If any of your telephone equipment is not operating properly, you should immediately remove it from your telephone line, as it may cause harm to the telephone network.

The equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the rear of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.



FCC Regulations state that changes or modifications to this equipment not expressly approved by the manufacturer could void the user’s authority to operate this equipment. In the event that terminal equipment causes harm to the telephone network, the telephone company should notify the customer that service may be stopped. However, where prior notice is impractical, the company may temporarily cease service, providing that they:

- a** promptly notify the customer.
- b** give the customer an opportunity to correct the equipment problem.
- c** inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

## You should also know that:

- Your machine is not designed to be connected to a digital PBX system.
- If you intend to use a computer modem or fax modem on the same phone line as your machine, you may experience transmission and reception problems with all the equipment. It is recommended that no other equipment, except for a regular telephone, share the line with your machine.
- If your area experiences a high incidence of lightning or power surges, we recommend that you install surge protectors for both the power and the telephone lines. Surge protectors can be purchased from your dealer or telephone and electronic specialty stores.

# Regulatory information

- When programming emergency numbers and/or making test calls to emergency numbers, use a non-emergency number to advise the emergency service dispatcher of your intentions. The dispatcher will give you further instructions on how to actually test the emergency number.
- This machine may not be used on coin service or party lines.
- This machine provides magnetic coupling to hearing aids.

You may safely connect this equipment to the telephone network by means of a standard modular jack, USOC RJ-11C.

## Replacing the Fitted Plug (for UK Only)

### Important

The mains lead for this machine is fitted with a standard (BS 1363) 13 amp plug and has a 13 amp fuse. When you change or examine the fuse, you must re-fit the correct 13 amp fuse. You then need to replace the fuse cover. If you have lost the fuse cover, do not use the plug until you have another fuse cover.

Contact the people from you purchased the machine.

The 13 amp plug is the most widely used in the UK and should be suitable. However, some buildings (mainly old ones) do not have normal 13 amp plug sockets. You need to buy a suitable plug adaptor. Do not remove the moulded plug.



If you cut off the moulded plug, get rid of it straight away.

You cannot rewire the plug and you may receive an electric shock if you plug it into a socket.

### Important warning:

You must earth this machine.

The wires in the mains lead have the following color code:



- **Green and Yellow:** Earth
- **Blue:** Neutral
- **Brown:** Live

If the wires in the mains lead do not match the colors marked in your plug, do the following:

You must connect the green and yellow wire to the pin marked by the letter “E” or by the safety ‘Earth symbol’ or colored green and yellow or green.

You must connect the blue wire to the pin which is marked with the letter “N” or colored black.

You must connect the brown wire to the pin which is marked with the letter “L” or colored red.

You must have a 13 amp fuse in the plug, adaptor, or at the distribution board.

# Regulatory information

## Declaration of conformity (European countries)

### Approvals and Certifications



Hereby, Samsung Electronics, declares that this [X322x/ X328x series, K325x/ K330x series] is in compliance with the essential requirements and other relevant provisions of R&TTE Directive 1999/5/EC.

The declaration of conformity may be consulted at **www.samsung.com**, go to Support > Download center and enter your printer (MFP) name to browse the EuDoC.

**January 1, 1995:** Council Directive 2006/95/EC Approximation of the laws of the member states related to low voltage equipment.

**January 1, 1996:** Council Directive 2004/108/EC, approximation of the laws of the Member States related to electromagnetic compatibility.

**March 9, 1999:** Council Directive 1999/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity. A full declaration, defining the relevant Directives and referenced standards can be obtained from your Samsung Electronics Co., Ltd. representative.

### EC Certification

Certification to 1999/5/EC Radio Equipment & Telecommunications Terminal Equipment Directive (FAX)

This Samsung product has been self-certified by Samsung for pan-European single terminal connection to the analogue public switched telephone network (PSTN) in accordance with Directive 1999/5/EC. The product has been designed to work with the national PSTNs and compatible PBXs of the European countries:

In the event of problems, you should contact the Euro QA Lab of Samsung Electronics Co., Ltd. in the first instance.

The product has been tested against TBR21. To assist in the use and application of terminal equipment which complies with this standard, the European Telecommunication Standards Institute (ETSI) has issued an advisory document (EG 201 121) which contains notes and additional requirements to ensure network compatibility of TBR21 terminals. The product has been designed against, and is fully compliant with, all of the relevant advisory notes contained in this document.

# Regulatory information

## European radio approval information (for products fitted with EU-approved radio devices)

Low power, Radio LAN type devices (radio frequency (RF) wireless communication devices), operating in the 2.4 GHz/5 GHz band, may be present (embedded) in your printer system which is intended for home or office use. This section is only applicable if these devices are present. Refer to the system label to verify the presence of wireless devices.



Wireless devices that may be in your system are only qualified for use in the European Union or associated areas if a CE mark with a Notified Body Registration Number and the Alert Symbol is on the system label.

The power output of the wireless device or devices that may be embedded in your printer is well below the RF exposure limits as set by the European Commission through the R&TTE directive.

### European states qualified under wireless approvals:

EU countries

### European states with restrictions on use:

EU

In France, this equipment may only be used indoors.

EEA/EFTA countries

No limitations at this time

## Regulatory compliance statements

### Wireless guidance

Low power, Radio LAN devices (radio frequency (RF) wireless communication devices), operating in the 2.4 GHz/5 GHz Band, may be present (embedded) in your printer system. The following section is a general overview of considerations while operating a wireless device.

Additional limitations, cautions, and concerns for specific countries are listed in the specific country sections (or country group sections). The wireless devices in your system are only qualified for use in the countries identified by the Radio Approval Marks on the system rating label. If the country you will be using the wireless device in, is not listed, contact your local Radio Approval agency for requirements. Wireless devices are closely regulated and use may not be allowed.

The power output of the wireless device or devices that may be embedded in your printer is well below the RF exposure limits as known at this time. Because the wireless devices (which may be embedded into your printer) emit less energy than is allowed in radio frequency safety standards and recommendations, manufacturer believes these devices are safe for use. Regardless of the power levels, care should be taken to minimize human contact during normal operation.

# Regulatory information

As a general guideline, a separation of 20 cm (8 inches) between the wireless device and the body, for use of a wireless device near the body (this does not include extremities) is typical. This device should be used more than 20 cm (8 inches) from the body when wireless devices are on and transmitting.

This transmitter must not be collocated or operation in conjunction with any other antenna or transmitter.

Some circumstances require restrictions on wireless devices. Examples of common restrictions are listed below:



Radio frequency wireless communication can interfere with equipment on commercial aircraft. Current aviation regulations require wireless devices to be turned off while traveling in an airplane. IEEE 802.11 (also known as wireless Ethernet) and Bluetooth communication devices are examples of devices that provide wireless communication.



In environments where the risk of interference to other devices or services is harmful or perceived as harmful, the option to use a wireless device may be restricted or eliminated. Airports, Hospitals, and Oxygen or flammable gas laden atmospheres are limited examples where use of wireless devices may be restricted or eliminated. When in environments where you are uncertain of the sanction to use wireless devices, ask the applicable authority for authorization prior to use or turning on the wireless device.



Every country has different restrictions on the use of wireless devices. Since your system is equipped with a wireless device, when traveling between countries with your system, check with the local Radio Approval authorities prior to any move or trip for any restrictions on the use of a wireless device in the destination country.



If your system came equipped with an internal embedded wireless device, do not operate the wireless device unless all covers and shields are in place and the system is fully assembled.



Wireless devices are not user serviceable. Do not modify them in any way. Modification to a wireless device will void the authorization to use it. Contact manufacturer for service.



Only use drivers approved for the country in which the device will be used. See the manufacturer System Restoration Kit, or contact manufacturer Technical Support for additional information.



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QR code

The software included in this product contains open source software. You may obtain the complete corresponding source code for a period of three years after the last shipment of this product by sending an email to <mailto:oss.request@samsung.com>. It is also possible to obtain the complete corresponding source code in a physical medium such as a CD-ROM; a minimal charge will be required.

**The following URL [http://opensource.samsung.com/opensource/X3220\\_K3250\\_series/seq/0](http://opensource.samsung.com/opensource/X3220_K3250_series/seq/0) leads to the download page of the source code made available and open source license information as related to this product.** This offer is valid to anyone in receipt of this information.



# Contact SAMSUNG worldwide

If you have any comments or questions regarding Samsung products, contact the Samsung customer care center.

Country/Region	Customer Care Center	WebSite
<b>ALGERIA</b>	3004 (Toll Free)	<a href="http://www.samsung.com/n_africa/support">www.samsung.com/n_africa/support</a>
<b>ANGOLA</b>	917 267 864	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
<b>ARGENTINE</b>	0800-555-SAM(7267)	<a href="http://www.samsung.com/ar">www.samsung.com/ar</a>
<b>ARMENIA</b>	0-800-05-555	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
<b>AUSTRALIA</b>	1300 362 603	<a href="http://www.samsung.com/au/support">www.samsung.com/au/support</a>
<b>AUSTRIA</b>	0800-SAMSUNG (0800-7267864) [Only for Premium HA] 0800-366661 [Only for Dealers] 0810-112233	<a href="http://www.samsung.com/at/support">www.samsung.com/at/support</a>
<b>AZERBAIJAN</b>	0-88-555-55-55	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
<b>BAHRAIN</b>	8000-GSAM (8000-4726)	<a href="http://www.samsung.com/ae/support">www.samsung.com/ae/support</a> (English) <a href="http://www.samsung.com/ae_ar/support">www.samsung.com/ae_ar/support</a> (Arabic)
<b>BANGLADESH</b>	0961-2300300 0800-0300300 (Toll free)	<a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a>

Country/Region	Customer Care Center	WebSite
<b>BELARUS</b>	810-800-500-55-500	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
<b>BELGIUM</b>	02-201-24-18	<a href="http://www.samsung.com/be/support">www.samsung.com/be/support</a> (Dutch) <a href="http://www.samsung.com/be_fr/support">www.samsung.com/be_fr/support</a> (French)
<b>BOLIVIA</b>	800-10-7260	<a href="http://www.samsung.com/cl/support">www.samsung.com/cl/support</a>
<b>BOSNIA</b>	055 233 999	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
<b>BOTSWANA</b>	8007260000	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
<b>BRAZIL</b>	0800-124-421 (Demais cidades e regiões) 4004-0000 (Capitais e grandes centros)	<a href="http://www.samsung.com/br/support">www.samsung.com/br/support</a>
<b>BULGARIA</b>	0800 111 31 , Безплатна телефонна линия	<a href="http://www.samsung.com/bg/support">www.samsung.com/bg/support</a>
<b>BURUNDI</b>	200	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
<b>CAMEROON</b>	7095- 0077	<a href="http://www.samsung.com/africa_fr/support">www.samsung.com/africa_fr/support</a>
<b>CANADA</b>	1-800-SAMSUNG (726-7864)	<a href="http://www.samsung.com/ca/support">www.samsung.com/ca/support</a> (English) <a href="http://www.samsung.com/ca_fr/support">www.samsung.com/ca_fr/support</a> (French)

# Contact SAMSUNG worldwide

Country/Region	Customer Care Center	WebSite
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The following glossary helps you get familiar with the product by understanding the terminologies commonly used with printing as well as mentioned in this user's guide.

## 802.11

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802.11 is a set of standards for wireless local area network (WLAN) communication, developed by the IEEE LAN/MAN Standards Committee (IEEE 802).

## 802.11b/g/n

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802.11b/g/n can share same hardware and use the 2.4 GHz band. 802.11b supports bandwidth up to 11 Mbps, 802.11n supports bandwidth up to 150 Mbps. 802.11b/g/n devices may occasionally suffer interference from microwave ovens, cordless telephones, and Bluetooth devices.

## Access point

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Access Point or Wireless Access Point (AP or WAP) is a device that connects wireless communication devices together on wireless local area networks (WLAN), and acts as a central transmitter and receiver of WLAN radio signals.

## ADF

---

An Automatic Document Feeder (ADF) is a scanning unit that will automatically feed an original sheet of paper so that the machine can scan some amount of the paper at once.

## AppleTalk

---

AppleTalk is a proprietary suite of protocols developed by Apple, Inc for computer networking. It was included in the original Mac (1984) and is now deprecated by Apple in favor of TCP/IP networking.

## BIT Depth

---

A computer graphics term describing the number of bits used to represent the color of a single pixel in a bitmapped image. Higher color depth gives a broader range of distinct colors. As the number of bits increases, the number of possible colors becomes impractically large for a color map. 1-bit color is commonly called as monochrome or black and white.

## BMP

---

A bitmapped graphics format used internally by the Microsoft Windows graphics subsystem (GDI), and used commonly as a simple graphics file format on that platform.



## BOOTP

---

Bootstrap Protocol. A network protocol used by a network client to obtain its IP address automatically. This is usually done in the bootstrap process of computers or operating systems running on them. The BOOTP servers assign the IP address from a pool of addresses to each client. BOOTP enables 'diskless workstation' computers to obtain an IP address prior to loading any advanced operating system.

## CCD

---

Charge Coupled Device (CCD) is a hardware which enables the scan job. CCD Locking mechanism is also used to hold the CCD module to prevent any damage when you move the machine.

## Collation

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Collation is a process of printing a multiple-copy job in sets. When collation is selected, the device prints an entire set before printing additional copies.

## Control Panel

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A control panel is a flat, typically vertical, area where control or monitoring instruments are displayed. They are typically found in front of the machine.

## Coverage

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It is the printing term used for a toner usage measurement on printing. For example, 5% coverage means that an A4 sided paper has about 5% image or text on it. So, if the paper or original has complicated images or lots of text on it, the coverage will be higher and at the same time, a toner usage will be as much as the coverage.

## CSV

---

Comma Separated Values (CSV). A type of file format, CSV is used to exchange data between disparate applications. The file format, as it is used in Microsoft Excel, has become a de facto standard throughout the industry, even among non-Microsoft platforms.

## DSDF

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A Dual Scan Document Feeder (DSDF) is a scanning unit that will automatically feed and turn over an original sheet of paper so that the machine can scan on both sides of the paper.

## Default

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The value or setting that is in effect when taking a printer out of its box state, reset, or initialized.

## DHCP

---

A Dynamic Host Configuration Protocol (DHCP) is a client-server networking protocol. A DHCP server provides configuration parameters specific to the DHCP client host requesting, generally, information required by the client host to participate on an IP network. DHCP also provides a mechanism for allocation of IP addresses to client hosts.

## DIMM

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Dual Inline Memory Module (DIMM), a small circuit board that holds memory. DIMM stores all the data within the machine like printing data, received fax data.

## DLNA

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The Digital Living Network Alliance (DLNA) is a standard that allows devices on a home network to share information with each other across the network.

## DNS

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The Domain Name Server (DNS) is a system that stores information associated with domain names in a distributed database on networks, such as the Internet.

## Dot Matrix Printer

---

A dot matrix printer refers to a type of computer printer with a print head that runs back and forth on the page and prints by impact, striking an ink-soaked cloth ribbon against the paper, much like a typewriter.

## DPI

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Dots Per Inch (DPI) is a measurement of resolution that is used for scanning and printing. Generally, higher DPI results in a higher resolution, more visible detail in the image, and a larger file size.

## DRPD

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Distinctive Ring Pattern Detection. Distinctive Ring is a telephone company service which enables a user to use a single telephone line to answer several different telephone numbers.

## Duplex

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A mechanism that will automatically turn over a sheet of paper so that the machine can print (or scan) on both sides of the paper. A printer equipped with a Duplex Unit can print on both sides of paper during one print cycle.

## Duty Cycle

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Duty cycle is the page quantity which does not affect printer performance for a month. Generally the printer has the lifespan limitation such as pages per year. The lifespan means the average capacity of print-outs, usually within the warranty period. For example, if the duty cycle is 48,000 pages per month assuming 20 working days, a printer limits 2,400 pages a day.

## ECM

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Error Correction Mode (ECM) is an optional transmission mode built into Class 1 fax machines or fax modems. It automatically detects and corrects errors in the fax transmission process that are sometimes caused by telephone line noise.

## Emulation

---

Emulation is a technique of one machine obtaining the same results as another.

An emulator duplicates the functions of one system with a different system, so that the second system behaves like the first system. Emulation focuses on exact reproduction of external behavior, which is in contrast to simulation, which concerns an abstract model of the system being simulated, often considering its internal state.

## Ethernet

---

Ethernet is a frame-based computer networking technology for local area networks (LANs). It defines wiring and signaling for the physical layer, and frame formats and protocols for the media access control (MAC)/data link layer of the OSI model. Ethernet is mostly standardized as IEEE 802.3. It has become the most widespread LAN technology in use during the 1990s to the present.

## EtherTalk

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A suite of protocols developed by Apple Computer for computer networking. It was included in the original Macintosh (1984) and is now deprecated by Apple in favor of TCP/IP networking.

## FDI

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Foreign Device Interface (FDI) is a card installed inside the machine to allow a third party device such as a coin operated device or a card reader. Those devices allow the pay-for-print service on your machine.

## FTP

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A File Transfer Protocol (FTP) is a commonly used protocol for exchanging files over any network that supports the TCP/IP protocol (such as the Internet or an intranet).

## Fuser Unit

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The part of a laser printer that fuses the toner onto the print media. It consists of a heat roller and a pressure roller. After toner is transferred onto the paper, the fuser unit applies heat and pressure to ensure that the toner stays on the paper permanently, which is why paper is warm when it comes out of a laser printer.

# Glossary

## Gateway

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A connection between computer networks, or between a computer network and a telephone line. It is very popular, as it is a computer or a network that allows access to another computer or network.

## Grayscale

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A shades of gray that represent light and dark portions of an image when color images are converted to grayscale; colors are represented by various shades of gray.

## Halftone

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An image type that simulates grayscale by varying the number of dots. Highly colored areas consist of a large number of dots, while lighter areas consist of a smaller number of dots.

## Mass storage device (HDD, Hard disk)

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Mass storage device (HDD, Hard disk), commonly referred to as a hard drive or hard disk, is a non-volatile storage device which stores digitally-encoded data on rapidly rotating platters with magnetic surfaces.

## IEEE

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The Institute of Electrical and Electronics Engineers (IEEE) is an international non-profit, professional organization for the advancement of technology related to electricity.

## IEEE 1284

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The 1284 parallel port standard was developed by the Institute of Electrical and Electronics Engineers (IEEE). The term "1284-B" refers to a specific connector type on the end of the parallel cable that attaches to the peripheral (for example, a printer).

## Intranet

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A private network that uses Internet Protocols, network connectivity, and possibly the public telecommunication system to securely share part of an organization's information or operations with its employees. Sometimes the term refers only to the most visible service, the internal website.

## IP address

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An Internet Protocol (IP) address is a unique number that devices use in order to identify and communicate with each other on a network utilizing the Internet Protocol standard.

## IPM

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The Images Per Minute (IPM) is a way of measuring the speed of a printer. An IPM rate indicates the number of single-sided sheets a printer can complete within one minute.

## IPP

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The Internet Printing Protocol (IPP) defines a standard protocol for printing as well as managing print jobs, media size, resolution, and so forth. IPP can be used locally or over the Internet to hundreds of printers, and also supports access control, authentication, and encryption, making it a much more capable and secure printing solution than older ones.

## IPX/SPX

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IPX/SPX stands for Internet Packet Exchange/Sequenced Packet Exchange. It is a networking protocol used by the Novell NetWare operating systems. IPX and SPX both provide connection services similar to TCP/IP, with the IPX protocol having similarities to IP, and SPX having similarities to TCP. IPX/SPX was primarily designed for local area networks (LANs), and is a very efficient protocol for this purpose (typically its performance exceeds that of TCP/IP on a LAN).

## ISO

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The International Organization for Standardization (ISO) is an international standard-setting body composed of representatives from national standards bodies. It produces world-wide industrial and commercial standards.

## ITU-T

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The International Telecommunication Union is an international organization established to standardize and regulate international radio and telecommunications. Its main tasks include standardization, allocation of the radio spectrum, and organizing interconnection arrangements between different countries to allow international phone calls. A -T out of ITU-T indicates telecommunication.

## ITU-T No. 1 chart

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Standardized test chart published by ITU-T for document facsimile transmissions.

## JBIG

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Joint Bi-level Image Experts Group (JBIG) is an image compression standard with no loss of accuracy or quality, which was designed for compression of binary images, particularly for faxes, but can also be used on other images.

## JPEG

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Joint Photographic Experts Group (JPEG) is a most commonly used standard method of lossy compression for photographic images. It is the format used for storing and transmitting photographs on the World Wide Web.

## LDAP

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The Lightweight Directory Access Protocol (LDAP) is a networking protocol for querying and modifying directory services running over TCP/IP.

## LED

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A Light-Emitting Diode (LED) is a semiconductor device that indicates the status of a machine.

## Mac address

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Media Access Control (MAC) address is a unique identifier associated with a network adapter. MAC address is a unique 48-bit identifier usually written as 12 hexadecimal characters grouped in pairs (e. g., 00-00-0c-34-11-4e). This address is usually hard-coded into a Network Interface Card (NIC) by its manufacturer, and used as an aid for routers trying to locate machines on large networks.

## MFP

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Multi Function Peripheral (MFP) is an office machine that includes the following functionality in one physical body, so as to have a printer, a copier, a fax, a scanner and etc.

## MH

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Modified Huffman (MH) is a compression method for decreasing the amount of data that needs to be transmitted between the fax machines to transfer the image recommended by ITU-T T.4. MH is a codebook-based run-length encoding scheme optimized to efficiently compress white space. As most faxes consist mostly of white space, this minimizes the transmission time of most faxes.

## MMR

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Modified Modified READ (MMR) is a compression method recommended by ITU-T T.6.

## Modem

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A device that modulates a carrier signal to encode digital information, and also demodulates such a carrier signal to decode transmitted information.

## MR

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Modified Read (MR) is a compression method recommended by ITU-T T.4. MR encodes the first scanned line using MH. The next line is compared to the first, the differences determined, and then the differences are encoded and transmitted.

# Glossary

## NetWare

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A network operating system developed by Novell, Inc. It initially used cooperative multitasking to run various services on a PC, and the network protocols were based on the archetypal Xerox XNS stack. Today NetWare supports TCP/IP as well as IPX/SPX.

## OPC

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Organic Photo Conductor (OPC) is a mechanism that makes a virtual image for print using a laser beam emitted from a laser printer, and it is usually green or rust colored and has a cylinder shape.

An imaging unit containing a drum slowly wears the drum surface by its usage in the printer, and it should be replaced appropriately since it gets worn from contact with the cartridge development brush, cleaning mechanism, and paper.

## Originals

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The first example of something, such as a document, photograph or text, etc, which is copied, reproduced or translated to produce others, but which is not itself copied or derived from something else.

## OSI

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Open Systems Interconnection (OSI) is a model developed by the International Organization for Standardization (ISO) for communications. OSI offers a standard, modular approach to network design that divides the required set of complex functions into manageable, self-contained, functional layers. The layers are, from top to bottom, Application, Presentation, Session, Transport, Network, Data Link and Physical.

## PABX

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A private automatic branch exchange (PABX) is an automatic telephone switching system within a private enterprise.

## PCL

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Printer Command Language (PCL) is a Page Description Language (PDL) developed by HP as a printer protocol and has become an industry standard. Originally developed for early inkjet printers, PCL has been released in varying levels for thermal, dot matrix printer, and laser printers.

## PDF

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Portable Document Format (PDF) is a proprietary file format developed by Adobe Systems for representing two dimensional documents in a device independent and resolution independent format.

## PostScript

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PostScript (PS) is a page description language and programming language used primarily in the electronic and desktop publishing areas. - that is run in an interpreter to generate an image.

## Printer Driver

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A program used to send commands and transfer data from the computer to the printer.

## Print Media

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The media like paper, envelopes, labels, and transparencies which can be used in a printer, a scanner, a fax or, a copier.

## PPM

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Pages Per Minute (PPM) is a method of measurement for determining how fast a printer works, meaning the number of pages a printer can produce in one minute.

## PRN file

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An interface for a device driver, this allows software to interact with the device driver using standard input/output system calls, which simplifies many tasks.

## Protocol

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A convention or standard that controls or enables the connection, communication, and data transfer between two computing endpoints.

## PS

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See PostScript.

## PSTN

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The Public-Switched Telephone Network (PSTN) is the network of the world's public circuit-switched telephone networks which, on industrial premises, is usually routed through the switchboard.

## RADIUS

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Remote Authentication Dial In User Service (RADIUS) is a protocol for remote user authentication and accounting. RADIUS enables centralized management of authentication data such as usernames and passwords using an AAA (authentication, authorization, and accounting) concept to manage network access.

## Resolution

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The sharpness of an image, measured in Dots Per Inch (DPI). The higher the dpi, the greater the resolution.



## SMB

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Server Message Block (SMB) is a network protocol mainly applied to share files, printers, serial ports, and miscellaneous communications between nodes on a network. It also provides an authenticated Inter-process communication mechanism.

## SMTP

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Simple Mail Transfer Protocol (SMTP) is the standard for e-mail transmissions across the Internet. SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified, and then the message text is transferred. It is a client-server protocol, where the client transmits an email message to the server.

## SSID

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Service Set Identifier (SSID) is a name of a wireless local area network (WLAN). All wireless devices in a WLAN use the same SSID in order to communicate with each other. The SSIDs are case-sensitive and have a maximum length of 32 characters.

## Subnet Mask

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The subnet mask is used in conjunction with the network address to determine which part of the address is the network address and which part is the host address.

## TCP/IP

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The Transmission Control Protocol (TCP) and the Internet Protocol (IP); the set of communications protocols that implement the protocol stack on which the Internet and most commercial networks run.

## TCR

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Transmission Confirmation Report (TCR) provides details of each transmission such as job status, transmission result and number of pages sent. This report can be set to print after each job or only after failed transmissions.

## TIFF

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Tagged Image File Format (TIFF) is a variable-resolution bitmapped image format. TIFF describes image data that typically come from scanners. TIFF images make use of tags, keywords defining the characteristics of the image that is included in the file. This flexible and platform-independent format can be used for pictures that have been made by various image processing applications.

## Toner Cartridge

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A kind of bottle or container used in a machine like a printer which contains toner. Toner is a powder used in laser printers and photocopiers, which forms the text and images on the printed paper. Toner can be fused by a combination of heat/pressure from the fuser, causing it to bind to the fibers in the paper.

## TWAIN

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An industry standard for scanners and software. By using a TWAIN-compliant scanner with a TWAIN-compliant program, a scan can be initiated from within the program. It is an image capture API for Microsoft Windows and Apple Macintosh operating systems.

## UNC Path

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Uniform Naming Convention (UNC) is a standard way to access network shares in Window NT and other Microsoft products. The format of a UNC path is:  
\\<servername>\<sharename>\<Additional directory>

## URL

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Uniform Resource Locator (URL) is the global address of documents and resources on the Internet. The first part of the address indicates what protocol to use, the second part specifies the IP address or the domain name where the resource is located.

## USB

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Universal Serial Bus (USB) is a standard that was developed by the USB Implementers Forum, Inc., to connect computers and peripherals. Unlike the parallel port, USB is designed to concurrently connect a single computer USB port to multiple peripherals.

## Watermark

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A watermark is a recognizable image or pattern in paper that appears lighter when viewed by transmitted light. Watermarks were first introduced in Bologna, Italy in 1282; they have been used by papermakers to identify their product, and also on postage stamps, currency, and other government documents to discourage counterfeiting.

## WEP

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Wired Equivalent Privacy (WEP) is a security protocol specified in IEEE 802.11 to provide the same level of security as that of a wired LAN. WEP provides security by encrypting data over radio so that it is protected as it is transmitted from one end point to another.

## WIA

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Windows Imaging Architecture (WIA) is an imaging architecture that is originally introduced in Windows Me and Windows XP. A scan can be initiated from within these operating systems by using a WIA-compliant scanner.

## WPA

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Wi-Fi Protected Access (WPA) is a class of systems to secure wireless (Wi-Fi) computer networks, which was created to improve upon the security features of WEP.

## WPA-PSK

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WPA-PSK (WPA Pre-Shared Key) is special mode of WPA for small business or home users. A shared key, or password, is configured in the wireless access point (WAP) and any wireless laptop or desktop devices. WPA-PSK generates a unique key for each session between a wireless client and the associated WAP for more advanced security.

## WPS

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The Wi-Fi Protected Setup (WPS) is a standard for establishing a wireless home network. If your wireless access point supports WPS, you can configure the wireless network connection easily without a computer.

## XPS

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XML Paper Specification (XPS) is a specification for a Page Description Language (PDL) and a new document format, which has benefits for portable document and electronic document, developed by Microsoft. It is an XML-based specification, based on a new print path and a vector-based device-independent document format.

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